

Hourly Call Summary

Report Generated At : Tue Jun 14 15:38:22 IST 2016

From Date : 2015-06-01 To Date : 2015-06-30

Date	Hour	IVR Calls	Queued Calls	Answered Calls	Abandoned Calls	Abandoned %	Dropped Calls	Dropped %	Avg Hold Time	AIVRT	ASA	ATT	Handled Call %	ACW	SL
2015-06-01															
2015-06-01	5:00	2	0	0	0	0.00	0	0.00	0.00	39.60	0.00	0	0.00	0	0.00
2015-06-01	6:00	4	0	0	0	0.00	0	0.00	0.00	25.06	0.00	0	0.00	0	0.00
2015-06-01	7:00	13	10	9	1	7.69	0	0.00	0.00	29.98	15.67	77.34	90.00	4.20	80.00
2015-06-01	8:00	55	43	35	7	12.73	1	2.33	50.69	28.74	6.40	109.61	81.40	12.54	79.07
2015-06-01	9:00	141	113	103	5	3.55	5	4.42	44.26	34.97	10.32	126.96	91.15	12.89	83.19
2015-06-01	10:00	278	209	160	13	4.68	36	17.22	34.68	33.38	13.62	101.79	76.56	10.22	70.33
2015-06-01	11:00	199	145	124	6	3.02	15	10.34	76.84	32.29	9.41	125.88	85.52	12.24	81.38
2015-06-01	12:00	152	122	83	23	15.13	16	13.11	75.84	33.03	33.73	134.38	68.03	11.20	44.26
2015-06-01	13:00	133	101	90	4	3.01	7	6.93	73.21	30.83	13.22	104.82	89.11	11.19	77.23
2015-06-01	14:00	115	74	68	1	0.87	5	6.76	65.71	30.51	6.71	110.55	91.89	18.05	90.54
2015-06-01	15:00	99	73	66	2	2.02	5	6.85	48.42	31.12	8.20	121.51	90.41	12.70	86.30
2015-06-01	16:00	96	66	46	11	11.46	9	13.64	47.11	29.22	18.25	116.01	69.70	15.82	59.09
2015-06-01	17:00	95	62	30	23	24.21	9	14.52	49.74	27.09	11.84	137.46	48.39	20.42	43.55
2015-06-01	18:00	70	42	21	20	28.57	1	2.38	75.23	30.69	41.40	182.46	50.00	18.11	30.95
2015-06-01	19:00	44	30	10	18	40.91	2	6.67	33.53	26.48	37.89	138.42	33.33	27.13	23.33
2015-06-01	20:00	29	20	9	6	20.69	5	25.00	73.53	33.30	16.96	247.59	45.00	19.22	40.00
2015-06-01	21:00	16	0	0	0	0.00	0	0.00	0.00	27.45	0.00	0	0.00	0	0.00
2015-06-01	22:00	5	0	0	0	0.00	0	0.00	0.00	16.80	0.00	0	0.00	0	0.00
2015-06-01	23:00	1	0	0	0	0.00	0	0.00	0.00	23.45	0.00	0	0.00	0	0.00
2015-06-02															
2015-06-02	0:00	1	0	0	0	0.00	0	0.00	0.00	155.38	0.00	0	0.00	0	0.00
2015-06-02	1:00	1	0	0	0	0.00	0	0.00	0.00	20.98	0.00	0	0.00	0	0.00
2015-06-02	6:00	7	0	0	0	0.00	0	0.00	0.00	42.36	0.00	0	0.00	0	0.00
2015-06-02	7:00	21	8	4	2	9.52	2	25.00	64.71	24.64	13.08	122.13	50.00	12.34	50.00
2015-06-02	8:00	40	33	15	14	35.00	4	12.12	42.34	30.10	16.47	187.21	45.45	6.43	42.42
2015-06-02	9:00	46	37	27	8	17.39	2	5.41	88.23	36.52	6.81	151.10	72.97	11.93	70.27
2015-06-02	10:00	51	35	27	2	3.92	6	17.14	0.51	33.06	5.49	95.00	77.14	10.74	77.14
2015-06-02	11:00	60	26	20	4	6.67	2	7.69	56.93	35.91	8.28	97.71	76.92	14.97	73.08
2015-06-02	12:00	40	28	20	2	5.00	6	21.43	0.00	34.19	5.65	54.22	71.43	12.32	71.43
2015-06-02	13:00	38	20	12	2	5.26	6	30.00	46.27	25.58	6.87	103.79	60.00	7.90	60.00
2015-06-02	14:00	38	33	26	2	5.26	5	15.15	111.02	30.18	7.27	101.64	78.79	12.74	78.79
2015-06-02	15:00	39	22	11	2	5.13	9	40.91	0.00	25.43	13.16	86.03	50.00	13.96	45.45
2015-06-02	16:00	32	19	14	2	6.25	3	15.79	0.00	25.98	9.26	68.02	73.68	20.51	68.42
2015-06-02	17:00	17	9	6	3	17.65	0	0.00	0.00	22.06	7.84	29.99	66.67	13.45	66.67
2015-06-02	18:00	15	11	4	4	26.67	3	27.27	0.00	27.18	22.32	121.92	36.36	10.93	27.27
2015-06-02	19:00	19	5	4	1	5.26	0	0.00	0.00	17.40	8.56	37.18	80.00	7.77	80.00
2015-06-02	20:00	14	8	5	2	14.29	1	12.50	19.44	28.86	6.51	75.24	62.50	3.81	62.50
2015-06-02	21:00	11	0	0	0	0.00	0	0.00	0.00	24.28	0.00	0	0.00	0	0.00
2015-06-02	22:00	2	0	0	0	0.00	0	0.00	0.00	36.73	0.00	0	0.00	0	0.00
2015-06-02	23:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-03															
2015-06-03	6:00	6	0	0	0	0.00	0	0.00	0.00	12.27	0.00	0	0.00	0	0.00
2015-06-03	7:00	14	13	7	6	42.86	0	0.00	56.28	31.31	39.18	154.44	53.85	6.74	30.77
2015-06-03	8:00	89	71	19	47	52.81	5	7.04	55.15	31.99	72.31	206.65	26.76	12.41	11.27
2015-06-03	9:00	127	93	78	11	8.66	4	4.30	49.33	28.59	29.92	153.73	83.87	10.53	61.29

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-03	10:00	160	122	87	28	17.50	7	5.74	75.93	33.53	48.12	126.85	71.31	14.51	37.70
2015-06-03	11:00	113	83	70	7	6.19	6	7.23	100.32	30.05	22.22	144.84	84.34	11.25	68.67
2015-06-03	12:00	105	78	57	18	17.14	3	3.85	67.47	29.43	27.10	144.66	73.08	20.23	52.56
2015-06-03	13:00	106	84	61	16	15.09	7	8.33	55.09	30.83	17.25	159.42	72.62	24.94	61.90
2015-06-03	14:00	76	60	55	4	5.26	1	1.67	45.01	30.74	15.96	124.90	91.67	16.96	81.67
2015-06-03	15:00	102	73	61	10	9.80	2	2.74	21.18	37.35	17.56	116.75	83.56	15.30	69.86
2015-06-03	16:00	83	58	52	5	6.02	1	1.72	60.01	107.37	14.55	118.12	89.66	11.15	74.14
2015-06-03	17:00	49	33	21	7	14.29	5	15.15	0.00	26.93	26.14	91.16	63.64	8.75	39.39
2015-06-03	18:00	56	41	20	12	21.43	9	21.95	0.00	27.00	21.10	71.19	48.78	6.82	39.02
2015-06-03	19:00	28	15	11	1	3.57	3	20.00	0.00	42.63	14.56	64.05	73.33	6.66	66.67
2015-06-03	20:00	12	7	6	1	8.33	0	0.00	0.00	28.48	8.41	124.82	85.71	7.82	85.71
2015-06-03	21:00	16	0	0	0	0.00	0	0.00	0.00	27.69	0.00	0	0.00	0	0.00
2015-06-03	22:00	2	0	0	0	0.00	0	0.00	0.00	26.92	0.00	0	0.00	0	0.00
2015-06-03	23:00	1	0	0	0	0.00	0	0.00	0.00	33.48	0.00	0	0.00	0	0.00
2015-06-04															
2015-06-04	6:00	2	0	0	0	0.00	0	0.00	0.00	14.03	0.00	0	0.00	0	0.00
2015-06-04	7:00	19	16	7	7	36.84	2	12.50	40.55	34.40	3.53	98.88	43.75	7.19	43.75
2015-06-04	8:00	41	33	26	5	12.20	2	6.06	73.40	29.76	14.73	151.19	78.79	14.21	66.67
2015-06-04	9:00	107	92	81	3	2.80	8	8.70	59.72	73.30	9.26	108.06	88.04	10.19	83.70
2015-06-04	10:00	98	81	73	2	2.04	6	7.41	56.84	31.54	7.20	108.29	90.12	11.78	86.42
2015-06-04	11:00	98	71	65	2	2.04	4	5.63	77.93	35.74	4.19	125.95	91.55	9.72	91.55
2015-06-04	12:00	100	76	66	5	5.00	5	6.58	72.87	33.27	14.52	114.37	86.84	16.58	76.32
2015-06-04	13:00	86	72	51	19	22.09	2	2.78	50.56	57.22	52.12	120.14	70.83	8.91	44.44
2015-06-04	14:00	90	79	54	15	16.67	10	12.66	33.72	48.49	24.12	114.42	68.35	18.21	54.43
2015-06-04	15:00	93	66	52	9	9.68	5	7.58	74.64	31.39	29.12	126.17	78.79	8.39	57.58
2015-06-04	16:00	93	66	45	13	13.98	8	12.12	70.81	30.25	32.34	118.82	68.18	7.44	45.45
2015-06-04	17:00	44	26	18	7	15.91	1	3.85	0.00	36.30	21.31	124.80	69.23	7.61	61.54
2015-06-04	18:00	90	57	10	43	47.78	4	7.02	29.36	29.93	93.00	246.51	17.54	47.00	7.02
2015-06-04	19:00	39	26	13	10	25.64	3	11.54	81.41	23.23	57.22	141.47	50.00	29.84	30.77
2015-06-04	20:00	22	13	8	3	13.64	2	15.38	0.00	33.32	15.77	130.66	61.54	27.43	53.85
2015-06-04	21:00	1	0	0	0	0.00	0	0.00	0.00	37.03	0.00	0	0.00	0	0.00
2015-06-04	22:00	3	0	0	0	0.00	0	0.00	0.00	64.38	0.00	0	0.00	0	0.00
2015-06-04	23:00	3	0	0	0	0.00	0	0.00	0.00	49.45	0.00	0	0.00	0	0.00
2015-06-05															
2015-06-05	5:00	4	0	0	0	0.00	0	0.00	0.00	22.81	0.00	0	0.00	0	0.00
2015-06-05	6:00	3	0	0	0	0.00	0	0.00	0.00	8.81	0.00	0	0.00	0	0.00
2015-06-05	7:00	27	19	13	5	18.52	1	5.26	61.47	34.04	15.96	81.52	68.42	5.17	57.89
2015-06-05	8:00	46	39	30	4	8.70	5	12.82	40.72	32.48	18.60	87.14	76.92	13.93	61.54
2015-06-05	9:00	102	79	69	0	0.00	10	12.66	52.35	38.17	5.29	123.48	87.34	14.45	86.08
2015-06-05	10:00	133	106	94	9	6.77	3	2.83	62.66	29.13	11.91	116.14	88.68	11.33	83.02
2015-06-05	11:00	112	89	76	2	1.79	11	12.36	50.40	29.03	6.77	142.37	85.39	10.09	84.27
2015-06-05	12:00	109	83	71	10	9.17	2	2.41	62.63	35.87	8.89	98.27	85.54	9.52	81.93
2015-06-05	13:00	86	62	56	1	1.16	5	8.06	101.32	27.18	4.60	116.63	90.32	11.19	88.71
2015-06-05	14:00	81	65	48	15	18.52	2	3.08	36.46	29.60	7.30	126.63	73.85	10.75	70.77
2015-06-05	15:00	87	64	40	14	16.09	10	15.63	76.63	33.29	9.47	108.73	62.50	8.36	57.81
2015-06-05	16:00	86	52	43	0	0.00	9	17.31	35.29	77.57	9.52	124.06	82.69	7.79	76.92
2015-06-05	17:00	76	47	22	16	21.05	9	19.15	1.83	29.98	34.42	108.89	46.81	5.35	29.79
2015-06-05	18:00	66	41	22	16	24.24	3	7.32	0.00	24.62	29.36	79.36	53.66	8.69	36.59

