PAMELA CLEVELAND

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/pamela-cleveland | Portfolio: pamelac21.github.com | GitHub: /pamelac21

Full stack web developer leveraging background in psychology and customer service to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the UNC Charlotte Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, organization, and building projects from ideation to execution.

TECHNICAL SKILLS

JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, GitHub, MongoDB, MySQL, Express, React, Node,

Handlebars, jQuery, Bootstrap

PROJECTS

Budget Tracker | https://github.com/pamelac21/Budget-Tracker | https://polar-hollows 87169.herokuapp.com/

● Summary: A budget tracker with offline functionality

● Role: Refactor

● Tools: Indexed DB, service worker, MongoDB Atlas

Weather Dashboard | https://github.com/pamelac21/Weather-Dashboard | https://pamelac21.github.io/Weather-Dashboard/

● Summary: Weather app that provides current and future weather forecasts in cities.

● Role: Sole author

● Tools: HTML, CSS, JavaScript, jQuery, OpenWeather One Call API, Moment.js, Font Awesome, Bootstrap

Book Search Engine | https://github.com/pamelac21/Book-Search-Engine | https://limitless-sea-64444.herokuapp.com/
● Summary: A Google Books API search engine built with a RESTful API, refactored to be a GraphQL API built with Apollo Server.
● Role: Refactor
● Tools: React, Node, Express, MongoDB, JWT, GraphQL, Apollo, Mongoose, Heroku

EXPERIENCE

Char Bar 7 Server 2015-2020

Greensboro, NC

Served customers from all areas of the world in a high-paced, high-energy family dining restaurant.

Key Qualifications & Responsibilities:

● Satisfied an average of over one-hundred guests a day.

● Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.

● Resolved conflicts and complaints quickly.

● Organized large parties' reservations and special requests efficiently.

● Educated and advised costumers about the company menu as well as special offers and customizable options for dietary restrictions.

● Trained new servers and helped management create training guides and procedures.

EDUCATION

Certificate, Full Stack Web Development – UNC Charlotte, NC 2020-2021

Psychology – UNC Chapel Hill, NC 2002-2005