# StoreKit In-App Purchase Native Extension for iOS

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For support, contact <a href="mailto:support@milkmangames.com">support@milkmangames.com</a>

#### Before you begin:

To View full AS3 documentation, see 'docs/as3docs/index.html'.

This extension requires the AIR 3.5 SDK or higher, which you can get at <a href="http://www.adobe.com/devnet/air/air-sdk-download.html">http://www.adobe.com/devnet/air/air-sdk-download.html</a>.

Review 'example/StoreKitExample.as' for a sample application.

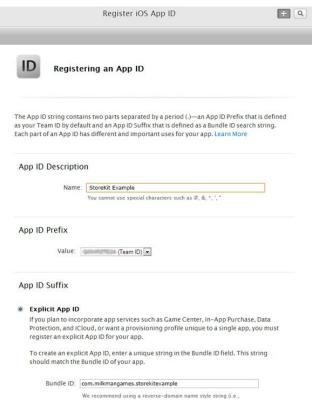
Note that StoreKitExample.as is a Document Class. If you're a Flash Professional user and don't know how to use a document class, see the appendix "Using the Example Class in Flash CS6" at the end of this guide.

### 1. Set Up In-App Purchase in iTunes Connect

The StoreKit extension makes adding in-app purchases to your iOS Application easy; however, setting up the program on Apple's developer website takes a few steps:

### Create a New App ID

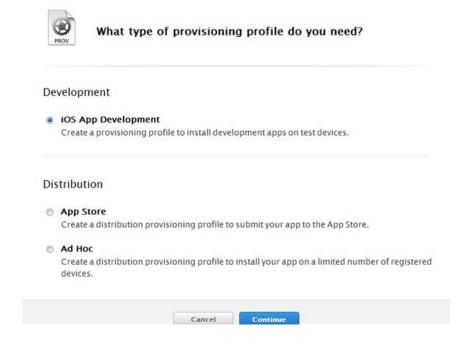
- 1. Go to <a href="http://developer.apple.com">http://developer.apple.com</a>, and select the iOS Developer area.
- 2. From the menu on the right, select 'Certificates, Identifiers, & Profiles'.
- 3. You need to create a custom App ID for your purchase-enabled application. Choose 'Identifiers' from the menu, then the Plus (+) to Add a new App ID.



4. For 'Description', enter a description for your app. This will be used to easily identify the App within the Provisioning Portal, but won't be shown to users. For 'App ID Prefix', select 'Use Team ID'. For Explicit App ID, enter the ID for your app, such as 'com.yourcompany.game'. Take note of this ID as you will have to use later in your AIR Application Descriptor file.

### Create a New Provisioning Profile for Your Application

5. Now, return to Certificates, Identifiers, & Profiles window, and select Provisioning Profiles from the left hand side.



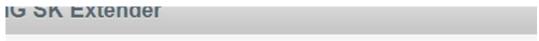
- 6. Choose the Plus (+) button in the top right. Choose 'iOS App Development' to create your development profile and press Continue.
- 7. On the next screen, select the App ID you created for your app earlier.
- 8. Complete the on screen prompts to generate and download the .mobileprovision. You will use this .mobileprovision for signing your apps with AIR.
- 9. You may repeat these steps to create a Distribution Profile when you're ready to submit your app to the App Store.
- 10. Return to the main developer page, and choose **iTunes Connect.** At this time, if you haven't already accepted the Paid Application contract under 'Contracts, Tax, and Banking', do so now.

# Add In-App Purchases to Your Application

- 11. Now you need to register your Application with Apple. From iTunes Connect, select 'Manage Your Applications', and add a New Application.
- 12. On the 'App Information' screen, enter the **App Name** for your app. Choose a **SKU Number** of your choice. *For Bundle ID, you must now select the Bundle ID you created in Step 4*. Choose 'Continue'. Finish setting up the rest of the basic information for your new App. If you need placeholder graphics for screenshots and icons, some are provided in the /tutorial folder.

iTunes Connect		Sign Out
	App Information	
	Enter the following in <b>English</b> .	
App Name	· · · · · · · · · · · · · · · · · · ·	0
SKU Number	harrywareness.	0
Bundle ID	You can register a new Bundle ID here.	choose your new Bundle ID from Step 4 here!

