

Career Objective:

Looking for a challenging **Sr QA Automation Engineer / Web developer** position where I can leverage my technical and communication skills adding business value to the organization.

Professional Summary:

- Around **9+** Years of professional experience as QA Engineer/ Analyst in testing applications manually and using automated tools.
- Worked in Telecommunications, Financial Services (Credit Risk & Payment Processing), Retail, Wholesale Floor Plan Accounting, Risk Management Systems and Gaming Industries.
- Experienced in testing Standalone Desktop, Client/Server, Web applications, Mobile Applications, Web Services/API's and Hardware devices.
- Hands on Experience in Deploying and Testing AWS Micro services.
- Experienced in testing Mobile applications on Apple Devices like iPhone, iPad and iPod
- Hands on experience on executing test scripts with Automated tools like Jenkins, SoapUI, ReadyAPI, jmeter, Postman, Selenium, Quick Test Professional, Win runner and Test Collab
- Expertise in reporting and tracking Bugs using Bug-tracking tools like JIRA, HP Quality Center 8.2, Customer First RTI, Bugzilla, Microsoft TFS
- Experienced in testing AS400, Mainframe, POS (Point of Sale) Systems, Applications running on Hand-held devices and Terminal/POS Registers running on Android Operating System.
- Hands on Exposure in Waterfall and Agile Development Methodologies
- Participated in Agile Team Meetings like Daily Standups, Parking lot Meetings, Sprint Grooming, Sprint Planning and Retrospective Meetings and Presented QA Demos.
- Handled projects both as an Individual QA Contributor leading QA efforts and as well as part of QA Team/Tribe.
- In-depth knowledge and hands on experience on Black box testing types like Alpha, Smoke, Functional, Integration, Interoperability, Regression, System, Security, Install/uninstall, Performance and User Acceptance Testing
- Expertise in creating Test Strategies, Test Scenarios, Test Scripts ,Test plans and Test cases.
- Worked in Maintenance and Release teams, Verified Production issues and Participated in Pre (Down cell) and Post (Up cell) implementation phases.
- Interacted with Product Owners, Scrum Masters, Architects, Business Analysts, Developers and End users to gather business and functional requirements.
- Highly Motivated, Flexible thinking and ability to quickly learn new processes and systems with strong problem solving, systems analysis, team work and excellent verbal/written communication skills.

Technical Skills:

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|------------------------------|---|
| Testing Tools & Environment | JIRA, Postman, SoapUI, ReadyAPI, Jenkins, jmeter, Bugzilla, Selenium, Quality Center 8.2, Quick Test Professional 9.0, WinRunner 7.0, Test Collab, Rational Tools (Test Manager, Robot, Clear Quest, Requisite Pro), Seapine Test track |
| Databases | Oracle 9i/10g, 11g, MS-Access, SQL Server, DB2/400 |
| Languages & Web Technologies | C, C++, Java, Pascal, COBOL, FoxPro, SQL, SQL/400, HTML, DHTML, XML, Shell Scripting, JavaScript and VB Script |
| Operating Systems | MS-DOS, Windows 95/98, Windows NT/2000, XP, Unix, Linux, iOS, Android |

Education Qualifications:

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| • Master's in Computer Applications (M.C.A) | Kakatiya University, India |
| • Bachelor of Computer Science | Kakatiya University, India |
| • Certificate in Software Testing | Brain Bench Certification |

Current:

GA Tech Professional Education Full Stack Developer Certification (Boot Camp Program)

Feb 2020 - Current

Currently doing Full Stack Developer Program at GA Tech Professional Education. As part of this program so far covered HTML, CSS, JavaScript, jQuery, Server side API's topics
One month into the program and currently doing project1 utilizing the skills that are covered so far.

