

# paez\_ramirez\_jean\_carlos\_KNN

March 11, 2025

```
[1]: # Librerías básicas
import pandas as pd
import numpy as np

# Librerías de visualización
import matplotlib.pyplot as plt
import seaborn as sns

# Librerías de scikit-learn
from sklearn.preprocessing import StandardScaler, MinMaxScaler
from sklearn.model_selection import (
    train_test_split,
    GridSearchCV,
    cross_val_score,
    StratifiedKFold
)
from sklearn.neighbors import KNeighborsClassifier
from sklearn.metrics import (
    accuracy_score,
    classification_report,
    confusion_matrix,
    roc_curve,
    auc,
    precision_recall_curve,
    f1_score
)
from sklearn.ensemble import RandomForestClassifier
from sklearn.feature_selection import SelectFromModel

# Librería para manejo de desbalance de clases
from imblearn.over_sampling import SMOTE
from imblearn.pipeline import Pipeline
from imblearn.metrics import classification_report_imbalanced

# Configuración de warnings
import warnings
warnings.filterwarnings('ignore')
```

```

# Configuración de visualización
plt.style.use('default')
sns.set_theme()

# Configuración adicional de matplotlib
plt.rcParams.update({
    'figure.figsize': (12, 8),
    'axes.grid': True,
    'figure.autolayout': True,
    'font.size': 10,
    'axes.labelsize': 12,
    'axes.titlesize': 14
})

# Configuración para reproducibilidad
RANDOM_STATE = 42
np.random.seed(RANDOM_STATE)

```

## 0.1 Cargar los Datos

```

[2]: def load_and_check_data(file_paths):
    """
    Carga y realiza verificaciones iniciales de los datos
    """
    for path in file_paths:
        try:
            df = pd.read_csv(path)
            print(f"Dataset cargado exitosamente desde: {path}")

            # Verificación inicial de datos
            print("\nInformación básica del dataset:")
            print(df.info())

            # Verificar valores faltantes
            missing_values = df.isnull().sum()
            print("\nValores faltantes por columna:")
            print(missing_values[missing_values > 0])

            # Verificar tipos de datos
            print("\nTipos de datos:")
            print(df.dtypes)

            return df
        except FileNotFoundError:
            continue

```

```

    raise FileNotFoundError("No se pudo encontrar el archivo en ninguna de las_
    rutas especificadas")

# Uso de la función
file_paths = [
    "../data/WA_Fn-UseC_-Telco-Customer-Churn.csv",
    "data/WA_Fn-UseC_-Telco-Customer-Churn.csv"
]
df = load_and_check_data(file_paths)

```

Dataset cargado exitosamente desde: ../data/WA\_Fn-UseC\_-Telco-Customer-Churn.csv

Información básica del dataset:

<class 'pandas.core.frame.DataFrame'>

RangeIndex: 7043 entries, 0 to 7042

Data columns (total 21 columns):

#	Column	Non-Null Count	Dtype
0	customerID	7043 non-null	object
1	gender	7043 non-null	object
2	SeniorCitizen	7043 non-null	int64
3	Partner	7043 non-null	object
4	Dependents	7043 non-null	object
5	tenure	7043 non-null	int64
6	PhoneService	7043 non-null	object
7	MultipleLines	7043 non-null	object
8	InternetService	7043 non-null	object
9	OnlineSecurity	7043 non-null	object
10	OnlineBackup	7043 non-null	object
11	DeviceProtection	7043 non-null	object
12	TechSupport	7043 non-null	object
13	StreamingTV	7043 non-null	object
14	StreamingMovies	7043 non-null	object
15	Contract	7043 non-null	object
16	PaperlessBilling	7043 non-null	object
17	PaymentMethod	7043 non-null	object
18	MonthlyCharges	7043 non-null	float64
19	TotalCharges	7043 non-null	object
20	Churn	7043 non-null	object

dtypes: float64(1), int64(2), object(18)

memory usage: 1.1+ MB

None

Valores faltantes por columna:

Series([], dtype: int64)

Tipos de datos:

```

customerID      object
gender          object
SeniorCitizen   int64
Partner         object
Dependents      object
tenure          int64
PhoneService    object
MultipleLines   object
InternetService object
OnlineSecurity  object
OnlineBackup    object
DeviceProtection object
TechSupport     object
StreamingTV     object
StreamingMovies object
Contract        object
PaperlessBilling object
PaymentMethod   object
MonthlyCharges  float64
TotalCharges    object
Churn           object
dtype: object

```

## 0.2 Análisis Exploratorio de Dato

```

[3]: # Resumen Estadístico:
print("Resumen Estadístico:")
print(df.describe())
print("\n")

```

```

Resumen Estadístico:

```

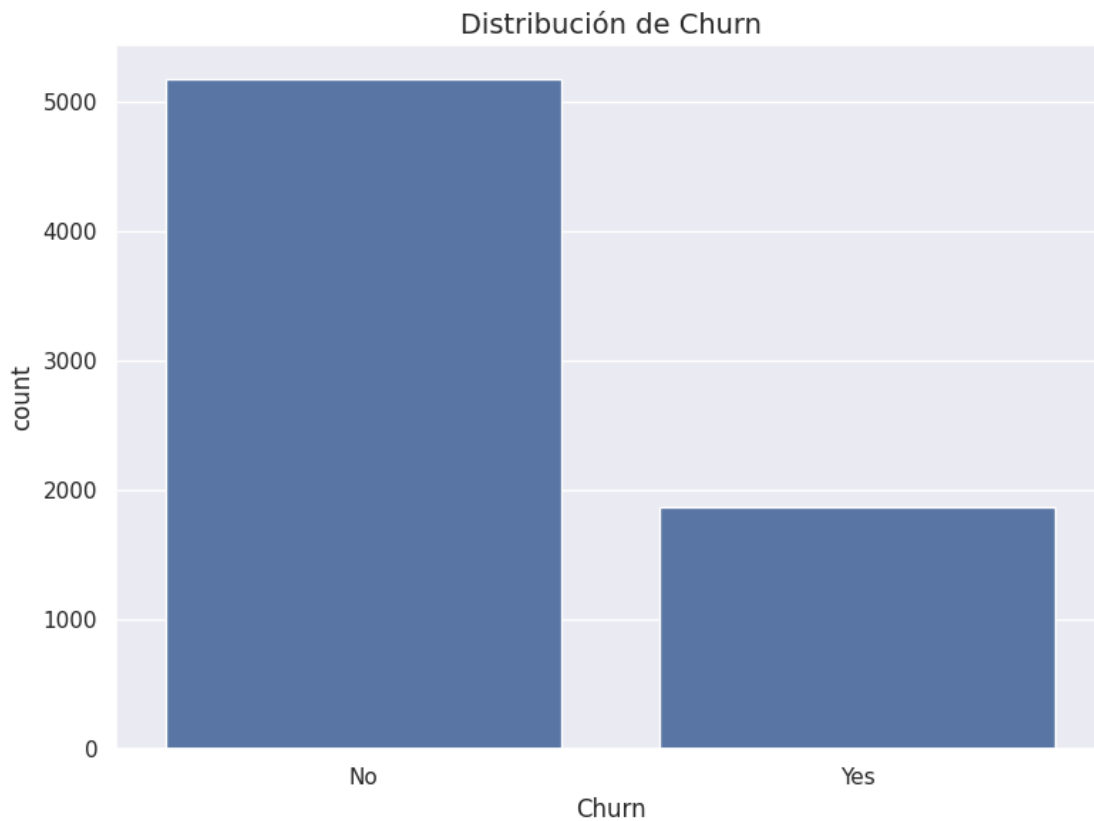
	SeniorCitizen	tenure	MonthlyCharges
count	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692
std	0.368612	24.559481	30.090047
min	0.000000	0.000000	18.250000
25%	0.000000	9.000000	35.500000
50%	0.000000	29.000000	70.350000
75%	0.000000	55.000000	89.850000
max	1.000000	72.000000	118.750000

```

[4]: # Distribución de Clases:
plt.figure(figsize=(8, 6))
sns.countplot(data=df, x='Churn')
plt.title('Distribución de Churn')

