

The Industry Leader

TCS is in **Fortune 50** list of Companies that Changed the World

Leader in insurance IT services by Everest

Group for sixth consecutive year

Leader in Life and Pensions Insurance BPO – Service Provider Landscape by Everest Group

Leader in Analytics Business Process Services by Everest

2017 Aecus Automation Award Winner for the **best Robotic Process Automation implementation** in Insurance and Wealth Management Industry

TCS is rated as **world's most powerful brand** in IT services by Brand Finance

Gartner Magic Quadrant **Leader for Data Center Outsourcing** and Infrastructure Utility Services

TCS Business Process Services recognized as **'Leader' in NelsonHall's Property and Casualty Insurance BPS**

TCS positioned in **'Winner's Circle'** by HfS Research in Internet of Things (IoT) Services Report

TCS - An Overview

TCS is a global IT services, consulting and business solutions leader partnering with the world's leading businesses in their transformational journeys



\$19.09 BN

Revenue FY 18



\$4 BN Revenue from digital



Among the **Top 10** Global IT Service Providers

Customer Centric



900+ Clients* 46 countries



190 Solution Centers in 18 countries

Innovative



People Caring



140,000+ Women employees



\$100 BN Market cap, April 2018

Responsible



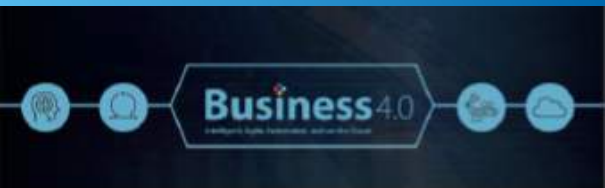
Leading Brand



400,000+ Employees 143 nationalities

Business4.0™

Intelligent, Agile, Automated, and on the Cloud



In the post-digital world, digital technologies have enabled companies to reimagine every aspect of business. Having built their digital spines and moved to the cloud, a new generation of agile organizations is now embracing automation, robotics and artificial intelligence. By putting experience first, leading enterprises are winning over new customers and creating growth at a super-accelerated pace.

We call this Business 4.0.

Business 4.0 is a paradigm that helps companies harness abundant resources using technology platforms to...

- Create exponential value
- Leverage ecosystems
- Embrace risk
- Enable mass personalization

Overall, a change of mindset is required – from “Optimizing Scarce Resources” to “Harnessing Abundance”.

**Wanted to reimagine their
online customer experience
and retention**

- Best online user experience Award (B2B), UK Digital Awards – 2017
- RITA 2018 'Agile project of the Year – Runner Up' Award
- The Best European Search Award



Wanted a Cognitive Financial Assistant

10%

increase in Digital Sales
Projected every quarter

Offers 500+ Unique Services with



92% accuracy

>2MM

Customers Enrolled
in 3 months



>100K

Conversations daily

A European Multinational Bank

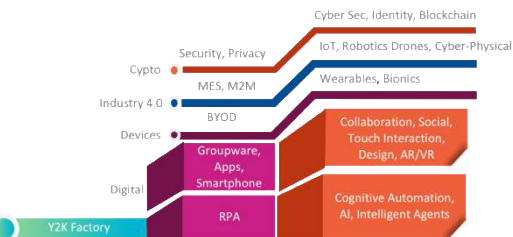
Leveraged the Ecosystem to create a Digital Bank MVP in 10 weeks

Built With **Partners.** On **Cloud.**
Micro Service Architecture

A Digital Bank **MVP** developed by TCS,
involving **TCS Co-Innovation ecosystem**,
a connect between Academia, Industry & Startups

Created within **10 weeks**,
147 users on boarded in **4 hours!**

Helping customers succeed in
changing environments since 1968





Leverage our comprehensive services portfolio ...

