

What does 'good' look like?

1. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset:

1. Data type of all columns in the "customers" table.

Ans. `SELECT COLUMN_NAME, DATA_TYPE
FROM `scaler-1-444404.buscase1.INFORMATION_SCHEMA.COLUMNS`
WHERE TABLE_NAME = 'customers';`

Query results

[SAVE RESULTS](#) [OPEN IN](#)

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	COLUMN_NAME	DATA_TYPE				
1	customer_id	STRING				
2	customer_unique_id	STRING				
3	customer_zip_code_prefix	INT64				
4	customer_city	STRING				
5	customer_state	STRING				

Q1.2 Get the time range between which the orders were placed.

`solution: select max(order_purchase_timestamp) as latest,
min(order_purchase_timestamp) as oldest
from buscase1.orders;`

```
45 select max(order_purchase_timestamp) as latest,
46 min(order_purchase_timestamp) as oldest
47 from buscase1.orders
```

Press Alt+F1 for Accessibility Options.

Query results

[SAVE RESULTS](#) [OPEN IN](#)

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	latest	oldest				
1	2018-10-17 17:30:18 UTC	2016-09-04 21:15:19 UTC				

Q1.3. Count the Cities & States of customers who ordered during the given period.

Sol:

```
select count(distinct customer_city) as total_city,
       count(distinct customer_state) as total_states
from buscase1.customers
```

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```
select count(distinct customer_city) as total_city,
```


52

```
count(distinct customer_state) as total_states
```


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```
from buscase1.customers
```


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Press Alt+F1 for Accessibility Options.

Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
row	total_city	total_states			
1	4119	27			

2. In-depth Exploration:

1. Is there a growing trend in the no. of orders placed over the past years?

Sol:

```
select YEAR,
       no_of_orders,
       no_of_orders-b as trend
from (select extract(year from order_purchase_timestamp) as YEAR,
            count(order_id) as no_of_orders,
            lag( count( order_id),1)over(order by count(distinct order_id) asc ) as b
from buscase1.orders
group by 1
order by 1 asc)a
```

Query results				SAVE RESULTS ▾	OPEN IN ▾	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	YEAR ▾	no_of_orders ▾	trend ▾			
1	2016	329	null			
2	2017	45101	44772			
3	2018	54011	8910			

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so YES there is a growing trend in the no. of orders placed over the past years.

2.2 Can we see some kind of monthly seasonality in terms of the no. of orders being placed?

Code:

```
select count(order_id) as NO_OF_ORDERS ,
       format_date('%B', order_purchase_timestamp) as month
from `buscase1.orders`
group by 2
order by 1 desc
```

Yes in august there are maximum sales and in december there is minimum sales .

Query results

SAVE RESULTS

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JOB INFORMATION

RESULTS

CHART

JSON

EXECUTION DETAILS

EXECUTION GRAPH

Row	NO_OF_ORDERS	month
1	10843	August
2	10573	May
3	10318	July
4	9893	March
5	9412	June
6	9343	April
7	8508	February
8	8069	January
9	7544	November
10	5674	December

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Q2.3 During what time of the day, do the Brazilian customers mostly place their orders?
(Dawn, Morning, Afternoon or Night)

- 0-6 hrs : Dawn
- 7-12 hrs : Mornings
- 13-18 hrs : Afternoon
- 19-23 hrs : Night

```
CODE: select count(order_id),
       case when extract(hour from order_purchase_timestamp) between 0 and 6 then
         "Dawn"
       when extract(hour from order_purchase_timestamp) between 7 and 12 then
         "Mornings"
       when extract(hour from order_purchase_timestamp) between 13 and 18 then
         "Afternoon"
       when extract(hour from order_purchase_timestamp) between 19 and 23 then
         "Night" end as TIMEPERIOD
from `buscase1.orders`
group by 2
order by 1 desc
limit 1
```

Query results				SAVE RESULTS	OPEN IN	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	f0_	TIMEPERIOD				
1	38135	Afternoon				

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Q.3. Evolution of E-commerce orders in the Brazil region:

Q.3.1 Get the month on month no. of orders placed in each state.

```
CODE: select count(order_id) as NO_OF_ORDERS,
        customer_state,
        format_date('%B', order_purchase_timestamp) as MONTH
from buscase1.orders o
left join buscase1.customers c
on o.customer_id=c.customer_id
group by 2,3
order by MONTH asc
```

Query results				SAVE RESULTS	OPEN IN	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	NO_OF_ORDERS	customer_state	MONTH			
1	92	MT	April			
2	3967	SP	April			
3	1172	RJ	April			
4	488	RS	April			
5	318	BA	April			
6	143	CE	April			
7	1061	MG	April			
8	154	PE	April			
9	107	PA	April			
10	50	PI	April			

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— BRAZIL the country with 4119 cities and 27 states is a country with a great potential of business , considering the business trends between '2016-09-04 21:15:19 UTC'

and '2018-10-17 17:30:18 UTC' there is a growing trend in the no. of orders placed over the past years with values as follows :

year	No. of orders
2016	329
2017	45101
2018	54011

Which clearly shows the growing market in the country .

