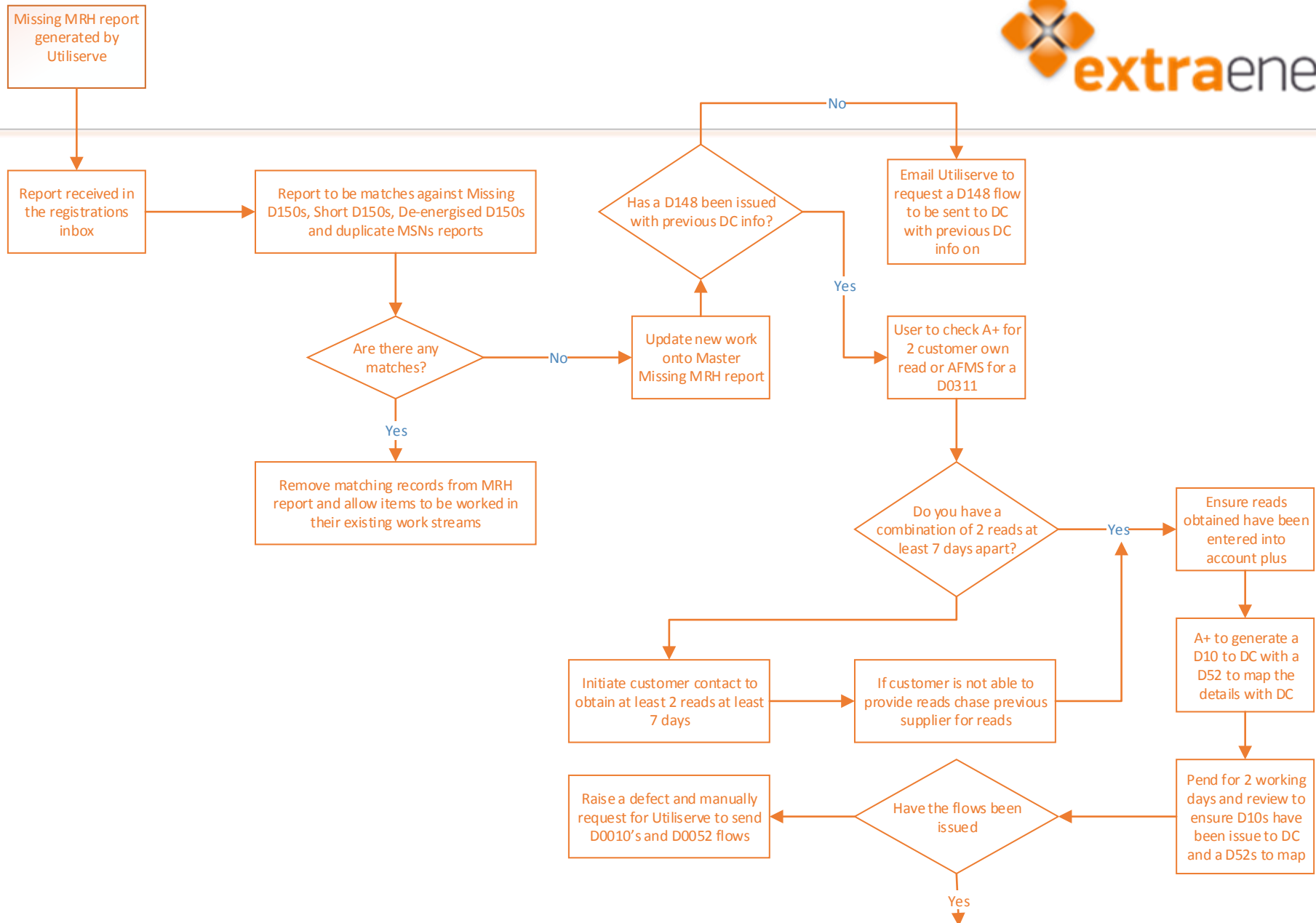


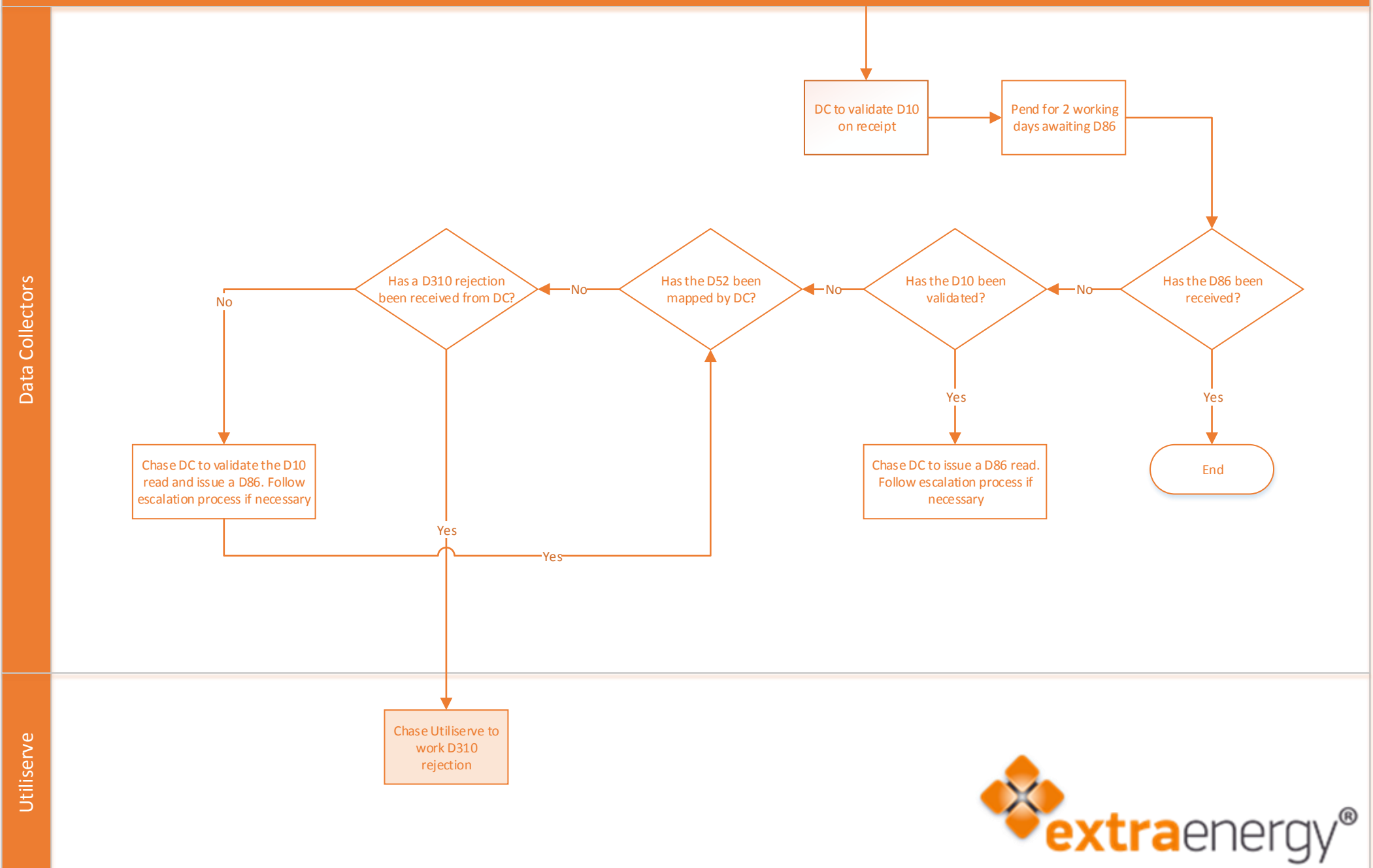
Electric Missing Meter Read History: Stage 1

Utiliserve

EE



Electric Missing Meter Read History: Stage 1 continued



Electric Underpin Process for Missing Meter Read History: Stage 2



Utiliserve

Underpin report generated by Utiliserve

Each day the underpin report will need to be de-duped against the incoming Missing D300's received from the previous supplier

Report to be matches against Missing D150s, Short D150s, De-energised D150s ,duplicate MSNs and Missing MRH report

Are there any matches?

Chase DC to validate the D10 read and issue a D86. Follow escalation process if necessary

Chase DC to issue a D86 read. Follow escalation process if necessary

Report to be matches against Missing D150s, Short D150s, De-energised D150s ,duplicate MSNs and Missing MRH report

EE