

Workaction Details

Report Generated At Mon Jun 13 17:45:10 IST 2016

From : 2015-06-08

To : 2015-06-10

Class : All

Type : All

Category : All

Workaction ID	Phone no	Customer Name Class		Type	Category	Status	Remarks	Created User	Created Date
DUO0423417	0382237738	Nadeeka Singhabahu	Complaints	Product Complaints	Washing Machines	Create	not working properly;	pavithra5235	2015-06-08 07:44:55.0
DUO0423418	0777721100	Thilakaratahne	Complaints	Product Complaints	Washing Machines	Create	# E2 error is coming.;	harshani5022	2015-06-08 08:07:01.0
DUO0423419	0714523660	S K S K SILVA	Complaints	Product Complaints	Washing Machines	Create	unusual sound coming.;	pavithra5235	2015-06-08 08:10:20.0
DUO0423420	0770117561	H M Karunaratna	Complaints	Product Complaints	Washing Machines	Create	not working properly.;	pavithra5235	2015-06-08 08:20:01.0
DUO0423421	0777235680	H D L Chandrasiri	Complaints	Product Complaints	Refrigerators	Create	# Not freezing.:# Water leak.;	harshani5022	2015-06-08 08:21:16.0
DUO0423422	0779053367	P G R Darmika Kumari	Complaints	Service Related Complaints - Field	Repair Delays	Create	# Cx has hand over audio set to the Mawanella shop on 2015/04/24;# Cx still not received the product and requesting for a solution ASAP.;;RCC NO : 1950659;	pavithra5235	2015-06-08 08:46:16.0
DUO0423423	0776012096	Chathuranga Irash Nethikumara	Complaints	Product Complaints	Refrigerators	Create	# Water leak;	rozanne4860	2015-06-08 08:54:24.0
DUO0423424	0770818484	V.SITHARIKA	Complaints	Product Complaints	Furniture	Create	# Sofa outfit is damaged with the use;	ranga5253	2015-06-08 09:03:48.0
DUO0423425	0713503966	J.P.W.Kularathna	Complaints	Product Complaints	Washing Machines	Create	# Water is not getting drained.;	rozanne4860	2015-06-08 09:05:26.0
DUO0423426	0718465922	Roshan Indika	Complaints	Product Complaints	Washing Machines	Create	# Water is not filling to the washing Machine tub.;	sawandi5233	2015-06-08 09:08:55.0
DUO0423428	0112713161	G.A. Ghansham	Complaints	Product Complaints	Washing Machines	Create	# Drain hose should be replaced.;	rozanne4860	2015-06-08 09:11:11.0
DUO0423429	0112772664	Sakunthala Richardson	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	harshani5022	2015-06-08 09:12:17.0
DUO0423430	0112054372	Suriya Kann	Complaints	Product Complaints	Washing Machines	Create	# The Panel is not working properly.;	sawandi5233	2015-06-08 09:14:05.0
DUO0423431	0114322031	Rasheed Moojajji	Complaints	Product Complaints	Air Conditioners	Create	# Not giving the proper temperature.;	harshani5022	2015-06-08 09:25:47.0
DUO0423432	0773418887	Dummy 0006	Complaints	Product Complaints	Washing Machines	Create	# Unusual noise is coming out from the washing machine;	dharshani3814	2015-06-08 09:29:10.0
DUO0423433	0770815133	K.H.A. PRASANGA	Complaints	Product Complaints	Washing Machines	Create	# Water is over flowing;	rozanne4860	2015-06-08 09:29:21.0
DUO0423435	0457213719	Veerawarana	Complaints	Sales Related Complaints	Product Delivery Issues	Create	# Cx has purchased a wardrobe & a bed from the Milagiriya Singer plus one months ago, still not delivered.;	sawandi5233	2015-06-08 09:46:03.0
DUO0423436	0112171245	Damith	Complaints	Product Complaints	Washing Machines	Create	The water is not comes to the machine;	imthaz3538	2015-06-08 09:54:55.0
DUO0423437	0775588292	Richard Casal	Complaints	Product Complaints	Refrigerators	Create	# Refrigerator is not having proper temperature.;	dharshani3814	2015-06-08 09:59:55.0
