

PAMELA CLEVELAND

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LinkedIn: [/pamela-cleveland](https://pamela-cleveland) | Portfolio: pamelac21.github.com | GitHub: [/pamelac21](https://pamelac21)

Full stack web developer leveraging background in psychology and customer service to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the UNC Charlotte Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, organization, and building projects from ideation to execution.

TECHNICAL SKILLS

JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, GitHub, MongoDB, MySQL, Express, React, Node, Handlebars, jQuery, Bootstrap

PROJECTS

Budget Tracker | <https://github.com/pamelac21/Budget-Tracker> | <https://polar-hollows-87169.herokuapp.com/>

- Summary: A budget tracker with offline functionality
- Role: Updated code
- Tools: Indexed DB, service worker, MongoDB Atlas

Weather Dashboard | <https://github.com/pamelac21/Weather-Dashboard> | <https://pamelac21.github.io/Weather-Dashboard/>

- Summary: Weather app that provides current and future weather forecasts in cities.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, OpenWeather One Call API, Moment.js, Font Awesome, Bootstrap

Professional Portfolio | <https://github.com/pamelac21/Portfolio-React> | <https://pamelac21.github.io/Portfolio-React/>

- Summary: A single-page application portfolio for a web developer
- Role: Sole author
- Tools: React, Bootstrap, Bootstrap Icons, Coolers, GitHub Pages

EXPERIENCE

Char Bar 7 Server 2015-2020

Greensboro, NC

Served customers from all areas of the world in a high-paced, high-energy family dining restaurant.

Key Qualifications & Responsibilities:

- Satisfied an average of over one-hundred guests a day.
- Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
- Resolved conflicts and complaints quickly.
- Organized large parties' reservations and special requests efficiently.
- Educated and advised costumers about the company menu as well as special offers and customizable options for dietary restrictions.
- Trained new servers and helped management create training guides and procedures.

EDUCATION

Certificate, Full Stack Web Development – UNC Charlotte, NC 2020-2021

Psychology – UNC Chapel Hill, NC 2002-2005