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-05	19:00	37	26	9	16	43.24	1	3.85	0.00	31.64	69.12	174.95	34.62	23.50	19.23
2015-06-05	20:00	18	14	9	5	27.78	0	0.00	0.00	38.18	29.23	56.72	64.29	9.27	57.14
2015-06-05	21:00	8	0	0	0	0.00	0	0.00	0.00	26.21	0.00	0	0.00	0	0.00
2015-06-05	22:00	2	0	0	0	0.00	0	0.00	0.00	24.02	0.00	0	0.00	0	0.00
2015-06-05	23:00	1	0	0	0	0.00	0	0.00	0.00	12.70	0.00	0	0.00	0	0.00
2015-06-06															
2015-06-06	1:00	1	0	0	0	0.00	0	0.00	0.00	37.15	0.00	0	0.00	0	0.00
2015-06-06	3:00	1	0	0	0	0.00	0	0.00	0.00	16.74	0.00	0	0.00	0	0.00
2015-06-06	5:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-06	6:00	7	0	0	0	0.00	0	0.00	0.00	32.48	0.00	0	0.00	0	0.00
2015-06-06	7:00	25	14	9	3	12.00	2	14.29	124.82	30.41	47.12	134.27	64.29	17.47	42.86
2015-06-06	8:00	73	57	16	35	47.95	6	10.53	86.20	33.64	85.28	224.64	28.07	11.80	15.79
2015-06-06	9:00	106	83	57	23	21.70	3	3.61	70.22	28.64	66.57	170.01	68.67	21.13	34.94
2015-06-06	10:00	105	75	63	6	5.71	6	8.00	55.98	30.16	18.76	107.58	84.00	24.79	72.00
2015-06-06	11:00	127	102	67	23	18.11	12	11.76	81.53	34.79	40.86	128.73	65.69	12.63	34.31
2015-06-06	12:00	107	74	34	31	28.97	9	12.16	84.56	31.02	38.94	184.93	45.95	10.29	28.38
2015-06-06	13:00	110	83	48	27	24.55	8	9.64	110.92	31.98	23.34	155.93	57.83	19.09	46.99
2015-06-06	14:00	61	49	43	5	8.20	1	2.04	32.11	33.31	13.46	110.94	87.76	16.45	77.55
2015-06-06	15:00	200	140	82	32	16.00	26	18.57	29.44	30.38	20.71	88.57	58.57	24.28	48.57
2015-06-06	16:00	156	113	51	46	29.49	16	14.16	73.57	30.59	44.73	116.12	45.13	26.52	23.89
2015-06-06	17:00	83	57	26	24	28.92	7	12.28	23.77	38.34	40.21	120.23	45.61	41.30	31.58
2015-06-06	18:00	73	41	14	17	23.29	10	24.39	83.10	27.87	74.65	149.35	34.15	24.98	17.07
2015-06-06	19:00	49	26	14	9	18.37	3	11.54	20.02	33.75	19.97	103.73	53.85	14.65	46.15
2015-06-06	20:00	48	29	6	18	37.50	5	17.24	0.00	28.48	24.55	78.10	20.69	140.97	17.24
2015-06-06	21:00	18	0	0	0	0.00	0	0.00	0.00	23.09	0.00	0	0.00	0	0.00
2015-06-06	22:00	1	0	0	0	0.00	0	0.00	0.00	5.94	0.00	0	0.00	0	0.00
2015-06-06	23:00	1	0	0	0	0.00	0	0.00	0.00	8.47	0.00	0	0.00	0	0.00
2015-06-07															
2015-06-07	6:00	4	0	0	0	0.00	0	0.00	0.00	33.33	0.00	0	0.00	0	0.00
2015-06-07	7:00	17	13	8	5	29.41	0	0.00	129.81	32.84	31.32	199.69	61.54	7.28	38.46
2015-06-07	8:00	70	58	21	30	42.86	7	12.07	89.91	29.86	59.88	125.75	36.21	11.98	12.07
2015-06-07	9:00	104	84	60	9	8.65	15	17.86	68.95	45.73	9.00	111.58	71.43	11.74	67.86
2015-06-07	10:00	66	52	42	5	7.58	5	9.62	46.75	29.96	18.68	128.09	80.77	12.43	71.15
2015-06-07	11:00	71	52	48	1	1.41	3	5.77	41.60	32.03	10.04	105.79	92.31	9.43	86.54
2015-06-07	12:00	69	51	33	7	10.14	11	21.57	103.87	34.39	26.11	113.79	64.71	12.20	54.90
2015-06-07	13:00	70	52	36	10	14.29	6	11.54	39.88	31.23	23.16	152.78	69.23	9.99	51.92
2015-06-07	14:00	56	37	24	7	12.50	6	16.22	69.86	31.64	29.61	158.33	64.86	17.72	51.35
2015-06-07	15:00	46	34	22	9	19.57	3	8.82	54.90	36.00	19.53	165.08	64.71	11.56	58.82
2015-06-07	16:00	50	27	20	5	10.00	2	7.41	39.55	31.15	23.25	172.01	74.07	24.55	59.26
2015-06-07	17:00	32	23	13	7	21.88	3	13.04	61.42	32.26	18.57	116.56	56.52	13.79	47.83
2015-06-07	18:00	41	18	10	5	12.20	3	16.67	37.37	24.20	50.69	218.06	55.56	14.04	44.44
2015-06-07	19:00	20	14	6	6	30.00	2	14.29	42.09	30.95	30.06	172.27	42.86	14.76	35.71
2015-06-07	20:00	26	13	8	3	11.54	2	15.38	43.40	34.01	26.16	161.81	61.54	16.59	46.15
2015-06-07	21:00	4	0	0	0	0.00	0	0.00	0.00	34.29	0.00	0	0.00	0	0.00
2015-06-07	22:00	4	0	0	0	0.00	0	0.00	0.00	13.19	0.00	0	0.00	0	0.00
2015-06-07	23:00	1	0	0	0	0.00	0	0.00	0.00	4.60	0.00	0	0.00	0	0.00
2015-06-08															
2015-06-08	6:00	5	0	0	0	0.00	0	0.00	0.00	38.63	0.00	0	0.00	0	0.00