DUO0423438	0555711752	W.G.Senavirathna Banda	Complaints	Product Complaints	Refrigerators	Create	# Upper compartment is not cooling.;	sawandi5233	2015-06-08 10:00:21.0
DUO0423439	0768413880	Mohomed Ahwar	Complaints	Product Complaints	Washing Machines	Create	# Water leak in the drain hose;	rozanne4860	2015-06-08 10:01:31.0
DUO0423440	0775849747	W N P Wijesinghe	Complaints	Sales Related Complaints	Other	Create	;;# Cx has purchased a 4 Burner Gas Oven from Singer Plus - Haldumulla and they promised to give the free offer of the Gas Cylinder 12.5KG one when he is getting details, but when he got the product on yesterday they have given a 5KG Gas cylinder as a free offer;# Account No : BMT-H3028;	harshani5022	2015-06-08 10:06:25.0
DUO0423441	0772334363	M.F.M.Naseek	Complaints	Product Complaints	Water Pumps	Create	# Unusual noise is coming out from the Water Pump.;	dharshani3814	2015-06-08 10:06:38.0
DUO0423442	0714318115	G.S.N.SAMARA..	Complaints	Product Complaints	Air Conditioners	Create	Free service;	ranga5253	2015-06-08 10:12:31.0
DUO0423443	0773654979	J D Vijith Kithsiri	Complaints	Product Complaints	Washing Machines	Create	# Water is not going out from the washing machine;	harshani5022	2015-06-08 10:13:20.0
DUO0423444	0713585099	P.G. Suje Sandaruwan	Complaints	Product Complaints	Refrigerators	Create	# Not getting feezed.;	rozanne4860	2015-06-08 10:14:18.0
DUO0423445	0114382334	Champi	Complaints	Product Complaints	Air Conditioners	Create	# Not working.;	rozanne4860	2015-06-08 10:25:42.0
DUO0423446	0812498415	M P Weerasingha	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	pavithra5235	2015-06-08 10:27:12.0
DUO0423447	0812498415	M P Weerasingha	Complaints	Product Complaints	Refrigerators	Create	# There is a problem with the beading.;	pavithra5235	2015-06-08 10:28:34.0
DUO0423448	0716921055	I.N. Kasthuriarchchi	Complaints	Product Complaints	Industrial Sewing Machines	Create	# Not working.;	rozanne4860	2015-06-08 10:30:26.0
DUO0423449	0767584118	Dinesh Isuru Kumara	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	pavithra5235	2015-06-08 10:35:18.0
DUO0423450	0724830335	K.H.N.Dilrukshi	Complaints	Product Complaints	Washing Machines	Create	# Filling water is going out from the drain.;	sawandi5233	2015-06-08 10:36:56.0
DUO0423451	0715320840	B.D. Sagara Udaya Kumara	Complaints	Product Complaints	Water Pumps	Create	# Not working.;	rozanne4860	2015-06-08 10:37:24.0
DUO0423453	0756596744	P. Christopher De Silva	Complaints	Service Related Complaints - Field	Repair Delays	Create	# Spin tub is not working.:# Already informed the Borella singer plus shop.:# Job No - 0318;	rozanne4860	2015-06-08 10:40:25.0
DUO0423454	0774747212	Hemashi Senarath	Complaints	Product Complaints	Washing Machines	Create	The water is leaking of the washing machine;	imthaz3538	2015-06-08 10:50:30.0
DUO0423455	0729323738	M R Anurasiri	Complaints	Product Complaints	Refrigerators	Create	# Not freezing;	harshani5022	2015-06-08 10:50:50.0
DUO0423458	0112584054	Raveendra Raja	Complaints	Product Complaints	Washing Machines	Create	E2 Error is appear in the washing machine;;	imthaz3538	2015-06-08 11:07:04.0
DUO0423459	0783418385	Ishan Madushanka	Complaints	Product Complaints	Refrigerators	Create	# Upper compartment & Lower compartment are not cooling.;	sawandi5233	2015-06-08 11:16:10.0
DUO0423460	0774698501	W.S.J.Soysa	Complaints	Product Complaints	Washing Machines	Create	# Totally not working.;	harshani5022	2015-06-08 11:19:06.0

