

Anastasiya Padvoiskaya, QA Engineer

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[LinkedIn](#), [GitHub](#)

Summary

Junior QA Engineer with a strong background in customer service, enhancing my attention to detail, analytical thinking, and problem-solving skills. Completed **QA Engineering** training at **Artsiom Rusau QA Life**, gaining knowledge in **STLC, Agile (Scrum), test documentation, bug tracking, API testing, and mobile/web testing tools**. Proficient in **Jira, TestRail, Postman, GitHub, MySQL, Charles Proxy, DevTools**, and eager to apply skills in real-world QA environment. Passionate about software quality and committed to continuous learning.

Skills & Technologies

Test Documentation (TestRail, Jira, Qase)
Bug Tracking & Reporting (Jira, YouTrack)
Version Control (Git, GitHub)
Database Testing (MySQL, DBeaver, MongoDB)

Mobile Testing (Android Studio, Charles Proxy)
API Testing (Postman, SoapUI, Widdler)
Developer Tools (DevTools, Charles Proxy)
Agile/Scrum Methodology

Education

QA Engineer – Artsiom Rusau QA Life (Nov 2024 – Feb 2025)

Bachelor's in European Heritage – European Humanities University, Vilnius (2013 – 2018)

Linguistics and Social Communication – Linguistic College of MSLU, Minsk (2009 – 2012)

Professional Experience

Customer Support Specialist

Trioivist, LLC (21vek.by) | Minsk | February 2017 – June 2025

- Provided customer consultations regarding products and order processing, resolving payment and delivery issues
- Collaborated with internal teams (logistics, IT, support) to quickly address customer concerns and improve workflows
- Maintained documentation on common issues and resolution procedures
- Worked with CRM systems, identified UI/UX bugs, and reported them to the technical team

Content Moderator

Schibsted Classified Media (Kufar.by) | Minsk | March 2016 – December 2016

- Reviewed user-submitted ads for compliance with platform guidelines, making publication decisions
- Analyzed and flagged fraudulent activities, identifying suspicious users and scam patterns
- Utilized internal moderation tools to process reports and maintain content quality
- Reported technical issues and inconsistencies to the development team for improvement

Loan Specialist Home Credit Bank, OJSC | Minsk | 2012 – 2016

- Advised customers on loan products, assisting with application and contract completion
- Processed and verified client data for loan approvals
- Promoted and sold additional banking services, including insurance packages
- Managed internal banking systems to ensure data accuracy and compliance