Pam Tholan

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Github: https://github.com/pamelatholan | LinkedIn: https://www.linkedin.com/in/pamela-tholan
Portfolio: https://pamelatholan.github.io/PORTFOLIO/

Results-driven Web Development professional interested in pursuing UI/UX design. Certificate in Full Stack Web Development from Penn LPS. Skills in HTML, CSS, Bootstrap and JavaScript with strengths in troubleshooting, communication, organization, and customer satisfaction. Successfully lead an international integration of SAP to align financial systems. Passionate about technology and learning. Positioned well to be a team player drawing on my past implementation and project management experience and applying adept multi-tasking skills to future opportunities.

TECHNICAL SKILLS

Languages/Libraries: HTML, CSS, JavaScript, ExpressJS, ReactJS, NodeJS, MySQL, Mongoose, Handlebars
Frameworks: Bootstrap, React Bootstrap | **Databases:** Firebase, SQL, MongoDB | **Deployment:** Heroku, GitHub Pages
Version Control: Git | **Software:** Windows 10, MacOs, Visual Studio Code, Adobe Illustrator, Photoshop
Professional Skills: SAP MM Module, SAP Implementation & Configuration, Procurement, Vendor Management

RECENT PROJECTS

Memory Game
Skeletor themed memory game. To win, don't click the same image twice.
GitHub: https://github.com/pamelatholan/Memory Heroku: https://quiet-garden-85070.herokuapp.com/
- Web Developer, First project created with ReactJS

Eat the Burger
Burger logger. Users can add and move burgers between lists if they have been eaten.
GitHub: https://github.com/pamelatholan/Burger Heroku: https://hidden-wildwood-57598.herokuapp.com/
- Web Developer, Used NodeJS, MySQL, ExpressJS, Handlebars, Hand-coded Object Relational Mapper (ORM)

Word Guess Game
Horror movie themed hangman style guessing game.
GitHub: https://github.com/pamelatholan/Word-Guess-Game
GitHub Pages: https://pamelatholan.github.io/Word-Guess-Game/
- Web Developer, First project created with an onscreen keyboard

PROFESSIONAL EXPERIENCE

Telerx, Horsham, PA *May 2008 – Present*
Project Manager II (November 2018 – Present)
- Serve as the primary contact and liaison between the Client, Client Services and Systems.
- Develop and execute overall project plans, ensuring that all Client objectives are met.
- Ensure all aspects of the system development and quality assurance processes are executed and completed.
- Act as business analyst when needed on projects.

Procurement Specialist (December 2013 – November 2018)
- Oversaw purchasing at all sites throughout the United States and globally.
- Troubleshot SAP issues and escalated to outside support partners when needed.
- Configured SAP and input master data for purchasing module.
- Led implementation of SAP for purchasing systems at sites across the United States and globally.

Help Desk Analyst (October 2012 – December 2013)
- Created and maintained account records utilizing Active Directory.
- Performed administrator tasks for Qfiniti systems call-recording program
- Oversaw completion of help desk tickets submitted through email and BMC Service Desk Express from five Telerx sites.

EDUCATION & CREDENTIALS

Visual Elements of User Interface Design | California Institute of the Arts on Coursera
Full Stack Web Development Certificate | UPENN Coding Bootcamp
Associate of Science, Graphic Design | The Art Institute of Philadelphia, Philadelphia, PA
SAP Courses | SAPTEC, ADM100, ADM900, ADM950