```

```
plt.show()
```

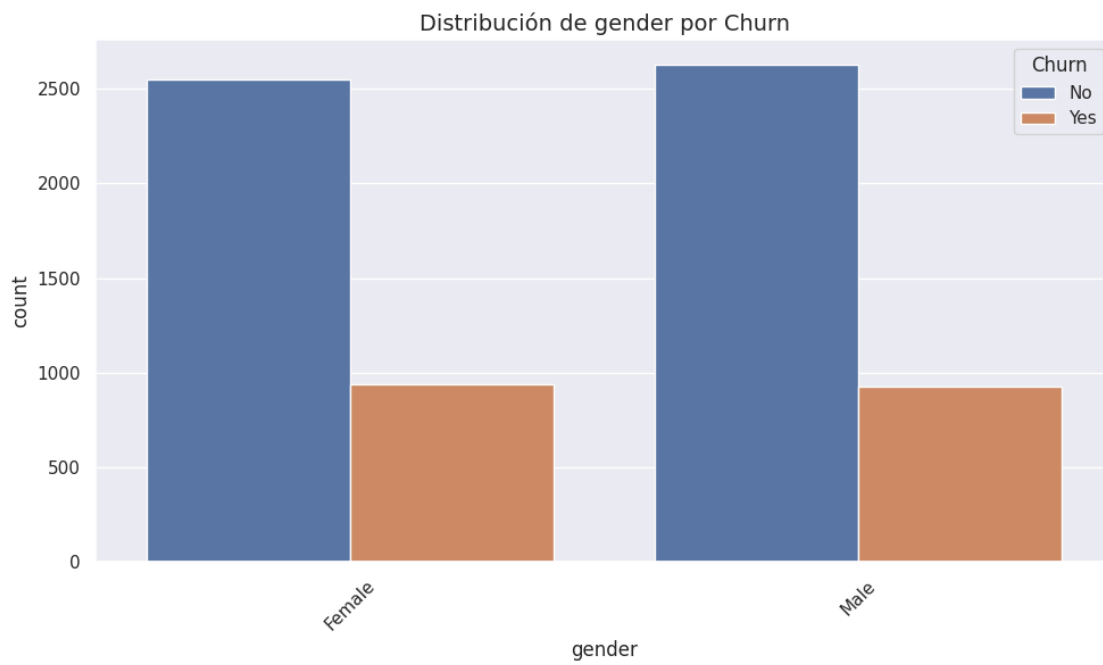


```
[5]: # Análisis de Variables Categóricas:
categorical_columns = df.select_dtypes(include=['object']).columns
print("\nVariables Categóricas:")
for col in categorical_columns:
    if col != 'customerID': # Excluimos el ID del cliente
        print(f"\nDistribución de {col}:")
        print(df[col].value_counts())

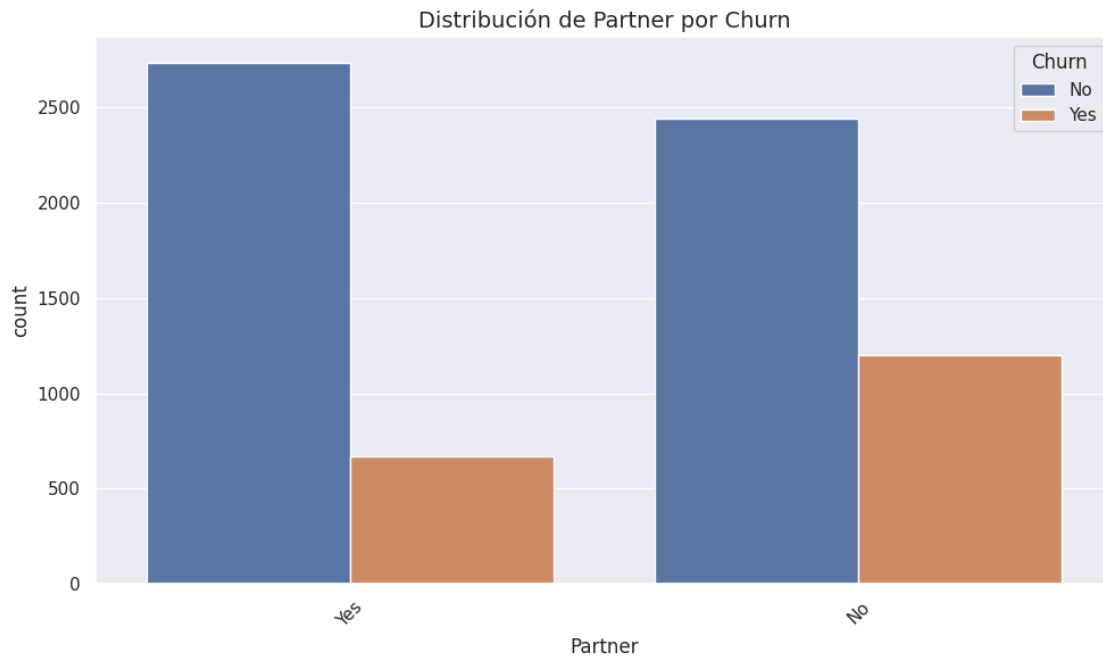
    # Visualización
    plt.figure(figsize=(10, 6))
    sns.countplot(data=df, x=col, hue='Churn')
    plt.title(f'Distribución de {col} por Churn')
    plt.xticks(rotation=45)
    plt.tight_layout()
    plt.show()
```

Variables Categóricas:

Distribución de gender:  
gender  
Male 3555  
Female 3488  
Name: count, dtype: int64

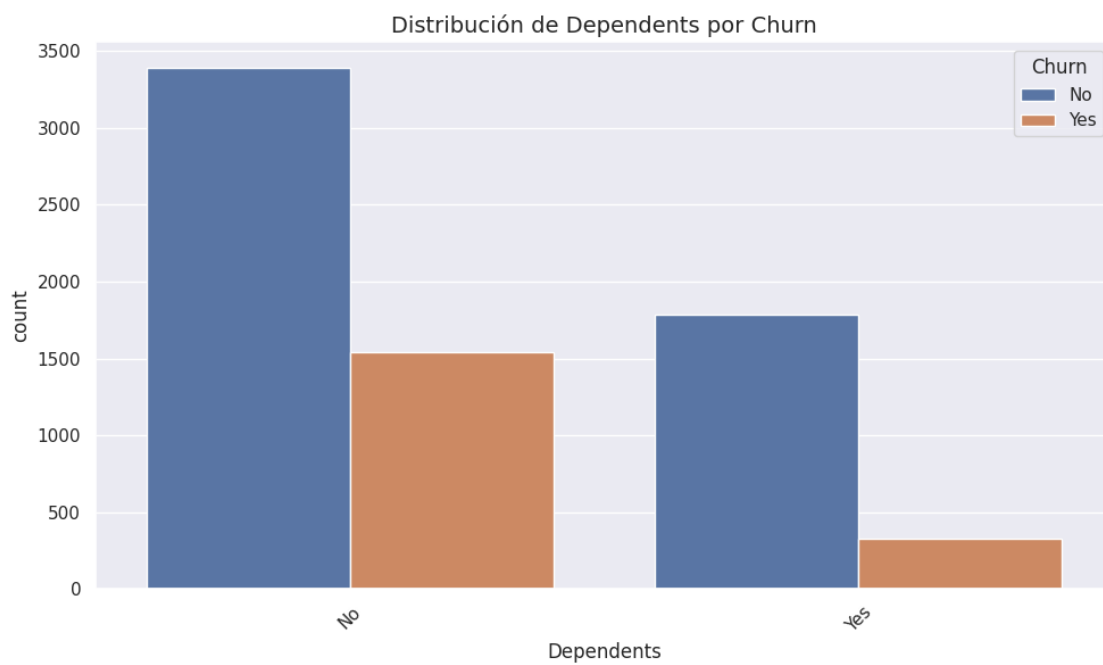


Distribución de Partner:  
Partner  
No 3641  
Yes 3402  
Name: count, dtype: int64



Distribución de Dependents:

```
Dependents
No      4933
Yes     2110
Name: count, dtype: int64
```



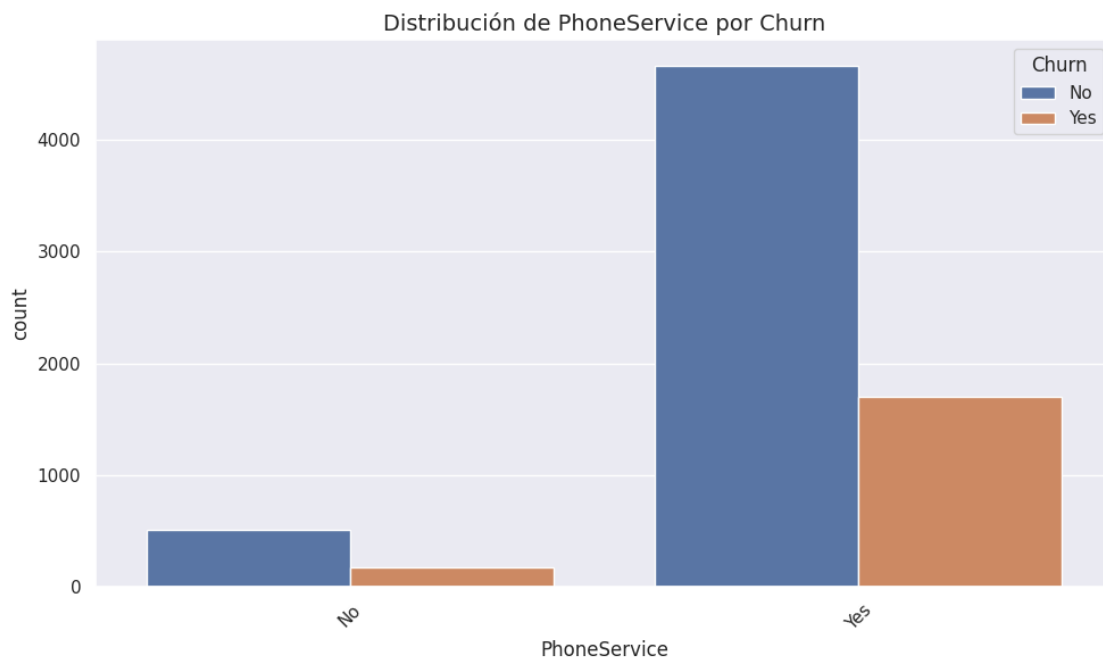
Distribución de PhoneService:

PhoneService

Yes 6361

No 682

Name: count, dtype: int64



Distribución de MultipleLines:

