PROJECT REPORT ON Self Learning Bot REVIEW - III

Student Details

Roll No Name

20201CAI0104 Maheswar Reddy

20201CAI0131 Karthik Sharma

20201CAI0152 Arun Teja

20201CAI0096 Salapakshi Ganesh

Under the Supervision of:

Prof. Dr. Asif Mohammed H.B

December, 2023

DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING PRESIDENCY UNIVERSITY

BENGALURU

Abstract:

This Python script introduces a dynamic chatbot application developed using the tkinter GUI library, offering a multifaceted user experience. By integrating cutting-edge technologies like speech recognition, GPT-2 language modeling, and external APIs, the chatbot demonstrates versatility in tasks such as conversation handling, web searches, YouTube video playback, and language translation. The GPT-2 model enriches natural language understanding, while speech recognition facilitates seamless voice-based interactions. This abstract provides a succinct yet comprehensive overview, laying the groundwork for an in-depth exploration of the script's capabilities and functionalities.

Introduction:

This section serves as a gateway into the chatbot application, highlighting its robust features such as conversation handling, web searches, and language translation. Utilizing tkinter for GUI development and GPT-2 for language modeling, the script aims to deliver a sophisticated yet user-friendly interface. The diverse range of functionalities sets

the stage for an engaging and interactive user experience, fostering both text and voice-based interactions.

Source Code:

Import Libraries

import tkinter as tk

from tkinter import Entry, Button

import speech recognition as sr

import pyttsx3

import os

from transformers import GPT2Tokenizer, TFGPT2LMHeadModel

from sklearn.feature_extraction.text import TfidfVectorizer

from sklearn.metrics.pairwise import cosine similarity

import spacy

import json

import threading

from datetime import datetime

import pywhatkit

from googlesearch import search

import webbrowser

from PIL import Image, ImageTk

from googletrans import Translator

from gtts import gTTS

```
import pygame
import google_trans_new
from tkinter import simpledialog
# Load spaCy model for English
nlp = spacy.load("en core web sm")
# Load pre-trained language model (GPT-2)
tokenizer = GPT2Tokenizer.from_pretrained("gpt2")
gpt model = TFGPT2LMHeadModel.from pretrained("gpt2")
# Load or collect data for training/fine-tuning (replace with your
actual data loading)
with open('D:/downloads/tech.json', 'r') as file:
  data = json.load(file)
class ChatbotApp:
  def init (self):
    self.root = tk.Tk()
    self.root.title(f"NLPAssistant")
    self.root.geometry('1000x800') # Increased dimensions
    self.root.resizable(False, False)
    self.message = tk.StringVar()
    self.is listening = False
```

```
self.textcon = tk.Text(self.root, bd=1, width=70, height=15,
wrap='word', font=('Times New Roman', 12))
    self.textcon.pack(fill="both", expand=True)
    self.mes win = Entry(self.root, width=50, xscrollcommand=True,
textvariable=self.message, font=('Times New Roman', 12))
    self.mes win.place(x=1, y=720, height=60, width=679)
    self.mes win.focus()
    self.textcon.config(fg='black')
    self.textcon.tag config('usr', foreground='black',
justify='right',font=('Times New Roman', 14, 'bold'),
background='lightgreen')
    self.textcon.tag config('bot', foreground='black',
justify='left',font=('Times New Roman', 14, 'bold'),
background='lightblue')
    self.textcon.insert(tk.END, "\n")
    self.exit list = ['goodbye', 'bye', 'off']
    self.user icon path = "D:/downloads/user icon.png"
    self.bot icon path = "D:/downloads/bot icon.png"
```