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2015-06-08	7:00	14	10	9	1	7.14	0	0.00	0.00	32.22	19.73	99.07	90.00	10.16	70.00
2015-06-08	8:00	79	67	41	18	22.78	8	11.94	47.03	34.81	16.15	133.40	61.19	11.99	53.73
2015-06-08	9:00	131	102	78	15	11.45	9	8.82	62.02	36.36	46.00	175.72	76.47	12.15	44.12
2015-06-08	10:00	110	91	73	12	10.91	6	6.59	60.88	33.52	16.08	160.10	80.22	12.36	73.63
2015-06-08	11:00	138	107	79	18	13.04	10	9.35	59.97	30.40	23.84	132.59	73.83	13.49	55.14
2015-06-08	12:00	104	85	64	14	13.46	7	8.24	66.91	28.22	20.70	130.77	75.29	17.07	60.00
2015-06-08	13:00	106	87	68	14	13.21	5	5.75	73.27	34.91	16.32	130.29	78.16	10.93	66.67
2015-06-08	14:00	93	77	69	4	4.30	4	5.19	79.38	30.60	18.15	138.82	89.61	12.37	75.32
2015-06-08	15:00	108	81	67	5	4.63	9	11.11	55.09	30.73	15.17	139.06	82.72	9.66	72.84
2015-06-08	16:00	89	59	47	1	1.12	11	18.64	55.98	29.45	9.80	108.59	79.66	21.75	76.27
2015-06-08	17:00	72	54	31	21	29.17	2	3.70	69.56	51.92	43.29	137.20	57.41	9.91	37.04
2015-06-08	18:00	31	17	10	5	16.13	2	11.76	62.12	25.23	67.06	168.20	58.82	11.30	23.53
2015-06-08	19:00	25	13	11	1	4.00	1	7.69	0.00	28.53	9.78	46.08	84.62	6.70	84.62
2015-06-08	20:00	28	19	15	1	3.57	3	15.79	18.11	30.16	19.51	69.44	78.95	6.57	63.16
2015-06-08	21:00	7	0	0	0	0.00	0	0.00	0.00	37.16	0.00	0	0.00	0	0.00
2015-06-09															
2015-06-09	4:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-09	6:00	8	0	0	0	0.00	0	0.00	0.00	23.15	0.00	0	0.00	0	0.00
2015-06-09	7:00	25	15	9	3	12.00	3	20.00	37.27	31.05	20.05	123.13	60.00	5.74	53.33
2015-06-09	8:00	72	65	32	27	37.50	6	9.23	36.21	30.28	38.14	128.75	49.23	13.63	33.85
2015-06-09	9:00	137	103	63	34	24.82	6	5.83	62.42	28.29	37.49	164.04	61.17	11.96	36.89
2015-06-09	10:00	150	120	73	36	24.00	11	9.17	64.90	28.33	55.14	140.51	60.83	20.38	28.33
2015-06-09	11:00	113	91	78	4	3.54	9	9.89	89.91	30.07	14.67	136.57	85.71	11.91	76.92
2015-06-09	12:00	121	86	68	11	9.09	7	8.14	105.80	29.22	27.80	131.28	79.07	13.11	58.14
2015-06-09	13:00	88	67	61	1	1.14	5	7.46	42.35	29.15	8.99	116.43	91.04	13.34	88.06
2015-06-09	14:00	94	73	66	1	1.06	6	8.22	93.02	41.03	11.04	132.16	90.41	10.91	83.56
2015-06-09	15:00	86	64	55	4	4.65	5	7.81	39.12	30.32	10.93	138.13	85.94	12.73	79.69
2015-06-09	16:00	78	58	39	10	12.82	9	15.52	104.09	28.16	30.34	150.70	67.24	12.51	48.28
2015-06-09	17:00	87	54	24	26	29.89	4	7.41	69.30	25.64	52.95	112.66	44.44	8.00	16.67
2015-06-09	18:00	50	29	24	3	6.00	2	6.90	0.00	31.13	20.37	64.53	82.76	14.38	65.52
2015-06-09	19:00	46	34	18	16	34.78	0	0.00	0.00	31.16	23.01	67.70	52.94	6.67	41.18
2015-06-09	20:00	27	13	6	4	14.81	3	23.08	0.00	29.82	10.96	126.02	46.15	1.24	46.15
2015-06-09	21:00	7	0	0	0	0.00	0	0.00	0.00	31.49	0.00	0	0.00	0	0.00
2015-06-09	22:00	3	0	0	0	0.00	0	0.00	0.00	11.27	0.00	0	0.00	0	0.00
2015-06-09	23:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-10															
2015-06-10	6:00	4	0	0	0	0.00	0	0.00	0.00	52.04	0.00	0	0.00	0	0.00
2015-06-10	7:00	11	9	6	2	18.18	1	11.11	56.15	28.44	8.67	192.13	66.67	6.10	66.67
2015-06-10	8:00	35	24	20	3	8.57	1	4.17	71.26	32.21	13.38	172.30	83.33	9.51	75.00
2015-06-10	9:00	77	64	62	1	1.30	1	1.56	60.13	35.30	10.93	136.87	96.88	14.14	89.06
2015-06-10	10:00	95	67	61	0	0.00	6	8.96	75.90	45.13	7.21	159.06	91.04	10.95	88.06
2015-06-10	11:00	89	69	62	3	3.37	4	5.80	64.59	30.81	6.88	134.61	89.86	9.59	88.41
2015-06-10	12:00	122	88	66	19	15.57	3	3.41	81.57	75.76	14.79	114.00	75.00	10.87	67.05
2015-06-10	13:00	96	77	50	23	23.96	4	5.19	74.76	29.79	44.87	156.99	64.94	9.63	48.05
2015-06-10	14:00	93	71	58	6	6.45	7	9.86	55.70	29.86	14.77	168.28	81.69	16.14	69.01
2015-06-10	15:00	82	61	57	1	1.22	3	4.92	76.54	29.43	4.99	135.84	93.44	11.39	93.44
2015-06-10	16:00	77	59	54	2	2.60	3	5.08	57.19	29.56	11.95	133.62	91.53	19.50	83.05
2015-06-10	17:00	51	37	29	2	3.92	6	16.22	45.32	35.71	42.09	128.43	78.38	7.56	62.16

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-10	18:00	46	27	12	14	30.43	1	3.70	0.00	26.46	63.50	86.01	44.44	11.72	22.22
2015-06-10	19:00	15	11	5	4	26.67	2	18.18	107.25	47.89	27.25	93.86	45.45	29.56	36.36
2015-06-10	20:00	3	1	0	1	33.33	0	0.00	0.00	17.43	0.00	0	0.00	0	0.00
2015-06-10	21:00	15	0	0	0	0.00	0	0.00	0.00	40.49	0.00	0	0.00	0	0.00
2015-06-10	22:00	1	0	0	0	0.00	0	0.00	0.00	18.28	0.00	0	0.00	0	0.00
2015-06-11															
2015-06-11	0:00	4	0	0	0	0.00	0	0.00	0.00	25.46	0.00	0	0.00	0	0.00
2015-06-11	3:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-11	6:00	5	0	0	0	0.00	0	0.00	0.00	37.95	0.00	0	0.00	0	0.00
2015-06-11	7:00	16	12	7	4	25.00	1	8.33	45.96	34.84	4.67	231.65	58.33	5.24	58.33
2015-06-11	8:00	41	32	28	2	4.88	2	6.25	53.04	32.98	14.98	146.42	87.50	16.68	71.88
2015-06-11	9:00	117	93	77	6	5.13	10	10.75	62.51	31.84	14.65	137.68	82.80	13.10	72.04
2015-06-11	10:00	108	84	73	8	7.41	3	3.57	59.53	31.22	19.82	134.20	86.90	13.43	71.43
2015-06-11	11:00	140	109	75	28	20.00	6	5.50	56.98	30.96	17.04	136.07	68.81	14.17	61.47
2015-06-11	12:00	92	61	51	7	7.61	3	4.92	77.89	28.21	22.63	124.75	83.61	15.21	67.21
2015-06-11	13:00	95	70	49	11	11.58	10	14.29	69.73	41.94	16.41	110.35	70.00	9.23	61.43
2015-06-11	14:00	92	65	53	10	10.87	2	3.08	59.86	58.66	36.85	139.82	81.54	10.48	60.00
2015-06-11	15:00	94	65	48	13	13.83	4	6.15	55.26	34.16	26.20	146.88	73.85	9.87	58.46
2015-06-11	16:00	105	81	44	33	31.43	4	4.94	48.56	30.00	53.75	146.24	54.32	11.84	29.63
2015-06-11	17:00	91	73	36	23	25.27	14	19.18	68.53	32.01	32.70	133.62	49.32	18.04	34.25
2015-06-11	18:00	73	47	17	20	27.40	10	21.28	0.00	37.10	39.35	67.32	36.17	8.25	23.40
2015-06-11	19:00	47	27	17	7	14.89	3	11.11	15.64	28.83	30.09	46.40	62.96	1.94	44.44
2015-06-11	20:00	32	24	18	4	12.50	2	8.33	5.86	61.03	23.87	62.71	75.00	1.82	50.00
2015-06-11	21:00	29	0	0	0	0.00	0	0.00	0.00	35.36	0.00	0	0.00	0	0.00
2015-06-11	22:00	10	0	0	0	0.00	0	0.00	0.00	16.40	0.00	0	0.00	0	0.00
2015-06-11	23:00	3	0	0	0	0.00	0	0.00	0.00	50.07	0.00	0	0.00	0	0.00
2015-06-12															
2015-06-12	7:00	11	10	8	2	18.18	0	0.00	40.15	32.25	9.31	119.33	80.00	15.40	70.00
2015-06-12	8:00	53	45	38	7	13.21	0	0.00	50.34	33.03	14.57	137.74	84.44	14.34	73.33
2015-06-12	9:00	94	79	60	10	10.64	9	11.39	39.39	42.78	19.11	120.91	75.95	11.65	65.82
2015-06-12	10:00	86	66	58	6	6.98	2	3.03	58.61	39.98	17.85	115.94	87.88	13.61	74.24
2015-06-12	11:00	87	63	52	6	6.90	5	7.94	41.11	28.84	15.79	133.67	82.54	12.66	71.43
2015-06-12	12:00	123	92	51	26	21.14	15	16.30	62.50	30.83	38.42	134.28	55.43	12.16	35.87
2015-06-12	13:00	104	84	44	33	31.73	7	8.33	84.84	30.77	54.63	148.31	52.38	20.45	28.57
2015-06-12	14:00	116	87	30	43	37.07	14	16.09	90.73	32.38	53.27	169.90	34.48	26.28	19.54
2015-06-12	15:00	94	71	36	28	29.79	7	9.86	124.93	37.04	50.12	168.97	50.70	14.97	28.17
2015-06-12	16:00	87	60	43	13	14.94	4	6.67	64.90	28.77	37.42	132.31	71.67	14.40	45.00
2015-06-12	17:00	58	47	22	17	29.31	8	17.02	60.26	34.86	37.39	150.42	46.81	14.11	34.04
2015-06-12	18:00	43	30	12	12	27.91	6	20.00	36.41	27.24	19.43	141.12	40.00	9.94	36.67
2015-06-12	19:00	24	17	12	3	12.50	2	11.76	0.00	29.75	54.39	72.56	70.59	12.80	35.29
2015-06-12	20:00	19	14	8	4	21.05	2	14.29	0.00	26.78	24.05	130.33	57.14	4.34	50.00
2015-06-12	21:00	18	0	0	0	0.00	0	0.00	0.00	30.26	0.00	0	0.00	0	0.00
2015-06-12	22:00	6	0	0	0	0.00	0	0.00	0.00	13.51	0.00	0	0.00	0	0.00
2015-06-13															
2015-06-13	5:00	1	0	0	0	0.00	0	0.00	0.00	31.29	0.00	0	0.00	0	0.00
2015-06-13	6:00	2	0	0	0	0.00	0	0.00	0.00	18.79	0.00	0	0.00	0	0.00
2015-06-13	7:00	23	19	14	4	17.39	1	5.26	100.62	32.51	22.28	96.73	73.68	14.55	57.89
2015-06-13	8:00	58	48	28	16	27.59	4	8.33	55.68	32.65	21.27	165.01	58.33	14.07	45.83

