

SOFTWARE PROJECT MANAGEMENT | ENTERPRISE SOLUTIONS | CLIENT SOLUTIONS

Personal Details

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Focused project manager offering a proven record of success in leading all phases of diverse technology projects; PRINCE2, PMBOK, Agile and BABOK aware; computer programming, business finance, human capital resource experience

- **Business strategist;** plan and manage multimillion-dollar projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
- **Excellent communicator;** leverage technical, business, financial and domain expertise acumen to communicate effectively with executive, senior management and clients
- **Expertise in agile and waterfall project management methodologies;** known for ability to produce robust, quality deliverables that meet or exceed all stated requirements.

SKILLS SUMMARY

Project Management	IT Project Lifecycle	Value-Added Leadership
<ul style="list-style-type: none">• Custom Software Development• Human Capital Management• Corporate and Regulatory Compliance	<ul style="list-style-type: none">• Requirements Analysis• Costing & Budgeting• Project Scheduling• Testing, QA, Release, Support	<ul style="list-style-type: none">• Cross-Functional Supervision• Team Building & Mentoring• Business Relations & Presentations• Business & IT Planning• Vendor Management

CAREER PROGRESSION

Credit Suisse (London, New York, Sydney)	1997 to 2014
Westpac Banking Corporation (Sydney)	1995 to 1996
Digital Equipment Corporation (DEC) (Sydney)	1994 to 1995
Dept. of Human Services & Health (Sydney, Canberra)	1986 to 1994

Recruited by major Investment and Retail banks, Technology Vendor and Federal Government to provide global product ownership, project and portfolio management.

Managed budgets of up to \$32MM USD and cross-functional teams of up to 16, geographically dispersed personnel including developers, project managers, business analysts, QA analysts and support specialists.

Drove the high-quality completion of software/database development and business and client facing projects for Corporate, Institutional and Government clients.

ACHIEVEMENT HIGHLIGHTS

- Led personnel across broad technical, financial and business disciplines. Focused personnel on business objectives and tracked progress to ensure project milestones were completed on time, within budget and to specification.
- Mitigated risk factors through analysis of financial and statistical data. Anticipated and managed change effectively in a rapidly evolving global business and technological environment.
- Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics, Corporate requirements and client goals, creating detailed project road maps, plans, schedules and work breakdown structures.
- Consistently ranked as 'A' (top 8%) in annual performance rating reviews.

REPRESENTATIVE PROJECTS (1997 to 2014)

- **Systems Engineering:** Lead the project management and multinational rollout of robust, scalable, high-throughput, low latency, electronic trading systems and associated APIs.
- **Results:** Provided value-added software solutions leading to increased market share in electronic trading providing real-time execution and reporting, and cross-selling opportunities for a range of sales teams.
- **Custom Software Developments:** Managed all phases of the software development lifecycle (SDLC) for dozens of custom solutions. **Results:** Delivered industry-leading software that provided clients with real-time access to fixed income markets, shortening the execution processes to sub-second, and provision automated pre-execution, execution and post-execution processing
- **Database Developments:** Reverse engineered existing database system and guided teams in the development of relational database management systems (RDBMS) for clients. **Results:** Improved the consistency, recoverability and accessibility of data, gateway API access and enriched financial data to clients.
- **System Integrations/Migrations:** Project-managed large-scale initiatives involving the rearchitecting and transition of software and systems to new platforms. **Results:** Achieved seamless migrations and integrations that were transparent to clients, accomplished on schedule with no subsequent downtime.
- **Enterprise Implementations:** Directed global rollouts of new software and systems for both internal and external clients.
- **Results:** Ensured defect-free releases through careful planning, implementation of unit and integration testing, QA efforts and application of strict release management procedures.

- **Human Capital Management:** Recruited staff from shortlisting of applicants, initial interviews, follow-up interviews, salary negotiations, on-boarding of successful applicants, mentoring, performance assessment and rating,
- **Results:** Built a professional, client focused team that repeatedly developed, tested and delivered quality solutions to clients.

Keywords (applications, libraries, OS)

MS Office • HTML5 • CSS3 • SASS / SCSS • WordPress • JavaScript (ES6) • VS Code • ESLint • Brackets • Atom • Komodo Edit • Remedy • Wikis • jQuery • UML • Visual Paradigm • MAMP • MySQL • SQL • TDD / BDD • Bootstrap 4 • Design Mock up • Adobe Photoshop • Git / Github / Github Desktop • JSON • NPM • Yarn • Homebrew • Webpack • Babel • ReactJS • React Router • JSX • Reactstrap • Font Awesome • REST APIs • Mocking • Stubbing • Postman • JSON-server • Axios • Jasmine • Atlassian JIRA • Clarity • Middleware (Ambrosia) • MS SharePoint • Sybase / Oracle • Stored Procedures • Views • Linux • GroupWise • Lotus Notes • MS Mail • MVS • VAX • VAX VMS • ALL-IN-1 • WordPerfect • WordPerfect for VMS • DEC MAILbus 400 • X.400 • X.500 • DG UX • Message Switch • AS/400-OS/400 • PS/2-OS/2 • MS Mail • Windows 3 • Window for Workgroups • Windows NT • JIRA • Trello • CodeSandbox • CodePen • W3Schools • stackoverflow.com • Slack • FIX • SWIFT

Keywords (process)

Project Management (PM) • Software Project Management • Project Documentation • Budget/Financial Planning, Tracking and Status Reporting • RAG Reporting • Software Development Life Cycle (SDLC) • Project Delivery • Human Capital Management • Complex, cross-team/cross-business projects • Regulatory/Legal/Audit projects • Project Management Office (PMO) • Business Analysis (BA) • Requirements Analysis • Requirements Gathering • Requirements Documenting • Vendor Management • User Training • Client Consultation • Time Management • Task Management • Prioritisation • Disaster Recovery (DR) • Breakglass • On-shore/Near-shore/Off-shore • Performance Management • Team Administration • Time Tracking, Control & Reporting • Project Team Allocations • Budget Planning, Tracking, Review and Reporting • Project Meeting Management • Waterfall • Iterative Development • RUP • Agile • Scrum • Expectation Management