**Ethan Palmer**

639 800 9185 ● 462 Ells Way, Saskatoon, SK S7L 6J4 ● ethanpalmer2003@gmail.com

**EDUCATION**

**Saskatchewan Polytechnic** | Computer Systems Technology (CST) Expected May. 2024

* Dean’s honour list (85% grade average)
* Completed a variety of written and practical tests in several programming languages
* Administrated Windows machines in various lab environments
* Learned how to work with a team effectively, created and maintained documentation for multiple projects
* Developed efficient time management skills through a busy CST schedule

**EXPERIENCE**

**Front-end Cashier**  Feb. 2022 – Aug. 2022

**RONA+** |125 Betts Ave, Saskatoon, SK

* + Assisted customers, handled complaints, performed returns, took calls
  + Learned to efficiently navigate different till programs, Genesis, Win DSS, Soda, MMS
  + Assisted with retrieving and loading products into vehicles

**SKILLS**

Windows | Linux | Android | Networking | PC Hardware | Word | Excel | Programming Languages

Quick and creative problem-solving skills as demonstrated on practical coding exams working with a variety of languages (C, C#, Java, JavaScript, Python) in the CST course.

Proficient with hardware, designed and built multiple PCs. Provide technical support and hardware recommendations to friends and family.

Extensive experience troubleshooting Windows machines: reviewing error logs, updating drivers, and modifying BIOS.

Knowledgeable in network administration. Took practical labs that simulated admin duties such as managing machines and users on an Active Directory domain.

Detailed understanding of tools used in network administration: firewalls, NFS, VMs, VPNs, DNS, DHCP, and Azure.

Effective collaborator on tasks such as brainstorming, compromising, providing constructive feedback, and adapting as a team to changing requirements for a project.

Experienced providing customer service as a cashier, keeping composure, and remaining polite in every interaction.

**ACCREDITATIONS**

Received full-tuition grants and scholarships for Saskatchewan Polytechnic

Honour Roll with distinction (90% average) at Bethlehem Catholic High School

Scored a 4 on the AP English Literature & Composition exam

Saskatoon Youth Orchestra Alumni