*. It has been observed that the market activity increases during the month of august
The boom in business in Brazil during August can be attributed to several key factors, including seasonal trends, economic cycles, and cultural events.example-

A .End of Winter – Seasonal Shopping Changes

B. Strong Agricultural Exports

C.Increased Tourism Activity

*. The month of December shows the least number of orders.

*. People generally place their orders in the afternoon which may be due to the lunch break hours at that time .

Q.3 .2 . How are the customers distributed across all the states?

```
select count(distinct customer_id) as NO_OF_CUSTOMERS,
       customer_state
from buscase1.customers
group by 2
order by 1 desc
```

Query results

SAVE RESULTS

OPEN IN

JOB INFORMATION

RESULTS

CHART

JSON

EXECUTION DETAILS

EXECUTION GRAPH

Row	NO_OF_CUSTOMERS	customer_state
1	41746	SP
2	12852	RJ
3	11635	MG
4	5466	RS
5	5045	PR
6	3637	SC
7	3380	BA
8	2140	DF
9	2033	ES
10	2020	GO

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Job history

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Q.4 Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.

Q4.1 Get the % increase in the cost of orders from year 2017 to 2018 (include months between Jan to Aug only).

Code: `select`

```

sum(case when extract(Year from order_purchase_timestamp) =2017 then
p.payment_value end) as
    totalcost2017,
    sum(case when extract(Year from order_purchase_timestamp) =2018 then
p.payment_value end) as totalcost2018,
    round( 100 * (sum(case when extract(Year from order_purchase_timestamp)
=2018 then p.payment_value end) - sum(case when extract(Year from
order_purchase_timestamp) =2017 then p.payment_value end) )/sum(case when
extract(Year from order_purchase_timestamp) =2017 then p.payment_value end),2)
as increment

```

```

    from buscase1.orders o
left join buscase1.payments p
on p.order_id=o.order_id
where extract(Year from order_purchase_timestamp) between 2017 and 2018
and

```

```
extract(Month from order_purchase_timestamp) between 1 and 8
```

Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	totalcost2017	totalcost2018	Increment		
1	3669022.119999...	8694733.839999...	136.98		

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***. It has been observed that the% increase in the cost of orders from 2017 to 2018 (including months between Jan to Aug) is 136.98% which shows the growing demands of the products or the monopoly of certain companies on certain products .**

Q4.2.Calculate the Total & Average value of order price for each state.

```
Code: select customer_state ,
       sum(price) as TOTAL_PRICE,
       sum(price)/count(distinct o.order_id) as AVG
from `buscase1.orders` o
left join `buscase1.customers` c
on o.customer_id=c.customer_id
left join `buscase1.order_items` i
on o.order_id=i.order_id
group by 1
order by 1 asc
```


Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	customer_state	TOTAL_PRICE	AVG		
1	AC	15982.94999999...	197.3203703703...		
2	AL	80314.81	194.4668523002...		
3	AM	22356.84000000...	151.0597297297...		
4	AP	13474.29999999...	198.1514705882...		
5	BA	511349.9900000...	151.2869792899...		
6	CE	227254.7099999...	170.1008308383...		
7	DF	302603.9399999...	141.4037102803...		
8	ES	275037.3099999...	135.2864289227...		
9	GO	294591.9499999...	145.8375990098...		
10	MA	119648.2199999...	160.1716465863...		

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*. Maximum number of customers are from state SP-41746 and RJ-12852 and minimum from RR-46 AND AP-66 which shows that there is some economic backwardness among the people due to instability and lack of development . Investing in such states needs proper safety arrangements in collaboration with the Government. SP with 41746 customers being the maximum customer state is not the highest state with highest priced orders rather AP is the state with highest total value and average value of orders which indicates the economic wellness , education standards and high per capita income of people. Investing in such a state will bring you exceptionally lucrative results.

Q4.3.Calculate the Total & Average value of order freight for each state.

```
CODE: select c.customer_state,
          sum(freight_value) as TOTAL_PRICE,
          sum(freight_value)/count(distinct o.order_id) as AVG
from `buscase1.orders` o
left join `buscase1.customers` c
on o.customer_id=c.customer_id
left join `buscase1.order_items` i
on o.order_id=i.order_id
group by 1
```

Query results				SAVE RESULTS	OPEN IN	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	customer_state	TOTAL_PRICE	AVG			
1	RJ	305589.3100000...	23.77756847183...			
2	RS	135522.7400000...	24.79376875228...			
3	SP	718723.0699999...	17.21657332438...			
4	DF	50625.49999999...	23.65677570093...			
5	PR	117851.6800000...	23.36009514370...			
6	MT	29715.43000000...	32.76232635060...			
7	MA	31523.77000000...	42.20049531459...			
8	AL	15914.58999999...	38.53411622276...			
9	MG	270853.4600000...	23.27919724967...			
10	PE	59449.65999999...	35.98647699757...			

