Palesa Mapeka

Software Developer

Work Experience

Customer Service Representative
Quantanite
March 2023 to Present (1 Year & 2 Months)

- Demonstrated exceptional attention to detail while handling customer queries via email and telephone channels.
- Efficiently managed multiple customer interactions simultaneously, ensuring prompt resolution and gathering valuable feedback for process improvement.
- Updated internal databases with comprehensive information to facilitate smooth communication and resolution of technical issues.

Junior Web Developer
Umuzi
March 2023 to March 2024 (1 Year)

- Collaborated with senior developers to design and develop responsive websites, utilizing front-end and back-end coding languages including HTML, CSS, and JavaScript.
- Conducted rigorous testing and debugging using JavaScript and Jasmine, contributing to the functionality and user experience of web applications.
- Demonstrated adaptability and multitasking abilities in a fast-paced development environment.

Personal Assistant
Infinite Luxe
December 2022 to February 2023

- Coordinated and organized various events, ensuring seamless execution and client satisfaction.
- Managed scheduling, client communication, and vendor coordination with meticulous attention to detail.
- Collaborated closely with event planners and stylists to create visually appealing and memorable events.

Contact Info

Email: palesamapeka97@gmail.com
Contact Number: 066 156 9749
Online Portfolio: Click here for my portfolio

Education

National Diploma: Information Technology, Software Development
Central University of Technology
2021

National Senior Certificate
Welkom High School
2015

Technical Skills

- JavaScript, Java, C#
- HTML
- CSS
- Boostrap
- PostgreSQL, SQLite
- Docker, Docker Compose
- Webpack
- Jasmine Unit Testing
- Node.js, Express.js
- Version Control: GitHub, Git
- Test-Driven Development
- Visual Studio Code

References

Available on request.