

CONTENTS

Series Foreword	vii
Acknowledgments	xiii
Preface	xv

1	CHALLENGES	1
	We are not solving our problems anymore	1
	The challenges	9
	Moving forward	18
2	PIONEERS	23
	The Young Designers foundation	23
	The Designing Out Crime center	30
	Learning from the pioneers	37
3	LESSONS FROM DESIGN	41
	Four questions about design	41
	An anatomy of design practices	55
	Five lessons from design	59
4	THE FRAME CREATION MODEL	73
	Frame creation	73
	Case studies	80
	First remarks	97