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-13	9:00	79	60	53	3	3.80	4	6.67	59.92	33.69	9.00	139.70	88.33	9.26	83.33
2015-06-13	10:00	94	81	71	5	5.32	5	6.17	33.28	32.76	8.13	111.00	87.65	11.65	82.72
2015-06-13	11:00	80	64	60	1	1.25	3	4.69	72.12	32.54	7.35	116.25	93.75	8.58	90.63
2015-06-13	12:00	84	59	51	4	4.76	4	6.78	62.86	38.28	15.11	132.85	86.44	14.16	72.88
2015-06-13	13:00	57	45	40	1	1.75	4	8.89	56.43	29.79	8.72	122.66	88.89	15.78	84.44
2015-06-13	14:00	70	58	48	2	2.86	8	13.79	50.92	33.23	12.80	126.78	82.76	9.18	72.41
2015-06-13	15:00	61	46	44	0	0.00	2	4.35	33.16	29.60	5.12	94.70	95.65	11.87	93.48
2015-06-13	16:00	50	39	35	2	4.00	2	5.13	0.21	30.51	11.93	101.12	89.74	10.05	84.62
2015-06-13	17:00	56	32	24	3	5.36	5	15.63	54.39	32.46	19.59	127.63	75.00	8.58	59.38
2015-06-13	18:00	56	35	19	12	21.43	4	11.43	81.22	27.38	82.79	113.64	54.29	36.69	25.71
2015-06-13	19:00	16	10	4	6	37.50	0	0.00	107.83	28.30	45.39	223.88	40.00	16.33	20.00
2015-06-13	20:00	18	12	6	4	22.22	2	16.67	49.98	23.68	57.28	92.67	50.00	16.31	25.00
2015-06-13	21:00	3	0	0	0	0.00	0	0.00	0.00	34.63	0.00	0	0.00	0	0.00
2015-06-13	22:00	7	0	0	0	0.00	0	0.00	0.00	25.27	0.00	0	0.00	0	0.00
2015-06-13	23:00	1	0	0	0	0.00	0	0.00	0.00	40.59	0.00	0	0.00	0	0.00
2015-06-14															
2015-06-14	6:00	5	0	0	0	0.00	0	0.00	0.00	33.96	0.00	0	0.00	0	0.00
2015-06-14	7:00	21	16	12	2	9.52	2	12.50	0.00	25.20	24.83	100.94	75.00	5.33	62.50
2015-06-14	8:00	46	36	18	13	28.26	5	13.89	0.00	32.08	43.38	66.70	50.00	17.83	25.00
2015-06-14	9:00	60	48	39	6	10.00	3	6.25	7.02	30.44	30.17	131.34	81.25	10.44	60.42
2015-06-14	10:00	89	69	56	10	11.24	3	4.35	32.93	32.93	14.36	114.86	81.16	14.99	71.01
2015-06-14	11:00	84	65	54	6	7.14	5	7.69	23.90	31.68	14.67	101.80	83.08	9.43	72.31
2015-06-14	12:00	65	41	34	3	4.62	4	9.76	99.83	32.03	17.31	150.68	82.93	19.80	68.29
2015-06-14	13:00	55	39	31	2	3.64	6	15.38	45.78	36.54	9.64	114.47	79.49	8.39	76.92
2015-06-14	14:00	73	44	32	6	8.22	6	13.64	0.00	36.37	16.06	104.16	72.73	9.79	63.64
2015-06-14	15:00	46	31	23	5	10.87	3	9.68	0.00	29.95	14.09	90.48	74.19	11.89	67.74
2015-06-14	16:00	45	30	18	8	17.78	4	13.33	30.65	34.14	10.11	109.34	60.00	13.08	53.33
2015-06-14	17:00	38	23	17	1	2.63	5	21.74	8.22	28.06	17.41	64.97	73.91	18.44	69.57
2015-06-14	18:00	33	25	7	16	48.48	2	8.00	167.78	29.06	13.95	177.01	28.00	6.21	24.00
2015-06-14	19:00	19	13	7	5	26.32	1	7.69	0.00	32.85	28.07	66.79	53.85	5.37	46.15
2015-06-14	20:00	12	7	5	2	16.67	0	0.00	0.00	50.52	21.15	172.08	71.43	12.16	57.14
2015-06-14	21:00	5	0	0	0	0.00	0	0.00	0.00	26.74	0.00	0	0.00	0	0.00
2015-06-14	22:00	5	0	0	0	0.00	0	0.00	0.00	27.40	0.00	0	0.00	0	0.00
2015-06-14	23:00	4	0	0	0	0.00	0	0.00	0.00	20.52	0.00	0	0.00	0	0.00
2015-06-15															
2015-06-15	2:00	1	0	0	0	0.00	0	0.00	0.00	4.99	0.00	0	0.00	0	0.00
2015-06-15	4:00	2	0	0	0	0.00	0	0.00	0.00	3.40	0.00	0	0.00	0	0.00
2015-06-15	5:00	2	0	0	0	0.00	0	0.00	0.00	14.67	0.00	0	0.00	0	0.00
2015-06-15	6:00	15	0	0	0	0.00	0	0.00	0.00	65.47	0.00	0	0.00	0	0.00
2015-06-15	7:00	8	6	4	1	12.50	1	16.67	0.00	25.19	66.34	172.74	66.67	10.40	33.33
2015-06-15	8:00	55	44	31	7	12.73	6	13.64	41.91	43.28	15.11	168.19	70.45	13.21	61.36
2015-06-15	9:00	101	72	61	9	8.91	2	2.78	80.41	28.25	20.43	157.58	84.72	13.66	72.22
2015-06-15	10:00	114	89	84	5	4.39	0	0.00	66.57	30.81	18.26	138.13	94.38	12.28	80.90
2015-06-15	11:00	88	70	60	7	7.95	3	4.29	74.04	31.57	14.10	171.34	85.71	15.66	74.29
2015-06-15	12:00	96	68	51	12	12.50	5	7.35	103.71	32.25	36.63	158.13	75.00	16.55	55.88
2015-06-15	13:00	114	76	63	8	7.02	5	6.58	39.78	30.69	24.08	119.97	82.89	10.76	64.47
2015-06-15	14:00	110	83	59	18	16.36	6	7.23	53.34	44.27	28.15	140.92	71.08	13.17	54.22
2015-06-15	15:00	102	82	43	30	29.41	9	10.98	102.48	31.76	58.05	149.28	52.44	9.30	26.83

