TEAM ID	LTVIP2025TMID29135
PROJECT NAME	Educational Organization Management Using ServiceNow

Functional Requirement	User Story	No. of Activities	Team Members
Service Catalog	As a student, I want to access the Admission Form via the ServiceNow Service Catalog so I can easily apply to the institution.	1	Aripirala Padmasree, Shaik Fouzia
User Creation	As an admin, I want to automate user creation in ServiceNow so that students, faculty, and staff can access relevant modules quickly.	1	Shaik Fouzia, Boya Jayanthi
Role Creation	As a system administrator, I want to create and assign roles (e.g., Student, Faculty, Admin) in ServiceNow so that users have appropriate access.	1	Boya Jayanthi, Kummari Shirisha
Group Creation	As a department head, I want to group users by roles and departments to simplify approval processes and access control.	1	Kummari Shirisha, Aripirala Padmasree
Table Creation	As an administrator, I want to create tables like Admissions, Progress, and Inquiry to store and track student academic records.	1	Aripirala Padmasree, Shaik Fouzia
Form Design	As a developer, I want to design the form layout in ServiceNow so that users can enter student and academic data in a structured manner.	1	Boya Jayanthi, Kummari Shirisha
Workflow Implementation	As a reviewer, I want to implement workflows for approval, rejection, or updates to admission applications and student data.	1	Aripirala Padmasree, Shaik Fouzia
Process Flow	As an admin, I want to define the process flow from admission to closure (e.g., Joined → Rejected → Rejoined → Closed) to streamline applications.	1	Shaik Fouzia, Boya Jayanthi

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Client Scripts	As a developer, I want to create client scripts to auto-populate fields, calculate totals/percentages, and validate results based on input.	1	Kummari Shirisha, Aripirala Padmasree
Service Portal	As a student, I want to interact with the system via a portal to track my application status and receive feedback.	1	Boya Jayanthi, Kummari Shirisha
Result View	As a faculty member, I want to view and update student progress records based on academic performance via the system.	1	All Team Members

✅ Result

A user can seamlessly interact with the Educational Management System through the ServiceNow Service Catalog and Portal. All student-related operations—from admission to academic progress—are digitized and automated, reducing delays, ensuring transparency, and enhancing management efficiency.