# Aarón Plascencia López

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## Education

1990 - 1995

## **Electronic & Communications Engineer**

Centro Universitario de Ciencias Exactas e Ingeniería Universidad de Guadalajara.

## Personal's Objectives

Contribute with my experience, abilities and competence to achieve the Company's objectives. Collaborate directly with the Quality System to achieve the Customer satisfaction. Propose improvements and carry out with the objectives requested by the Customer..

## Skills

- ✓ I have 21 years of experience in Quality Systems (ISO 9001, ISO 14001, ISO/TS 16949, TL 9000)
- ✓ Knowledge about National Quality Awards
- ✓ Knowledge about HACCP (seven principles), ISO 22000:2005 and OHSAS 18001.
- ✓ Knowledge in Six Sigma and manufacturing of electronic products and IPC Standards.
- ✓ Knowledge about Quality tools in according to Quality Standards.

## Leadership, Courses and Awards

ISO 9001:2008 Internal Auditor
ISO/TS 16949:2002 Internal Auditor
ISO 14001:2004 introduction.
Kaizen Method (Total Quality Management).
Statistical Process Control (SPC).
Six Sigma.(Black Belt Certification ISSSP No. 2016052626)
ESD certification ANSI/ESD S20.20 / IEC 61340-5-1
CE, CCC, UL and CSA Regulations Control.
Lean Manufacturing.

ISO 9001:2008 Leader Auditor.
TL 9000 Internal Auditor.
OHSAS 18001 Induction.
Project Management.
Core tools (PEVP, PPAP, APQP, & FMEA).
New Products Introduction.
Jalisco Quality Award Auditor.
VDA 6.1 Introduction.
Social and Environment Responsibilities Program

## Work Experience

Nov. 2010 to actuality

## **Quality System Coordinator**

Continental Automotive Guadalajara México S.A. de C.V. (Technical Center)

Metal – Mechanic and automotive Company. Has a Quality System certificated in according to TS19649

#### **Achievements:**

- ✓ Introduce a Quality System inside of Technical Center according to ISO/TS16949 and Model of Excellence.
- ✓ Development and evaluation system to strategic suppliers.

#### **Objectives:**

- ✓ Keep and reach the customer satisfaction scorecards.
- ✓ Detect continuous improvement through the internal audits to Quality System & equipment finished.

#### **Activities:**

Coordinate to quality personnel (3 engineers, 1 trainee, and 6 quality auditors)

Use Quality internal specifications to realize internal audits to equipment finished.

Quality Assurance to all production process and raw material.

Coordinate the 5's Program

Internal Documents Control

Elaborate and define all formats and internal procedures in order to have process standard.

Give tanning to all personnel about Quality tools.

Keep contact with the customers through Customer's Satisfaction Evaluation

Use Quality Core Tools & 8D, PEVP, PFMEA, and OCP to detect and eliminate possible issues.

Realize audits to all documentation involved in the projects and have control through SPC and follow up all corresponding corrective actions.

Following APQP's requirements in order to achieve the customer satisfaction.

Approve and development DFMEA's

Keep low metrics about production' scrap.

Evaluate and select suppliers.

Use the software's Office 2007, Windows XP, Lotus Notes, SAP.

### Dec 2005 -May 2010

## **Quality Assurance and ISO Manager**

#### eCMM Solution Mexico S.A de C.V member of Foxconn Group

Tlaquepaque Hewlett Packard Industrial Park. It has a Quality System certificated in according to ISO 9001:2008, including EHS Program and C-TPAT. Manufacturing Company of Personal Computer Assemblies (BPC)

#### Achievements:

- ✓ Implant and audit the Quality System.
- ✓ Detect continuous improvement through the internal audits to Quality System.
- ✓ Keep an excellent Quality level according to Customer audits (FIVA).

#### **Activities:**

Give training to all personnel about QA tools, ISO 9001:2008, Six Sigma, 5's, etc. Coordinate and Supervise to QA Personnel (1 engineer, 4 auditors, and 15 quality inspectors).

