

# PALASH HEDAU

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## TECHNICAL SKILLS

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- **Programming Languages:** Java, Data Structure Using Java, JavaScript, NICE (Robotics Automation)
- **Web Technologies:** NodeJS, ReactJS, AngularJS, HTML5, Bootstrap, Rest-API
- **Database:** Oracle 11g, MySQL, MongoDB
- **Version Control Systems:** Perforce, Xtra-C
- **Tools:** Eclipse, SQL Developer, NICE Developer
- **Others:** Agile Scrum Software Engineering Methodology, Object Oriented Design.

## EDUCATION

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<b>Master of Science in Software Engineering</b> San Jose State University, CA	August 2017 - (expected) May 2019 GPA: 0.0/4
<b>Bachelor of Engineering in Information Technology</b> Rashtrasanth Tukdoji Maharaj Nagpur University, India	August 2010 – May 2014 Aggregate: 71.31%

## CERTIFICATION

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- Post Graduate Diploma in Advanced Computing
- Amdocs Certified Core Java (1.6) Developer

## PROFESSIONAL EXPERIENCE - 2.5 Years

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<b>Amdocs Development Centre India Pvt Ltd, Pune, India</b> <b>Software Engineer</b>	Jan 2015 – July 2017
<ul style="list-style-type: none"><li>• Design and Develop solutions for Fallouts in Order Management System to make the stuck order flow.</li><li>• Develop Robotics Automation for AT&amp;T back-office agents in Pune, India.</li><li>• Responsible for overall development phase of a software life cycle including maintenance.</li><li>• Involved throughout the POC process of the new incoming projects.</li><li>• Actively working on the production issues during Release time.</li></ul>	

## PROJECTS

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### Auto-Resolvers

- Develop automations for Orders stuck in Order Management System of AT&T.
- Successfully created 23 Auto-Resolvers for different exceptions in OMS.
- Technology used – Core Java, Oracle 11g and UNIX.

### OMC Notepad

- Develop solutions for AT&T back-office agents for automating API calls.
- Responsible for front-end as well as back-end.
- Technology used – NICE (Robotics Automation), HTML and JavaScript.

### Line level KAIZEN Portal

- Design Front-end as well as backend of the KAIZEN portal except the Database.
- The tool was used by Line level managers to keep track of Kaizen ideas.
- Technology used – ReactJS, NodeJS and Express.

## AWARDS AND RECOGNITION

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<b>Amdocs Development Centre India Pvt Ltd, Pune, India</b>	
• We are one team, together we play to win	Feb 2017
• We dare to change and have passion to lead	Nov 2016
• AT&T Rising Star	July 2016