



Resume

Industrial & Systems Engineer / Selene Magaña Cazares

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OBJECTIVES

My objective is to work in this company with effort and excellence, continuous improvement and pro-active actions, to achieve the objective of the department and the Company, with leadership and team work developing strategies to be effective and efficient with the resources provided.

English: 100 % spoken 95% written.

EXPERIENCE

Quality System Coordinator | Hella S.A. de C.V.

November 2017 - Current Job

- Responsible of coordinating the activities in QS HAM-PL5 area to achieve the Quality System Targets defined by the Regional System's and Quality Managers.
- Coordinate activities related to System Audits, Internal and External (visits).
- Participate as the Lead Internal System Auditor and internal Auditor under IATF 16949.
- Participate in Internal Process Audits under VDA 6.3
- Ensure the effectiveness and efficiency of the Quality Audits Schedule.
- Coordinate activities related to CCC Audits.
- Establishing the strategy in HAM-PL5 to comply with the Regional Lead to ensure the implementation of all new requirements of IATF 16949.
- Support with the Coordination of Action Plans for CoP, ESD, etc.
- Coordination to respond Customer's Self Assessments such as Ford's Q1.
- Monitor the compliance of the LPA's Audit Schedule.
- Ensure the continuous follow up on Open Corrective Actions detected during Internal Audits.
- Ensure the proper evaluation of the Corrective Actions response and evidence.
- Support the BIQS strategy defined by the Regional and Quality Management.

Quality Engineer –Automotive Harness | Molex de Mexico

April 2016 – November 2017

- Coordinate 8D's with multidisciplinary approach.
- Coordinate Customer Complaints and Sorting activities internally and at Customer facilities.
- Elaborate CPK's and Gages R&R (Variable and Attribute) Studies in Minitab.
- Data Analysis and Statistics developed to achieve the PPM's goals and maintain the goals when achieved defining internal activities to reduce Defects and Scrap with the multidisciplinary team.
- Implement QA Controls in Production Lines and ensure maintenance of the current controls.
- Participate as part of the multidisciplinary team in the APQP stages as necessary (Control Plan & FMEA).
- Feedback and guidance to Quality Auditors from the line.
- Ensure the knowledge of Customer Requirements and implementation in the Lines.

Sr. Quality Engineer –Quality System | WorldMark / CCL

April 2015 – April 2016

- FAIR's Coordination, Validation and submission to Customer's Portal
- Customer Complaints handling and Corrective Actions response (8D's) and coordination of activities.
- Implementation of controls in the manufacturing process to ensure quality of the products.
- Control Plan, FMEA's coordination (multidisciplinary) documentation and audits in actual process.
- Coordination and Validation of CPKs.
- Gages R&R studies coordination.

Sr. Quality System Engineer –ISO TS 16949 | E.S. Electri-Cord S. de R.L. de C.V.

July 2009 – April 2015

- Coordination of ISO 9001:2008 Quality Management System.
- Coordination of implementation of Technical Specification: ISO TS 16949.
- Internal Audits Coordination (Lead Auditor)
- Quality Assurance Department Supervisor
- Supervisor of Quality Engineer (1)/Process Auditors (6) /Documents control Calibration (1)/ and Incoming Inspection (1)/100% Inspection (3).

ISO Activities

- ISO-9000 (9001:2008) Coordinator
- Coordination of Internal Audits (Program and follow-up)
- Corrective Actions 8D's Response Coordination (Customer / Internal / Suppliers/ ISO Audits)

PPAP & NPI Activities

- Member of the Multidisciplinary team for creating PPAP Documentation for the Automotive Products such as the Process Flow, FMEA and Control Plan.
- Capability Analysis in MINITAB
- Gages R&R Coordination & Analysis (Destructive and Normal AIAG)
- Creation of PPAP Control Plans
- FA Validations/Coordination (First Articles)

Customer Activities

- Customer Complaints Coordination
- Customer Audits Responsible
- Coordination of Sorting resources for a Customer Complaint
- Failure Analysis of Rejected items

Process Activities

- Data Analysis for Trends

- Implementation of Controls to ensure the Quality of the process (Gages / Process Inspections Methods /Test Equipment).
- Notification of Suppliers rejects /sorting requests, etc.
- Coordination of Sorting resources for a Customer Complaint
- Failure Analysis of Rejected items
- Customer Audits Responsible
- **Supplier Activities**
 - Supplier Rejects Coordination (Notifications & Issues follow-up)
 - Suppliers Audits
 - Suppliers FA Validations
 - Notification of Suppliers rejects /Sorting requests, etc.
- **Other Activities**
 - Data Bases in MS Access for Data Analysis
 - Golden Samples Coordination
 - UL &CSA Audits Coordination