13. When you're done, select your new Application, and choose 'Manage In-App Purchases'.





14. On the next screen, choose 'Create New' to add an In-App Purchase product.



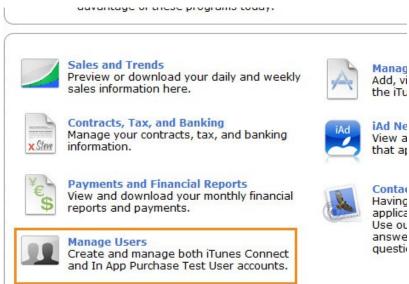
- 15. You now can choose between **Consumable**, **Non-Consumable** and **Auto-Renewable Subscriptions** product types. Follow the descriptions on this page for more information. Essentially, *consumable* items can be 'used up'- things like magic spells- and **non-consumable** items are permanent features such as a level pack.
- 16. Enter the information for your Product on the next screen. For **Product ID**, use Apple's reccommended scheme of BundleID.productID- for instance, if you named your bundle 'com.yourcompanysite.yourappname' in Step 4, you might give an ID of 'com.yourcompanyname.yourappname.LevelPack' to your Level Pack product.
- 17. You must choose 'Add Language' and add at least one language definition. Fill in the *Display Name* (what users will see) and *description* and choose 'Save'.



- 18. For 'Pricing and Availability', set **Cleared for Sale** to **Yes.** For 'Price Tier', choose the cost of the item. For the Screenshot, upload an image of your product in action. This is not shown to users, but is meant for Apple's review team to get an idea of what the product is supposed to do. You can upload a placeholder image for now from the /tutorial folder if you wish.
- 19. Repeat the process for each Product you want to add. When you're finished, select 'Done'. Be sure you've noted the exact Ids of all your products because you will need them in your application.

# Create a Test User in the Apple Sandbox

20. Almost done! The final step is to add a Test User to the Sandbox. A Test User is a 'fake' iTunes account, that you can use for testing in-app purchases. It will behave just like a real account, except no money is actually be deducted when the test purchases happen. Return to the iTunes Connect screen, and choose 'Manage Users'.



21. Choose 'Add New User' from the 'Manage Test Users' screen.

#### Trunes Connect



22. This is a fake user for testing purposes. Later, you will be able to login to the store when testing your application, and complete the purchase flow without actually having any money charged to your account. For **First Name** and **Last Name**, enter whatever you wish. For **email address**, you do not need to enter a real address- but it does need to be unique. You should choose an email address at your own domain and remember it (even if the address doesn't actually exist), for instance <a href="tester1@yourcompany.com">tester1@yourcompany.com</a>. Make sure you mark down the password you choose as well. Fill in the rest of the relevant information and press 'Save'.



### 2. Install the AIR 3.5 SDK in your IDE

The StoreKit extension requires the AIR 3.5 SDK or higher. You can download the latest AIR SDK from <a href="http://www.adobe.com/devnet/air/air-sdk-download.html">http://www.adobe.com/devnet/air/air-sdk-download.html</a>. If you haven't already installed the AIR 3.5 SDK (or higher) for your Flash CS6 or Flash Builder IDE, follow the instructions below:

### Enabling the AIR 3.5 SDK (or higher) in Flash Professional CS6+:

- 1. Unzip the AIR 3.5 SDK (or higher) package to a location on your hard drive.
- 2. Launch Flash Professional CS6.
- 3. Select Help > Manage AIR SDK...
- 4. Press the Plus (+) Button and navigate to the location of the unzipped AIR SDK
- 5. Press OK
- 6. Select File > Publish Settings
- 7. Select the AIR 3.5 (or higher) SDK for iOS from the 'Target' Dropdown menu

