Palmer Larson

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palmerlarson.com

Education

Madison Area Technical College   **Currently Attending**
Associate Degree
Major: IT – Web Software Developer

University of Wisconsin – Whitewater   **September 2016 – December 2018**
Bachelor of Arts
Major: Criminology

Skills

- HTML and CSS
- JavaScript
- Java
- Amazon Web Services
- MySQL Databases
- PHP

- Microsoft Office 365 Administrator
- Slack Administrator
- Salesforce Administrator
- Jira Project Management

- G Suite Business Management
- SaaS Management
- Professional Communication Skills
- Leadership Skills

Experience

EatStreet Inc.   **January 2021 - Current**
IT Support Specialist

- Onboard new employees by preparing equipment and granting software access
- Escalate or respond to help desk tickets within the given SLA
- Administer access to various permissions and software
- Administer Cybersecurity training and running phishing simulators

EatStreet Inc.   **January 2020 – December 2020**
Dispatch Agent

- Responsible for assisting drivers and managing and maintaining stable markets
- Aid with general problem solving to assist drivers in getting orders to the customer

Dane County Sheriff's Office   **April 2019 – December 2019**
Deputy Sheriff

- LESB certified law enforcement officer
- Help maintain the safety and security of the Dane County jail

SSI Technologies (Temporary Summer Employment)   **May 2018 – August 2018**
Production Team Member

- Operate large machinery to perform powder metallurgy
- Perform Quality assurance checks on various products

Sponge Spa Carwash   **July 2013 – May 2018**
Car Wash Attendant

- Operate machinery and guide customers through a pleasant carwash experience
- Assist in training new employees

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