Hourly Call Summary

Report Generated At : Tue Jun 14 15:38:22 IST 2016

From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-15	16:00	81	54	42	6	7.41	6	11.11	17.50	27.11	8.29	92.28	77.78	22.90	74.07
2015-06-15	17:00	17	11	8	2	11.76	1	9.09	76.21	25.16	27.53	92.38	72.73	7.77	54.55
2015-06-15	18:00	29	20	9	8	27.59	3	15.00	67.59	26.29	62.58	116.86	45.00	24.35	25.00
2015-06-15	19:00	26	19	6	10	38.46	3	15.79	53.34	30.58	53.02	306.41	31.58	7.49	15.79
2015-06-15	20:00	21	13	6	6	28.57	1	7.69	0.00	29.15	13.16	199.68	46.15	7.82	46.15
2015-06-15	21:00	8	0	0	0	0.00	0	0.00	0.00	32.32	0.00	0	0.00	0	0.00
2015-06-15	22:00	2	0	0	0	0.00	0	0.00	0.00	7.64	0.00	0	0.00	0	0.00
2015-06-16															
2015-06-16	6:00	3	0	0	0	0.00	0	0.00	0.00	56.84	0.00	0	0.00	0	0.00
2015-06-16	7:00	31	27	11	9	29.03	7	25.93	47.03	34.19	34.68	126.71	40.74	6.05	25.93
2015-06-16	8:00	45	39	29	7	15.56	3	7.69	55.90	29.05	8.04	154.67	74.36	9.90	71.79
2015-06-16	9:00	90	70	52	12	13.33	6	8.57	42.41	32.63	12.83	127.01	74.29	22.93	65.71
2015-06-16	10:00	139	112	71	32	23.02	9	8.04	69.37	30.70	40.97	121.99	63.39	17.29	38.39
2015-06-16	11:00	103	73	60	10	9.71	3	4.11	76.00	29.22	27.37	122.26	82.19	11.81	64.38
2015-06-16	12:00	80	55	48	4	5.00	3	5.45	37.23	26.83	21.01	137.07	87.27	10.59	74.55
2015-06-16	13:00	117	87	48	28	23.93	11	12.64	103.21	40.17	59.85	130.50	55.17	9.92	26.44
2015-06-16	14:00	119	86	51	30	25.21	5	5.81	86.14	34.96	55.11	132.39	59.30	14.47	31.40
2015-06-16	15:00	109	76	56	12	11.01	8	10.53	96.62	66.12	23.59	100.59	73.68	14.27	60.53
2015-06-16	16:00	84	63	47	12	14.29	4	6.35	105.40	30.53	23.26	135.03	74.60	7.16	57.14
2015-06-16	17:00	52	32	23	9	17.31	0	0.00	54.76	35.54	24.13	70.41	71.88	14.09	53.13
2015-06-16	18:00	47	31	15	11	23.40	5	16.13	0.00	27.53	26.24	55.16	48.39	19.08	32.26
2015-06-16	19:00	37	26	9	14	37.84	3	11.54	0.00	25.77	27.66	58.93	34.62	4.73	23.08
2015-06-16	20:00	16	11	8	1	6.25	2	18.18	147.47	21.26	40.23	131.15	72.73	2.34	45.45
2015-06-16	21:00	2	0	0	0	0.00	0	0.00	0.00	16.66	0.00	0	0.00	0	0.00
2015-06-17															
2015-06-17	6:00	7	0	0	0	0.00	0	0.00	0.00	31.24	0.00	0	0.00	0	0.00
2015-06-17	7:00	24	19	8	10	41.67	1	5.26	142.40	33.48	9.90	180.10	42.11	11.31	36.84
2015-06-17	8:00	38	28	24	1	2.63	3	10.71	91.43	39.68	11.66	113.70	85.71	12.70	75.00
2015-06-17	9:00	103	86	81	1	0.97	4	4.65	40.73	36.17	10.18	108.49	94.19	16.93	88.37
2015-06-17	10:00	90	71	64	2	2.22	5	7.04	56.91	31.03	4.79	114.32	90.14	10.38	90.14
2015-06-17	11:00	90	71	65	1	1.11	5	7.04	41.86	28.07	9.00	114.36	91.55	9.67	84.51
2015-06-17	12:00	109	84	54	20	18.35	10	11.90	49.76	29.61	29.07	104.89	64.29	11.98	48.81
2015-06-17	13:00	112	90	61	25	22.32	4	4.44	52.29	29.17	44.86	113.36	67.78	7.73	42.22
2015-06-17	14:00	116	89	32	50	43.10	7	7.87	67.35	29.72	73.46	156.43	35.96	96.20	22.47
2015-06-17	15:00	72	54	44	5	6.94	5	9.26	54.47	31.26	17.94	125.06	81.48	16.21	70.37
2015-06-17	16:00	67	49	46	2	2.99	1	2.04	35.82	27.46	16.15	110.41	93.88	15.83	83.67
2015-06-17	17:00	55	35	17	13	23.64	5	14.29	87.45	31.50	38.81	130.09	48.57	11.28	31.43
2015-06-17	18:00	42	29	9	15	35.71	5	17.24	47.43	26.26	51.12	273.63	31.03	56.22	17.24
2015-06-17	19:00	24	14	9	3	12.50	2	14.29	0.00	31.10	32.52	158.36	64.29	2.72	42.86
2015-06-17	20:00	25	17	12	5	20.00	0	0.00	45.17	30.10	48.50	164.52	70.59	6.47	47.06
2015-06-17	21:00	19	0	0	0	0.00	0	0.00	0.00	33.18	0.00	0	0.00	0	0.00
2015-06-17	22:00	2	0	0	0	0.00	0	0.00	0.00	42.29	0.00	0	0.00	0	0.00
2015-06-17	23:00	3	0	0	0	0.00	0	0.00	0.00	15.12	0.00	0	0.00	0	0.00
2015-06-18															
2015-06-18	4:00	1	0	0	0	0.00	0	0.00	0.00	15.79	0.00	0	0.00	0	0.00
2015-06-18	6:00	5	0	0	0	0.00	0	0.00	0.00	33.14	0.00	0	0.00	0	0.00
2015-06-18	7:00	16	10	2	6	37.50	2	20.00	35.33	51.01	8.62	158.45	20.00	6.60	20.00
2015-06-18	8:00	54	42	34	5	9.26	3	7.14	42.52	25.01	14.03	107.22	80.95	12.45	71.43

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-18	9:00	106	82	63	18	16.98	1	1.22	65.49	31.29	28.55	144.65	76.83	20.05	53.66
2015-06-18	10:00	134	110	73	28	20.90	9	8.18	72.59	36.77	40.09	150.18	66.36	21.45	41.82
2015-06-18	11:00	122	92	68	19	15.57	5	5.43	63.88	30.96	40.74	142.42	73.91	18.70	50.00
2015-06-18	12:00	123	91	61	22	17.89	8	8.79	63.39	28.46	41.67	144.55	67.03	16.84	38.46
2015-06-18	13:00	105	77	54	19	18.10	4	5.19	56.63	31.66	45.55	182.36	70.13	39.51	35.06
2015-06-18	14:00	100	71	59	5	5.00	7	9.86	72.62	29.34	20.42	105.97	83.10	15.24	70.42
2015-06-18	15:00	98	73	60	7	7.14	6	8.22	46.61	30.29	18.08	111.84	82.19	21.72	69.86
2015-06-18	16:00	91	66	53	8	8.79	5	7.58	92.72	36.84	22.35	121.26	80.30	13.88	63.64
2015-06-18	17:00	60	40	26	8	13.33	6	15.00	60.26	42.99	34.32	115.67	65.00	3.39	47.50
2015-06-18	18:00	69	38	12	25	36.23	1	2.63	0.00	25.45	123.07	111.45	31.58	23.26	13.16
2015-06-18	19:00	25	19	11	2	8.00	6	31.58	0.00	28.84	5.86	71.47	57.89	3.65	57.89
2015-06-18	20:00	18	9	6	2	11.11	1	11.11	0.00	24.22	58.39	126.56	66.67	2.45	44.44
2015-06-18	21:00	9	0	0	0	0.00	0	0.00	0.00	18.29	0.00	0	0.00	0	0.00
2015-06-18	22:00	2	0	0	0	0.00	0	0.00	0.00	16.07	0.00	0	0.00	0	0.00
2015-06-19															
2015-06-19	6:00	2	0	0	0	0.00	0	0.00	0.00	13.40	0.00	0	0.00	0	0.00
2015-06-19	7:00	21	12	8	4	19.05	0	0.00	0.00	31.63	15.52	77.83	66.67	12.15	58.33
2015-06-19	8:00	31	27	23	1	3.23	3	11.11	63.60	32.91	6.90	163.80	85.19	11.12	81.48
2015-06-19	9:00	160	134	91	23	14.38	20	14.93	56.28	42.43	23.00	126.23	67.91	10.74	53.73
2015-06-19	10:00	145	114	89	18	12.41	7	6.14	95.09	37.65	37.03	132.82	78.07	12.96	56.14
2015-06-19	11:00	157	110	79	19	12.10	12	10.91	65.18	32.04	26.92	158.62	71.82	14.45	54.55
2015-06-19	12:00	121	86	73	6	4.96	7	8.14	66.65	33.33	14.79	119.38	84.88	10.82	73.26
2015-06-19	13:00	98	75	53	17	17.35	5	6.67	81.30	38.58	39.87	120.18	70.67	10.56	48.00
2015-06-19	14:00	100	77	55	13	13.00	9	11.69	67.82	35.25	7.69	106.39	71.43	10.69	68.83
2015-06-19	15:00	84	63	58	1	1.19	4	6.35	75.21	27.79	9.51	122.94	92.06	9.00	88.89
2015-06-19	16:00	72	45	41	1	1.39	3	6.67	56.93	29.03	11.46	135.83	91.11	12.27	84.44
2015-06-19	17:00	67	47	31	9	13.43	7	14.89	37.11	29.05	26.14	140.16	65.96	9.49	44.68
2015-06-19	18:00	59	40	17	16	27.12	7	17.50	64.68	82.18	90.88	191.86	42.50	15.04	22.50
2015-06-19	19:00	23	11	6	5	21.74	0	0.00	35.41	22.95	63.02	172.48	54.55	6.47	36.36
2015-06-19	20:00	15	8	6	2	13.33	0	0.00	69.12	33.09	28.04	213.67	75.00	9.85	62.50
2015-06-19	21:00	6	0	0	0	0.00	0	0.00	0.00	27.00	0.00	0	0.00	0	0.00
2015-06-19	22:00	2	0	0	0	0.00	0	0.00	0.00	19.62	0.00	0	0.00	0	0.00
2015-06-19	23:00	2	0	0	0	0.00	0	0.00	0.00	41.92	0.00	0	0.00	0	0.00
2015-06-20															
2015-06-20	0:00	2	0	0	0	0.00	0	0.00	0.00	21.02	0.00	0	0.00	0	0.00
2015-06-20	5:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-20	6:00	5	0	0	0	0.00	0	0.00	0.00	44.17	0.00	0	0.00	0	0.00
2015-06-20	7:00	23	16	10	5	21.74	1	6.25	107.70	29.02	24.71	152.79	62.50	12.85	50.00
2015-06-20	8:00	49	36	28	6	12.24	2	5.56	74.48	29.29	18.72	147.44	77.78	16.36	63.89
2015-06-20	9:00	103	80	57	16	15.53	7	8.75	46.98	35.25	19.18	139.80	71.25	10.98	57.50
2015-06-20	10:00	96	78	64	13	13.54	1	1.28	53.80	32.32	13.99	128.87	82.05	13.82	73.08
2015-06-20	11:00	106	86	69	9	8.49	8	9.30	57.49	30.50	17.30	146.75	80.23	13.64	66.28
2015-06-20	12:00	74	54	46	6	8.11	2	3.70	44.13	35.22	35.59	146.08	85.19	15.28	59.26
2015-06-20	13:00	81	57	38	16	19.75	3	5.26	76.04	29.10	32.03	129.86	66.67	18.11	49.12
2015-06-20	14:00	109	87	72	7	6.42	8	9.20	22.33	32.21	11.71	90.79	82.76	12.36	78.16
2015-06-20	15:00	86	63	52	6	6.98	5	7.94	0.00	113.13	7.85	150.12	82.54	11.83	80.95
2015-06-20	16:00	75	47	43	2	2.67	2	4.26	0.00	31.70	4.83	82.37	91.49	11.70	89.36
2015-06-20	17:00	96	50	30	15	15.63	5	10.00	13.79	30.24	27.79	93.88	60.00	11.04	50.00