#### Enabling the AIR 3.5 SDK (or higher) in Flash Builder 4.6+ on Windows:

- 1. Unzip the AIR 3.5 SDK package to a location on your hard drive.
- 2. Close Flash Builder.
- 3. Locate the Flash Builder SDK directory. On the PC, this is usually c:\Program Files\Adobe\Adobe Flash Builder 4.6\sdks.
- 4. Make a copy of the current Flex SDK directory, and give it a descriptive name. For instance, copy the "4.6.0" SDK folder inside /sdks and name the copy "4.6.0\_AIR35".
- 5. Copy and paste the contents of the AIR 3.5 SDK on top of the 4.6.0\_AIR35 directory. Accept all changes.
- 6. Edit the flex-sdk-description.xml file inside the new directory, and change the value of the <name> tag to 'Flex 4.6.0 (AIR 3.5)'.
- 7. Open Flash Builder and choose Project > Properties > Flex Compiler > Configure Flex SDKs.
- 8. Press 'Add' and navigate to the new folder location.

#### **Enabling the AIR 3.5 SDK (or higher) in Flash Builder 4.6+ on a Mac:**

- 1. Copy the contents AIR 3.5 SDK package to a location on your hard drive.
- 2. Close Flash Builder.
- 3. Locate the Flash Builder SDK directory. On the Mac, it is usually /Applications/Adobe Flash Builder 4.6/sdks/. On the PC, c:\Program Files\Adobe\Adobe Flash Builder 4.6\sdks .
- 4. Create a new folder inside the SDK folder, called AIR35SDK and copy the contents of the SDK package into it.
- 5. Open the Terminal, and merge the AIR 3.5 SDK files into your current SDK directory:
  - sudo cp -Rp /Applications/Adobe\ Flash\ Builder\ 4.6/sdks/AIR35SDK/ /Applications/Adobe\ Flash\ Builder\ 4.6/sdks/4.6.0/
- 6. Edit the flex-sdk-description.xml file inside the new directory, and change the value of the <name> tag to 'Flex 4.6.0 (AIR 3.5)'.
- 7. Open Flash Builder and choose Project > Properties > Flex Compiler > Configure Flex SDKs.

8. Press 'Add' and navigate to the new folder location.

### 3. Include the StoreKit Extension Library

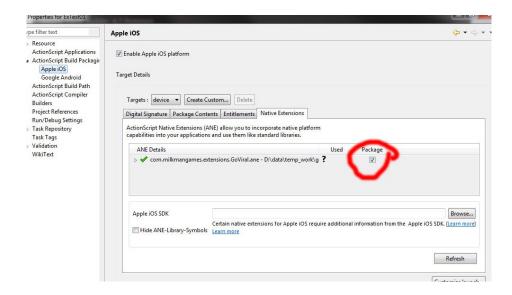
Add the com.milkmangames.extensions.StoreKit.ane to your project. These are in the /extension folder of the extension package zip file.

#### In Flash Professional CS6+:

- 1. Create a new project of the type 'AIR for iOS'
- 2. Select File > Publish Settings...
- 3. Select the wrench icon next to 'Script' for 'Actionscript Settings'
- 4. Select the Library Path tab
- 5. Press the 'Browse for Native Extension (ANE) File' button and select the com.milkmangames.extensions.StoreKit.ane file. Press OK.
- 6. Make sure you're using the AIR 3.5 (or higher) SDK per the instructions in Section 2.
- 7. Select File>Publish Settings...
- 8. For 'Target' Select 'AIR 3.5 for iOS' (or higher version)

#### In Flash Builder 4.6+:

- 1. Go to Project Properties
- 2. Select Native Extensions
- 3. Choose Add ANE... and navigate to the com.milkmangames.extensions.StoreKit.ane file
- 4. Make sure the 'package' box is checked for your target, under Actionscript Build Packaging:



Make sure you're using the AIR 3.5 or higher SDK per the instructions in Section 2.