MultipleLines

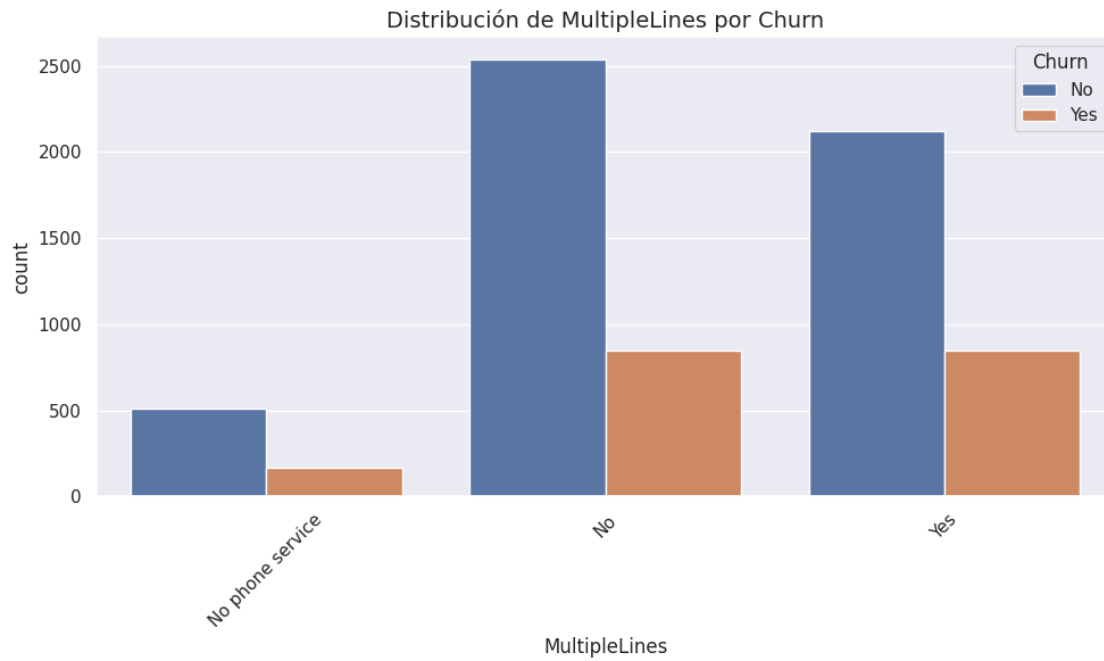
No 3390

Yes 2971

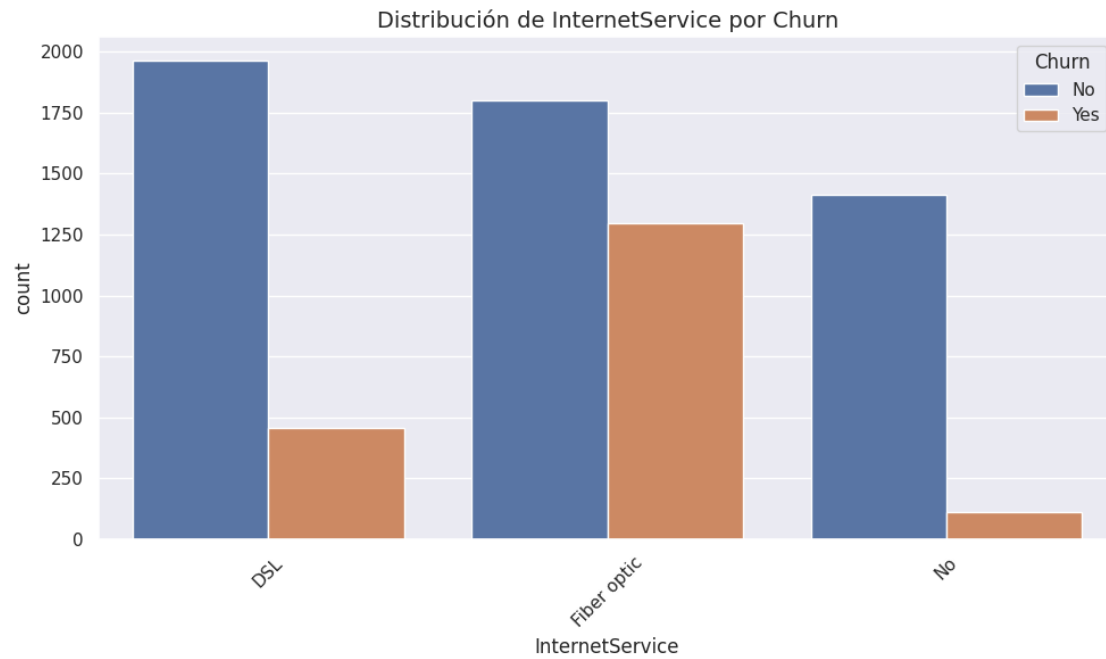
No phone service 682

Name: count, dtype: int64



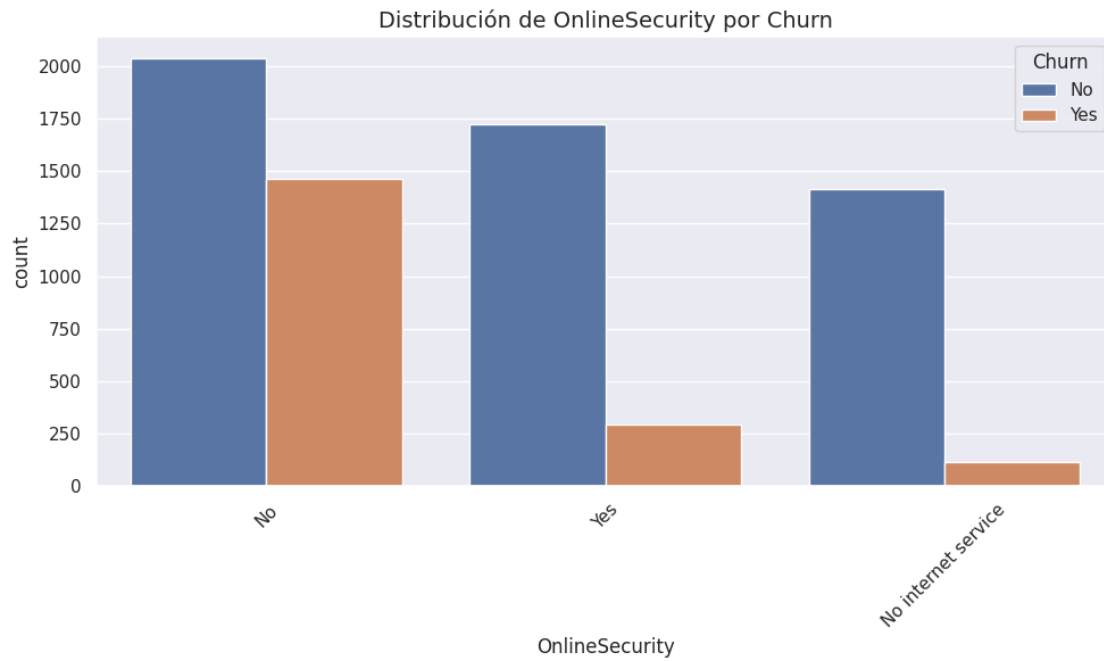


Distribución de InternetService:  
InternetService  
Fiber optic 3096  
DSL 2421  
No 1526  
Name: count, dtype: int64



Distribución de OnlineSecurity:

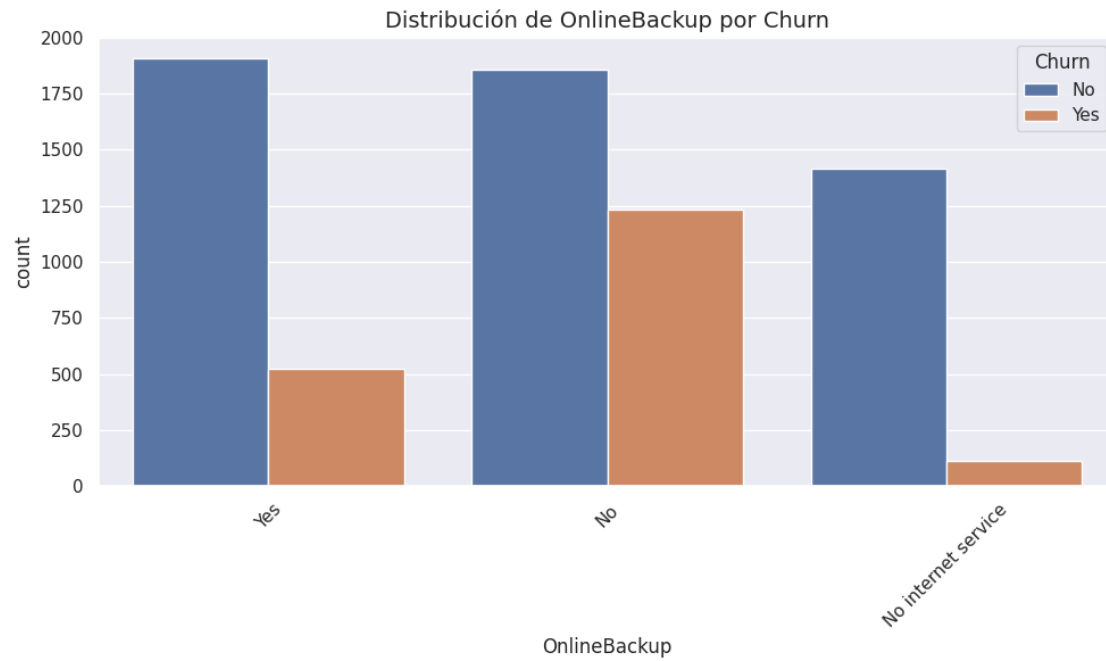
```
OnlineSecurity
No                3498
Yes               2019
No internet service 1526
Name: count, dtype: int64
```



Distribución de OnlineBackup:

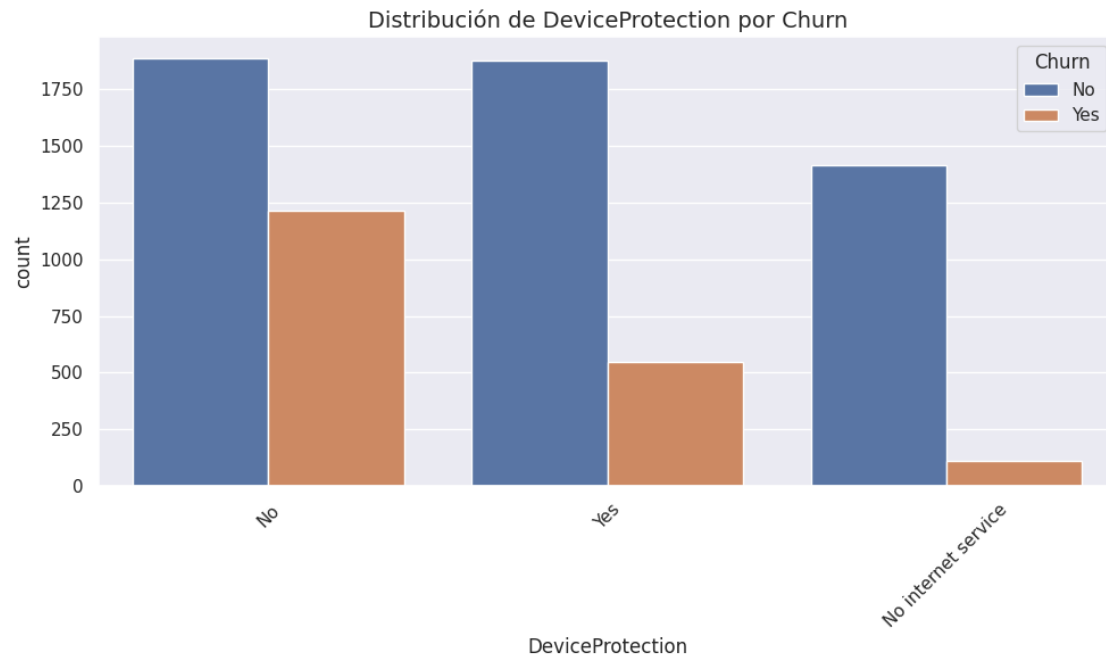
OnlineBackup	
No	3088
Yes	2429
No internet service	1526

