**Ethan Palmer**

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**EDUCATION**

**Saskatchewan Polytechnic** | Computer Systems Technology (CST) Expected May. 2024

* Dean’s honour list (85% grade average)
* Completed a variety of written and practical tests in several programming languages
* Administrated Windows machines in various lab environments
* Learned how to work with a team effectively, created and maintained documentation for multiple projects
* Developed efficient time management skills through a busy CST schedule

**EXPERIENCE**

**Front-end Cashier**  Feb. 2022 – Aug. 2022

**RONA+** |125 Betts Ave, Saskatoon, SK

* + Assisted customers, handled complaints, performed returns, took calls
  + Assisted with retrieving and loading products into vehicles
  + Learned to efficiently navigate different till programs, Genesis, Win DSS, Soda, MMS

**SKILLS**

Windows | Linux | Android | Network Administration | PC Hardware | Excel | Programming | AI

Quick and creative problem-solving skills as demonstrated on practical coding exams working with a variety of languages (C, C#, Java, JavaScript) in the CST course.

Knowledgeable in web development, designed servers working with Vue, Express.js, implemented CRUD functionality on MySQL and MongoDB.

Proficient with hardware, designed and built multiple PCs. Provide technical support and hardware recommendations to friends and family.

Extensive experience troubleshooting Windows machines: reviewing error logs, updating drivers, and modifying BIOS.

Detailed understanding of various tools used in network administration: Active Directory, Firewalls, NFS, VMs, VPNs, DNS, DHCP, Azure, etc.

Efficient collaborator on projects, effective at brainstorming, compromising, providing constructive feedback, and adapting as a team to changing requirements for a project.

Experienced providing customer service as a cashier, keeping composure, and remaining polite in every interaction.

**ACCREDITATIONS**

Received full-tuition grants and scholarships for Saskatchewan Polytechnic

Honour Roll with distinction (90% average) at Bethlehem Catholic High School

Scored a 4 on the AP English Literature & Composition exam

Saskatoon Youth Orchestra Alumni