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Job history REFRESH

Q.5. Analysis based on sales, freight and delivery time.

Q.5.1. Find the no. of days taken to deliver each order from the order's purchase date as delivery time.

Also, calculate the difference (in days) between the estimated & actual delivery date of an order.

Do this in a single query.

You can calculate the delivery time and the difference between the estimated & actual delivery date using the given formula:

$\text{time_to_deliver} = \text{order_delivered_customer_date} - \text{order_purchase_timestamp}$

$\text{diff_estimated_delivery} = \text{order_delivered_customer_date} - \text{order_estimated_delivery_date}$

```
CODE: select order_id ,
        date_diff(order_delivered_customer_date , order_purchase_timestamp, day)
as TIME_TO_DELIVER,
        date_diff(order_delivered_customer_date, order_estimated_delivery_date
, day) as diff_estimated_delivery
from buscase1.orders
order by 1
```

Query results					SAVE RESULTS	OPEN IN	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS		EXECUTION GRAPH
Row	order_id	TIME_TO_DELIVER	diff_estimated_deliver				
1	00010242fe8c5a6d1ba2dd792...	7	-8				
2	00018f77f2f0320c557190d7a1...	16	-2				
3	000229ec398224ef6ca0657da...	7	-13				
4	00024acbcd0a6daa1e931b03...	6	-5				
5	00042b26cf59d7ce69dfabb4e...	25	-15				
6	00048cc3ae777c65dbb7d2a06...	6	-14				
7	00054e8431b9d7675808bcb8...	8	-16				
8	000576fe39319847cbb9d288c...	5	-15				
9	0005a1a1728c9d785b8e2b08b...	9	0				
10	0005f50442cb953dcd1d21e1f...	2	-18				

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Negative values in the third column indicate that the order has been delivered before the expected delivery date and positive values denote the number of days the order is delivered after the expected date.

Q.5.2 . Find out the top 5 states with the highest & lowest average freight value.

```

select customer_state,
case when RNK <=5 then 'highest'
      when RNK between 23 and 27 then 'LOWEST' end as CATEGORY,
      RNK
from
(select c.customer_state,
      sum(freight_value)/count(distinct o.order_id) as AVERAGE_FV,
      ROW_NUMBER()over(order by sum(freight_value)/count(distinct o.order_id )desc)
as RNK
from `buscase1.customers` c
left join buscase1.orders o
on o.customer_id =c.customer_id
left join `buscase1.order_items` i
on o.order_id=i.order_id
group by 1) N
WHERE RNK <= 5 OR RNK BETWEEN 23 AND 27
order by RNK ASC

```

Query results					SAVE RESULTS	OPEN IN	
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS		EXECUTION GRAPH
Row	customer_state	CATEGORY	RNK				
1	RR	highest	1				
2	PB	highest	2				
3	AC	highest	3				
4	RO	highest	4				
5	PI	highest	5				
6	RJ	LOWEST	23				
7	DF	LOWEST	24				
8	PR	LOWEST	25				
9	MG	LOWEST	26				
10	SP	LOWEST	27				

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*. Comparing total freight value and average freight value we conclude that in state of RJ with highest number of total freight value and one of the lowest average values indicates:

1. High Volume of Shipments
2. Efficient Logistics & Infrastructure
3. Shorter Distance Shipments
4. Economies of Scale in Logistics
5. High Industrial & Trade Activity

(RJ)Rio de Janeiro has industries like shipbuilding, steel production, pharmaceuticals, and automobiles. The Port of Rio de Janeiro is a major trade hub.

However, challenges include crime and security issues, which sometimes affect business and tourism. Economic inequality is high, with a significant gap between the rich and poor, especially in favelas (slums). Additionally, corruption and political instability, such as the Petrobras scandal, have impacted the economy.