Name: count, dtype: int64



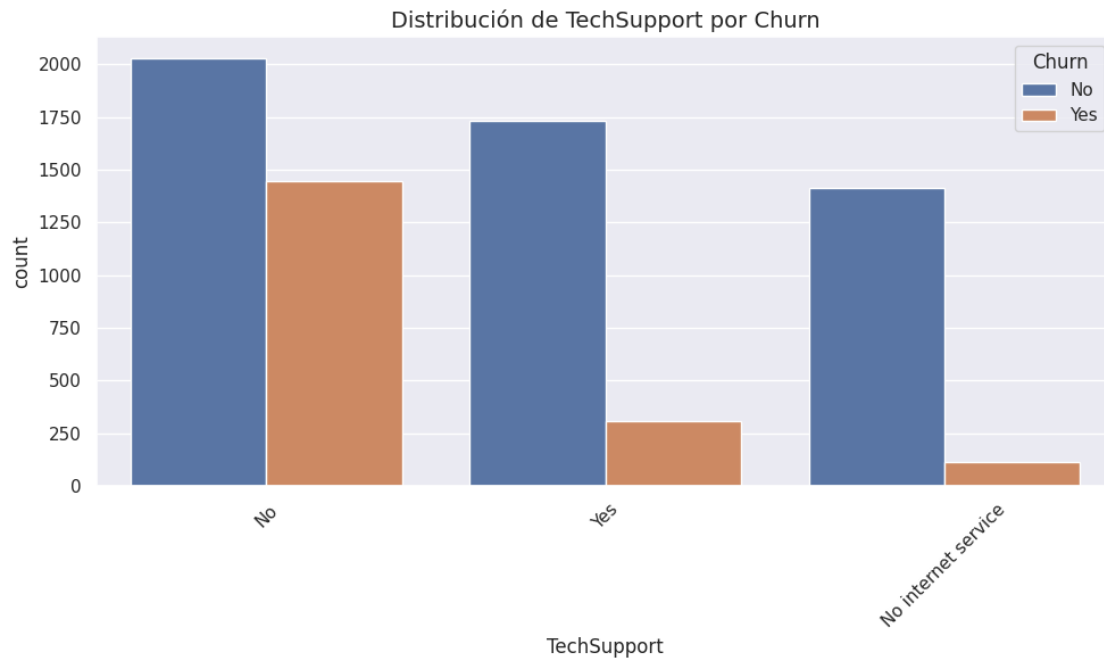
Distribución de DeviceProtection:

```
DeviceProtection
No                3095
Yes               2422
No internet service 1526
Name: count, dtype: int64
```

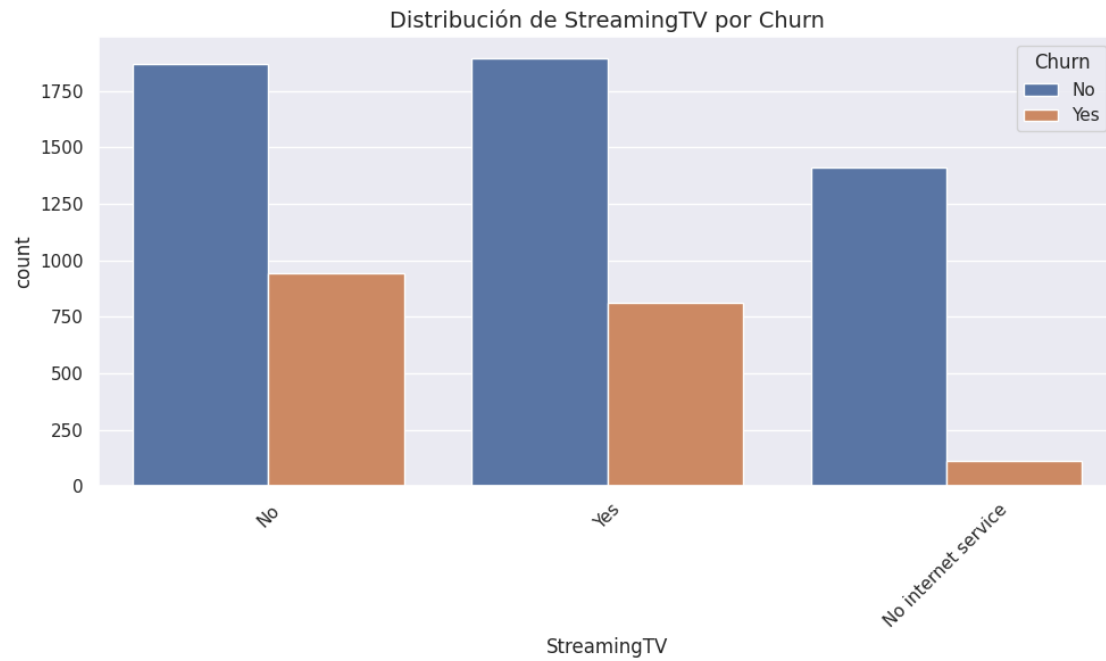


Distribución de TechSupport:

```
TechSupport
No          3473
Yes         2044
No internet service  1526
Name: count, dtype: int64
```

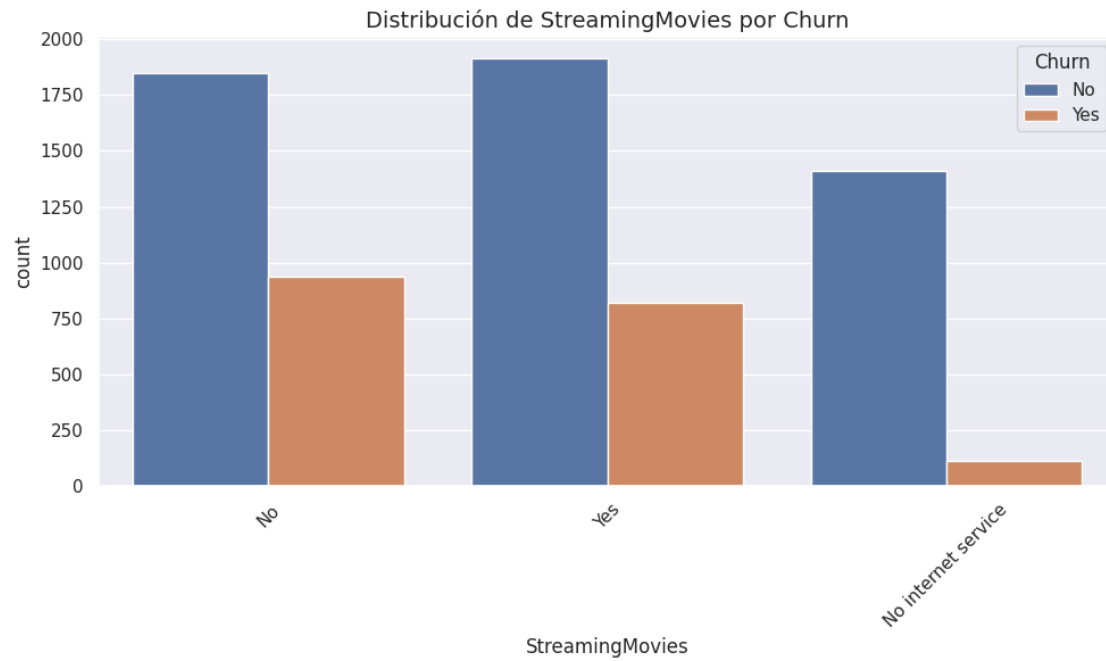


Distribución de StreamingTV:  
StreamingTV  
No 2810  
Yes 2707  
No internet service 1526  
Name: count, dtype: int64



Distribución de StreamingMovies:

```
StreamingMovies
No                2785
Yes               2732
No internet service 1526
Name: count, dtype: int64
```

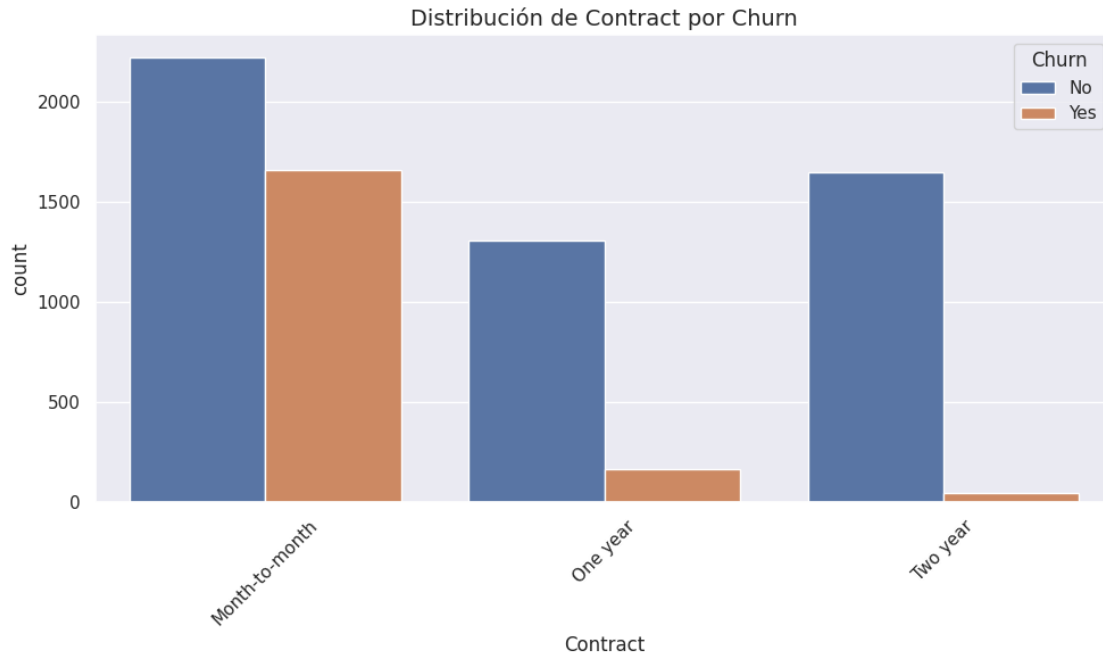


Distribución de Contract:

