# PAIGE VENUTO

#### **SOFTWARE ENGINEER**

Capable and energetic software engineer and IT professional with an enthusiasm for Linux, networking and information security. Experience in the information technology industry from Avast Software and self study.

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### **EXPERIENCE**

Springboard Software Engineering Career Track – Student Jan 2020 – Dec 2020

 700+ hours of hands-on course material, with 1:1 industry expert mentor oversight, and completion of 4 in-depth portfolio projects. Mastered skills in front-end web development, back-end web development, databases, and data structures and algorithms.

### Technical Support Specialist – Avast Aug 2017 – Apr 2019

- Supported B2B executives, users, and technicians by providing technical consultation, troubleshooting, and solutions.
- Resolved technical obstacles averaging 30 cases daily over phone, email, and remote desktop.
- Collaborated with multiple teams by tracking and documenting bug reports, service requests and feature requests across Jira, SalesForce, and an internal knowledge base.
- Assisted end users and coworkers by creating knowledge base articles, troubleshooting guides, and product tutorials.

#### **SKILLS**

Python	JavaScript	
Bash	PostgreSQL	
Linux	LATEX	
HTML	CSS	
jQuery	Git	
Bootstrap		

#### **PROJECTS**

YouTube Data Migrator App paigevenuto.com/articles/yt-data-migrator

- A Python 3.8 web app running on Heroku. Successfully migrates over 100
  YouTube items within seconds, using the YouTube Data API, OAuth 2.0,
  and SQLAlchemy.
- Achieves a familiar design consistent with YouTube by implementing
   Material Design web components and design principles.

# Arduino USB Rubber Ducky paigevenuto.com/articles/duck

- A USB keystroke injector capable of typing 80 lines of code within seconds, made using Linux and a Digispark Attiny85 Arduino development board.

# Raspberry Pi Home VPN Server paigevenuto.com/articles/vpn

- A personal CentOS OpenVPN server for TLS and SSH during travel. Made using ddclient for dynamic DNS, and EasyRSA for encryption.

#### **CERTIFICATIONS**

CompTIA Security+ Mar 2019
CompTIA Network+ May 2018
CompTIA A+ May 2015

## **EDUCATION**

Broward College 2016 - 2016