Use ISO 9001:2008 specifications to realize internal audits.

Leader and coordinator to implant the Social and Environment Responsibilities Program.

Improvements propose to Operative Procedures, Formats, etc. in according to Quality System. Development internal audits to Quality System.

Use Quality Tools, (FMEA, and SPC) to detect possible improve areas. Use 8D's to elaborate and Analysis corrective actions and CAR's to preventive actions.

Coordinate the Customer (HP) audits to Quality System. Verify and validate the Corrective and Preventive actions' effectiveness.

Use the FPF, UPPH measurements to validate and analyze data's.

 $Prepare\ information\ about\ audit\ results\ to\ management\ review.\ Keep\ scrap\ reduction\ in\ all\ areas.$ 

Coordinate the external audits according UL and CSA Regulations.

Realize the corresponding internal audits according C-TPAT requirements to all areas involved.

Realize check list and coordinate the internal audit according SER Program.

Use the software's Office 2007, Windows 7, Lotus Notes, SAP, e-Fox, etc.

## Sep 2005 – Dec 2005

## **Quality Coordinator**

#### FIMEX S.A de C.V

Metal – Mechanic Company iron casting to manufacturing automotive and mechanic industry. Has a Quality System certificated in according to ISO 9001:2000

#### **Achievements:**

- ✓ Implant and audit the Quality System.
- ✓ Achieve the ISO 9001:2008 Certification

✓ Introduce continuous improvement through the internal audits to Quality System.

#### **Activities:**

Coordinate and supervise to QA Personnel (10 inspectors & 2 quality auditors)

Use ISO 9001:2000 specifications to realize internal audits.

Improvements propose to Operative Procedures, Formats, etc. in according to Quality System.

Use Quality Tools, (5's, FMEA, and APQP) to detect possible improve areas.

Use 8D's to elaborate and analysis corrective actions and preventive actions.

Coordinate the Customer audits to Quality System. Prepare information about audit results to management review.

Coordinate the external audits according to Environments Regulations.

Give training to all personnel about QA tools, ISO 9001:2000, 5's, etc.

Monitoring all production process through SPC and process quality control.

Use the software's Office 2003, Windows XP, Lotus Notes, MRP, AutoCAD, etc.

#### Mar 2004 – Sep 2005

### **Quality Systems Engineer**

#### Flextronics Group S.A. de C.V.

Guadalajara Industrial Park. Has an Integral Quality System certificated in according to ISO 9001:2000, TL 9000, and TS16949:2002, ISO 14001, OHSAS 18001. Manufacturing Company of Electronic Assemblies, Mechanicals & Plastics, & Logistic

#### **Achievements:**

- ✓ Implant the Integral Quality System's fulfillment in all Campus.
- ✓ Won the Jalisco Quality Award.
- ✓ Improve the Annual Campus IQS audit program internal/external.

#### **Activities:**

Use TL 9000, ISO 9001:2000, ISO 14001, TS 16949, OHSAS 18001 specifications to internal audits. Leader and coordinator of Jalisco Quality Award during Flextronics' participation, winning the 2004 edition.

Coordinate the activities to National Quality Award process during Flextronics' participation.

Improvements propose to Operative Procedures, Formats, etc. in according to Integral Quality System. Development internal audits to Integral Quality System.

Carry out the audit ready process to all areas. Use PPAP, APQP, FMEA, MSA, and SPC to TS16949 fulfillment.

Use 8D's to elaborate and analysis corrective actions and 5D's to preventive actions.

Coordinate the Customer audits to Quality System.

Verify and validate the Corrective and Preventive actions' effectiveness.

Use the TL9000 measurements to validate and analyze data's.

Prepare information about audit results to management review. Use the SMT criteria's.

Use the software's Office XP, Windows XP, Outlook, Corel Draw, Minitab, Agile, Baan, etc.