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DUO0423461	0112730011	C C Ranasingha	Complaints	Product Complaints	Water Filters and Heaters	Create	# Water is not getting heated.;	pavithra5235	2015-06-08 11:24:59.0
DUO0423462	0382245700	S.D.D.K.Chand ..	Complaints	Product Complaints	Air Conditioners	Create	# The out side unit is totally not working.;	sawandi5233	2015-06-08 11:29:21.0
DUO0423464	0724843565	Gnanarathna	Complaints	Product Complaints	Industrial Sewing Machines	Create	# Not working.;	rozanne4860	2015-06-08 11:32:27.0
DUO0423465	0777240442	M S S Umran	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	pavithra5235	2015-06-08 11:33:26.0
DUO0423466	0716686415	A P Niroshan	Complaints	Product Complaints	Washing Machines	Create	# Water not filling;	harshani5022	2015-06-08 11:44:40.0
DUO0423467	0771291563	H.K. Padmakumara	Complaints	Product Complaints	Washing Machines	Create	Drain function is not working properly;	imthaz3538	2015-06-08 11:49:21.0
DUO0423468	0252266614	Ananda Jayarathna (Rambawa AG Office 0	Other Inquiries	Service Requests	Cx requests	Create	# Requesting a technician to fix the office table .;	pavithra5235	2015-06-08 11:57:23.0
DUO0423469	0779718574	A.M. Rauf	Complaints	Product Complaints	Washing Machines	Create	# Water is not moving from the tap line to wash tub;	dharshani3814	2015-06-08 12:08:38.0
DUO0423470	0756270970	B Wasanthi	Complaints	Product Complaints	Refrigerators	Create	# Electricity over consumption;	harshani5022	2015-06-08 12:24:46.0
DUO0423471	0777424405	K.G.MANOJ PRASANNA	Complaints	Product Complaints	Industrial Sewing Machines	Create	As per cx the foot bar (preasure bar) is very tight & the nuts are missing of the foot board.;;The speed cannot be adjusted.;	deelepa4340	2015-06-08 12:27:13.0
DUO0423472	0767958890	M.Rizwan	Complaints	Product Complaints	Washing Machines	Create	# Water is not moving from the tap line to wash tub.;	dharshani3814	2015-06-08 12:29:50.0
DUO0423473	0755247702	Aashique	Complaints	Product Complaints	Washing Machines	Create	The washing function is not working properly due part is not fixed properly;	imthaz3538	2015-06-08 12:34:47.0
DUO0423474	0773951125	Jafardeen	Complaints	Product Complaints	Washing Machines	Create	# Unusual sound appearing;	rozanne4860	2015-06-08 12:54:00.0
DUO0423475	0112578999	Thilina	Complaints	Product Complaints	Washing Machines	Create	E3 Error is appear in the washing machine;;	imthaz3538	2015-06-08 12:55:22.0
DUO0423477	0766159376	D.M.P. Perera	Complaints	Product Complaints	Industrial Sewing Machines	Create	Not Working;	azeem3679	2015-06-08 13:16:46.0
DUO0423478	0112697824	K. Chang	Complaints	Product Complaints	Refrigerators	Create	# Beeding replace;	harshani5022	2015-06-08 13:19:48.0
DUO0423479	0719074116	Dummy No 0018	Complaints	Product Complaints	Washing Machines	Create	# Not rotating;	rozanne4860	2015-06-08 13:29:14.0
DUO0423483	0771304351	U.M. Amila	Complaints	Product Complaints	Water Pumps	Create	Not Getting Switch On;	azeem3679	2015-06-08 14:21:50.0
DUO0423484	0813836602	R.W.M.K.S. Ratnayaka	Complaints	Sales Related Complaints	Other	Create	# Cx has paid for table fan on 30/05/2015 and informed to deliver it to Bibile showroom, still she has received it.;	dharshani3814	2015-06-08 14:23:21.0
DUO0423487	0412227293	M.Z.M. Nafahi	Complaints	Product Complaints	Furniture	Create	Dining Set Chairs (03 Chairs) Has been Damaged.;	azeem3679	2015-06-08 14:39:51.0