Business & Technology Services (B&TS)

Consulting & Services Integration

*Enterprise Agility, M&A / Divestitures, Finance
& Shared Services,
CX Front Office Transformation, SCM as a
Service, Next Gen Transformation,
Digital Integration*

**TCS
Interactive**

**Enterprise
Intelligent
Automation**

**Analytics &
Insights**

**Cloud
Infrastructure**

**Conversational
Experiences**

Cyber Security

Blockchain

**Cognitive
Business
Operations**

Business Process
Services

Domain &
Enterprise
Services

Business
Platforms as a
Service

Application
Services

IT Infra Services

**Quality
Engineering
&
Transformation**

IOT

**Cloud Apps,
Microsvcs &
API**

**Digital
Workplace**

**Enterprise
Application
Services**

... Powered by our digital investments

PRODUCTS



TCS BOUNCS

TCS MasterCraft

PLATFORMS



CHROMA™
Next Generation Employee Experience

TCS iON

3,916
patent applications
654
granted

Intelligent
Urban Exchange

TCS Connected
Universe Platform

Omnistore™

HOBS

Optumera™

Decision
Fabric™



... And the World's best talent



**Whilst boasting of
the Lowest
Attrition in the
Industry**



400,875 Employees

142,711 Women

35.6% Women in workforce

85% Gen Y

143 Nationalities

Go Agile at scale

World's largest Agile-ready workforce:



211K+

Agile-trained employees



8K+

externally
certified



400+

Agile - dev zones

Market Success:



400+

Clients



1900+

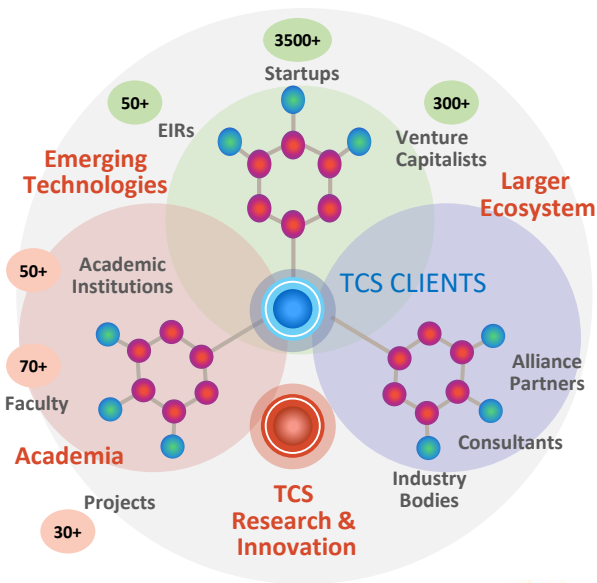
Agile engagements



50+

Transformational programs

Leverage the exponential power of the Ecosystem



TCS' start-up program is organic, highly structured, and currently one of the largest among services companies - Mette Ahorlu

