Paislee House
Technical Writer

Experience

2023 - Current
Campus Support Technician *UWSP*
Served as the user-facing technology coordinator and technician for the College of Professional Studies. Managed hundreds of devices, ordered products, helped plan new projects, and led the creation of the first user-facing Knowledge Base.

2022 – 2023
Instrumentation Technician *UWSP*
Worked in the Speech, Language, and Hearing Clinic as both an electronics and IT support technician. Researched and learned the functionality of specialty equipment like audiometers. Maintained records of calibration and created help documents for users in the clinic.

2021 – 2022
Electrical Apprentice *Ethos Green Power*
Learned the ins and outs of residential and commercial electricity as well as photovoltaics. Helped assemble solar arrays and performed interconnection between arrays and electrical systems.

2019 – 2021
API Support *ShipEngine*
Provided technical support to developers using the ShipEngine API. Used command line tools, Postman, and other software to perform testing and troubleshooting. Worked with the dev**elopment team to identify issues and provide developer feedback.**

Education

2012   –   2016
B.S. History
University of Central Missouri

Skills

- Detail Oriented
- Collaborative
- Systems thinker
- Education Enterprise experience
- Organized

Contact

Stevens Point, WI
paisleehouse@proton.me