DUO0423489	0716135892	Chathurika	Complaints	Product Complaints	Refrigerators	Create	Over Freezing;	azeem3679	2015-06-08 14:46:39.0
DUO0423491	0913916328	Malin Sirisena	Complaints	Product Complaints	Washing Machines	Create	The power is not comes to the machine;	imthaz3538	2015-06-08 15:05:21.0
DUO0423493	112211202	T G C S Kumara	Complaints	Product Complaints	Air Conditioners	Create	# Not working properly.;	harshani5022	2015-06-08 15:09:33.0
DUO0423494	0112578589	Eresh Godagama	Complaints	Product Complaints	Washing Machines	Create	# Washing Machine Panel is not working.;	sawandi5233	2015-06-08 15:14:38.0
DUO0423495	0713780709	W W G Chandra	Complaints	Product Complaints	Refrigerators	Create	# Burning smell is coming from the refrigerator;	harshani5022	2015-06-08 15:22:47.0
DUO0423496	0772701666	Jelal Deen	Complaints	Product Complaints	Washing Machines	Create	# Water leak;	harshani5022	2015-06-08 15:26:38.0
DUO0423497	0777606065	Prasantha Ranaweera	Complaints	Product Complaints	Washing Machines	Create	# Water is not moving out from the washing machine.;	dharshani3814	2015-06-08 15:29:50.0
DUO0423498	0454927837	M.A.Upali Pradeep	Complaints	Product Complaints	Security Systems	Create	Security Camera Is Not Working;	azeem3679	2015-06-08 15:34:13.0
DUO0423499	0776551066	Fathima Ruffla	Complaints	Product Complaints	Washing Machines	Create	# The refrigerator is not working.;	sawandi5233	2015-06-08 15:37:09.0
DUO0423500	0779573281	L. Weerasekara	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-08 15:39:25.0
DUO0423501	0812369766	K.D. Sudath Perera	Complaints	Product Complaints	Chest Freezers / Bottle Coolers	Create	Not Working;	azeem3679	2015-06-08 15:52:17.0
DUO0423505	0770341805	0003 Dummy no	Complaints	Product Complaints	Refrigerators	Create	# Upper Compartment & Lower compartment are not cooling.;	sawandi5233	2015-06-08 16:37:42.0
DUO0423506	0112787710	Sudeera Priyankara	Complaints	Product Complaints	Refrigerators	Create	# Top compartment of the Refrigerator is not having proper temperature.;	dharshani3814	2015-06-08 16:42:23.0
DUO0423507	0719411450	S.G. Siriwardana	Complaints	Product Complaints	Water Pumps	Create	Not Working;	azeem3679	2015-06-08 16:53:49.0
DUO0423508	0719437619	RUWAN	Complaints	Product Complaints	Refrigerators	Create	# Main trip is getting offed, unable to power on.;	rozanne4860	2015-06-08 17:02:40.0
DUO0423509	0712935601	J A S NIRMALA JAYARATHNA	Complaints	Product Complaints	Refrigerators	Create	# Door has been damaged.;	harshani5022	2015-06-08 17:11:18.0
DUO0423510	0112675023	Chinthaka Kariyawasam	Complaints	Product Complaints	Washing Machines	Create	# Washing machine totally not working.;	sawandi5233	2015-06-08 17:12:07.0
DUO0423511	0711941914	Mudaligai	Complaints	Product Complaints	Washing Machines	Create	Dryer Tub Is Not Working;	azeem3679	2015-06-08 17:30:46.0
DUO0423512	0112447654	Nuzrath	Complaints	Product Complaints	Washing Machines	Create	Not Getting Switch On;	azeem3679	2015-06-08 17:35:16.0
DUO0423513	0718278050	R.M.A. Kumara	Complaints	Product Complaints	Refrigerators	Create	Refrigerator Door Has Been Locked, Cx unable To Open it;	azeem3679	2015-06-08 17:39:23.0
DUO0423514	0718734529	K.G. Lasantha	Complaints	Product Complaints	Industrial Sewing Machines	Create	Not Working;	azeem3679	2015-06-08 18:31:18.0
DUO0423516	0773447830	Pujitha	Complaints	Product Complaints	Security Systems	Create	Not Working;	azeem3679	2015-06-08 20:09:27.0