Professional Experience:

Equifax, Alpharetta, GA Sr QA Release Engineer

Sept' 2018 to Feb 2020

Projects worked (GCS Release Team):

- Indirect Partner Channel – SaaS (Rest API)
- My Equifax (Web Application and Micro services)
- Lock and Alert (Web Application and Mobile APP)
- Legacy Products Stratus & FACTA (API & Batch)
- Legacy Partner Migration to new PET Platform (AWS Migration)
- Batch Application Migration – AWS Lift and Shift Test Effort
- Database Bluebird Migration

Responsibilities:

- Responsible for the UAT Testing and Certification of Applications and Products that are being sent to Equifax Direct and Indirect consumers.
- Involved in Certifying Single Bureau Lock, Child Lock and Multi Bureau Lock Capabilities for ID Watchdog Partner via SaaS Layer
- Performed Functional, Integration, Regression and UAT Testing for the above releases.
- Participated in Pre-Implementation and Post Implementation Test phases by working in down cell and up cell Environments.
- Tested Rest API's, AWS Micro services and Batch Services extensively,
- Worked with Postman, SoapUI and jmeter tools while testing Web services
- Tested Web Applications with regards to their functional and regression aspects as well as accessibility Testing.
- Reviewed Automation Test Scripts (Cucumber & Selenium) and Recommended Missing Unit tests, Service tests and UI tests with regards to Automation aspects
- Tested Various AWS Micro services both manually and using Automation.
- Tested Batch Applications AWS Migration as part of Lift and Shift Effort.
- Tested Partner Migrations from legacy to new PET platform by Verifying and Validating data.
- Hands on experience working on Jenkins for the Deployment of QA builds as well as test Execution for the automated standalone jobs on need basis
- Attended Sprint Review Meetings, QA Guild Meetings and Sprint Teams Hand off meetings.
- Worked with Product Owners, Sprint Teams (Squads) DEV and QA Personnel and also prod support teams where needed while certifying the products.
- Working experience on Spotify model collaborating and working with various Tribes and Squads and also in BDD (Gherkins) Environment.
- Collaborated with Various Automation Teams in reviewing and recommending Automation Coverage for My Equifax and Indirect Channel Products.

Environment: JIRA, Jenkins, Postman, Oracle, SQL Developer, Rest API's, AWS Console, AWS Micro services, SoapUI, Postman, Bamboo, Bit bucket, jmeter, kibana, MongoDB, Mainframe, IntelliJ, Cucumber and Selenium.

Sr QA Engineer**Projects Worked:**

- **Prospect (Rest API):** Prospect is Primarily a Data Cleansing application of Netspend which is responsible for taking lists of people, identifying them and determining if Netspend card should be ordered for that person.
- **Lighthouse (AWS Micro services):** This Project is an Initiative to rewrite Prospect API and Prospect Batch for Scalability, Stability and Performance Improvement. As part of this rewrite Micro services are designed, Implemented and hosted in AWS Environment as they leave Netspend Network.

Environment: JIRA, Test Collab, Oracle SQL Developer, API's, Unix, Splunk, GIT, Cygwin, SSH Client (Putty), Jconsole, Jenkins, AWS Console, AWS Micro services, SoapUI, ReadyAPI, Postman, Artifactory, Bamboo, Bitbucket, CMT Dashboard, Confluence.

Maternity and Child Care Break - Feb14 to Apr 17

NCR, Alpharetta, GA**Oct'11 to Feb'14****QA Analyst II – Mobile Tester****Projects Worked:**

- **NCR Silver (Mobile and Web Application):** NCR Silver is a cutting edge, Web and Mobile based product targeted at the retail, service provider and food service markets. It's simple and affordable cloud-based point-of-sale (POS) software platform enables small business owners and entrepreneurs to take payments and manage their entire business with one POS solution, It Operates on Apple devices like the iPad, iPhone and iPod and allows the business owners to easily track sales, market to customers and sell anywhere.
- **CPMobile:** CPMobile is a suite of mobile applications offered on the iPod Touch, iPhone and iPad, integrated directly with the NCR Counterpoint point of sale and retail management solution.