April 2007 – April 2009

General Electric - Lumination (LED)

Quality Engineer

Quality Assurance

- Control Plans Creation: Update of Current Processes and New Product Introduction
- Supervision of Quality Auditors (Process and Incoming Inspection [5 people total])
- Customer Complaints Response Coordination (7 D's)
- Analysis of Data (Process Inspections, Final Inspections, RMA and Scrap), for Corrective Actions
- Weekly Quality Meetings, with Ohio (Valley View), Quality Manager and Quality Team
- Incoming Inspection – Administration of Inventories and Non-Conforming product paperwork
- Incoming Inspection-, Controls Implementation
- MRN's Reports creation for Suppliers Rejects
- Coordination of Gages R&R
- Coordination of Design changes when required, with designers in Canada (Montreal)
- Team Work for APQP (New Products arrival), to elaborate: Diagram Flow, PFMEA, Control Plan and Visual Aids.
- Update of Level II, ISO Procedures
- Update and Creation of Level III and IV ISO Procedures for process Controls

November 2003 –April 2007**A.O. Smith, Productos Eléctricos Aplicados (PEASA)****Quality Control Engineer (Suppliers/ Customers RMA's/ SPC)****Quality Control**

- Suppliers Quality Assurance
- Supervision of Quality Technicians (CPK's and RMA)
- RMA's Control
- SPC Coordination
- CPK's Studies Coordination

Quality Control (Process Engineer)

- Assurance of the quality controls in the manufacturing process.
- Elaboration and Update of the Control Plans.
- Defects and Scrap Analysis for reduction.
- Customer Corrective Actions Response (8D's)
- Capability Studies for analysis and correction)

Quality Engineer (Quality Lab Administration and Quality System Coordination)

- Administration of Quality Lab activities
- Internal Quality System Audits coordination
- Coordination and Follow-up , of Customer Corrective Actions Response (8D's)

Quality Engineer (Quality System Implementation)

- Quality System Implementation
- Elaborate procedures involved in the Quality System
- Coordination and Follow-up, of Customer Corrective Actions Response (8D's).
- Build of data bases (in MS Access), to record the department information (Internal Defects, PPM's charts , Returned Material, Corrective Actions and Documents Control data base).

April 2001 – June 2002**Foamex de Acuña S.A. de C.V.****Engineering Technician****Quality Control**

- Coordination of Internal QS-9000 Audits
- Certified QS-9000 Auditor
- Control of Test and Measurement Equipment *Conformance in UL Audits (QS Certifier)*
- Coordination of Continuous Improvement Activities in the Plant
- Data and Documents Control *Conformance in UL Audits (QS Certifier)*
- Measurement System Analysis and Creation/Coordination(R&R, Linearity and Stability).

Trainings

▪ IATF 16949 Internal Auditor	(Apr/2018)	Approved
▪ Product Safety Volkswagen	(Apr/2018)	Approved
▪ Product Audit	(Jun/2018)	Approved
▪ Deco Work Shop	(Jun/2018)	Approved
▪ BIQS	(Nov/2018)	Approved
▪ Emotional Intelligence	(Feb/2017)	Approved
▪ Social Intelligence	(Aug/2017)	Approved
▪ Core Tools (APQP)	(Jan/2015)	Approved
▪ ISO TS 16949:2009 LEAD Auditor	(Oct/2014)	Certified Auditor
▪ Internal Auditor ISO TS 16949: 2009	(Sep/2014)	Approved Training
▪ PPAP Workshop (At Customer facility	July/2014)	Participation
▪ IPC 620	(Nov/2012)	Certified Trainer
▪ APQP	(2011)	Approved In 2001 & 2009
▪ Lead Auditor (ISO 9001:2008)	(March 2011)	Approved
▪ Green Belt Training	(2009)	Training
▪ Lean Project Participation (GE)	(Feb 2009)	Participation
▪ ISO/TS 16949 :2002 Internal Auditor	(July 2005)	Approved
▪ Continuous Improvements Team Leader	(May 2004)	Approved
▪ Leadership Training	(Oct 2004)	Approved
▪ SPC & 7 QA tools	(May 2002)	Approved
▪ APQP	(Nov 2001)	Approved
▪ QS-9000	(July 2001)	Certified Auditor

Software

- MS Office (MS Word, MS Excel, MS Power Point, etc.).
- Minitab Release 16
- MS Project 98
- Autocat Level I & II

Programming

- MS Access 80%

Education

▪ Universidad Autónoma de Coahuila	Industrial and Systems Engineer	Bachelor Degree
▪ CBTis #54	Programmer Technician	Technical Degree
▪ Secundaria #2 Prof. Ramón G. Bonfil		
▪ Escuela Federal Coahuila		