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DUO0423517	0718236688	T M Wasana Salgadu	Complaints	Product Complaints	Washing Machines	Create	# Washing tub is not working.;	harshani5022	2015-06-09 08:00:43.0
DUO0423518	0776103524	T M K Tennakoon	Complaints	Product Complaints	Water Pumps	Create	# Not working properly;	harshani5022	2015-06-09 08:14:02.0
DUO0423519	0777803007	Nimali Weerakoon	Complaints	Product Complaints	Security Systems	Create	# Cx needs to replace the security system battery .;	pavithra5235	2015-06-09 08:48:14.0
DUO0423520	0718212249	R.Dharmaward ..	Complaints	Product Complaints	Washing Machines	Create	# Washing Part is not working properly;	sawandi5233	2015-06-09 08:59:49.0
DUO0423521	0112838498	S.C.S. Meewella	Complaints	Product Complaints	Refrigerators	Create	# Not getting freezed;	rozanne4860	2015-06-09 09:28:54.0
DUO0423522	0912264480	R.M.Weerakoon	Other Inquiries	Service Requests	Cx requests	Create	# Cx need a service of a technician to fix the Washing Machine.;;# CX request a technician ASAP.;	sawandi5233	2015-06-09 09:32:15.0
DUO0423523	0112921563	Kadawatha Singer	Complaints	Product Complaints	Security Systems	Create	Alarm (Siren) is not functioning properly;	imthaz3538	2015-06-09 09:36:13.0
DUO0423524	0772661130	W A N Sandamali	Complaints	Product Complaints	Refrigerators	Create	# Not working properly.;	pavithra5235	2015-06-09 09:36:46.0
DUO0423525	0717231579	A M Ajith Kumara	Complaints	Product Complaints	Refrigerators	Create	# Not working properly.;	pavithra5235	2015-06-09 09:48:42.0
DUO0423526	0375734198	E.M. Premawathi	Complaints	Product Complaints	Water Pumps	Create	# Not working.;	rozanne4860	2015-06-09 09:50:42.0
DUO0423527	0772266050	Ruwan Ranasiri	Complaints	Service Related Complaints - Service Centres	Repair Delays	Create	# The Refrigerator has taken to the service centre on 2015/05/23, still not received it.;;# RCC-1943243;	sawandi5233	2015-06-09 09:50:45.0
DUO0423528	0779916439	W A Lalith Wikramarathna	Complaints	Product Complaints	Washing Machines	Create	# Washing Machine dryer part is not working properly.;	pavithra5235	2015-06-09 09:54:04.0
DUO0423529	0783974181	M. H. RUWAN KUMARA	Complaints	Product Complaints	Furniture	Create	To: wasanthag@singersl.com;CC: ychandanas@singersl.com, poornimam@singersl.com, Tharindrap@singersl.com, kadawatha@singersl.com;;	anistan5169	2015-06-09 09:58:56.0
DUO0423530	0724883328	R.A.D. Dammika Priyani	Complaints	Product Complaints	Washing Machines	Create	# Spin tub is not working;	rozanne4860	2015-06-09 10:18:12.0
DUO0423531	0766796853	Sudharma	Complaints	Product Complaints	Industrial Sewing Machines	Create	# The Machine is not working properly.;	sawandi5233	2015-06-09 10:20:49.0
DUO0423532	0718019668	G.D.MAHINDA RATHNA	Complaints	Sales Related Complaints	Free Offers Not Received	Create	Cx still not got the laptop bag;	derrick3984	2015-06-09 10:27:41.0
DUO0423534	0718124220	Rajapaksha	Complaints	Product Complaints	Refrigerators	Create	# Water is leaking out from the Refrigerator;	dharshani3814	2015-06-09 10:42:13.0
DUO0423536	0776628183	D M N RANASINGHA	Complaints	Product Complaints	Refrigerators	Create	Refrigerators is heating;	ranga5253	2015-06-09 10:48:52.0
DUO0423537	0712782870	Pathiraja	Complaints	Product Complaints	Security Systems	Create	# Backup battery should be replaced;	harshani5022	2015-06-09 11:04:12.0
DUO0423538	0771240594	S. SIVASEELAN	Complaints	Service Related Complaints - Service Centres	Other	Create	As per cx complains that he handed over Huawei Tab to Chavakachcheri Singer Plus on October 2014 to do the repair due to a Phycial Damage. From the micro chip end they have courier the product & Tab is got misplace in the courier service. After that from the shop end they are offer 50% Discount to cx if he purchase a New Tab from Chavakachcheri Singer Plus. But cx is not willing to paid 50% of product valve & he requeseting to reduce the discount rate due to Company Mistake;	imthaz3538	2015-06-09 11:04:21.0
DUO0423539	0112703442	Roshan Lakmindra Perera	Complaints	Service Related Complaints - Service Centres	Service Delays	Create	;;# Cx has got a letter to do the free service to his Air conditioner on 2015/03/06, but no one has visited to do the free service so far.;;	harshani5022	2015-06-09 11:12:56.0
DUO0423540	0776070018	Ruwini Fernando	Complaints	Product Complaints	Washing Machines	Create	unusual sound coming.;	pavithra5235	2015-06-09 11:17:30.0
DUO0423541	0273271174	H.M. Kumari	Complaints	Product Complaints	Washing Machines	Create	# Water is leaking out from the washing machine.;	dharshani3814	2015-06-09 11:17:59.0
DUO0423544	0768099027	Selwadore Ram Prasad	Complaints	Product Complaints	Washing Machines	Create	# Water fills continuously.;	sawandi5233	2015-06-09 11:35:16.0
DUO0423545	0812491083	R M S Ekanayaka	Complaints	Product Complaints	Washing Machines	Create	# Water is not filling to the Washing Machine.;	pavithra5235	2015-06-09 11:40:35.0
DUO0423546	0718174662	Anuradha	Complaints	Product Complaints	Washing Machines	Create	not working properly.;	pavithra5235	2015-06-09 11:53:45.0
DUO0423549	0114206011	Dummy 0012	Complaints	Product Complaints	Refrigerators	Create	# Not getting freezed.;	rozanne4860	2015-06-09 12:20:03.0
DUO0423550	0779867793	N M M Sameer	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	pavithra5235	2015-06-09 12:22:34.0
DUO0423551	0770074531	Iqbal	Complaints	Product Complaints	Refrigerators	Create	Not Working;	azeem3679	2015-06-09 12:39:31.0
DUO0423552	0112917104	Shriyantha Dias	Complaints	Product Complaints	Furniture	Create	# 2 Seat Rexine is damaged.;;	rozanne4860	2015-06-09 12:44:13.0
DUO0423553	0772985094	Aruna	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-09 13:07:00.0
DUO0423554	0718426171	P.V. Dissanayaka	Complaints	Product Complaints	Washing Machines	Create	# Washing machines are not functioning (02 washing machine).;	dharshani3814	2015-06-09 13:07:32.0
DUO0423555	0772326263	K H M K SANJEEWANI	Complaints	Product Complaints	Chest Freezers / Bottle Coolers	Create	Water retains excessively underneath the door;;	ahamed5170	2015-06-09 13:12:45.0
DUO0423556	0713741805	Mallika Damayanthi	Complaints	Product Complaints	Industrial Sewing Machines	Create	Not Working;	azeem3679	2015-06-09 13:15:40.0

