Gothenburg, 10 September 2021

**Pagero**

**Interconnectspecification**

**—**

**SFTP protocol**



Version 1.0

Pagero Customer Integration Department

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## Customer information

|  |  |
| --- | --- |
| **Customer name** |  |
| **Customer ID** |  |
| **Customer contact** |  |
| **Customer phone number (for password)** |  |
| **Customer email** |  |
| **Account manger** |  |
| **Booked by** |  |

## Revision History

|  |  |  |
| --- | --- | --- |
| **Version** | **Date** | **Summary of Changes** |
| 1.0 | 2019-06-12 | First draft |
|  |  |  |
|  |  |  |

## Files from customer to Pagero

### Static parameters

|  |  |
| --- | --- |
| **Host** | [ftp.pageroonline.com](ftp://ftp.pageroonline.com) / 91.238.51.51 |
| **Port** | FTP: 21 | SFTP: 22 |
| **Auth. method[[1]](#footnote-1)** | Username/password | public key authentication |
| **Username** |  |
| **Password** | Sent via SMS |
| **Format** |  |
| **Attachments[[2]](#footnote-2)** |  |

### Directory structure on server

### Invoice

|  |  |
| --- | --- |
| **Send-mode** | **Path** |
| **Production** | Write..: toPagero/invoice/temp  Move to: toPagero/invoice/prod |
| **Test** | Write..: toPagero/invoice/temp  Move to: toPagero/invoice/test |
| **Certified** | Write..: toPagero/invoice/temp  Move to: toPagero/invoice/cert |

### Order

|  |  |
| --- | --- |
| **Send-mode** | **Path** |
| **Production** | Write..: toPagero/order/temp  Move to: toPagero/order/prod |
| **Test** | Write..: toPagero/order/temp  Move to: toPagero/order/test |
| **Certified** | Write..: toPagero/order/temp  Move to: toPagero/order/cert |

### Etc.

## Files to customer from Pagero

### Static parameters

|  |  |
| --- | --- |
| **Host** | [ftp.pageroonline.com](ftp://ftp.pageroonline.com) |
| **IP-addresses** | 91.238.51.\* (note that the whole range/subnet has to be whitelisted) |
| **Port** | FTP: 21 | SFTP: 4022 |
| **Auth. method** | Username/password | public key authentication |
| **Username** |  |
| **Password** | Sent via SMS |
| **Format** |  |
| **Attachments** |  |

### Directory structure on server

### Invoice

|  |  |
| --- | --- |
| **Send-mode** | **Path** |
| **Production** | Write..: fromPagero/invoice/temp  Move to: fromPagero/invoice/prod |
| **Test** | Write..: fromPagero/invoice/temp  Move to: fromPagero/invoice/test |

## Introduction

### Temporary file handling

Use the temp-directory to write temporary files. When the file has finished writing move to the applicable directory for the corresponding send mode.

An alternative to using write directory is to use a temporary filename. If so, write file directly in applicable send mode directory with filename extension “.tmp”, when finished writing rename file to final filename. If temporary filename is used instead of write directory, please inform Pagero.

### Supported send-modes

Below is a list of supported send-modes. To use the correct send-mode please write the file to the corresponding directory.

|  |  |
| --- | --- |
| **Production** | The document will be delivered in production-mode. |
| **Test** | The document will be delivered in test-mode. Please note that not all receivers support test-mode. |
| **Certified** | The document will be delivered in certification-mode. It will not be delivered to the recipient. |

### Additional information

Pagero Online saves files for 90 days, after this time any/all files older than 90 days will be deleted. Pagero offers an e-archiving-service[[3]](#footnote-3) which – if used – saves files in accordance with local regulation.

This interconnect specification serves as an agreement how the server should be used. Only these settings will be configured for delivering and fetching files, to and/or from Pagero Online for the specified document types.

### Support

If you have any questions, please don´t hesitate to contact our support at <https://support.pagero.com/> or create a support ticket at Pagero support portal: <https://pageroab.zendesk.com/hc/en-us/requests/new>.

## Appendixes

### References and links

File Transfer Protocol: <https://en.m.wikipedia.org/wiki/File_Transfer_Protocol>

SSH File Transfer Protocol (SFTP): <https://en.m.wikipedia.org/wiki/SSH_File_Transfer_Protocol>

Base64: <https://en.m.wikipedia.org/wiki/Base64>

1. For more detailed information regarding authentication: <https://www.ietf.org/rfc/rfc4252.txt>. [↑](#footnote-ref-1)
2. Information regarding how attachments should be handled: embedded (Base64), matched to main document via filenames, via ZIP-archive or not in scope. [↑](#footnote-ref-2)
3. Pagero e-archive service: <https://www.pagero.com/campaign/e-archive/>. [↑](#footnote-ref-3)