PAIGE VENUTO

SOFTWARE ENGINEER

Self motivated programmer and Linux hobbyist with a Security+. Experience bulding web apps and REST APIs.

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SKILLS

Python	JavaScript
Bash	PostgreSQL
Linux	LaTeX
HTML	CSS
jQuery	Git
Bootstrap	Material Design
Node	React

CERTIFICATIONS

CompTIA Security+	Mar 2019
CompTIA Network+	May 2018
CompTIA A+	May 2015

EDUCATION

GED – 2016

PROJECTS

YouTube Data Migration Web App
paigevenuto.com/articles/yt-data-migrator

- A Python 3.8 web app running on Heroku. Successfully migrates over 100 YouTube items within seconds, using the YouTube Data API, OAuth 2.0, and SQLAlchemy.

- Achieves a familiar design consistent with YouTube by implementing Material Design web components and design principles.

Linux Home VPN Server
paigevenuto.com/articles/vpn

- A personal CentOS OpenVPN server for TLS and SSH during travel. Made using ddclient for dynamic DNS, and EasyRSA for encryption.

Arduino USB Keystoke Injector
paigevenuto.com/articles/duck

- A USB keystroke injector capable of typing 80 lines of code within seconds, made using Linux and a Digispark Attiny85 Arduino development board.

EXPERIENCE

Technical Support Specialist – Avast
Aug 2017 – Apr 2019

- Supported B2B executives, users, and technicians by providing technical consultation, troubleshooting, and solutions.

- Resolved technical obstacles averaging 30 cases daily over phone, email, and remote desktop.

- Collaborated with multiple teams by tracking and documenting bug reports, service requests and feature requests across Jira, SalesForce, and an internal knowledge base.

- Assisted end users and coworkers by creating knowledge base articles, troubleshooting guides, and product tutorials.