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DUO0423557	0779434877	U B Ranjith Perera	Complaints	Product Complaints	Industrial Sewing Machines	Create	# The treads are getting broken when he changed the needle.;	harshani5022	2015-06-09 13:36:21.0
DUO0423558	0716042800	Ajith Hemantha Kumara	Complaints	Product Complaints	Washing Machines	Create	# Water is not filling.;	rozanne4860	2015-06-09 13:51:49.0
DUO0423559	0714075472	P W Ajith Piyasiri	Complaints	Product Complaints	Refrigerators	Create	# Upper and lower part is not having a proper temperature.;	pavithra5235	2015-06-09 13:54:04.0
DUO0423560	0714329256	Lochini	Complaints	Product Complaints	Security Systems	Create	security system is not functioning properly;	imthaz3538	2015-06-09 13:58:48.0
DUO0423561	114207444	Manoja Prasadani	Complaints	Service Related Complaints - Service Centres	Service Delays	Create	Cx has hand over the sony mobile phone for a repair to singer mega gampaha on 04/06/2015. still pending;	azeem3679	2015-06-09 14:15:45.0
DUO0423563	0765303406	Duleep Abeysinghe	Complaints	Product Complaints	Refrigerators	Create	The refrigerator is not getting cool;	imthaz3538	2015-06-09 14:28:14.0
DUO0423564	0773095798	B P Chaminda Pathmakumara	Complaints	Service Related Complaints - Field	Repair Delays	Create	# Cx has hand over Mobile phone to the Nittambuwa shop on 2015/05/20;# Cx still not received the product requesting for a solution ASAP.;# RCC NO : 1961705;	pavithra5235	2015-06-09 14:35:02.0
DUO0423565	0712676089	Manohari Damayanthi	Complaints	Sales Related Complaints	Free Offers Not Received	Create	# Cx still not received the free offer of printer % bag so far. she needs the relevant to check on this and provide a proper solution ASAP.;	pavithra5235	2015-06-09 14:39:06.0
DUO0423566	0777410706	Premasiri Gunasekara	Complaints	Product Complaints	Industrial Sewing Machines	Create	# Threats are getting broken when the product is functioning.;	harshani5022	2015-06-09 14:41:17.0
DUO0423567	0728787289	D.L. Wijesundara Banda	Complaints	Product Complaints	Refrigerators	Create	The refrigerator is getting over frozen;	imthaz3538	2015-06-09 14:42:59.0
DUO0423568	0777599614	U.M. Wijesinghe	Complaints	Product Complaints	Air Conditioners	Create	# Air conditioner is not having proper temperature.;	dharshani3814	2015-06-09 14:53:00.0
DUO0423569	0779873359	W.A. Nirosha Irangani	Complaints	Product Complaints	Chest Freezers / Bottle Coolers	Create	Not Working;	azeem3679	2015-06-09 14:55:46.0
DUO0423570	0112850234	Lathika Gunasekara	Complaints	Product Complaints	Gas Burners & Ovens	Create	# Nob has been broken.;# Door has been damaged.;	harshani5022	2015-06-09 15:13:35.0
DUO0423571	0770495526	Lahiru	Complaints	Product Complaints	Refrigerators	Create	Beeding of the refrigerator is getting removed. So she needs to replace it.;	imthaz3538	2015-06-09 15:14:15.0
DUO0423572	0718153624	G K Priyadasa	Complaints	Product Complaints	Refrigerators	Create	Not Getting Cool;	azeem3679	2015-06-09 15:15:05.0
DUO0423573	0718387554	M.Herath	Complaints	Product Complaints	Washing Machines	Create	# Over vibrating;	harshani5022	2015-06-09 15:19:06.0
DUO0423574	0772647484	Gayan Chathuranga	Complaints	Product Complaints	Mobile Phones and Tabs	Create	# Cx has handed over mobile phone to the Maharagama S/C on the 09/06/2015;# Cx is disappointed about the product quality and this is the 3th repair.;# He is requesting a replacement.;# RCC No - 2060458;;	pavithra5235	2015-06-09 15:27:47.0
DUO0423575	0768512627	V Dimuthu Priyadharshani	Complaints	Service Related Complaints - Field	Repair Delays	Create	#Cx has informed sewing machine issue to the Maharagama - A shop last week ,they promise send a technician ASAP.;# Cx still not received the service ,requesting for a solution ASAP .;;# Ref No : 06/0055;	pavithra5235	2015-06-09 15:34:24.0
DUO0423576	0716308879	JAYAWEER	Complaints	Product Complaints	Industrial Sewing Machines	Create	Not Getting Switch On;	azeem3679	2015-06-09 15:44:28.0
DUO0423577	0812579950	E.M.I. Sanath Ekanayaka	Complaints	Product Complaints	Air Conditioners	Create	# Unusual sound coming.;	pavithra5235	2015-06-09 15:52:14.0
DUO0423578	0719111956	Samarakoon	Complaints	Product Complaints	Water Pumps	Create	water pump is not working properly;	imthaz3538	2015-06-09 16:05:10.0
DUO0423580	0716327679	Sampath	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-09 16:20:10.0
DUO0423581	0779061732	Kumara	Complaints	Product Complaints	Refrigerators	Create	The refrigerator is not getting cool;	imthaz3538	2015-06-09 16:35:29.0
DUO0423582	0722271007	Champ	Complaints	Product Complaints	Washing Machines	Create		champaka	2015-06-09 16:40:35.0
DUO0423583	0772465936	Preethi	Complaints	Product Complaints	Security Systems	Create	Cx is shifting to a new house. requesting a service team to reinstall the security system to his new house;	azeem3679	2015-06-09 16:43:52.0
DUO0423584	0711625177	Padma Jayakody	Complaints	Product Complaints	Washing Machines	Create	# Spin tub is not functioning.;	dharshani3814	2015-06-09 16:51:08.0
DUO0423585	0472244173	M.K. Wasana	Complaints	Product Complaints	Refrigerators	Create	The refrigerator is not getting cool;	imthaz3538	2015-06-09 16:52:26.0
DUO0423586	0716078165	OMALPAGE SOMAPALA	Complaints	Product Complaints	WoodWorking Machines	Create	# Not working.;	rozanne4860	2015-06-09 17:03:07.0
DUO0423587	0778891616	Sonali Perera	Complaints	Product Complaints	Washing Machines	Create	E1 Error is appear in the machine;	imthaz3538	2015-06-09 17:17:08.0
DUO0423588	0779261742	Sujith Samantha	Complaints	Product Complaints	Industrial Sewing Machines	Create	Not Working;	azeem3679	2015-06-09 17:41:28.0
DUO0423589	0717595248	A.M.N.P. Adhikari	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-09 17:51:14.0
DUO0423590	0718284540	I.R. Gunasekara	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-09 18:16:09.0
DUO0423591	0772996548	Fernando	Complaints	Product Complaints	Washing Machines	Create	Not getting Switch On;	azeem3679	2015-06-09 19:52:20.0
DUO0423593	0713021360	Pathmanadan	Complaints	Product Complaints	Refrigerators	Create	Not getting Cool;	azeem3679	2015-06-09 20:26:57.0
DUO0423594	0767195121	W Prasad Anton Priyantha Fernando	Complaints	Product Complaints	Washing Machines	Create	# E1 error is coming.;	harshani5022	2015-06-10 07:26:48.0
DUO0423595	0765282083	Chandra Madumali Wijethunga	Complaints	Product Complaints	Washing Machines	Create	# E1 error is coming.;	harshani5022	2015-06-10 07:32:42.0

