

# Palak Agrawal

Results-driven front-end developer with 5 years of experience in building responsive and user-friendly web applications. Skilled in ReactJs, Angular, TypeScript, JavaScript, HTML, and CSS with a passion for creating seamless user experiences.

## EXPERIENCE

### Infosys Ltd, Manchester, UK — *Technology Analyst*

Dec 2020 - PRESENT

**My Connection:** A self-serve portal for any issue related to the user's broadband or phone connections. It has self-diagnostic features like connected devices speed tests, local incident notifications, and troubleshooting.

- Implemented front-end functionality using Angular 15, resulting in improved performance and code maintainability.
- Integrated RESTful APIs to retrieve and update data dynamically on the client side, enhancing overall user experience.
- Implemented performance optimizations, resulting in a 30% decrease in page load time.
- Improved the NPS score by 30 points of the site by improving the performance and user experience.
- Build and deployed leading experiments in Optimizely and implemented GA trackers.
- Collaborated with cross-functional teams to develop and maintain web applications for clients, ensuring high-quality user experiences.
- Translated UI/UX designs into responsive, pixel-perfect web pages using HTML, CSS, and JavaScript.
- Conducted thorough testing and debugging to ensure compatibility across different browsers and devices.
- Participated in code reviews and provided constructive feedback to peers, promoting code quality and best practices.
- Deployed all the static content of the pages in Contentful CMS.
- Implemented industry best practices like creating common components, global styling, and unit testing.
- Implemented responsive web components with Bootstrap.

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## SKILLS

### Front-end Frameworks:

ReactJs, Angular, Redux, RxJs

**Languages:** JavaScript,

TypeScript, HTML5, CSS3,

SCSS

Prior experience with C, C++

**CSS Frameworks:** Bootstrap, Tailwind CSS

**Testing:** Jest, Jasmine & Karma

**Analytics Tools:** Optimizely, Google Analytics

**Version Control:** Git, GitHub, SVN

**Content Management:**

Contentful, WordPress

**Databases:** SQL, MySQL

**Tools:** Azure DevOps,

Bitbucket, Confluence, Jira

**Other Skills:** DSA Problem

Solving, Messaging Queues,

Docker, Agile-Scrum TDD

## AWARDS

Awarded an Efficiency Badge for delivery of a critical project for Geneva based client

Recognized with the Rising Star award in Zensar for excellent performance

Received 2 Insta awards in Infosys

## **Zensar Technologies, Pune, India — Software Developer**

July 2018 - Dec 2020

**Lumiere32:** A robust online B2B platform that brings the whole Medical Devices distribution eco-system on a single omnichannel platform. It connects manufacturers, dealers, and dental and medical professionals.

- Developed and maintained user interfaces for web applications using Angular 10 and Angular Material.
- Collaborated closely with designers to ensure seamless integration of UI/UX designs into the final product.
- - Implemented responsive design principles to create mobile-friendly interfaces.
- Conducted cross-browser and cross-device testing to ensure consistent user experiences.
- Worked in an Agile development environment, participating in daily stand-ups and sprint planning sessions.
- Implementation of Multi-Country and Multi-Lingual Functionality.
- Added customizable and advanced product search.
- Created optimistic and reliable modules for users and admin separately

**WIPO Match:** A tool used to match seekers of specific intellectual property (IP) related development needs with potential providers offering resources.

- Developed login and service portal for a website that is used by the government of Switzerland.
- Implementation of a shared Central Authentication System.
- Created visually appealing graphs and charts with amCharts for displaying search results on geo maps.

## **CERTIFICATIONS**

**Experience perfectionist level 1, Optimizely**

(Orchestrate web-based experiments, and collect user interaction data)

## **EDUCATION**

**Bachelor of Engineering (Computer Science) 2014-18**

- Chameli Devi Group of Institutions

The college library website was one of the key projects, it is still in use.

## **PERSONAL INTERESTS**

Reading tech generals and forums

Process and Quality Improvement

Mentoring new hires and interns.

Traveling, Music, Sports & Adventures.