Contract	
Month-to-month	3875
Two year	1695
One year	1473

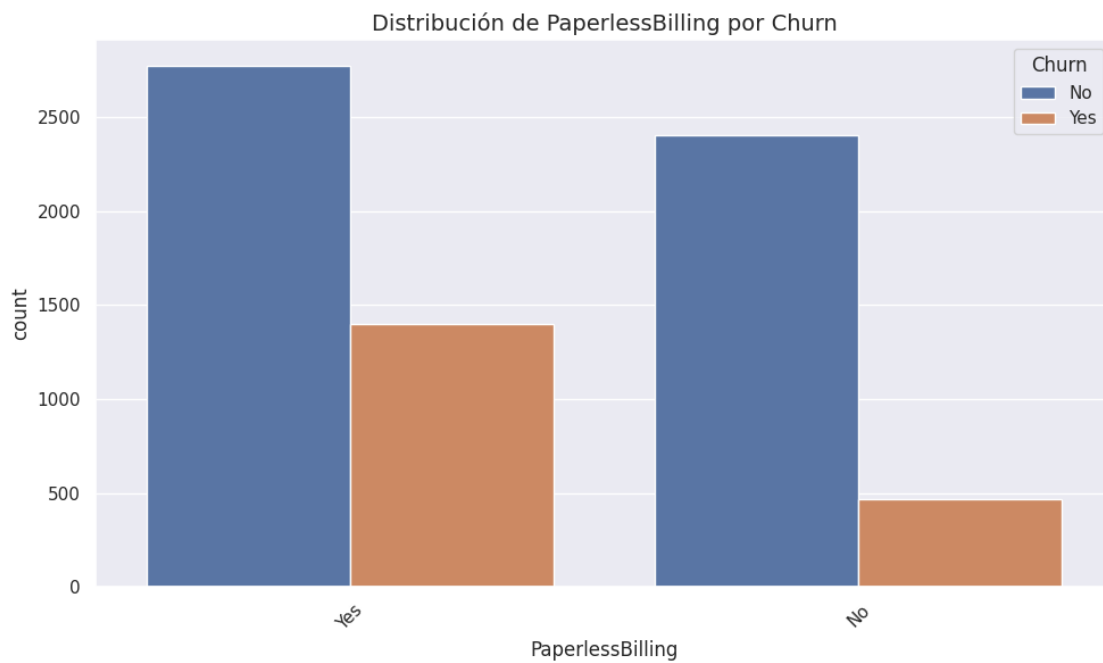
Name: count, dtype: int64





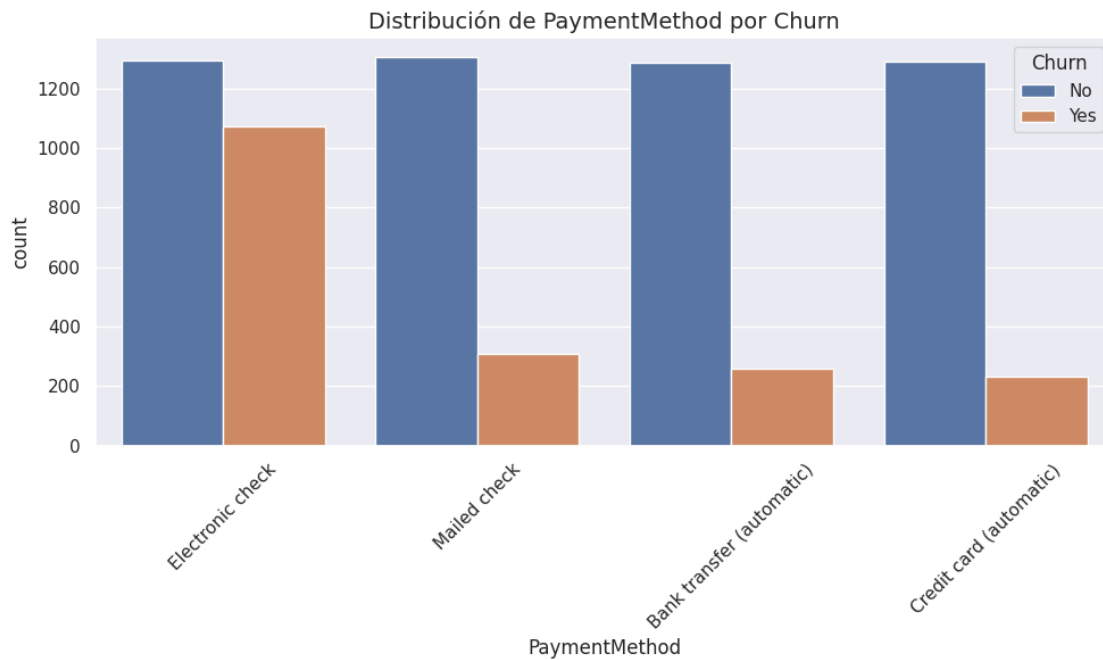
Distribución de PaperlessBilling:

```
PaperlessBilling
Yes      4171
No       2872
Name: count, dtype: int64
```



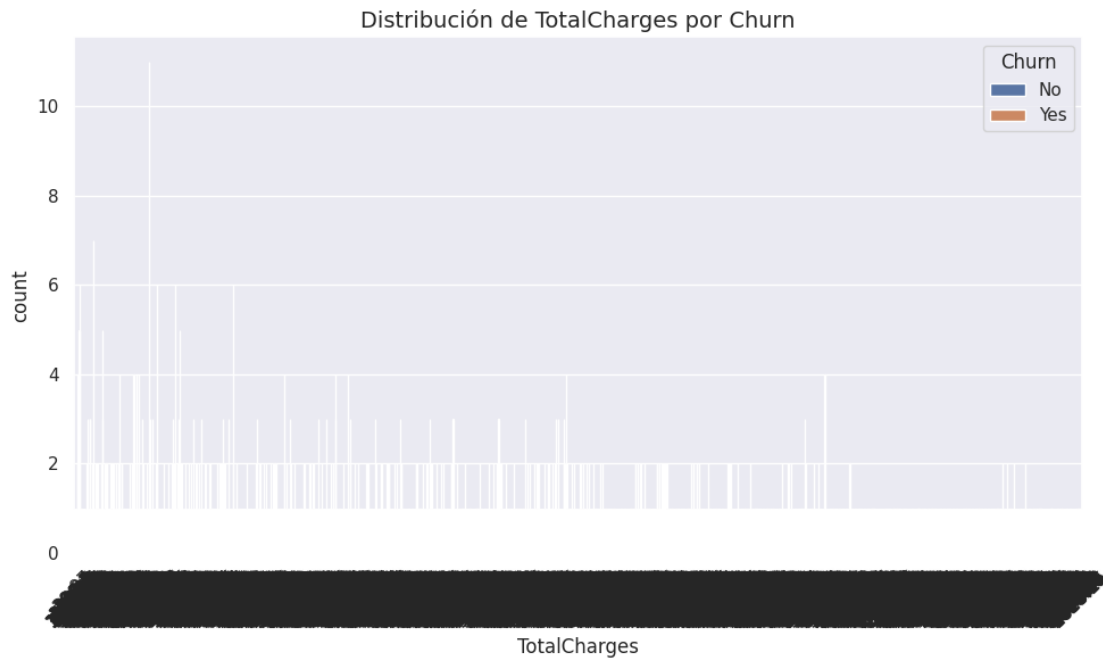
Distribución de PaymentMethod:

```
PaymentMethod
Electronic check      2365
Mailed check         1612
Bank transfer (automatic) 1544
Credit card (automatic) 1522
Name: count, dtype: int64
```



Distribución de TotalCharges:

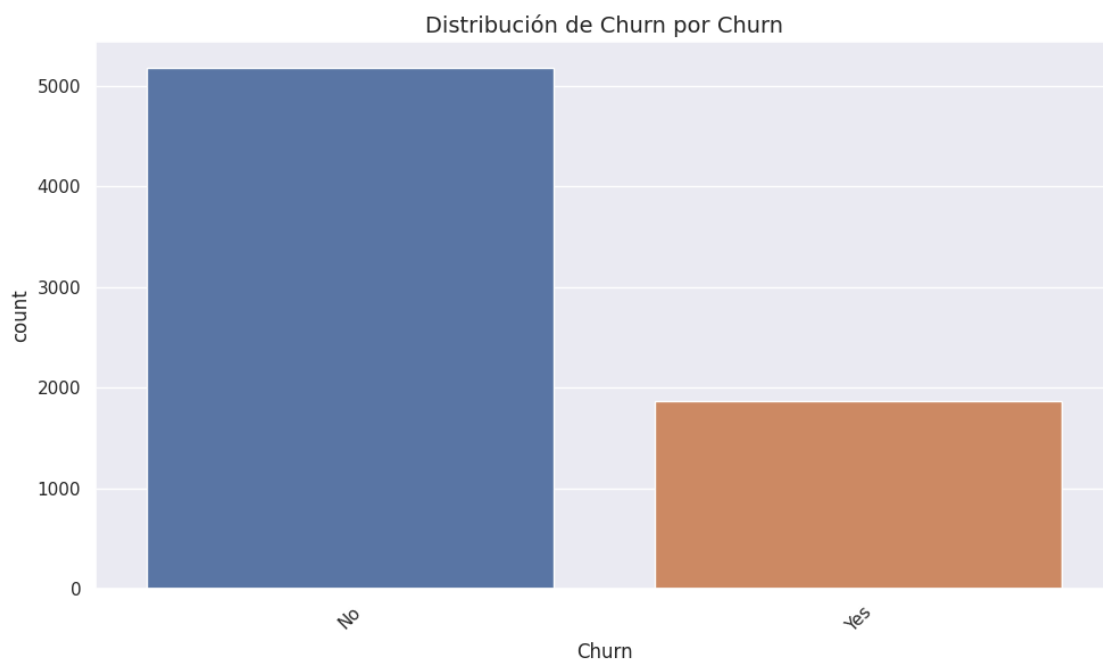
```
TotalCharges
11
20.2      11
19.75      9
20.05      8
19.9      8
..
130.15     1
3211.9     1
7843.55    1
2196.3     1
197.4      1
Name: count, Length: 6531, dtype: int64
```



Distribución de Churn:

