

Thomas Boyko

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Skills

Communication: Skilled in active listening and customer engagement in both retail and instructional settings; Experienced in clearly explaining complex concepts to customers and students.

Interpersonal Skills: Proven ability to collaborate with diverse individuals, accept feedback constructively, and adapt behavior for team and customer needs.

Technical Skills: Proficient at mental math and logical thinking. Familiar with computers, from programming to file management and Excel.

Adaptability: Comfortable adjusting to dynamic environments, whether working in retail, physically demanding roles, or customizing teaching strategies for varied learners.

Organization & Inventory Management: Experience in stocking and organizing inventory safely and efficiently in a retail setting.

Physical & Task-Oriented Work: Competent in handling physically intensive labor with attention to safety and quality.

Experience

Breathe Outdoors Calgary, Sales Associate

June 2020 – July 2025

- Learned about the outdoor industry and providing solutions to customers' problems.
- Learned interpersonal skills, how to sell and communicate ideas to customers.
- Learned to receive feedback on performance, and adjust work habits accordingly.
- Kept an up-to-date knowledge of current brands, products and technologies.
- Stocked and managed inventory, organizing large shelves of product safely and efficiently.

Calgary Climbing Centre Chinook, Routesetter

April 2024 – Aug 2024

- Considered customer needs and abilities in order to provide a fun, enjoyable gym experience.
- Sought customer feedback in order to iterate and improve service provided.
- Performed physically intensive work with a good attitude, from lifting and cleaning heavy plastic holds and wooden panels, to testing routes for safety and enjoyability.

Tutoring, Freelance

Sept 2023 - Current

- Communicated concepts from elementary algebra up to University Calculus
- Rephrased ideas in new contexts in order to provide clarity to students of various abilities and comfort with the subject matter.

Education

BS University of Calgary, Pure and Applied Mathematics

Sept 2022 – Current

- GPA: 3.54/4.0
- Learned abstract thinking skills, and to break difficult logical problems into smaller parts.
- Learned to collaborate with peers on problems, and to select the most appropriate solution to a problem in the current context.