

Pamela Augustine

<https://www.pamelaaugustine.com>

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Versatile Software Engineer with experience designing and implementing user-focused web applications using modern frameworks like React and Vue.js. Adept at collaborating across teams, leading complex projects, and solving challenging problems with innovative solutions. Passionate about building high-quality, scalable software that drives business results and enhances user experiences.

Skills

Programming Languages: JavaScript, TypeScript, Python

Frameworks & Libraries: React, Vue.js, Node.js, Express

Tools & Platforms: MongoDB, Docker, NPM, Git, GitHub

Methodologies: Agile, Jira, Confluence

Soft Skills: Communication, Collaboration, Problem Solving

Professional Experience

Front End Developer, Granicus; Remote — November 2021 - April 2025

- Collaborated closely with Product Managers and Designers to translate user needs and business goals into functional requirements, ensuring alignment throughout the development process.
- Lead the conceptualization, design, and development of new features and enhancements using React, Vue.js, JavaScript, CSS, HTML, and proprietary template engines.
- Focused on creating responsive and user-friendly interfaces, optimizing user experience through front-end development best practices.
- Owned the building and maintenance of complex layouts and components, utilizing proficiency in front-end frameworks and tools for high-quality solutions.
- Proactively identified and resolved bugs and production issues, collaborated with support teams to ensure application stability and reliability.

Sales Lead Development Rep, Televerde; Goodyear, AZ — August 2018 - January 2020

- Consistently exceeded sales targets, optimizing lead qualification and collaboration with sales teams..
- Generated \$1.5 million in pipeline within the first month through strategic prospecting.
- Conducted market research to identify decision-makers, tailoring outreach for maximum impact.

Director of Client Relations, National Discount Merchant Services, El Segundo, CA — November 2011 - June 2016

- Reduced client turnover by 35% through proactive strategies, enhancing satisfaction and loyalty.
- Liaised between clients and technical teams, ensuring successful solution implementation.
- Upsold and cross-sold services through regular client engagement.

Education

Columbia University, Full Stack Software Engineering Program - Fall 2024

Persevere Full Stack Coding Bootcamp - January 2020 - May 2021

The Ohio State University, Columbus, OH — General Studies, 2002 - 2004