### 4. API Quick Start

The StoreKit extension can be up and running in a few simple calls. See 'example/StoreKitExample.as' for a full example, including making purchases, restoring transactions, saving state, and more.

#### Initialize the Extension

1. Import the API Classes:

```
import com.milkmangames.nativeextensions.ios.*;
import com.milkmangames.nativeextensions.ios.events.*;
```

2. First, initialize the API and create an instance of the StoreKit object. Make sure the current platform will support iOS Purchases (as in, it's not a PC or Android, etc.):

3. Check if the specific Device will support In-App Purchases. It is possible for parental controls or other settings to prevent purchases from being made at all, so you need to check this case first before using the other methods.

```
if(!StoreKit.storeKit.isStoreKitAvailable())
{
    trace("this device has purchases disabled.");
    return;
}
```

# Load Details about In-App Products

4. Using the StoreKit.storeKit.loadProductDetails method, you can retrieve information about available purchases, such as title, description, price, and so on. To use these method, pass in a Vector array of product IDs you created in "Section 1: Add In-App Purchases to Your Application":

```
// the first thing to do is to supply a list of product ids you want to display,
// and Apple's server will respond with a list of their details (titles, price, etc)
// assuming the ids you pass in are valid. Even if you don't need to use this
// information, you must make the details request before doing a purchase.
// the list of ids is passed in as an as3 vector (typed Array.)

var productIdList:Vector.<String>=new Vector.<String>();
productIdList.push("com.yourcompany.yourapp.LevelPack");
productIdList.push("com.yourcompany.yourapp.MagicSpell");

// when this is done, we'll get a PRODUCT_DETAILS_LOADED or PRODUCT_DETAILS_FAILED event and go on from there...
StoreKit.storeKit.loadProductDetails(productIdList);
```

5. In response to this request, a StoreKitEvent.PRODUCT\_DETAILS\_LOADED event will be dispatched. Its .validProducts property will contain an array of StoreKitProduct objects, with additional information about the products. If any of the IDs you requested are not valid, they will be listed in the array property .invalidProductIds:

6. You must also add an event listener for <code>StoreKitErrorEvent.PRODUCT\_DETAILS\_FAILED</code>, which will be dispatched if an error occurs with the product request. You should be sure to include this listener to avoid errors halting your program:

```
// listen for ERROR response from loadProductDetails():
StoreKit.storeKit.addEventListener(StoreKitErrorEvent.PRODUCT_DETAILS_FAILED,
onProductsFailed);

function onProductsFailed(e:StoreKitErrorEvent):void
{
         trace("error loading products: "+e.text);
}
```

# Purchase an In-App Product

7. When your user wants to purchase a product, you can use the StoreKit.storeKit.purchaseProduct() function. Pass the product ID you created in iTunes Connect as the first parameter, and (optionally), the quantity of items to buy as the second parameter:

```
// this call purchases a product. The second parameter is an
// optional quantity- if you want to purchase more than one item at a time.
StoreKit.storeKit.purchaseProduct("com.yourcompany.yourapp.MagicSpell",1);
```

8. If the purchase succeeds, a StoreKitEvent.PURCHASE\_SUCCEEDED event will be dispatched. At this time, you should run code to "give" the purchased item to the user within your application:

```
// this event is fired when a purchase goes through ok
StoreKit.storeKit.addEventListener(StoreKitEvent.PURCHASE_SUCCEEDED, onPurchaseSuccess);
function onPurchaseSuccess(e:StoreKitEvent):void
{
    // your app is now responsible for 'giving' the user whatever they bought!
```

```
giveUserItem(e.productId);
}
```