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-20	18:00	46	32	20	7	15.22	5	15.63	38.04	26.04	20.50	90.20	62.50	49.03	50.00
2015-06-20	19:00	29	20	10	8	27.59	2	10.00	0.00	28.01	24.55	101.65	50.00	10.47	45.00
2015-06-20	20:00	24	14	11	2	8.33	1	7.14	0.00	27.33	18.80	83.86	78.57	5.38	64.29
2015-06-20	21:00	9	0	0	0	0.00	0	0.00	0.00	35.76	0.00	0	0.00	0	0.00
2015-06-20	22:00	3	0	0	0	0.00	0	0.00	0.00	42.56	0.00	0	0.00	0	0.00
2015-06-20	23:00	2	0	0	0	0.00	0	0.00	0.00	69.12	0.00	0	0.00	0	0.00
2015-06-21															
2015-06-21	6:00	6	0	0	0	0.00	0	0.00	0.00	56.93	0.00	0	0.00	0	0.00
2015-06-21	7:00	32	23	10	12	37.50	1	4.35	29.90	36.00	9.56	177.39	43.48	7.02	43.48
2015-06-21	8:00	59	48	19	23	38.98	6	12.50	43.79	34.50	34.21	131.47	39.58	7.73	27.08
2015-06-21	9:00	83	68	54	10	12.05	4	5.88	41.28	40.83	28.24	135.85	79.41	19.48	57.35
2015-06-21	10:00	79	59	51	6	7.59	2	3.39	68.45	32.97	9.44	130.26	86.44	17.35	83.05
2015-06-21	11:00	67	54	44	5	7.46	5	9.26	63.66	30.65	20.03	136.22	81.48	13.89	66.67
2015-06-21	12:00	68	52	41	8	11.76	3	5.77	50.68	31.67	15.63	140.81	78.85	14.58	65.38
2015-06-21	13:00	57	39	34	1	1.75	4	10.26	39.97	28.84	19.79	128.47	87.18	12.34	69.23
2015-06-21	14:00	42	30	22	3	7.14	5	16.67	44.63	30.44	12.52	104.15	73.33	12.19	66.67
2015-06-21	15:00	65	39	31	3	4.62	5	12.82	58.70	27.29	9.16	88.71	79.49	11.89	74.36
2015-06-21	16:00	51	33	31	1	1.96	1	3.03	20.69	32.06	11.60	118.17	93.94	11.61	84.85
2015-06-21	17:00	34	25	20	2	5.88	3	12.00	10.04	35.09	5.19	74.48	80.00	5.32	80.00
2015-06-21	18:00	26	21	16	2	7.69	3	14.29	0.00	32.42	33.77	97.53	76.19	8.33	52.38
2015-06-21	19:00	21	14	10	1	4.76	3	21.43	0.00	33.10	11.05	74.08	71.43	6.86	64.29
2015-06-21	20:00	10	7	6	0	0.00	1	14.29	0.00	30.48	13.38	78.12	85.71	4.10	71.43
2015-06-21	21:00	4	0	0	0	0.00	0	0.00	0.00	25.51	0.00	0	0.00	0	0.00
2015-06-21	22:00	1	0	0	0	0.00	0	0.00	0.00	7.99	0.00	0	0.00	0	0.00
2015-06-22															
2015-06-22	6:00	6	0	0	0	0.00	0	0.00	0.00	42.24	0.00	0	0.00	0	0.00
2015-06-22	7:00	19	13	10	2	10.53	1	7.69	57.01	35.64	5.97	95.73	76.92	14.79	76.92
2015-06-22	8:00	63	50	34	12	19.05	4	8.00	49.28	35.72	12.20	169.11	68.00	11.01	62.00
2015-06-22	9:00	114	88	80	3	2.63	5	5.68	63.04	30.09	12.61	147.40	90.91	11.79	82.95
2015-06-22	10:00	120	92	79	10	8.33	3	3.26	57.27	30.39	19.30	166.48	85.87	10.72	71.74
2015-06-22	11:00	119	87	72	5	4.20	10	11.49	51.57	32.11	15.25	149.85	82.76	14.55	72.41
2015-06-22	12:00	108	77	58	14	12.96	5	6.49	48.29	28.17	24.72	150.11	75.32	11.93	58.44
2015-06-22	13:00	102	79	58	18	17.65	3	3.80	71.19	30.66	29.23	171.63	73.42	10.09	54.43
2015-06-22	14:00	84	63	47	12	14.29	4	6.35	78.13	27.01	14.65	172.83	74.60	31.38	66.67
2015-06-22	15:00	105	84	58	22	20.95	4	4.76	68.30	31.75	31.33	166.69	69.05	24.98	46.43
2015-06-22	16:00	89	61	39	14	15.73	8	13.11	153.61	28.38	26.09	173.30	63.93	20.07	45.90
2015-06-22	17:00	69	49	24	21	30.43	4	8.16	55.00	26.97	15.83	176.42	48.98	10.83	40.82
2015-06-22	18:00	47	30	7	16	34.04	7	23.33	59.53	30.68	10.11	143.87	23.33	17.73	23.33
2015-06-22	19:00	45	33	16	12	26.67	5	15.15	0.00	30.36	30.26	104.16	48.48	25.23	30.30
2015-06-22	20:00	16	9	8	0	0.00	1	11.11	66.62	42.03	49.88	135.56	88.89	53.54	44.44
2015-06-22	21:00	16	0	0	0	0.00	0	0.00	0.00	21.03	0.00	0	0.00	0	0.00
2015-06-22	22:00	3	0	0	0	0.00	0	0.00	0.00	21.92	0.00	0	0.00	0	0.00
2015-06-23															
2015-06-23	6:00	3	0	0	0	0.00	0	0.00	0.00	31.08	0.00	0	0.00	0	0.00
2015-06-23	7:00	14	13	6	7	50.00	0	0.00	31.95	30.71	15.50	155.59	46.15	6.68	38.46
2015-06-23	8:00	57	52	31	15	26.32	6	11.54	87.44	30.95	13.75	152.69	59.62	20.68	51.92
2015-06-23	9:00	114	83	75	6	5.26	2	2.41	69.03	27.94	13.65	133.38	90.36	13.00	80.72
2015-06-23	10:00	164	133	100	27	16.46	6	4.51	65.56	29.95	41.16	138.76	75.19	18.85	46.62

