

PAIGE VENUTO

SOFTWARE ENGINEER

Capable and energetic software engineer and IT professional with an enthusiasm for Linux, networking and information security. Experience in the information technology industry from Avast Software and self study.



paigevenuto.com



paige@paigevenuto.com



Charlotte, NC



linkedin.com/in/paigevenuto



github.com/paigevenuto

EXPERIENCE

Springboard Software Engineering Career Track – Student

Jan 2020 – Dec 2020

- 700+ hours of hands-on course material, with 1:1 industry expert mentor oversight, and completion of 4 in-depth portfolio projects. Mastered skills in front-end web development, back-end web development, databases, and data structures and algorithms.

Technical Support Specialist – Avast

Aug 2017 – Apr 2019

- Supported B2B executives, users, and technicians by providing technical consultation, troubleshooting, and solutions.
- Resolved technical obstacles averaging 30 cases daily over phone, email, and remote desktop.
- Collaborated with multiple teams by tracking and documenting bug reports, service requests and feature requests across Jira, Salesforce, and an internal knowledge base.
- Assisted end users and coworkers by creating knowledge base articles, troubleshooting guides, and product tutorials.

SKILLS

Python

JavaScript

Bash

PostgreSQL

Linux

L^AT_EX

HTML

CSS

jQuery

Git

Bootstrap

CERTIFICATIONS

CompTIA **Security+** Mar 2019

CompTIA **Network+** May 2018

CompTIA A+ May 2015

EDUCATION

Broward College

Completed 12 credits towards AS

PROJECTS

YouTube Data Migrator App

A **Python 3.8** web app running on Heroku. Migrates data from user accounts using the YouTube Data API, OAuth 2.0, and Material Design.

Arduino USB Rubber Ducky

A USB keystroke injector made using Linux and a Digispark Attiny85 development board.

Raspberry Pi Home VPN Server

A VPN server from OpenVPN, dynamic DNS with ddclient, and EasyRSA for key-pairs.