#### Feb 2002 – Mar2004

## **Quality Engineer & ISO Coordinator**

#### Ialisco Quality Institute

Public Organism decentralized of the Jalisco State Government, with legal personality and themselves wealth.

#### **Achievements:**

- ✓ In according to give support to MIPYMES for their development and growth, raising the Quality in their processes, products and services, that permit to Jalisco State reach and keep a competence in the national and international field.
- ✓ Implant a Quality System and obtain the ISO 9001:2000 Certification
- ✓ Promote the Jalisco Quality Award.

#### **Activities:**

Implant and coordinate the Quality System in according to ISO 9001:2000.

Elaborate and approve the Procedures, Forms, etc. keeping with ISO 9001:2000.Coordinate and develop the internal audit program to Quality System.

Following and implant the Continuous Improvement.

Support to Jalisco State's MIPYMES in their Total Quality development, give them knowledge and tools to implant Quality Systems.

#### Aarón Plascencia López – Resume

Field and desk diagnosis for the Quality Systems implanting (ISO 9001:2000 and Organization Management Model)

Criteria's definition for the Guide of "Fray Antonio Alcalde Health's Quality Award" Use the software's Office XP, Windows XP, Lotus Notes, Corel Draw, Minitab, etc.

#### Feb 2001 – May2001

### **Quality Engineer**

#### Corning Cable System S.A. de C.V.

Certificated in TL 9000 / ISO 9001:2000

Manufacturing Company of Fibber Optical Cables and Telecommunication systems.

#### **Achievements:**

- ✓ Implant and achieve TL 9000 and ISO 9001:2000 certification.
- ✓ Implant a continuous improvement system to all departments.
- ✓ Achieve the Customer satisfaction in according to their requirements.

#### **Activities:**

Use the TL 9000 and ISO 9001:2000 standards.

Elaborate the Procedures, Forms, etc. keeping with ISO 9001:2000 and TL 9000.

Coordinate and develop the internal audit program to Quality System.

Certificate to suppliers in according to Quality System.

Give training and support to Quality personnel (inspectors, auditors and supervisors) about size sample (AOL table), inspection criteria's, and customer complains, materials, etc.

Elaborate Quality Control Plans. Use the SPC to prevent possible fails.

Realize AMEF's analysis. Coordinate continuous improvement.

Development corrective and preventive actions.

Data analysis to prevent re-works and reduce scrap (RTV and MRB meetings)

Elaborate documentation for inspection of the Polishing in connectors such as SC, FC, and ST.

Following to RMA's and implanting the corrective actions.

Approve the measurement and test equipment's in according to customer necessities.

Coordinate and supervise to quality personnel.

Application of Just in Time in production lines.

Use the software's Office 2000, Windows NT, Lotus Notes, Corel Draw, AutoCAD, Applied Stat, etc.

#### Feb 1996 - Feb 2001

## **Quality Engineer**

#### Panther Electronic S.A. de C.V..

Certificated in ISO 9002:1994

Manufacturing Company of Cables and Harnesses.

#### **Achievements:**

- ✓ Achieve the Customer satisfaction in according to their requirements.
- ✓ Ensure the Quality product and reach introduce new products.
- ✓ Improve inspection's instructive and checks the production lines behavior

#### **Activities:**

Use the ISO 9000 standards.

Certificate to suppliers in according to Quality System.

Use the area procedures. Interpretation customer documentation (draws, spec. etc.) to elaborate inspection documentation.

Give training and support to Quality personnel (inspectors, auditors and supervisors) about size sample (AQL table), inspection criteria's, and customer complains, materials, etc.

Elaborate Quality Control Plans. Use the SPC to prevent possible fails

Coordinate and supervise to quality personnel. Elaborate documentation for incoming inspection.

Coordinate MRB and RTV meetings. Certificate to quality auditors.

Realize RMA's analysis and take corrective actions.

Use the software's Office 2000, Windows 2000, AutoCAD, Visual Mfg, Corel Draw, etc