

PAMELA CLEVELAND

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[LinkedIn](#) | [Portfolio](#) | [Github](#)

Full Stack Web Developer leveraging a background in psychology and customer service to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the UNC Charlotte Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, organization, and building projects from ideation to execution.

TECHNICAL SKILLS

[Credly.com](#)

●git ●React ●MySQL ●Sequelize ORM & Mongoose ODM ●NoSQL (MongoDB) ●Node.js ●MERN ●Progressive Web Applications ●Object-oriented Programming ●Express.js ●Data Structures ●Database Management ●Client-Side Storage ●APIs ●Big O ●Algorithms ●Agile ●JavaScript ●CSS ●HTML

PROJECTS

Book Search Engine | <https://github.com/pamelac21/Book-Search-Engine> | <https://limitless-sea-64444.herokuapp.com/>

- Summary: A Google Books API search engine built with a RESTful API, refactored to be a GraphQL API built with Apollo Server.
- Role: Refactor / Backend
- Tools: React, Node, Express, MongoDB, JWT, GraphQL, Apollo, Mongoose, Heroku

Tech Blog | <https://github.com/pamelac21/Tech-Blog> | <https://secure-sands-16724.herokuapp.com/>

- Summary: A CMS-style blog site similar to a WordPress site, where devs can publish their blog posts and comment on other devs' posts.
- Role: Sole author
- Tools: MySQL2, Sequelize, Bcrypt, Handlebars, Express-session, Connect-session-sequelize.

Budget Tracker | <https://github.com/pamelac21/Budget-Tracker> | <https://polar-hollows87169.herokuapp.com/>

- Summary: A budget tracker with offline functionality
- Role: Refactor
- Tools: Indexed DB, service worker, MongoDB Atlas

EXPERIENCE

Char Bar 7 Server 2015-2020

Greensboro, NC

Served customers from all areas of the world in a high-paced, high-energy family dining restaurant.

Key Qualifications & Responsibilities:

- Satisfied an average of over one hundred guests a day.
- Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
- Resolved conflicts and complaints quickly.
- Organized large parties' reservations and special requests efficiently.
- Educated and advised customers about the company menu as well as special offers and customizable options for dietary restrictions.
- Trained new servers and helped management create training guides and procedures.

EDUCATION

Certificate, Full Stack Web Development – UNC Charlotte, NC 2020-2021

Psychology – UNC Chapel Hill, NC 2002-2005

<https://github.com/pamelac21> | <https://pamelac21.github.io/Portfolio-React/> |
<https://www.linkedin.com/in/pamela-cleveland-8494671b7/>