**Jeffrey Palanas**

Buhay na Tubig, Imus, Cavite

+63-9663669837 | palanas.jeffrey@gmail.com

I would like to contribute to your organization as a full-stack web developer, leveraging my ability to develop static, dynamic and E-commerce web applications using readily available web frameworks. With my passion for learning, I will be able to take part in empowering your team with my newly found coding skills. As a process driven person, I believe I’ll be able to come up with results needed to carry out a given task or project. My dedication, focus and self sufficiency will allow me to grow and impart significant success for the benefit of myself, the company and its people.

**AREAS OF EXPERTISE**

Hard skills

* Git (Gitlab, Github)
* Frontend: HTML, CSS, Bootstrap,
* Databases: MySQL, MongoDB
* Scripting Languages: PHP, JavaScript, JSON, jQuery, ajax
* Frameworks: Bootstrap, Laravel, MELN stack(MongoDB, Express.js, Laravel, Node.js)
* SDLC: Development, Test, Deploy

Soft skills

* Result Oriented
* Focused
* Dedicated
* Resourceful
* Excellent Verbal / Written Communication Skills
* Multi tasking

**PROFESSIONAL EXPERIENCE(S)**

**Cognizant Technology Solutions** **Uptown Mall, BGC Taguig City, PH**

***Senior Process Executive (Largest Search Engine Account) 2017 Jun – 2018 Feb***

* Provide Technical Support to clients using YouTube and Google Play Music
* Provide Customer Service to users having issues with payments and other billing concerns.

***Accomplishments:***

* Consistent contributor to high CSAT scores.
* Consistently followed account specific policies

**Flexisource** **Trafalgar Bldg. Makati Avenue, Makati City, PH**

***Website Quality Assurance (Web Hosting Account: Contractual) 2016 Mar – 2016 Aug***

* Pass or Fail a website based on specifications / system requirements set by the clients.
* Create website drafts, revision and setting live websites upon client request(s).

***Accomplishments:***

* Started as a Customer Service Associate and was promoted as QA after 2 months.
* Created account specific report on a weekly and monthly basis.
* Manila site was considered as center of excellence due to best efforts done by the team.

**Sutherland Global Services** **Philplans Bldg. BGC, Taguig City, PH**

***Technical Support Representative (Accounting Software Support) 2014 Oct – 2016 Feb***

* Provides Technical Support to QuickBooks (Accounting Software) users in the US.
* Educate the customers about the different versions of the software and offer software upgrades to provide optimum accounting experience based on the kind of business the clients are running.

***Accomplishments:***

* Was able to consistently provide first rate issue resolution to customers.
* Was able to consistently meet Sales target set by the client.

**Accenture** **Makati Stock Exchange, Makati City, PH**

***Associate Software Engineer (QA Tester) 2012 March – 2013 Feb***

* Create test plan, test scenarios, test scripts, TCERs based on system requirements set by the client.
* Perform Unit, Integration and Regression testing and log any defect(s) found.
* Provides support during UAT.

***Accomplishments:***

* Was able to consistently observe quality in creating test plan and performing required testing.
* Share best practices to collegues during collaboration and peer review sessions.

**PROJECT EXPERIENCE**

**Tuitt Coding Bootcamp** **Metro Manila, PH**

***Capstone Project 3: Booking Website*  *2019 Feb***

* Booking website that allows users to submit bookingrequest(s), and for admin to manage those requests.
* CRUD Operations
* Environment: Linux, Apache, MySQL, PHP, HTML, CSS, JavaScript, Bootstrap, Sass, Jquery MELN (MongoDB, Express JS, Laravel, node.js)

***Capstone Project 2: Alfa Laval Purifier (Asset Management)*  *2019 JAN***

* Asset Management website with signup, login/logout and Admin / User restrictions. Processing request to borrow/hire and return/complete a developer service.
* CRUD Operations
* Environment: Linux, Apache, MySQL, PHP, HTML, CSS, JavaScript, Bootstrap, Sass, Jquery, Fetch API, Laravel

***Capstone Project 1: Marine Enjneering*  *2018 Nov***

* Cinemaddict: Static movie box office related website designed for movie fanatics.
* Mobile Responsive Design
* Environment: Linux, Apache, HTML, CSS, JavaScript, Bootstrap, Sass, Jquery

**EDUCATION**

**480 HOURS INTENSIVE THREE MONTHS COURSE |** Tuitt Coding Bootcamp, Metro Manila, PH

**BACHELOR OF SCIENCE IN COMPUTER ENGINEERING |** STI - College Batangas, PH

**ABOUT ME**

I have great interest in movies, music and tv series. I’ve always been fascinated with how well a fantasy or scifi themed movie can bring back the kid in you, or how a song can change your mood and reminisce great and bad moments in your past. I always try to see the good thing in every situation no matter how bad the experience was. Learning is a continues process and I’m always ready to embrace every opportunity needed for me to grow better, wiser and greater.