9. If the user cancels the purchase, StoreKitEvent.PURCHASE CANCELLED will be dispatched instead:

```
// this event is fired when a purchase gets cancelled
StoreKit.storeKit.addEventListener(StoreKitEvent.PURCHASE_CANCELLED, onPurchaseCancel);
function onPurchaseCancel(e:StoreKitEvent):void
{
    trace("the user decided not to buy: "+e.productId);
}
```

10. You must also add an event listener for StoreKitErrorEvent.PURCHASE\_FAILED, which will be dispatched if an error occurs with the purchase request. You should be sure to include this listener to avoid errors halting your program:

```
// listen for ERROR response from purchaseProduct():
StoreKit.storeKit.addEventListener(StoreKitErrorEvent.PURCHASE_FAILED,
onPurchaseFailed);

function onPurchaseFailed(e:StoreKitErrorEvent):void
{
    trace("error purchasing product: "+e.text);
}
```

### Restore Previous Transactions

StoreKit.storeKit.restoreTransactions():

11. Apple requires that your app includes a button to "Restore Transactions." If the user uninstalls your app, or gets a new device, they will use this button to restore any non-consumable items they had previously purchased. To initiate a transaction restore, call

```
// this will make a PURCHASE_SUCCEEDED event happen again for
// anything non-consumable the user has bought previously for your app.
// When it's all done, the TRANSACTIONS_RESTORED event will occur.
StoreKit.storeKit.restoreTransactions();
```

12. After calling restoreTransactions(), a StoreKitEvent.PURCHASE\_SUCCEEDED event for all previous transactions is "replayed". If you've implemented the StoreKitEvent.PURCHASE\_SUCCEEDED correctly in step 8, no additional action should be required to handle the restore.

When there are no more previous purchase events to be replayed, the StoreKitEvent.TRANSACTIONS RESTORED event will be dispatched:

```
// this event is fired when all the old PURCHASE_SUCCEEDED events were replayed
StoreKit.storeKit.addEventListener(StoreKitEvent.TRANSACTIONS_RESTORED,
onTransactionsRestoreComplete);

function onTransactionsRestoreComplete(e:StoreKitEvent):void
{
    // your app got PURCHASE_SUCCEEDED for each old purchase, and should've
    // give the items to the user.
    trace("restore complete!");
}
```

13. You must also add an event listener for StoreKitErrorEvent.TRANSACTION\_RESTORE\_FAILED, which will be dispatched if an error occurs with the restore request. You should be sure to include this listener to avoid errors halting your program:

```
// listen for ERROR response from purchaseProduct():
StoreKit.storeKit.addEventListener(StoreKitErrorEvent.TRANSACTION_RESTORE_FAILED,
onRestoreFailed);

function onRestoreFailed(e:StoreKitErrorEvent):void
{
         trace("something went wrong restoring transactions: "+e.text);
}
```

### (Optional) Displaying In-App Product Views

- 14. Optionally, the extension can display a window inside your app for any product on the iTunes Store-(apps, songs, movies, etc.). This can be useful for promoting your other apps, or other related products, from within your own app.
- 15. Displaying a product view requires the iTunes Product ID, which can be obtained by searching for the product in iTunes, right-clicking on its image, and copying the image URL. Then copy the numeric ID value from the URL (for instance: the '343200656' from 'https://itunes.apple.com/us/app/angry-birds/id343200656' is the iTunes ID for Angry Birds).
- 16. Displaying a product view requires iOS 6 or higher. Determine whether the functionality is available by checking StoreKit.isProductViewAvailable(), and if so, calling displayProductView() with the iTunes ID:

17. A product view window will be displayed and start loading the product information. When this view appears, StoreKitEvent.PRODUCT VIEW DISPLAYED is dispatched:

```
// listen for when the product view is shown
StoreKit.storeKit.addEventListener(StoreKitEvent.PRODUCT_VIEW_DISPLAYED,
onProductDisplayed);

function onProductDisplayed(e:StoreKitEvent):void
{
        trace("showed product view for itunes id: "+e.productId);
}
```

