

# Palmer Larson

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Project Website - [palmerlarson.com](http://palmerlarson.com)

## Education

### **Madison Area Technical College**

Associate Degree

Major: IT – Web Software Developer

**September 2022**

### **University of Wisconsin – Whitewater**

Bachelor of Arts

Major: Criminology

**December 2018**

## Skills

- HTML and CSS
- JavaScript
- Java
- Amazon Web Services
- MySQL Databases
- PHP
- Microsoft Office 365 Administrator
- Slack Administrator
- Salesforce Administrator
- Jira Project Management
- G Suite Business Management
- SaaS Management
- Professional Communication Skills
- Leadership Skills

## Experience

### **EatStreet Inc.**

*IT Support Specialist*

**January 2021 - Current**

- Onboard new employees by preparing equipment and granting software access
- Escalate or respond to help desk tickets within the given SLA
- Administer access to various permissions and software
- Prepare and ship new employee equipment

### **EatStreet Inc.**

*Dispatch Agent*

**January 2020 – December 2020**

- Responsible for assisting drivers and managing and maintaining stable markets
- Aid with general problem solving to assist drivers in getting orders to the customer

### **Dane County Sheriff's Office**

*Deputy Sheriff*

**April 2019 – December 2019**

- LESB certified law enforcement officer
- Help maintain the safety and security of the Dane County jail

### **SSI Technologies (Temporary Summer Employment)**

*Production Team Member*

**May 2018 – August 2018**

- Operate large machinery to perform powder metallurgy
- Perform Quality assurance checks on various products

### **Sponge Spa Carwash**

*Car Wash Attendant*

**July 2013 – May 2018**

- Operate machinery and guide customers through a pleasant carwash experience
- Assist in training new employees