

# E-Commerce Shipping Performance Dashboard

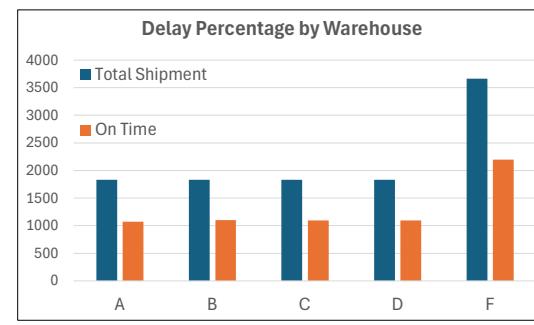
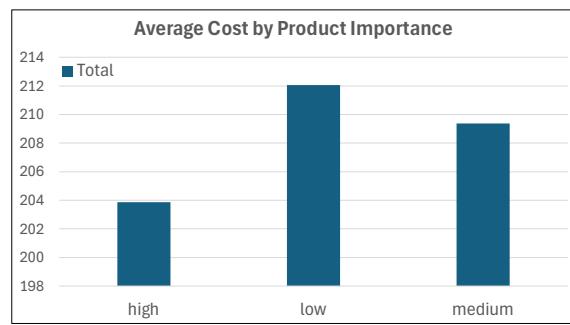
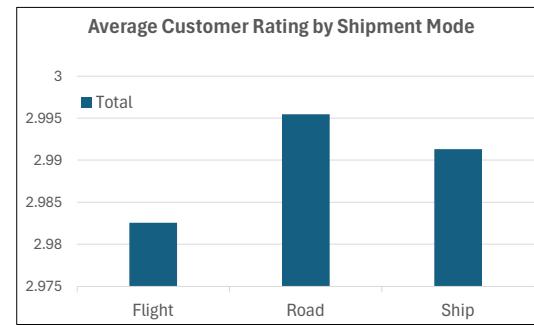
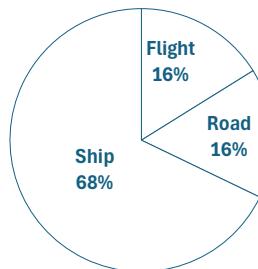
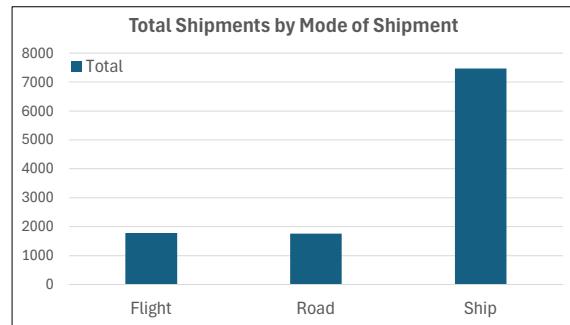
Created by Shitalkumar Pal (Practice Project)

**Total Shipments**  
10,999

**On-Time Delivery %**  
59.67%

**Avg Customer Rating**  
2.99

**Avg Cost (\$)**  
210.19



## Key Insights:

- Ship mode handles 68% of total shipments.
- Delay rate across all warehouses is ~40%.
- Customer ratings remain stable (~3.0) across all modes.
- Low-importance items have the highest average cost.