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DUO0423596	0770077767	Ruwanari Liyanage	Complaints	Product Complaints	Washing Machines	Create	# E4 error is coming;	harshani5022	2015-06-10 07:41:22.0
DUO0423597	0717860622	Geethika Dilshani Ariyapala	Complaints	Product Complaints	Washing Machines	Create	# Not working.;	harshani5022	2015-06-10 08:08:55.0
DUO0423598	0773680289	J.R. Nadeela	Complaints	Product Complaints	Washing Machines	Create	# Unusual noise is coming out from the Washing machine.;	dharshani3814	2015-06-10 08:10:14.0
DUO0423599	0772273577	E P Sumudu	Complaints	Product Complaints	Washing Machines	Create	# E1 error is coming.;	harshani5022	2015-06-10 08:23:31.0
DUO0423600	0710808635	W D Roshan Sugath Costa	Complaints	Product Complaints	Washing Machines	Create	# Dyer is not working.:# Unable to control the water level.;	harshani5022	2015-06-10 08:34:45.0
DUO0423601	0714712325	K Sandaruwan	Complaints	Product Complaints	Air Conditioners	Create	# Not functioning properly.;	harshani5022	2015-06-10 08:54:43.0
DUO0423602	0776699326	Nadeeka Noyomi	Complaints	Product Complaints	Washing Machines	Create	# unusual Sound appearing;	rozanne4860	2015-06-10 09:11:51.0
DUO0423603	0212213388	Premnath	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-10 09:13:08.0
DUO0423604	0773527498	V J Gamage	Complaints	Product Complaints	Washing Machines	Create	a unusual sound coming.;	pavithra5235	2015-06-10 09:13:16.0
DUO0423605	0711300608	Nisansala Samanmali	Complaints	Product Complaints	Washing Machines	Create	# Washing tub is broken down & hanging in the bottom.;	sawandi5233	2015-06-10 09:13:38.0
DUO0423606	0778904445	Hewapathirana	Complaints	Product Complaints	Washing Machines	Create	Drain Selector Is Not Working;	azeem3679	2015-06-10 09:20:20.0
DUO0423607	0779115860	S W A Chaminda	Complaints	Product Complaints	Washing Machines	Create	# Error Message - E;	rozanne4860	2015-06-10 09:26:16.0
DUO0423608	0572225170	R. M. Sarath Rathnayaka	Complaints	Product Complaints	Washing Machines	Create	Not working;	azeem3679	2015-06-10 09:26:59.0
DUO0423609	0718190947	Mr.G.Iroshani	Complaints	Product Complaints	Washing Machines	Create	# Water is not moving from the tap line to wash tub.;	dharshani3814	2015-06-10 09:40:34.0
DUO0423610	0726959044	Sanoja Nilmini	Complaints	Product Complaints	Washing Machines	Create	# E2 error is coming.;	harshani5022	2015-06-10 09:42:25.0
DUO0423611	0112820109	Pradeep Premalal	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-10 09:45:29.0
DUO0423612	0714678111	MBN.Dharshana	Complaints	Service Related Complaints - Service Centres	Repair Delays	Create	# Cx has handed over the Television to AD Point - Godakawela one month ago, still not received it.:# RCC-1936822;	sawandi5233	2015-06-10 09:49:08.0
DUO0423613	0777452651	J S Uduwella	Complaints	Service Related Complaints - Field	Service Delays	Create	# Cx got a gift Vouchers form Holsim company one month before.:# Cx check with the Kandy singer plus shop several times regarding this product availability but the shop has informed that this product is out of stock .:# He need to get this product ,requesting for a solution ASAP .;	pavithra5235	2015-06-10 09:51:35.0
DUO0423614	0775555972	Prasad Botheju	Complaints	Product Complaints	Washing Machines	Create	Drain Selector Is Not Working;	azeem3679	2015-06-10 10:10:59.0
DUO0423615	0766916015	M.Sedumathy	Complaints	Product Complaints	Refrigerators	Create	# Bottom part of Refrigerator door has been corroded.;	dharshani3814	2015-06-10 10:11:57.0
DUO0423616	0775917810	T.H.M ASHOKA KUSUMSIRI	Complaints	Sales Related Complaints	Free Offers Not Received	Create	As per cx he have informed several times to the shop 2-3 months back repeatedly but no response from the shop end .;	deleep4340	2015-06-10 10:17:00.0
DUO0423617	0112769725	Shalanee Marina Wijesekara	Complaints	Product Complaints	Security Systems	Create	# Replace Battery;	rozanne4860	2015-06-10 10:18:16.0
DUO0423618	0718159773	C.W.Nandasing ..	Complaints	Product Complaints	Water Filters and Heaters	Create	# Water heat control panel is not working.;	sawandi5233	2015-06-10 10:25:24.0
DUO0423619	0112402437	B A Priyantha Puushpakumara	Other Inquiries	Service Requests	Cx requests	Create	# Cx has given the television to the Singer mega - Gampaha on 2015/04/06.:# When he check with the service centre, they told that the product is unable to repair and they can give 40% discount to the repair, but Cx is unable pay money again because her husband died.;	harshani5022	2015-06-10 10:28:05.0
DUO0423620	0773012910	S P S Wijayarathna	Complaints	Product Complaints	Washing Machines	Create	# Washing Machine dryer part is not working properly.;	pavithra5235	2015-06-10 10:30:51.0
DUO0423621	0717162343	Dimuthi Rajith Kalansooriya	Complaints	Product Complaints	Air Conditioners	Create	# Air Conditioner is not working.;	sawandi5233	2015-06-10 10:37:30.0
DUO0423622	0773036442	Uditha	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-10 10:39:26.0
DUO0423623	0717304315	R.Ajantha Ranasinghe	Complaints	Product Complaints	Refrigerators	Create	# Over freezing;	rozanne4860	2015-06-10 10:42:03.0
DUO0423625	0717165241	SAMARAWICKRAMAGE PREMATHILAKA	Complaints	Product Complaints	Furniture	Create	metress outfit is not in good condition;	ranga5253	2015-06-10 10:54:02.0
DUO0423626	0773778468	Chamaru Samalka Perera	Complaints	Product Complaints	Washing Machines	Create	# Unusual sound is coming from the washing Machine & E1 Error message appear on the screen.;	sawandi5233	2015-06-10 11:01:20.0
DUO0423627	0255782677	Damayanthi Gajanayaka	Complaints	Service Related Complaints - Field	Poor Service	Create	# Cx has received his refrigerator yesterday which was given for repairs to SFA - Buddhika last month.:# But cx has got to see that the refrigerator body is damaged and some paint has been spread all over.:# Cx is totally disappointed about the service given from SFA.:# Cx is requesting a solution from the relevant ASAP.;	pavithra5235	2015-06-10 11:02:27.0
DUO0423628	0714496152	H M Chandra Nawarathne	Complaints	Product Complaints	Washing Machines	Create	# Alarm is not working;	harshani5022	2015-06-10 11:03:56.0
DUO0423629	0777569133	K.V. Chaminda	Complaints	Product Complaints	Washing Machines	Create	# Spin part is not working.;	rozanne4860	2015-06-10 11:11:54.0
DUO0423631	0778004654	Shirzeen	Complaints	Product Complaints	Washing Machines	Create	Error Message;	azeem3679	2015-06-10 11:21:58.0