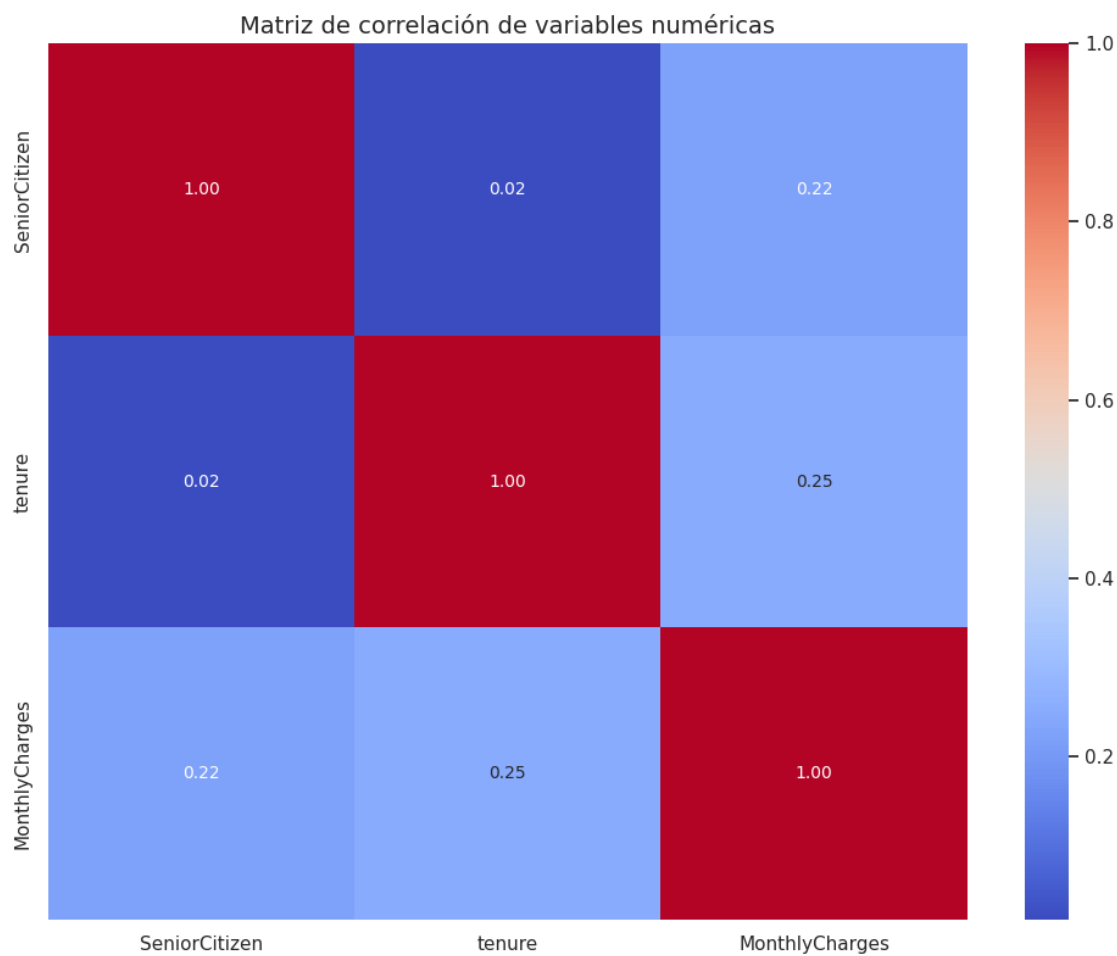
Churn	count
No	5174
Yes	1869

Name: count, dtype: int64



```
[6]: # Correlación entre Variables Numéricas:
numeric_columns = df.select_dtypes(include=['float64', 'int64']).columns
corr_matrix = df[numeric_columns].corr()

plt.figure(figsize=(10, 8))
sns.heatmap(corr_matrix, annot=True, cmap="coolwarm", fmt='.2f')
plt.title("Matriz de correlación de variables numéricas")
plt.tight_layout()
plt.show()
```

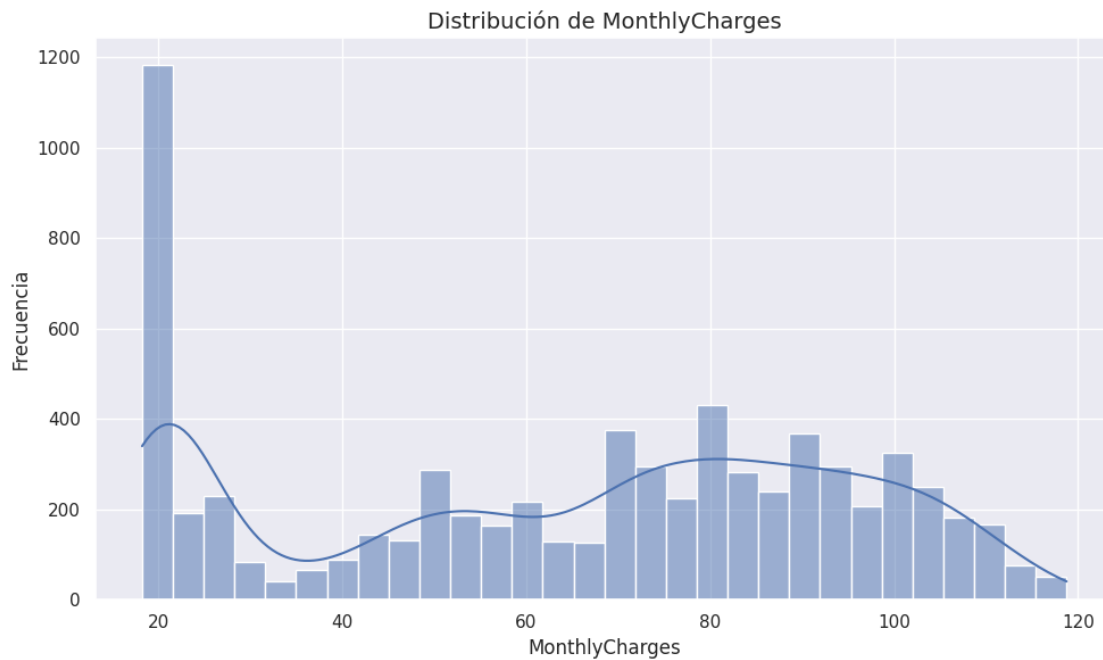


```
[7]: # Histograma de Ingresos:
plt.figure(figsize=(10, 6))
sns.histplot(data=df, x='MonthlyCharges', bins=30, kde=True)
plt.title('Distribución de MonthlyCharges')
plt.xlabel('MonthlyCharges')
```

```
plt.ylabel('Frecuencia')
plt.show()

# Información adicional sobre el dataset
print("\nInformación del Dataset:")
print(df.info())

# Valores faltantes
print("\nValores faltantes por columna:")
print(df.isnull().sum())
```



Información del Dataset:

<class 'pandas.core.frame.DataFrame'>

RangeIndex: 7043 entries, 0 to 7042

Data columns (total 21 columns):

#	Column	Non-Null Count	Dtype
0	customerID	7043 non-null	object
1	gender	7043 non-null	object
2	SeniorCitizen	7043 non-null	int64
3	Partner	7043 non-null	object
4	Dependents	7043 non-null	object
5	tenure	7043 non-null	int64
6	PhoneService	7043 non-null	object
7	MultipleLines	7043 non-null	object

```

8   InternetService  7043 non-null  object
9   OnlineSecurity   7043 non-null  object
10  OnlineBackup     7043 non-null  object
11  DeviceProtection 7043 non-null  object
12  TechSupport      7043 non-null  object
13  StreamingTV      7043 non-null  object
14  StreamingMovies  7043 non-null  object
15  Contract         7043 non-null  object
16  PaperlessBilling 7043 non-null  object
17  PaymentMethod    7043 non-null  object
18  MonthlyCharges   7043 non-null  float64
19  TotalCharges     7043 non-null  object
20  Churn            7043 non-null  object
dtypes: float64(1), int64(2), object(18)
memory usage: 1.1+ MB
None

```

Valores faltantes por columna:

```

customerID      0
gender          0
SeniorCitizen   0
Partner         0
Dependents      0
tenure          0
PhoneService    0
MultipleLines   0
InternetService 0
OnlineSecurity  0
OnlineBackup    0
DeviceProtection 0
TechSupport     0
StreamingTV     0
StreamingMovies 0
Contract        0
PaperlessBilling 0
PaymentMethod   0
MonthlyCharges  0
TotalCharges    0
Churn           0
dtype: int64

```

### 0.2.1 Función de evaluación del modelo

```

[8]: def evaluate_model(y_true, y_pred, y_prob=None):
      """
      Función para evaluar el modelo con múltiples métricas
      """

```

```

print("\n=== Métricas de Evaluación ===")

# Métricas básicas
print("\nInforme de clasificación detallado:")
print(classification_report(y_true, y_pred))

# Matriz de confusión
plt.figure(figsize=(10, 8))
cm = confusion_matrix(y_true, y_pred)
sns.heatmap(cm, annot=True, fmt='d', cmap='Blues',
            xticklabels=['No Churn', 'Churn'],
            yticklabels=['No Churn', 'Churn'])
plt.title("Matriz de Confusión")
plt.xlabel("Predicción")
plt.ylabel("Real")
plt.show()

if y_prob is not None:
    # Curva ROC
    fpr, tpr, _ = roc_curve(y_true, y_prob[:, 1])
    roc_auc = auc(fpr, tpr)

    plt.figure(figsize=(10, 8))
    plt.plot(fpr, tpr, color='darkorange', lw=2,
            label=f'ROC curve (AUC = {roc_auc:.2f})')
    plt.plot([0, 1], [0, 1], color='navy', lw=2, linestyle='--')
    plt.xlim([0.0, 1.0])
    plt.ylim([0.0, 1.05])
    plt.xlabel('Tasa de Falsos Positivos')
    plt.ylabel('Tasa de Verdaderos Positivos')
    plt.title('Curva ROC')
    plt.legend(loc="lower right")
    plt.show()

    # Curva Precisión-Recall
    precision, recall, _ = precision_recall_curve(y_true, y_prob[:, 1])

    plt.figure(figsize=(10, 8))
    plt.plot(recall, precision, color='blue', lw=2)
    plt.xlabel('Recall')
    plt.ylabel('Precision')
    plt.title('Curva Precisión-Recall')
    plt.show()

```

### 0.2.2 Selección de Características

```
[9]: def select_features(X, y):  
    """  
    Selección de características usando Random Forest  
    """  
    rf = RandomForestClassifier(n_estimators=100, random_state=RANDOM_STATE)  
    selector = SelectFromModel(rf, prefit=False)  
    selector.fit(X, y)  
  
    # Obtener características importantes  
    feature_importance = pd.DataFrame({  
        'feature': X.columns,  
        'importance': selector.estimator_.feature_importances_  
    })  
    feature_importance = feature_importance.sort_values('importance',  
    ↪ascending=False)  
  
    # Visualizar importancia de características  
    plt.figure(figsize=(12, 6))  
    sns.barplot(data=feature_importance.head(10), x='importance', y='feature')  
    plt.title('Top 10 Características más Importantes')  
    plt.show()  
  
    return selector.get_support(), feature_importance
```