18. When this information has finished loading and is shown to the user, StoreKitEvent.PRODUCT VIEW LOADED is dispatched:

```
// listen for when the product view's inner content is loaded
StoreKit.storeKit.addEventListener(StoreKitEvent.PRODUCT VIEW LOADED,
```

```
onProductViewLoaded);
function onProductViewLoaded(e:StoreKitEvent):void
{
    trace("content loaded in view for itunes id: "+e.productId);
}
```

19. You must also add an event listener for <code>StoreKitErrorEvent.PRODUCT\_VIEW\_FAILED</code>, which will be dispatched if an error occurs loading the iTunes content. You should be sure to include this listener to avoid errors halting your program:

```
// listen for ERROR response loading the product view
StoreKit.storeKit.addEventListener(StoreKitErrorEvent.PRODUCT_VIEW_FAILED,
onProductViewFailed);

function onProductViewFailed(e:StoreKitErrorEvent):void
{
    trace("something went wrong with the product view: "+e.text);
}
```

20. When the user closes the product view window, StoreKitEvent.PRODUCT\_VIEW\_DISMISSED is dispatched:

```
// listen for when the product view is dismissed
StoreKit.storeKit.addEventListener(StoreKitEvent.PRODUCT_VIEW_DISMISSED,
onProductDisplayed);

function onProductDismissed(e:StoreKitEvent):void
{
    trace("the user closed the product view for "+e.productId);
}
```

# (Optional) Handling Apple-Hosted Downloadable Content

**This is an an advanced user feature**. Before implementing downloads of Apple-hosted content, note that:

- iOS 6 or higher is required. If you support iOS 4 or 5, you'll need an alternate strategy for hosting.
- You must create and upload the downloadable content using Xcode 4+, with the "In-App Purchase Content" product template. The Bundle Identifier needs to match that of the corresponding In-App Product in iTunes Connect. Upload it by choosing Product>Archive from the XCode menu.
- You should be familiar with the flash.filesystem.File API and the SecurityDomain restrictions that apply to iOS file management in Adobe AIR.
- 21. Optionally, Apple will host downloadable files for non-consumable items for you, if your app runs on iOS 6 or higher. You can determine if the application is capable of downloading Apple-Hosted content at runtime by using the StoreKit.storeKit.isHostedContentAvailable() method. If it returns false, the device is running an older version of iOS and no downloading will occur.

If it returns true, you can add listeners for the three download events dispatched by the extension:

```
if(!StoreKit.storeKit.isHostedContentAvailable())
{
    trace("this device is not capable of downloading apple-hosted content.");
}
```

```
else
{
         StoreKit.storeKit.addEventListener(StoreKitEvent.DOWNLOAD_UPDATED,
         onDownloadUpdated);
         StoreKit.storeKit.addEventListener(StoreKitEvent.DOWNLOAD_FINISHED,
         onDownloadFinished);
         StoreKit.storeKit.addEventListener(StoreKitErrorEvent.DOWNLOAD_FAILED,
         onDownloadFailed);
}
```

22. After a successful purchase of a non-consumable item that includes Apple-hosted downloadable content, the extension will automatically begin the download of the package from Apple's server. As the download progresses, StoreKitEvent.DOWNLOAD\_UPDATED events will be periodically dispatched, indicating the progress of the download:

```
function onDownloadUpdated(e:StoreKitEvent):void
{
    trace("downloading item: "+e.productId);
    // e.downloadProgress is a 0-1.0 scale
    trace("percent complete:"+(e.downloadProgress*100));
    trace("seconds remaining:"+e.downloadTimeRemaining);
    trace("content version:"+e.downloadVersion);
}
```

