# Palak Kalsi

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#### **FDUCATION**

#### **GRADUATION**

#### CHANDIGARH UNIVERSITY

B.E in Computer Science

**Aug 2019** Cum. GPA: 7.9

# HIGHER SECONDARY EDUCATION

#### CBSE, New Delhi

April 2013 Percentage Scored in 10<sup>th</sup> - 92% April 2015 Percentage Scored in 12<sup>th</sup> - 81%

## LINKS

Github://palakkalsi LinkedIn://palakkalsi LeetCode://pkalsi GeeksForGeeks://pkalsi HackerRank://palak7 Portfolio://palakkalsi

### **SKILLS**

Programming Languages:

Java•C# •C++• Python• SQL

HTML5 • CSS3 • Javascript

Utility Tools:

Linux • Git • Windows Forms(.NET)

Docker • Swagger • Jira • Postman

Perforce

Technology Stack:

Hibernate • Maven • Kafka • Redis

SpringBoot • REST APIs

Mockito • DataDog • Jenkins

OAuth • OpenAPI • Kubernetes

Cloud Technologies:

AWS (Lambda, EC2, ECS, IAM, SNS etc)

Azure(Functions, Service bus)

**Database Management:** 

SQL Server • PostgreSQL

MongoDB

# LANGUAGES

• English Proficient

Punjabi Native

• Hindi Proficient

#### **EXPERIENCE**

#### TIETOEVRY | SOFTWARE ENGINEER II

February 2022 - Current | Bengaluru, India (Remote)

#### Facility Management Application, CBRE (US)

- Collaborated within a team of 5 to develop a scalable facility management solution using Java SpringBoot, optimizing asset tracking and maintenance workflows, achieving a 25% improvement in work order processing efficiency.
- Automated purchase order generation and enhanced property data search capabilities, increasing overall operational efficiency.
- Improved data ingestion pipelines with Kafka for real-time data processing, reducing integration times by 18% and enabling seamless support for diverse customer requirements.
- Designed and implemented RESTful API endpoints to integrate third-party vendor systems, streamlining vendor management processes.

#### Claims Processing System, Axa (France)

- Developed a microservices-based Claims Processing service using .NET Core and C#, improving scalability and reducing deployment times.
- Automated claims validation workflows, reducing manual processing time by 54% and increasing data accuracy with real-time data checks.
- Implemented AI-powered fraud detection using ML.NET, decreasing fraudulent payouts by 36% and enhancing risk management.

#### TIETOEVRY | SOFTWARE ENGINEER I

July 2019 - January 2022 | Chandigarh, India

#### Credit Score Analysis, Norges Bank (Norway)

- Developed a microservices-based platform for real-time credit score evaluation, reducing decision-making time by up to 20% through optimized data processing workflows and real-time data streams using Azure Service Bus.
- Improved application performance by 18% by integrating Redis caching to minimize database load and accelerate query execution.
- Designed a scalable microservices architecture using Kubernetes on Azure, improving overall platform stability and scalability.

#### **PROJECTS**

#### Personal Portfolio

Developed a dynamic portfolio website to highlight my web development expertise and provide a comprehensive overview of ongoing and completed projects.

Tags: JavaScript, HTML, CSS

#### Pathfinding Visualizer for Smart City Traffic Management

Developed an interactive application to optimize and visualize traffic flow in a smart city using pathfinding algorithms like A\*, Dijkstra's, and BFS. Built a GUI using JavaFX for real-time simulation of dynamic traffic conditions, integrated with open data sources (e.g., OpenStreetMap) for realistic scenarios.

Tags: Java, JavaFX, Real-Time Simulation, OpenStreetMap

#### Geo-Location Based Event Notification System

Developed a "Geo-Location Based Event Notification System" that provides users with real-time notifications about events, offers, or alerts based on their current location. Implemented geo-fencing and WebSocket communication for dynamic location tracking and instant notification delivery.

**Tags**: Java, Spring Boot, WebSockets, Firebase Cloud Messaging, PostgreSQL, Thymeleaf