### 0.3 Preparación de Datos

```
[10]: # Convertir 'TotalCharges' a numérico  
df['TotalCharges'] = pd.to_numeric(df['TotalCharges'], errors='coerce')  
  
# Rellenar valores faltantes en 'TotalCharges' con la mediana  
df['TotalCharges'] = df['TotalCharges'].fillna(df['TotalCharges'].median())  
  
# Codificar la columna objetivo 'Churn' como binaria  
df['Churn'] = df['Churn'].map({'Yes': 1, 'No': 0})  
  
# Eliminar columnas irrelevantes  
df = df.drop(['customerID'], axis=1)  
  
# Codificar variables categóricas  
df_encoded = pd.get_dummies(df, drop_first=True)  
  
# Separar características y variable objetivo  
X = df_encoded.drop('Churn', axis=1)  
y = df_encoded['Churn']
```



```

# Selección de características
support_mask, feature_importance = select_features(X, y)
X_selected = X.loc[:, support_mask]

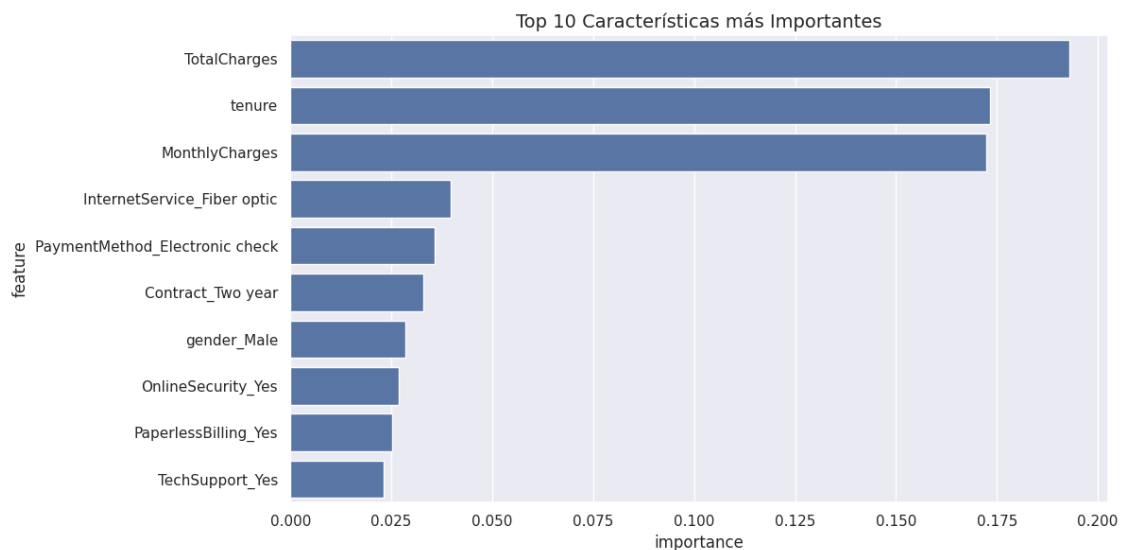
# División estratificada de datos
X_train, X_test, y_train, y_test = train_test_split(
    X_selected, y,
    test_size=0.2,
    random_state=RANDOM_STATE,
    stratify=y
)

# Normalización
scaler = StandardScaler()
X_train_scaled = scaler.fit_transform(X_train)
X_test_scaled = scaler.transform(X_test)

# Aplicar SMOTE para balance de clases
smote = SMOTE(random_state=RANDOM_STATE)
X_train_balanced, y_train_balanced = smote.fit_resample(X_train_scaled, y_train)

print("Distribución original de clases en entrenamiento:")
print(pd.Series(y_train).value_counts(normalize=True))
print("\nDistribución después de SMOTE:")
print(pd.Series(y_train_balanced).value_counts(normalize=True))

```



Distribución original de clases en entrenamiento:

Churn

0 0.734647

```
1    0.265353
Name: proportion, dtype: float64
```

Distribución después de SMOTE:

Churn

```
0    0.5
```

```
1    0.5
```

```
Name: proportion, dtype: float64
```

## 0.4 Implementación de KNN

### 0.4.1 Entrenamiento del Modelo

```
[11]: # Definir parámetros para búsqueda
param_grid = {
    'n_neighbors': range(1, 21),
    'weights': ['uniform', 'distance'],
    'metric': ['euclidean', 'manhattan']
}

# Crear validación cruzada estratificada
cv = StratifiedKFold(n_splits=5, shuffle=True, random_state=RANDOM_STATE)

# Búsqueda de hiperparámetros
grid_search = GridSearchCV(
    KNeighborsClassifier(),
    param_grid,
    cv=cv,
    scoring='f1',
    n_jobs=-1
)

# Ajustar el modelo
grid_search.fit(X_train_balanced, y_train_balanced)

# Mostrar mejores parámetros
print("Mejores parámetros:", grid_search.best_params_)
print("Mejor puntuación F1:", grid_search.best_score_)

# Entrenar modelo final con mejores parámetros
best_knn = KNeighborsClassifier(**grid_search.best_params_)
best_knn.fit(X_train_balanced, y_train_balanced)

# Predicciones
y_pred = best_knn.predict(X_test_scaled)
y_prob = best_knn.predict_proba(X_test_scaled)

# Evaluación completa
```

```
evaluate_model(y_test, y_pred, y_prob)
```

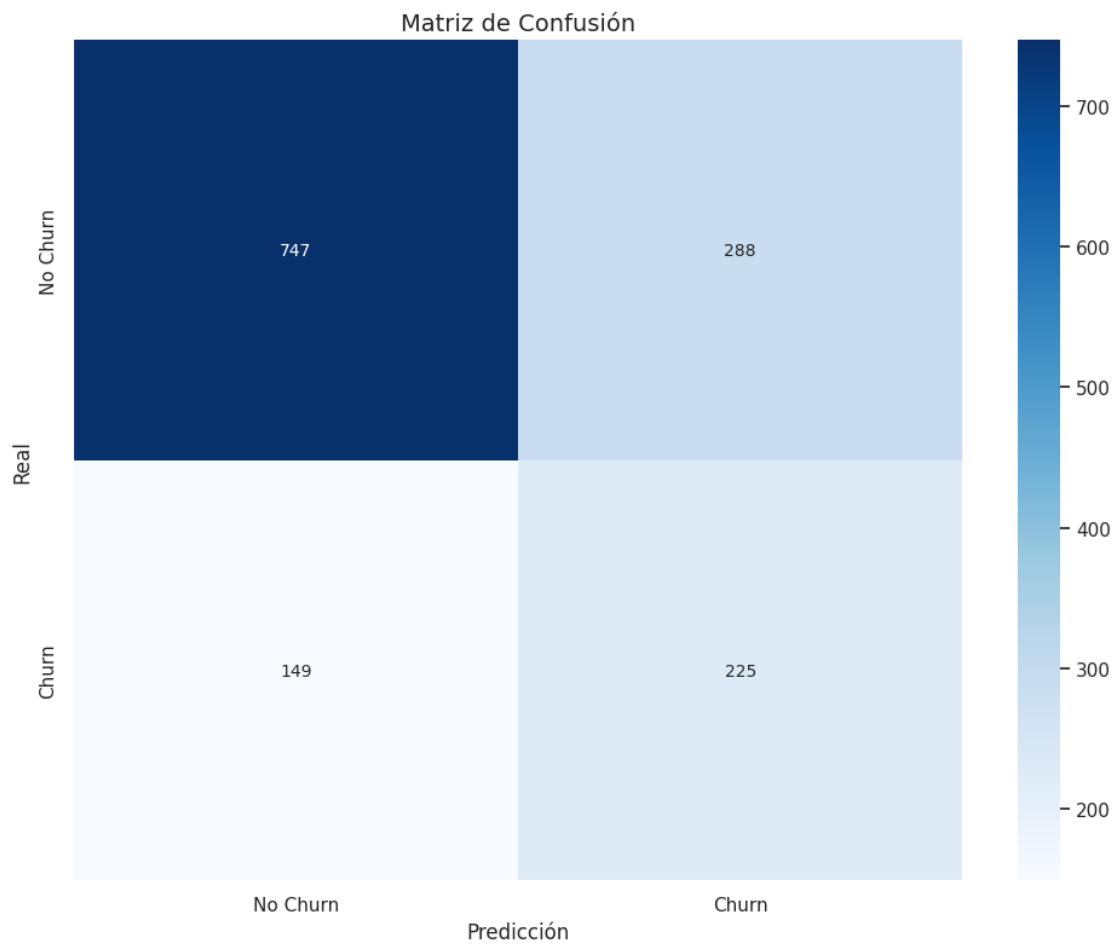
Mejores parámetros: {'metric': 'euclidean', 'n\_neighbors': 4, 'weights': 'distance'}