23. When the download is completed, <code>StoreKitEvent.DOWNLOAD\_FINISHED</code> is dispatched. The extension will automatically unpack the downloaded content into a subdirectory of your application's local storage path, and provide the location of the downloaded content in the <code>downloadPath</code> property of the event. You may then use the <code>flash.filesystem.File</code> object to access the files and process them in your app, or move them to a new location. In the example below, we look through the download directory and load any PNG files found on to the stage:

```
import flash.display.Loader;
import flash.filesystem.File;
import flash.system.ApplicationDomain;
import flash.system.LoaderContext;
import flash.system.SecurityDomain;
// dispatched when a download has finished
function onDownloadUpdated(e:StoreKitEvent):void
     trace("finished downloading:"+e.productId);
     var downloadDirectory:File=new File(e.downloadPath);
     if (downloadDirectory.exists)
           var contents:Array=theStuff.getDirectoryListing();
           for each(var file:File in contents)
                 if (file.extension=="png")
                       var context:LoaderContext=new LoaderContext(true,
                        ApplicationDomain.currentDomain);
                        var loader:Loader=new Loader();
                        loader.load(new URLRequest(file.url),context);
```

```
stage.addChild(loader);
}
}
```

24. You must also add an event listener for StoreKitErrorEvent.DOWNLOAD\_FAILED, which will be dispatched if an error occurs with the download. You should be sure to include this listener to avoid errors halting your program:

```
// listen for ERROR response during a download
StoreKit.storeKit.addEventListener(StoreKitErrorEvent.DOWNLOAD_FAILED,
onDownloadFailed);

function onDownloadFailed(e:StoreKitErrorEvent):void
{
        trace("something went wrong with the download: "+e.text);
}
```

# 5. Update Your Application Descriptor

You'll need to be using the AIR 3.5 or higher SDK, include the extension in your Application Descriptor XML. For an example, see **'example/app.xml'**. (Remember, the <id> section must exactly match your iTunes Connect id, so you can't copy that part of the example xml verbatim.)

1. Set your AIR SDK to 3.5 (or higher) in the app descriptor file:

```
<application xmlns="http://ns.adobe.com/air/application/3.5">
```

2. Include a link to the extension in the descriptor:

```
<extensions>
<extensionID>com.milkmangames.extensions.StoreKit</extensionID>
</extensions>
```

3. Make sure that your <id> property *exactly* matches the App ID you created in iTunes Connect.

# 6. Building for Test Vs Building for Release

- When testing: Be sure the .mobileprovision file you built the ipa with was your development provision created in Section 1, under "Create a New Provisioning Profile for Your Application". (but you can and should use the distribution mobileprovision when building your final app to upload to the App Store.) You'll also need to make sure the provision is installed on the Test phone you can just drag the file to iTunes to do this.
- 2. When releasing to the store: Be sure the .mobileprovision file you built the ipa with was your release provision created in Seciton 1, under "Create a New Provisioning Profile for Your Application".

# 7. Testing Purchases with your Test User Account

In Section 1, you created a Test User in iTunes Connect for testing the purchase flow without actually spending money. You should use this account when testing your implementation. Follow these steps exactly to run with

#### the Test User:

- 1. Make sure your application descriptor xml is using your exact app id created in Section 1
- 2. Make sure when building your application you are using the ipa-debug or ipa-debug-interpreter target
- 3. Make sure when building your application you are using the development mobileprovision file you created in Section 1
- 4. Before starting your app on the device, go to **Settings>Store** (or Settings > iTunes & App Store), select your user, and **Sign Out**.
- 5. Start your test app. When you try to make a purchase, it will prompt you to sign in,use the test user email and password you created in iTunes Connect, in Section 1, "Create a Test User in the Apple Sandbox".

### 8. Troubleshooting Common Problems

### "How do I use the StoreKitExample.as file in Flash Professional CS6?"

- First, create the application, add the extension, and perform iTunes Connect Setup, by following this guide, Sections 1-3.
- Copy and paste StoreKitExample.as into the same folder as your .fla. Do not copy and paste its contents on to the timeline. That will not work.
- Change the values "my\_nonconsumable" and "my\_consumable" at the top of StoreKitExample.as to match the Product IDs you created in iTunes Connect.
- In Flash properties, under 'Document Class', type 'StoreKitExample' (no quotes) and press OK.
- Build and install the application. Be sure to use your test user account as described in Section 7, "Testing Purchases with your Test User Account".