Q.5.3. Find out the top 5 states with the highest & lowest average delivery time.

```

WITH RankedStates AS (
SELECT
    customer_state,
    SUM(DATE_DIFF(order_delivered_customer_date, order_purchase_timestamp, DAY)) /
COUNT(DISTINCT o.order_id) AS TIME_TO_DELIVER,
    ROW_NUMBER() OVER (ORDER BY SUM(DATE_DIFF(order_delivered_customer_date,
order_purchase_timestamp, DAY)) / COUNT(DISTINCT o.order_id) DESC) AS RNK
FROM `buscase1.customers` c
INNER JOIN `buscase1.orders` o ON o.customer_id = c.customer_id
GROUP BY c.customer_state
)
SELECT
    customer_state,
    RNK,
    CASE
        WHEN RNK <= 5 THEN 'HIGHEST'
        WHEN RNK > (SELECT MAX(RNK) - 5 FROM RankedStates) THEN 'LOWEST'
    END AS CATEGORY
FROM RankedStates
WHERE RNK <= 5 OR RNK > (SELECT MAX(RNK) - 5 FROM RankedStates)
ORDER BY RNK;

```

Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	customer_state	RNK	CATEGORY		
1	AP	1	HIGHEST		
2	RR	2	HIGHEST		
3	AM	3	HIGHEST		
4	AL	4	HIGHEST		
5	PA	5	HIGHEST		
6	SC	23	LOWEST		
7	DF	24	LOWEST		
8	MG	25	LOWEST		
9	PR	26	LOWEST		
10	SP	27	LOWEST		

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AP is the state in which orders take maximum time to get delivered and SP is the state where there is a speedy delivery as compared to other states. Amapá (AP) has the longest delivery time due to its remote location, poor road connectivity, and reliance on

slow water transport, while São Paulo (SP) enjoys the fastest delivery thanks to its strong logistics network, advanced infrastructure, and high business activity.

Q.5.4 Find out the top 5 states where the order delivery is really fast as compared to the estimated date of delivery.

You can use the difference between the averages of actual & estimated delivery date to figure out how fast the delivery was for each state.

CODE: `SELECT`

```

    customer_state,
    ROUND(ABS(SUM(DATE_DIFF(order_delivered_customer_date,
order_estimated_delivery_date, DAY))) / COUNT(DISTINCT o.order_id), 2) AS
AVERAGE_DAYS,
    ROW_NUMBER() OVER (ORDER BY SUM(DATE_DIFF(order_delivered_customer_date,
order_estimated_delivery_date, DAY)) / COUNT(DISTINCT o.order_id) ASC) AS RNK
FROM
    buscase1.customers c
LEFT JOIN
    buscase1.orders o ON c.customer_id = o.customer_id
WHERE
    DATE_DIFF(order_delivered_customer_date, order_estimated_delivery_date, DAY) < 0
GROUP BY
    customer_state
ORDER BY
    RNK
LIMIT 5;
```

Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	customer_state	AVERAGE_DAYS	RNK		
1	RR	23.75	1		
2	AP	21.88	2		
3	AC	21.54	3		
4	AM	20.28	4		
5	RO	20.03	5		

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AP has one of the highest order values, while Roraima RR has one of the lowest. Despite this contrast, both states have the fastest delivery times, indicating an efficient logistics network. This suggests that AP benefits from strong infrastructure supporting high-value orders, while RR's low volume helps maintain quick deliveries. Investing in logistics expansion in AP and stimulating demand in RR could optimize growth opportunities.

Q.6. Analysis based on the payments:

Q.6.1. Find the month on month no. of orders placed using different payment types.

```
SELECT
    EXTRACT(YEAR FROM o.order_purchase_timestamp) AS year_col,
    EXTRACT(MONTH FROM o.order_purchase_timestamp) AS month_col,
    p.payment_type,
    COUNT(DISTINCT o.order_id) AS total_orders
FROM `buscase1.orders` o
LEFT JOIN `buscase1.payments` p
ON o.order_id = p.order_id
```

```

WHERE p.payment_type IS NOT NULL
GROUP BY year_col, month_col, p.payment_type
ORDER BY year_col, month_col;

```

Query results SAVE RESULTS OPEN IN

JOB INFORMATION	RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	year_col	month_col	payment_type	total_orders	
1	2016	9	credit_card	3	
2	2016	10	credit_card	253	
3	2016	10	UPI	63	
4	2016	10	voucher	11	
5	2016	10	debit_card	2	
6	2016	12	credit_card	1	
7	2017	1	credit_card	582	
8	2017	1	UPI	197	
9	2017	1	voucher	33	
10	2017	1	debit_card	9	

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Q.6.2.Find the no. of orders placed on the basis of the payment installments that have been paid.

```

SELECT
    payment_installments AS installments,
    COUNT(order_id) AS num_orders
FROM `buscase1.payments`
WHERE payment_installments >= 1
GROUP BY payment_installments
ORDER BY num_orders DESC

```


Query results

 SAVE RESULTS ▾  OPEN IN ▾ 

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	installments ▾	num_orders ▾				
1	1	52546				
2	2	12413				
3	3	10461				
4	4	7098				
5	10	5328				
6	5	5239				
7	8	4268				
8	6	3920				
9	7	1626				
10	9	644				
11	10	100				

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Job history

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