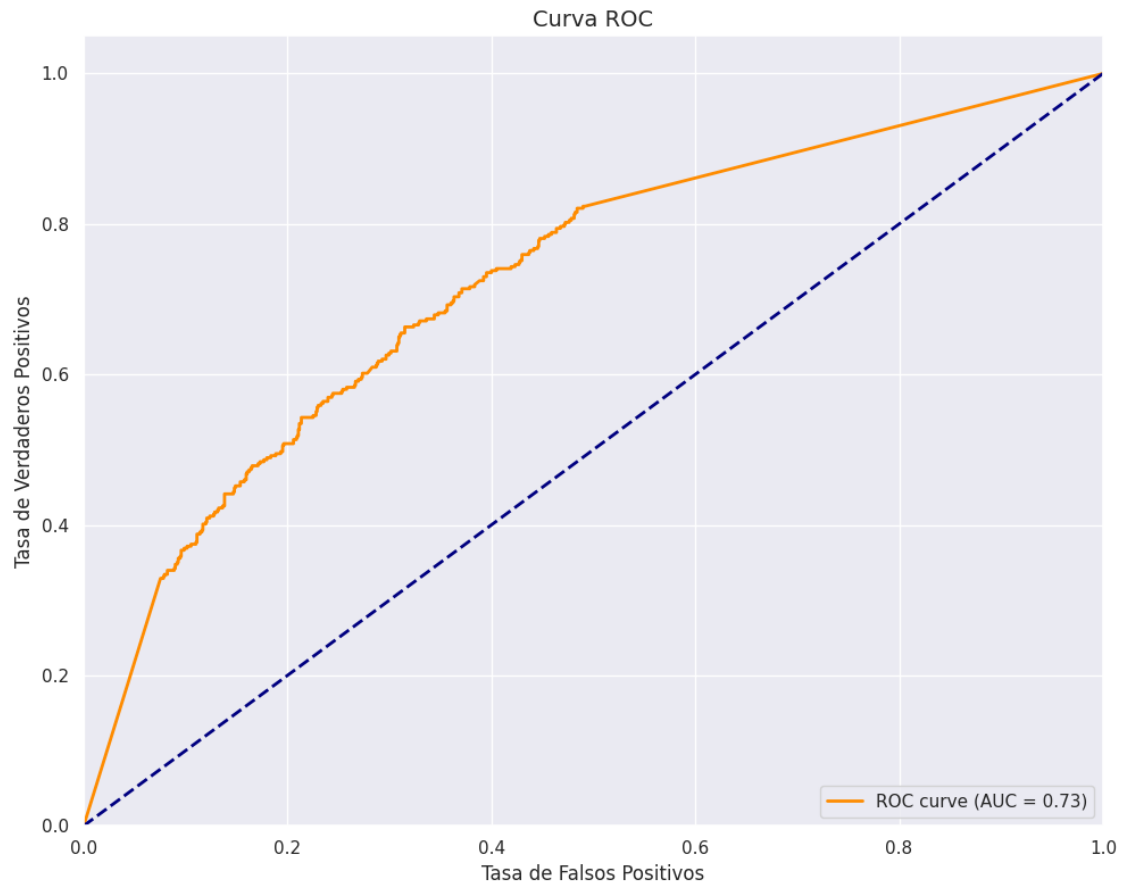
Mejor puntuación F1: 0.8136512367016442

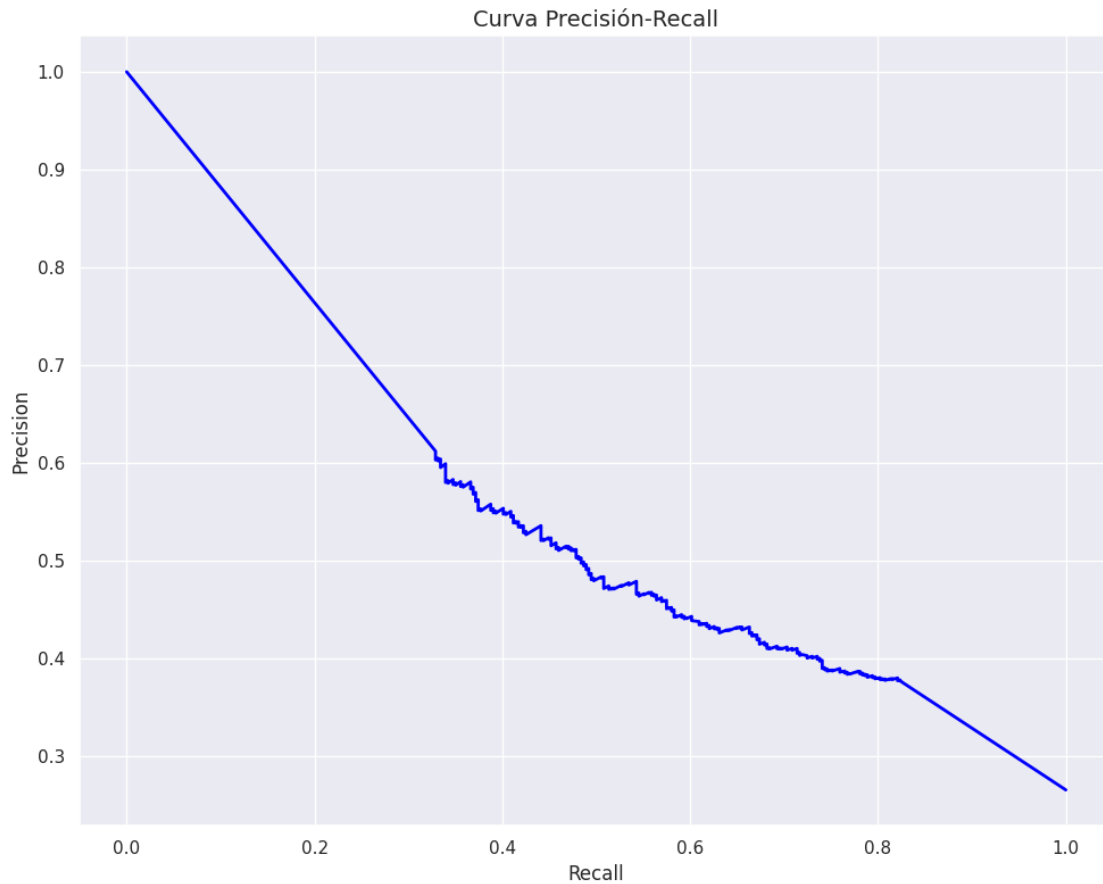
=== Métricas de Evaluación ===

Informe de clasificación detallado:

	precision	recall	f1-score	support
0	0.83	0.72	0.77	1035
1	0.44	0.60	0.51	374
accuracy			0.69	1409
macro avg	0.64	0.66	0.64	1409
weighted avg	0.73	0.69	0.70	1409







#### 0.4.2 Visualización de Precisión para Diferentes Vecinos

```
[13]: # Probar diferentes valores de n_neighbors y encontrar el mejor k
accuracies = []
best_accuracy = 0
best_k = 1

for k in range(1, 21):
    knn = KNeighborsClassifier(n_neighbors=k)
    knn.fit(X_train, y_train)
    y_pred = knn.predict(X_test)
    accuracy = accuracy_score(y_test, y_pred)
    accuracies.append(accuracy)

    # Actualizar el mejor k si encontramos una mejor precisión
    if accuracy > best_accuracy:
        best_accuracy = accuracy
        best_k = k
```

```

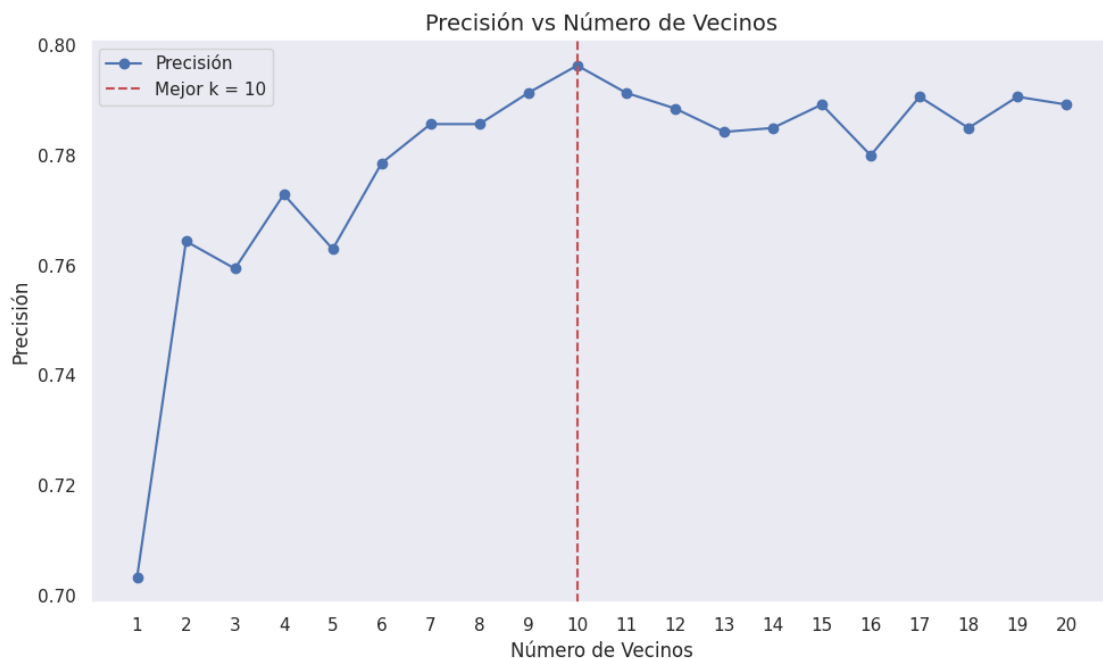
print(f"Mejor número de vecinos (k): {best_k}")
print(f"Mejor precisión: {best_accuracy:.4f}")

# Visualizar los resultados
plt.figure(figsize=(10, 6))
plt.plot(range(1, 21), accuracies, marker='o', label='Precisión')
plt.axvline(x=best_k, color='r', linestyle='--', label=f'Mejor k = {best_k}')
plt.title("Precisión vs Número de Vecinos")
plt.xlabel("Número de Vecinos")
plt.ylabel("Precisión")
plt.xticks(range(1, 21))
plt.legend()
plt.grid()
plt.show()

```

Mejor número de vecinos (k): 10

Mejor precisión: 0.7963



### 0.4.3 Curvas de Aprendizaje

```

[15]: def plot_learning_curve(estimator, X, y, cv=5):
    """
    Genera curvas de aprendizaje para evaluar el rendimiento del modelo
    """
    train_sizes = np.linspace(0.1, 1.0, 10)

```

```

# Cambiar el scoring a 'accuracy' en lugar de 'f1'
train_sizes, train_scores, test_scores = learning_curve(
    estimator, X, y,
    cv=cv,
    n_jobs=-1,
    train_sizes=train_sizes,
    scoring='accuracy' # Cambiado de 'f1' a 'accuracy'
)

train_mean = np.mean(train_scores, axis=1)
train_std = np.std(train_scores, axis=1)
test_mean = np.mean(test_scores, axis=1)
test_std = np.std(test_scores, axis=1)

plt.figure(figsize=(10, 6))
plt.plot(train_sizes, train_mean, label='Training score')
plt.plot(train_sizes, test_mean, label='Cross-validation score')
plt.fill_between(train_sizes, train_mean - train_std,
                 train_mean + train_std, alpha=0.1)
plt.fill_between(train_sizes, test_mean - test_std,
                 test_mean + test_std, alpha=0.1)
plt.xlabel('Training Examples')
plt.ylabel('Accuracy Score') # Cambiado de 'F1 Score' a 'Accuracy Score'
plt.title('Learning Curves')
plt.legend(loc='best')
plt.grid(True)
plt.show()

# Aplicar SMOTE para balancear los datos
smote = SMOTE(random_state=42)
X_train_balanced, y_train_balanced = smote.fit_resample(X_train, y_train)

# Crear y entrenar el modelo KNN con los mejores parámetros
best_knn = KNeighborsClassifier(n_neighbors=18)
best_knn.fit(X_train_balanced, y_train_balanced)

# Generar las curvas de aprendizaje
plot_learning_curve(best_knn, X_train_balanced, y_train_balanced)

```

