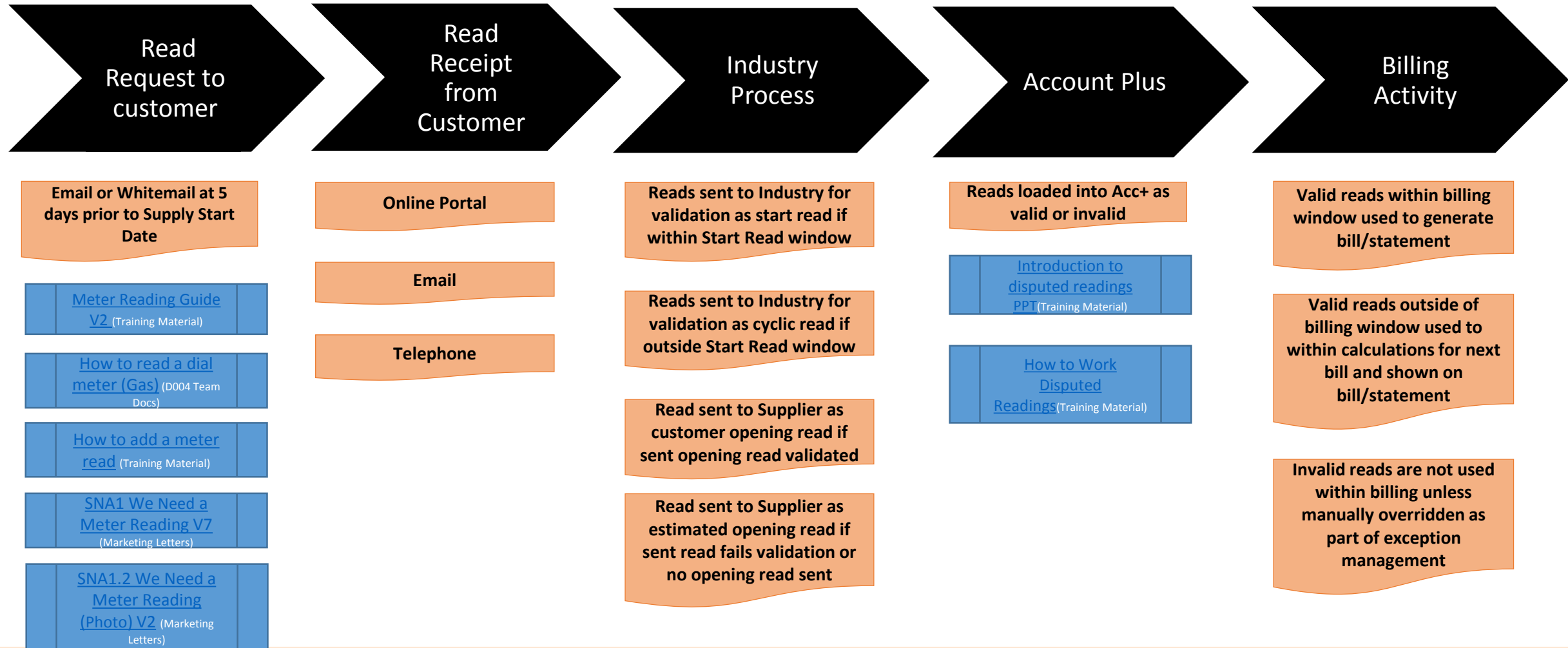


Customer Read Handling

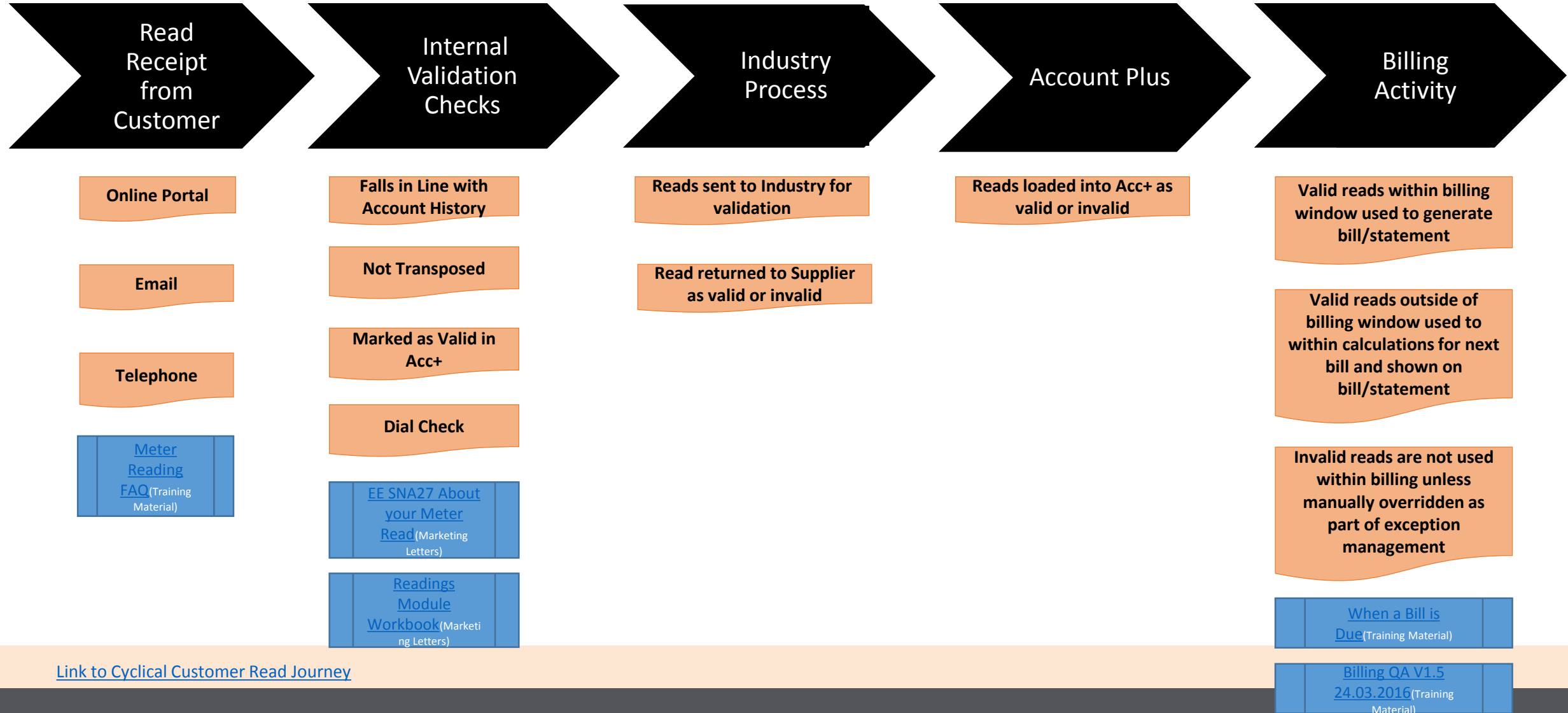
Martyn Palmer



