Pamela Augustine

https://www.pamelaaugustine.com

520-965-5721   **pamela.augustine10@gmail.com**   Tucson, Arizona   GitHub   LinkedIn

Professional Experience

Front End Developer, Granicus; Remote — November 2021 - April 2025

- Collaborated closely with Product Managers and Designers to translate user needs and business goals into functional requirements.
- Led design, and development of new features and enhancements using React, Vue.js, JavaScript, CSS, HTML, and proprietary template engines.
- Built responsive and user-friendly interfaces and optimized user experiences with front end best practices.
- Owned complex layouts and components, leveraging front end frameworks and tools.
- Resolved bugs and production issues, working closely with support teams to maintain stability.

Full Stack Developer, Banyan Labs; Remote— August 2018 - January 2020

- Led architectural decisions and developed scalable full-stack applications using React, Node.js, and MongoDB, ensuring performance and reliability
- Boosted sprint productivity by 60% through the implementation of agile methodologies and effective cross-functional collaboration.
- Mentored junior developers and contributed to team growth through technical guidance and knowledge sharing.

Sales Lead Development Rep, Televerde; Goodyear, AZ — August 2018 - January 2020

- Consistently exceeded sales targets, optimizing lead qualification and collaboration with sales teams.
- Generated $1.5 million in pipeline within the first month through strategic prospecting.
- Conducted market research to identify decision-makers, tailoring outreach for maximum impact.

Director of Client Relations, National Discount Merchant Services, El Segundo, CA — November 2011 - June 2016

- Reduced client turnover by 35% through proactive strategies, enhancing satisfaction and loyalty.
- Liaised between clients and technical teams, ensuring successful solution implementation.
- Upsold and cross-sold services through regular client engagement.

Skills
Programming Languages: JavaScript, TypeScript, Python
Frameworks & Libraries: React, Vue.js, Node.js, Express
Tools & Platforms: MongoDB, Docker, NPM, Git, GitHub
Methodologies: Agile, Jira, Confluence
Soft Skills: Communication, Collaboration, Problem Solving

Education
Columbia University, Full Stack Software Engineering Program - September 20204 - June 2025
Persevere Full Stack Coding Bootcamp - January 2020 - May 2021