Research Director, IDC

Make our research investments work for you



Tap into our Foundational Research

1000 + Researchers
654/3,916 Patents



On - Demand Innovation

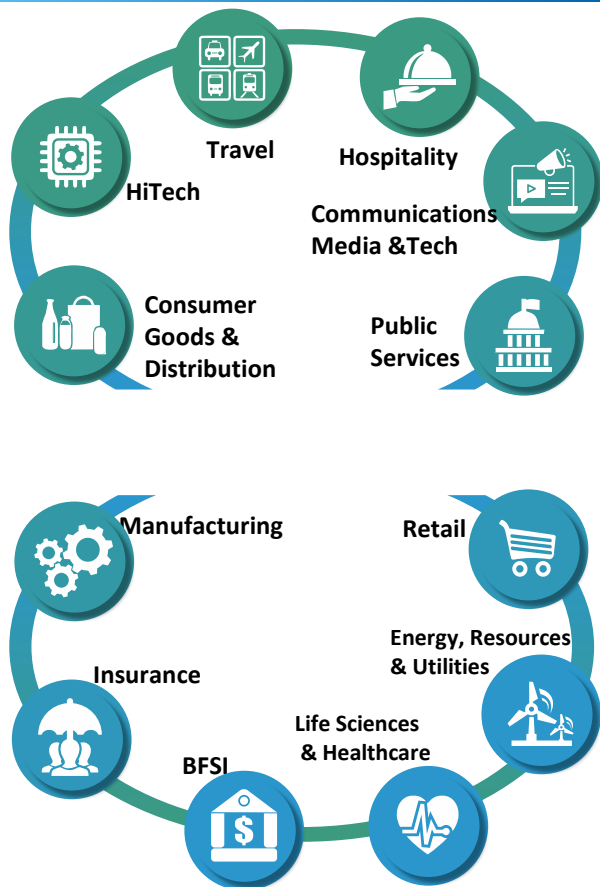
15+ Innovation Labs
250+ Publications



Leverage our Extended Ecosystem

> 200 MN USD
investments

Industries We Serve



Fastest growing brand in IT Services

Brand Finance

**Top 100 Brand
United States
2017**

**#1 IN CUSTOMER
SATISFACTION**

2017/18 EUROPE

Wildebe Research



**FORTUNE[®]
CHANGE
THE WORLD
2017**

Brand Finance

**Fastest Growing
Brand
IT Services 2018**



Ranked among the
Top 3 IT Services
brands globally, and
the Fastest growing
among them

Ranked **Global Top
Employer** by the Top
Employers Institute
across
27 countries

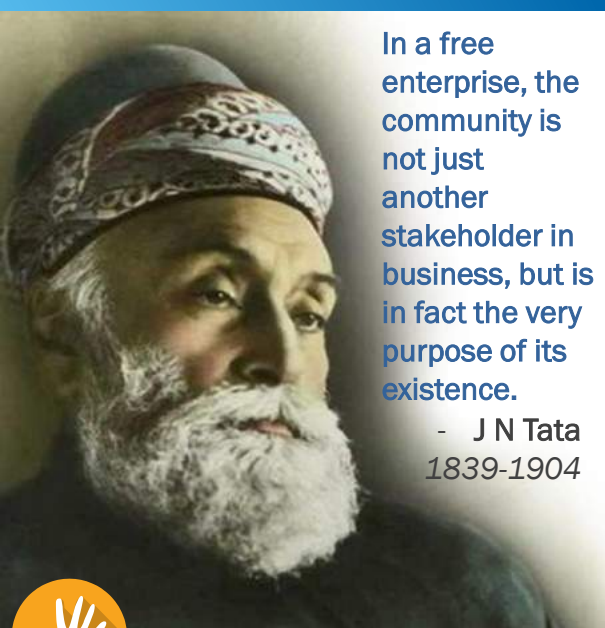
Listed in Fortune's
2017 List of the Top
50 companies that
Changed the World

Ranked among the
**Top Regarded
Companies**

**Topped the sector
in Institutional
Investor's 2018
All Asia Executive Team
Rankings**

**World's Best
Employers in the
Forbes Global 2000
list**

Unique, Purpose-Driven



In a free enterprise, the community is not just another stakeholder in business, but is in fact the very purpose of its existence.

- J N Tata
1839-1904



For every \$1 returned to shareholders by TCS, \$0.47 goes back to the community, giving TCS a unique, purpose-driven worldview



TCS In The Community

Wellness

TCS promotes health and wellness in all the communities it works in, title sponsors of leading Marathons across the globe.

STEM Education

In cities across the US, Canada, UK, Europe, and Asia TCS goIT has touched lives of 3,50,000+ students to spark interest in science and technology

Skills development

TCS' Education and Skill Development initiatives cover the entire life path of students from school to Ph.D. as also skilling and adult literacy that enables livelihood. Impacted 170 1000 beneficiaries in 2018



Empowering The Future



In **59 cities** across U.S. and Canada, TCS goIT has empowered **17,000+ students** to produce inventive technology-enabled solutions



Ignite My Future in Schools (IMFIS) empowers every educator, student and school to gain foundational skills for the 21st century digital economy



US2020

Igniting Moments of Discovery



Through TCS' leadership and pro-bono tech services, **young girls, women and students of color are being mentored** by industry experts who help build confidence and retention in STEM careers.