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-23	11:00	142	108	82	16	11.27	10	9.26	41.07	29.91	29.07	134.19	75.93	17.40	56.48
2015-06-23	12:00	120	91	65	19	15.83	7	7.69	74.82	26.94	42.30	130.01	71.43	17.65	42.86
2015-06-23	13:00	111	82	64	14	12.61	4	4.88	57.22	28.85	27.23	142.20	78.05	16.93	50.00
2015-06-23	14:00	103	72	41	24	23.30	7	9.72	38.88	28.39	50.55	197.06	56.94	13.38	30.56
2015-06-23	15:00	82	66	48	13	15.85	5	7.58	46.55	44.27	37.22	170.54	72.73	30.47	48.48
2015-06-23	16:00	79	57	41	11	13.92	5	8.77	59.76	27.55	20.08	159.53	71.93	18.33	61.40
2015-06-23	17:00	65	47	17	24	36.92	6	12.77	73.57	27.83	56.86	208.76	36.17	24.28	27.66
2015-06-23	18:00	55	30	12	11	20.00	7	23.33	55.77	33.74	41.78	158.41	40.00	13.00	23.33
2015-06-23	19:00	34	21	10	9	26.47	2	9.52	19.59	27.11	21.02	236.17	47.62	14.13	38.10
2015-06-23	20:00	23	14	5	8	34.78	1	7.14	44.46	37.03	18.43	386.75	35.71	28.26	28.57
2015-06-23	21:00	5	0	0	0	0.00	0	0.00	0.00	29.14	0.00	0	0.00	0	0.00
2015-06-23	22:00	10	0	0	0	0.00	0	0.00	0.00	28.34	0.00	0	0.00	0	0.00
2015-06-24															
2015-06-24	5:00	1	0	0	0	0.00	0	0.00	0.00	0.00	0.00	0	0.00	0	0.00
2015-06-24	6:00	9	0	0	0	0.00	0	0.00	0.00	27.81	0.00	0	0.00	0	0.00
2015-06-24	7:00	17	10	9	0	0.00	1	10.00	0.00	39.45	29.26	98.94	90.00	8.25	60.00
2015-06-24	8:00	66	46	39	2	3.03	5	10.87	60.99	30.76	9.34	113.42	84.78	10.05	82.61
2015-06-24	9:00	86	65	61	2	2.33	2	3.08	47.98	31.68	6.16	147.64	93.85	18.25	92.31
2015-06-24	10:00	118	97	80	12	10.17	5	5.15	62.72	30.47	19.80	138.25	82.47	18.54	67.01
2015-06-24	11:00	133	105	69	25	18.80	11	10.48	67.41	33.96	37.68	168.91	65.71	12.33	45.71
2015-06-24	12:00	129	98	70	20	15.50	8	8.16	47.56	30.48	37.38	156.44	71.43	11.55	40.82
2015-06-24	13:00	94	69	62	5	5.32	2	2.90	47.63	29.29	21.99	117.29	89.86	11.52	68.12
2015-06-24	14:00	95	71	65	3	3.16	3	4.23	69.54	30.53	15.93	118.90	91.55	18.62	80.28
2015-06-24	15:00	104	70	59	6	5.77	5	7.14	57.22	30.33	14.57	163.27	84.29	17.57	72.86
2015-06-24	16:00	82	55	46	5	6.10	4	7.27	41.23	40.80	11.30	153.51	83.64	11.71	78.18
2015-06-24	17:00	44	24	20	1	2.27	3	12.50	0.00	23.42	13.28	105.62	83.33	10.36	75.00
2015-06-24	18:00	62	37	22	9	14.52	6	16.22	45.53	28.19	31.53	83.11	59.46	19.79	40.54
2015-06-24	19:00	37	17	13	2	5.41	2	11.76	0.00	28.46	11.25	70.01	76.47	5.50	70.59
2015-06-24	20:00	19	11	7	3	15.79	1	9.09	21.81	31.69	34.05	77.88	63.64	5.41	54.55
2015-06-24	21:00	10	0	0	0	0.00	0	0.00	0.00	48.81	0.00	0	0.00	0	0.00
2015-06-24	22:00	1	0	0	0	0.00	0	0.00	0.00	58.86	0.00	0	0.00	0	0.00
2015-06-24	23:00	1	0	0	0	0.00	0	0.00	0.00	0.58	0.00	0	0.00	0	0.00
2015-06-25															
2015-06-25	5:00	3	0	0	0	0.00	0	0.00	0.00	26.58	0.00	0	0.00	0	0.00
2015-06-25	6:00	9	0	0	0	0.00	0	0.00	0.00	50.15	0.00	0	0.00	0	0.00
2015-06-25	7:00	23	13	9	4	17.39	0	0.00	0.00	36.83	36.50	90.97	69.23	5.68	53.85
2015-06-25	8:00	51	40	32	3	5.88	5	12.50	44.08	36.54	7.32	134.28	80.00	10.88	77.50
2015-06-25	9:00	89	68	61	1	1.12	6	8.82	50.40	73.69	10.50	159.11	89.71	21.79	83.82
2015-06-25	10:00	96	77	71	1	1.04	5	6.49	58.90	35.13	8.63	132.83	92.21	25.94	89.61
2015-06-25	11:00	88	65	64	0	0.00	1	1.54	66.25	30.10	7.79	149.13	98.46	18.77	95.38
2015-06-25	12:00	68	54	22	29	42.65	3	5.56	73.39	53.26	71.14	160.02	40.74	21.90	29.63
2015-06-25	13:00	120	93	67	17	14.17	9	9.68	49.16	48.54	20.91	141.11	72.04	13.92	60.22
2015-06-25	14:00	106	77	66	9	8.49	2	2.60	41.58	59.11	16.16	146.36	85.71	22.78	76.62
2015-06-25	15:00	104	68	53	8	7.69	7	10.29	49.72	29.97	19.57	111.94	77.94	15.98	64.71
2015-06-25	16:00	81	56	48	2	2.47	6	10.71	47.84	34.51	7.66	150.80	85.71	24.62	83.93
2015-06-25	17:00	65	49	29	12	18.46	8	16.33	48.23	29.87	21.07	110.12	59.18	15.69	48.98
2015-06-25	18:00	57	40	12	21	36.84	7	17.50	42.60	24.02	10.19	155.03	30.00	22.38	30.00
2015-06-25	19:00	45	28	8	15	33.33	5	17.86	0.00	37.28	14.20	145.71	28.57	22.20	28.57

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-25	20:00	21	12	3	8	38.10	1	8.33	125.05	28.27	21.26	235.88	25.00	13.30	25.00
2015-06-25	21:00	9	0	0	0	0.00	0	0.00	0.00	33.62	0.00	0	0.00	0	0.00
2015-06-25	22:00	3	0	0	0	0.00	0	0.00	0.00	64.50	0.00	0	0.00	0	0.00
2015-06-25	23:00	1	0	0	0	0.00	0	0.00	0.00	46.00	0.00	0	0.00	0	0.00
2015-06-26															
2015-06-26	1:00	1	0	0	0	0.00	0	0.00	0.00	22.90	0.00	0	0.00	0	0.00
2015-06-26	6:00	4	0	0	0	0.00	0	0.00	0.00	20.37	0.00	0	0.00	0	0.00
2015-06-26	7:00	17	14	6	8	47.06	0	0.00	0.00	28.64	4.36	153.25	42.86	13.99	42.86
2015-06-26	8:00	49	37	26	7	14.29	4	10.81	46.81	28.91	9.36	184.79	70.27	19.33	67.57
2015-06-26	9:00	85	60	59	1	1.18	0	0.00	69.48	33.08	8.80	165.09	98.33	14.68	95.00
2015-06-26	10:00	88	67	63	2	2.27	2	2.99	54.72	46.16	12.98	146.49	94.03	20.82	86.57
2015-06-26	11:00	125	99	75	14	11.20	10	10.10	58.74	35.18	24.60	149.69	75.76	14.87	59.60
2015-06-26	12:00	84	66	53	9	10.71	4	6.06	58.27	34.85	10.98	129.52	80.30	11.17	74.24
2015-06-26	13:00	89	68	50	15	16.85	3	4.41	49.29	29.86	37.02	134.33	73.53	11.85	42.65
2015-06-26	14:00	101	83	53	19	18.81	11	13.25	56.29	32.38	28.99	134.55	63.86	28.90	48.19
2015-06-26	15:00	96	80	66	12	12.50	2	2.50	66.86	26.94	16.08	137.12	82.50	47.32	72.50
2015-06-26	16:00	83	64	44	15	18.07	5	7.81	40.98	27.77	41.04	120.89	68.75	14.74	42.19
2015-06-26	17:00	39	22	17	2	5.13	3	13.64	66.82	28.61	31.67	152.48	77.27	10.11	59.09
2015-06-26	18:00	51	23	14	7	13.73	2	8.70	37.10	22.81	23.20	99.97	60.87	17.63	47.83
2015-06-26	19:00	31	15	8	1	3.23	6	40.00	0.00	21.27	5.66	59.24	53.33	10.76	53.33
2015-06-26	20:00	27	14	10	2	7.41	2	14.29	0.00	23.06	26.76	59.29	71.43	3.07	57.14
2015-06-26	21:00	6	0	0	0	0.00	0	0.00	0.00	26.60	0.00	0	0.00	0	0.00
2015-06-26	22:00	4	0	0	0	0.00	0	0.00	0.00	23.44	0.00	0	0.00	0	0.00
2015-06-26	23:00	2	0	0	0	0.00	0	0.00	0.00	20.37	0.00	0	0.00	0	0.00
2015-06-27															
2015-06-27	6:00	6	0	0	0	0.00	0	0.00	0.00	7.37	0.00	0	0.00	0	0.00
2015-06-27	7:00	15	10	8	1	6.67	1	10.00	65.20	29.01	8.41	154.16	80.00	11.35	80.00
2015-06-27	8:00	22	19	13	3	13.64	3	15.79	57.15	31.59	12.97	125.18	68.42	7.69	63.16
2015-06-27	9:00	73	59	48	7	9.59	4	6.78	58.62	32.79	23.16	159.67	81.36	14.26	64.41
2015-06-27	10:00	91	63	48	11	12.09	4	6.35	44.78	61.26	22.80	140.76	76.19	23.50	60.32
2015-06-27	11:00	117	83	59	20	17.09	4	4.82	36.40	31.62	42.76	144.76	71.08	14.55	44.58
2015-06-27	12:00	108	84	58	15	13.89	11	13.10	48.41	30.50	35.37	143.16	69.05	18.01	42.86
2015-06-27	13:00	76	51	41	4	5.26	6	11.76	65.94	27.66	12.57	196.68	80.39	22.25	74.51
2015-06-27	14:00	77	57	44	11	14.29	2	3.51	62.69	31.34	11.53	109.72	77.19	21.36	73.68
2015-06-27	15:00	68	45	34	3	4.41	8	17.78	71.04	29.25	15.77	155.50	75.56	14.48	73.33
2015-06-27	16:00	46	35	30	4	8.70	1	2.86	30.77	28.31	11.42	85.13	85.71	10.66	77.14
2015-06-27	17:00	50	34	21	9	18.00	4	11.76	42.23	30.39	26.07	145.42	61.76	9.66	50.00
2015-06-27	18:00	62	33	12	13	20.97	8	24.24	0.00	24.67	17.35	114.71	36.36	14.72	30.30
2015-06-27	19:00	29	15	8	4	13.79	3	20.00	92.21	18.54	20.52	258.77	53.33	7.54	46.67
2015-06-27	20:00	17	6	4	0	0.00	2	33.33	50.00	22.38	22.51	145.17	66.67	8.46	50.00
2015-06-27	21:00	4	0	0	0	0.00	0	0.00	0.00	62.33	0.00	0	0.00	0	0.00
2015-06-27	22:00	2	0	0	0	0.00	0	0.00	0.00	37.45	0.00	0	0.00	0	0.00
2015-06-28															
2015-06-28	0:00	1	0	0	0	0.00	0	0.00	0.00	27.34	0.00	0	0.00	0	0.00
2015-06-28	6:00	3	0	0	0	0.00	0	0.00	0.00	21.06	0.00	0	0.00	0	0.00
2015-06-28	7:00	20	14	7	6	30.00	1	7.14	0.00	32.30	7.08	133.90	50.00	11.99	50.00
2015-06-28	8:00	47	36	17	17	36.17	2	5.56	0.00	30.86	30.14	145.51	47.22	9.10	36.11
2015-06-28	9:00	65	47	31	11	16.92	5	10.64	30.33	32.54	19.57	190.02	65.96	17.89	53.19