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Type : All

Category : All

DUO0423632	0774702633	Danushka Malinda	Complaints	Product Complaints	Washing Machines	Create	# Totally not working.;	harshani5022	2015-06-10 11:29:48.0
DUO0423633	0783907014	Sureka Bandara	Complaints	Product Complaints	Water Pumps	Create	;/# When the water pump turn on the main switch turn turn off.;	sawandi5233	2015-06-10 11:35:25.0
DUO0423634	0757955212	Kanishka Ishara	Complaints	Product Complaints	Computers (Notebooks / All-in-one)	Create	# Cx has handed over Lap top to theJayanthipura shop on the 2015/06/09;# Cx is disappointed about the product quality and this is the 2nd repair.;/# He is requesting replacement .;	pavithra5235	2015-06-10 11:35:40.0
DUO0423635	0714391880	Dirlukshi Wickramasinghe	Complaints	Product Complaints	Security Systems	Create	# Not working.;	harshani5022	2015-06-10 11:41:55.0
DUO0423636	0718186787	Thilanka Weeragoda	Complaints	Product Complaints	Refrigerators	Create	# Bottom compartment of the Refrigerator is not having proper temperature.;	dharshani3814	2015-06-10 11:54:37.0
DUO0423637	0771930247	Nuwaragai	Complaints	Product Complaints	Washing Machines	Create	Not Working;	azeem3679	2015-06-10 12:03:54.0
DUO0423640	0112687975	Surain	Complaints	Product Complaints	Refrigerators	Create	# The Breeding has damaged & Lower Compartment is over freezing.;/# As per the cx, this product has repaired three times, Cx is not satisfied with the product.;	sawandi5233	2015-06-10 12:56:16.0
DUO0423642	0716861490	H.D.NANDASE ..	Complaints	Product Complaints	Refrigerators	Create	As per cx the deep freezer is not getting cool / freeze .;	deleepa4340	2015-06-10 13:14:25.0
DUO0423643	0112359200	Yasmin Saldin	Complaints	Product Complaints	Furniture	Create	# The bed poles are not fix propally;	pavithra5235	2015-06-10 13:19:59.0
DUO0423644	0770836940	M.G.Asoka Danushka	Complaints	Product Complaints	Washing Machines	Create	# Washing machine is totally not working.;	sawandi5233	2015-06-10 13:23:07.0
DUO0423645	0775158611	A.A. Kapila Lalith Adhikari	Complaints	Product Complaints	Water Pumps	Create	Not Working;	azeem3679	2015-06-10 13:24:05.0
DUO0423646	0777619422	J P Widyarathna	Complaints	Product Complaints	Water Pumps	Create	totally not working.;	pavithra5235	2015-06-10 13:32:41.0
DUO0423647	0716747613	K.A. Nishan Indrajith	Complaints	Product Complaints	Washing Machines	Create	The washing function is not working properly & also water is leaking of the washing tub;	imthaz3538	2015-06-10 13:51:36.0
DUO0423649	0771414587	Wasantha Jayawardana	Complaints	Product Complaints	Washing Machines	Create	# Spin part is not working.;	rozanne4860	2015-06-10 14:01:44.0
DUO0423650	0777761200	R M C S K Bandara	Complaints	Product Complaints	Furniture	Create	# Bed is broken.;	rozanne4860	2015-06-10 14:14:22.0
DUO0423651	0716528762	Chamara Lahiru Lakmal	Complaints	Product Complaints	Refrigerators	Create	Bulb Is Not Working;	azeem3679	2015-06-10 14:16:11.0
DUO0423652	0774417481	Ramya Wijayathunga	Complaints	Product Complaints	Washing Machines	Create	# Water fills continuously.;	sawandi5233	2015-06-10 14:20:12.0
DUO0423653	0776663750	Lenad Chinthaka	Complaints	Product Complaints	Refrigerators	Create	# Upper and lower part is not having a proper temperature.;/# Cx need replacement today (2015/06/10) because he purchased this product for the wedding;	pavithra5235	2015-06-10 14:21:49.0
DUO0423654	0112756038	Karuanthila	Complaints	Product Complaints	Washing Machines	Create	# E1 Error message appear on the screen & the Machine suddenly turn off.;	sawandi5233	2015-06-10 14:26:24.0
DUO0423655	0719866623	T.M. Shantha	Complaints	Product Complaints	Washing Machines	Create	# Not working.;	rozanne4860	2015-06-10 14:28:50.0
DUO0423657	0752969647	Nimal	Complaints	Service Related Complaints - Service Centres	Service Delays	Create	# Cx has ordered a part of the motor Bycl from the SFA, still not received it.;	sawandi5233	2015-06-10 14:38:03.0
DUO0423658	0770844892	A.G. Jinadasa	Complaints	Product Complaints	Water Pumps	Create	# Water pump is not functioning.;	dharshani3814	2015-06-10 14:50:24.0
DUO0423659	0772515457	Tiron Rodrigo	Complaints	Product Complaints	Security Systems	Create	# One unit is not working.;/# Cx need a technician ASAP.;	sawandi5233	2015-06-10 14:53:06.0
DUO0423661	0772255284	Fashan	Complaints	Loyalty Programes	Regarding Loyalty Cards	Create	# Cx still not received the Loyalty card.;	pavithra5235	2015-06-10 15:22:44.0
DUO0423662	0721349887	L.K.Ramya Kumara	Complaints	Product Complaints	Water Pumps	Create	# Water pump is not functioning.;	dharshani3814	2015-06-10 15:27:54.0
DUO0423663	0114347620	Gayan Athukorala	Complaints	Product Complaints	Washing Machines	Create	# Not working properly.;	pavithra5235	2015-06-10 16:10:06.0
DUO0423666	0778419113	WEERAHIN KANKANAMGE GAMINI	Complaints	Sales Related Complaints	Free Offers Not Received	Create	# Cx still not received the free offer of Bag (CM-LTBG) so far. she needs the relevant to check on this and provide a proper solution ASAP.;	pavithra5235	2015-06-10 16:36:44.0
DUO0423667	0722947001	S.N. Naushard	Complaints	Product Complaints	Washing Machines	Create	Spin Tub Is Not Working;	azeem3679	2015-06-10 16:40:17.0
DUO0423668	0112328406	Indika De Zoyza	Complaints	Product Complaints	Security Systems	Create	# Some units are not working;	rozanne4860	2015-06-10 16:44:01.0
DUO0423669	0715339808	D C H Fernando	Complaints	Product Complaints	Washing Machines	Create	not working properly;	pavithra5235	2015-06-10 16:44:25.0
DUO0423670	0718042961	A.M.S.Adikari	Complaints	Product Complaints	Washing Machines	Create	;/# Unusual sound is coming from the Washing Machine & E1 Error message appear on the screen.;;	sawandi5233	2015-06-10 16:49:31.0
DUO0423672	0714310769	S.Samarakoon	Complaints	Product Complaints	Refrigerators	Create	# Lower Compartment is over freezing.;/# As per the cx, this product has repaired two times, Cx is not satisfied with the product.;	sawandi5233	2015-06-10 17:08:30.0
DUO0423673	0754143474	Abdul Mahira Umma	Complaints	Product Complaints	Washing Machines	Create	# Washing machine is not functioning.;	dharshani3814	2015-06-10 17:19:14.0
DUO0423674	0452255793	Ruwan Nilaksha	Complaints	Product Complaints	Refrigerators	Create	Not Getting Cool;	azeem3679	2015-06-10 17:22:45.0