Environment: Microsoft TFS, Test Flight, Selenium, SQL, Web Services, API Testing, SoapUI, iOS and Android (Operating Systems) Java, JavaScript, JSON and Objective C, **Apple Devices (iPhone, iPad and iPod)**

AGS - American Gaming Systems (Cadillac Jack), Duluth, GA**Mar'11 to Oct'11****SQA Test Engineer****Projects Worked:**

- **Players Net:** Players Net is a Web Application Specifically designed to provide Players/end users a unique experience of playing CJ games online. Players can register via this website, create/ modify their profile and Participate in variety of game plays and can compete with other players to get eligibility and participate in floor tournaments.
- **CJPOS System (Point of sale):** It is a windows-based application that was developed to perform all POS related activities for Cashier Stations at CJ supported Banks in Casinos. It provides functionalities like Bank & Account Management, Ticket issue and Validation, device and System configuration and report generation.

Environment: Bugzilla, Seapine Test Track 2005, Linux, SQL Server 2008, XML, C, C++, Microsoft .NET, Visual SourceSafe, Electronic Play Station (EPS).

DataScan Technologies, Alpharetta, GA**Jul'07 to Feb'11****QA Analyst****Projects Worked:**

- **Risk Management (RM)/ Collateral Management System (CMS):** RM/CMS is a Web application module specifically designed for wholesale lenders and offers financial institutions the technology to manage floorplan risk and improve efficiency
- **Wholesale Management System (WMS):** WMS is specifically designed to satisfy the unique needs of Wholesale floorplan industry. It is a web application which provides banks and captives the flexibility to

market a broad range of wholesale lending programs and to get real-time information necessary and manage corresponding risk.

- **Dealer Access System (DAS):** DAS is a web-based application that offers dealers real time access to their wholesale floor plan portfolio and allows users to submit floor plan loan requests, equity account deposits/ with drawls, and remit payments
- **DFS Mobile Workforce Station (DMW):** The purpose of this project is to select and deploy a mobile workforce solution for DFS Field Operations that will streamline the amount of equipment required to perform their work that is flexible enough to allow for future operational growth and is easy to support.

Environment: J2EE, Struts, Web Services, Oracle 9i, HP Quality Center 8.2, QTP 9.0, TOAD 9.0, StarTeam 2005, Caliber 7.02, RTI Customer first 5.0, Informatica, CEPAD, CCS, FoxPro, Unix, C, C++, Microsoft .NET, IPAQ Handheld device

AT&T (Formerly Cingular Wireless), Alpharetta, GA

Apr'05 to Oct'06

QA Tester

Customer Assistance Resource Environment (CARE): CARE (Customer Assistance Resource Environment) is a Billing system that enables Customer Service Representatives (CSRs) of Cingular to effectively assist Customers with their accounts. CARE client is a windows-based graphical user interface (GUI) developed in C++ and AS/400 which provides the Customer Care functionality of CPW (Care, Pricing & Wisdom) used by the CSR's daily. It is developed by the BellSouth Cellular Corporation IT department. CARE server is both an applications server and data server that provide services called by the clients. The primary goal of CARE is to facilitate use of the billing system by on-line representatives.

Environment: C++, SQL/400, DB2/400, AS/400, Robot, MS-Access, Visual SourceSafe 6.0, Test Director 8.0, Win Runner 7.0, JackTrack, Windows NT

Singareni Collieries Company Ltd., India

Mar'02 to Nov'02

Developer & Tester (Course Work)

Legal Information System: Legal Information System deals with the Law Department of the Singareni Collieries Company Limited (SCCL) which is a Government of India's coal mining company. This maintains all the details of cases that are filled by and against the company and further it computerizes entire law department. Facilitates generating the required reports

Environment: Visual Basic 6.0, Oracle 7.1, SQL, PL/SQL, Crystal Reports and Windows NT