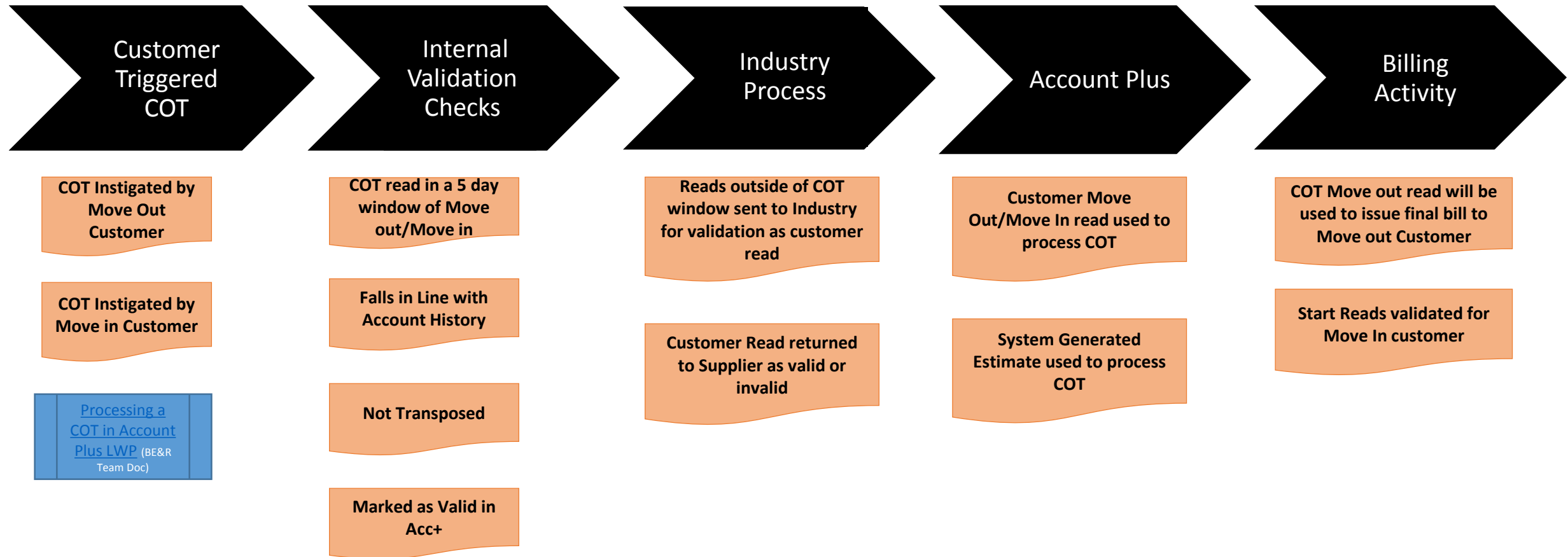
Meter Read Handling – Customer Start



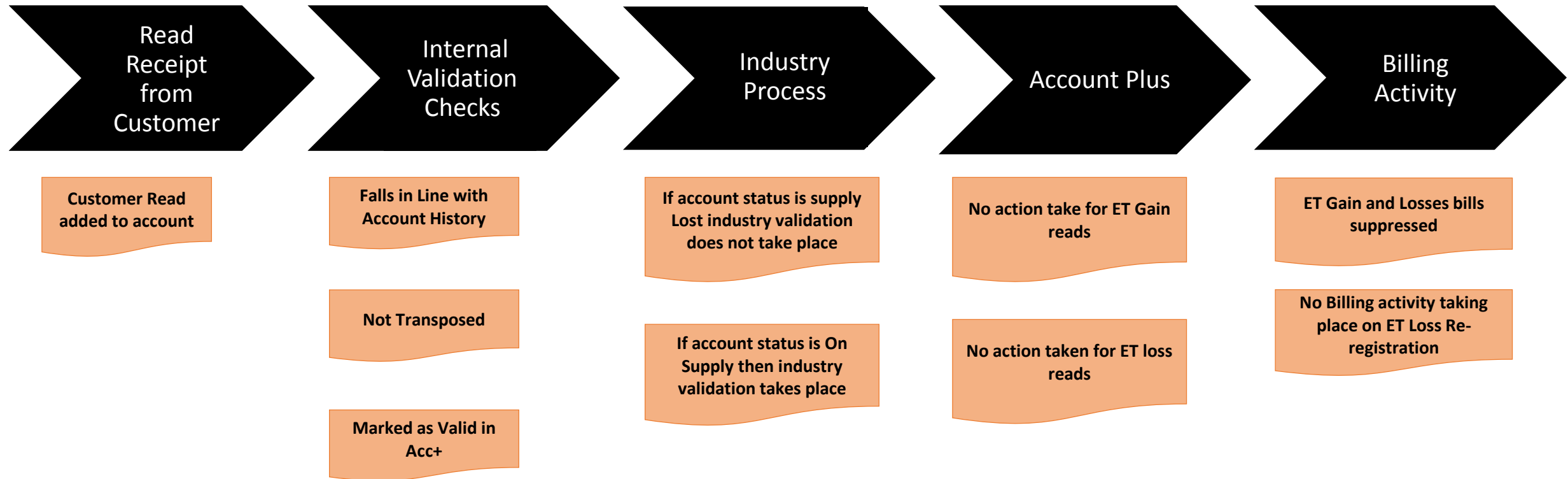
Meter Read Handling – Customer Cyclical



Meter Read Handling – Change of Occupier



Meter Read Handling – Erroneous Transfer



Meter Read Handling – Disputed Reads