### "Why doesn't the extension work when I run my swf on my Mac / Android / Windows Computer?"

• The extension uses features that are built into the iOS operating system. The extension will only work when you run it on an iOS phone or tablet.

#### "Why won't my app Connect to the iTunes Store?"

- Verify that the 'bundle id' in iTunes Connect EXACTLY matches the application id in your AIR manifest .xml file.
- Flash Builder will sometimes rename your App ID in the application XML from 'com.yourcompany.app' to 'com.yourcompany.app-debug' when compiling to a debug target. Build with a release target or manually fix the .xml file if this is the case.
- Make sure you've agreed to the Paid Applications contract with Apple in the Contracts section of iTunes Connect.
- Make sure that your app id in your application.xml exactly matches the App ID you created provision files for in Step 1
- Make sure you are using the custom provision files created in Section 1 for your App ID
- Make sure the product Ids you pass to loadProductDetails() match exactly the ones you created in iTunes Connect
- Be sure you are using a test user account as described in Section 7, "Testing Purchases with your Test User Account".
- You may need to wait 24 hours after creating products in iTunes Connect before they are available on the Apple test servers.
- In-App Purchase will not work on Jailbroken devices!

#### "I'm 'stuck' in sandbox mode and want to go back to my regular iTunes Store account!"

- Log out of the App Store, close and uninstall your AIR app, and force close the App Store application. Restart the App Store and log in with your actual personal account.
- Every time your test app with a mobileprovision for development is run, you will re-enter sandbox mode. You may have to repeat the process above to exit.

#### "Why does my app stop responding after I make a request?"

 Run in debug mode to see if there are any errors. Make sure you are capturing all the StoreKitErrorEvent's for the calls you are making. You can check the StoreKitErrorEvent.text property to see what went wrong.

# "I'm running my own server back-end to deliver products and verify purchases with Apple's validation server. How do I implement this on the client side?"

- The example application shows tracking in-app purchases with a simple client based model. However, advanced users may wish to use their own server to track, verify, and provide in-app purchase content. For more information on how this might be implemented, see Apple's most recent documentation. The extension provides the encoded receipt data you need to pass to your server in this case, as the property receipt of the StoreKitEvent.PURCHASE SUCCEEDED event that is dispatched after a purchase.
- Also, if you are using server-side verification, you may wish to delay the completion of the transaction on the client until your server has verified the purchase. To do this, you may call StoreKit.storeKit.setManualMode(true) to enable manual verification, then subsequently call StoreKit.storeKit.manualFinishTransaction(transactionId) to finish the transaction on the iOS side after your server has verified it, in the PURCHASE\_SUCCEEDED or PURCHASE\_FAILED listeners. If you are also using Apple-Hosted downloadable content, you must NOT call manualFinishTransaction(transactionId) until the download has failed or completed; otherwise the downloaded content will not be available on the filesystem.

#### "I still need help! How can I get technical support?"

- Your purchase comes with free technical support by email just send us a message at <a href="mailto:support@milkmangames.com">support@milkmangames.com</a>. We're here to help! Please remember that...:
- We're open during United States business hours, excluding U.S. Holidays, Monday-Friday, Pacific Standard Time. We strive to answer all support email within 24 hours (not including weekends and holidays) but usually do so much faster. Remember that we may not be in the same time zone.
- Please remember to mention: which extension you're having a problem with, what IDE you're using (such as 'Flash CS6' or 'Flash Builder 4.6'), and what device you're targeting. If you're experiencing an error message, please specify what that message is.
- We don't provide tech support through blog comments, Facebook, or Twitter. Please email us and we'll be happy to help you out!