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-28	10:00	83	57	39	15	18.07	3	5.26	65.29	28.82	36.08	116.90	68.42	22.71	49.12
2015-06-28	11:00	66	42	33	5	7.58	4	9.52	51.77	26.66	11.92	152.74	78.57	18.62	71.43
2015-06-28	12:00	63	41	34	5	7.94	2	4.88	43.84	31.70	54.14	172.72	82.93	27.87	53.66
2015-06-28	13:00	53	43	36	1	1.89	6	13.95	65.80	31.38	11.85	168.86	83.72	12.35	76.74
2015-06-28	14:00	66	42	28	10	15.15	4	9.52	65.85	29.34	15.35	152.41	66.67	14.86	57.14
2015-06-28	15:00	56	39	29	1	1.79	9	23.08	55.19	37.22	11.33	103.35	74.36	18.07	71.79
2015-06-28	16:00	43	28	27	0	0.00	1	3.57	46.76	48.04	7.13	119.57	96.43	18.98	96.43
2015-06-28	17:00	56	26	14	8	14.29	4	15.38	58.07	30.55	10.57	150.10	53.85	13.40	50.00
2015-06-28	18:00	50	37	13	19	38.00	5	13.51	61.81	33.48	88.23	205.29	35.14	15.46	16.22
2015-06-28	19:00	29	20	10	7	24.14	3	15.00	39.70	28.21	19.65	145.54	50.00	3.24	45.00
2015-06-28	20:00	16	8	7	1	6.25	0	0.00	28.82	24.19	27.76	101.57	87.50	9.36	62.50
2015-06-28	21:00	9	0	0	0	0.00	0	0.00	0.00	43.17	0.00	0	0.00	0	0.00
2015-06-29															
2015-06-29	6:00	5	0	0	0	0.00	0	0.00	0.00	21.92	0.00	0	0.00	0	0.00
2015-06-29	7:00	13	9	7	2	15.38	0	0.00	39.81	29.84	6.68	142.03	77.78	10.60	77.78
2015-06-29	8:00	79	60	33	20	25.32	7	11.67	60.89	35.73	45.72	187.29	55.00	11.89	25.00
2015-06-29	9:00	110	83	59	20	18.18	4	4.82	59.17	35.60	42.85	181.90	71.08	16.11	39.76
2015-06-29	10:00	113	89	66	18	15.93	5	5.62	56.69	28.39	25.31	145.12	74.16	15.30	59.55
2015-06-29	11:00	121	94	75	12	9.92	7	7.45	73.18	40.16	22.51	150.46	79.79	14.38	59.57
2015-06-29	12:00	116	96	52	38	32.76	6	6.25	65.10	27.51	58.79	165.24	54.17	21.23	28.13
2015-06-29	13:00	137	109	41	60	43.80	8	7.34	72.51	30.81	94.58	145.07	37.61	16.93	10.09
2015-06-29	14:00	123	102	55	43	34.96	4	3.92	75.00	29.52	86.54	160.08	53.92	17.30	17.65
2015-06-29	15:00	71	46	35	9	12.68	2	4.35	56.94	28.63	19.63	158.07	76.09	15.18	65.22
2015-06-29	16:00	87	62	42	15	17.24	5	8.06	80.55	31.41	38.38	154.51	67.74	17.93	46.77
2015-06-29	17:00	89	55	31	17	19.10	7	12.73	52.88	25.66	31.20	168.73	56.36	16.77	45.45
2015-06-29	18:00	45	31	14	13	28.89	4	12.90	58.12	26.12	25.18	137.86	45.16	26.41	35.48
2015-06-29	19:00	31	18	15	1	3.23	2	11.11	0.00	25.32	8.25	45.91	83.33	11.77	83.33
2015-06-29	20:00	27	11	5	6	22.22	0	0.00	0.00	21.35	17.62	105.82	45.45	1.68	36.36
2015-06-29	21:00	10	0	0	0	0.00	0	0.00	0.00	14.66	0.00	0	0.00	0	0.00
2015-06-29	22:00	2	0	0	0	0.00	0	0.00	0.00	8.39	0.00	0	0.00	0	0.00
2015-06-30															
2015-06-30	6:00	4	1	1	0	0.00	0	0.00	0.00	31.55	12.00	5.87	100.00	16.29	100.00
2015-06-30	7:00	18	10	7	2	11.11	1	10.00	75.83	36.50	37.81	211.63	70.00	27.33	40.00
2015-06-30	8:00	58	44	28	13	22.41	3	6.82	31.21	31.64	40.36	132.21	63.64	12.31	38.64
2015-06-30	9:00	121	96	58	30	24.79	8	8.33	63.33	31.00	43.71	148.05	60.42	15.24	35.42
2015-06-30	10:00	129	95	78	6	4.65	11	11.58	80.13	28.43	16.55	122.79	82.11	8.93	72.63
2015-06-30	11:00	117	100	65	29	24.79	6	6.00	64.94	32.43	45.03	175.20	65.00	22.95	39.00
2015-06-30	12:00	97	72	55	12	12.37	5	6.94	79.46	29.32	31.75	149.46	76.39	9.53	55.56
2015-06-30	13:00	99	75	51	15	15.15	9	12.00	61.01	29.92	33.30	171.61	68.00	14.08	46.67
2015-06-30	14:00	103	80	49	17	16.50	14	17.50	47.28	30.55	32.33	176.81	61.25	15.43	47.50
2015-06-30	15:00	100	63	52	2	2.00	9	14.29	33.96	36.33	10.11	115.63	82.54	11.79	77.78
2015-06-30	16:00	92	69	53	11	11.96	5	7.25	70.87	47.61	14.72	106.67	76.81	9.36	66.67
2015-06-30	17:00	57	41	28	8	14.04	5	12.20	57.12	29.01	38.57	148.00	68.29	12.33	48.78
2015-06-30	18:00	59	42	17	17	28.81	8	19.05	33.46	31.37	37.49	123.70	40.48	16.64	26.19
2015-06-30	19:00	58	21	14	3	5.17	4	19.05	53.38	42.82	26.53	133.89	66.67	12.80	52.38
2015-06-30	20:00	30	14	10	4	13.33	0	0.00	79.88	21.80	39.06	158.54	71.43	7.53	50.00
2015-06-30	21:00	30	0	0	0	0.00	0	0.00	0.00	15.89	0.00	0	0.00	0	0.00
2015-06-30	22:00	7	0	0	0	0.00	0	0.00	0.00	21.97	0.00	0	0.00	0	0.00

Hourly Call Summary

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From Date : 2015-06-01		To Date : 2015-06-30													
2015-06-30	23:00	1	0	0	0	0.00	0	0.00	0.00	5.67	0.00	0	0.00	0	0.00