self.greeted = False

```
self.user icon =
ImageTk.PhotoImage(Image.open(self.user_icon_path).resize((40,
40), Image.ANTIALIAS))
    self.bot icon =
ImageTk.PhotoImage(Image.open(self.bot icon path).resize((40,
40), Image.ANTIALIAS))
    self.mic image path = "D:/downloads/mic.png"
    try:
      mic icon = Image.open(self.mic image path)
      mic icon = mic icon.resize((mic icon.width // 2,
mic icon.height // 3), Image.ANTIALIAS)
      self.mic image = ImageTk.PhotoImage(mic icon)
    except Exception as e:
      print(f"Error loading mic image: {e}")
      self.mic image = None
    self.mic button = Button(self.root, image=self.mic image,
bg='blue', activebackground='white',
                 command=self.activate mic, width=12, height=2,
font=('Times New Roman', 14))
    self.mic button.place(x=800, y=720, height=60, width=110)
```

```
self.send button = Button(self.root, text='Send', bg='cyan',
activebackground='grey',
                   command=self.send msz, width=12, height=2,
font=('Times New Roman', 14, "bold"))
    self.send button.place(x=680, y=720, height=60, width=110)
    self.root.bind('<Return>', self.send msz)
    self.engine = pyttsx3.init()
    self.root.protocol("WM DELETE WINDOW", self.on close)
    # Add a vertical scrollbar
    scrollbar = tk.Scrollbar(self.root, command=self.textcon.yview)
    scrollbar.pack(side="right", fill="y")
    # Configure the text widget to use the scrollbar
    self.textcon.config(yscrollcommand=scrollbar.set)
    # Start the greeting in a separate thread
    threading.Thread(target=self.greet user).start()
    self.root.mainloop()
  def greet user(self):
    if not self.greeted:
      self.greeted = True
```

```
# Insert bot icon and name for greeting
      self.insert user('bot', 'Friday', self.bot icon)
      # Insert bot response for greeting
      self.insert message('bot', "Hi! I am Friday, your assistant.")
      current time = datetime.now().strftime("%I:%M %p")
      # Insert additional bot response
      self.insert message('bot', f"The current time is
{current time}")
      # Speak the greeting
      self.speak("Hello sir! I am Friday.")
      self.speak(f"The current time is {current time}")
  def send msz(self, event=None):
    usr input = self.message.get()
    usr input = usr input.lower()
    # Insert user icon and name
    self.insert user('usr', 'You', self.user icon)
    # Insert user input
    self.insert message('usr', f'{usr input}')
    if usr input.lower() in ["goodbye", "bye", "off"]:
      response = "Thank You sir, I hope I assisted you properly"
      # Insert bot icon and name
```

```
self.insert user('bot', 'Friday', self.bot icon)
      # Insert bot response
      self.insert message('bot', f'{response}')
      self.speak(response)
      self.is listening = False # Stop the microphone listening
thread
      return self.root.destroy()
    elif "play" in usr input.lower():
      # Open YouTube using pywhatkit
      pywhatkit.playonyt(usr input.replace("play", "").strip())
      response = f"Playing {usr_input.replace('play', '').strip()} on
YouTube..."
      # Insert bot icon and name
      self.insert_user('bot', 'Friday', self.bot_icon)
      # Insert bot response
      self.insert message('bot', f'{response}')
      self.speak(response)
      self.mes win.delete(0, tk.END)
    elif "search" in usr input.lower():
      search query = usr input.replace("search", "").strip()
      self.perform search(search query)
```

```
elif "translate" in usr input or "language" in usr input:
    self.trans()
    self.mes win.delete(0, tk.END)
  else:
    response = self.handle user input(usr input)
    # Insert bot icon and name
    self.insert user('bot', 'Friday', self.bot icon)
    # Insert bot response
    self.insert message('bot', f'{response}')
    # Speak only if the input is from the microphone
    if hasattr(self, 'input source') and self.input source == 'mic':
      self.speak(response)
    self.mes win.delete(0, tk.END)
def insert user(self, tag, name, icon):
  # Insert icon
  self.textcon.image create(tk.END, image=icon)
  # Insert name
  self.textcon.insert(tk.END, f'{name}: ')
def insert message(self, tag, message):
  # Insert user or bot message with the specified tag
  self.textcon.insert(tk.END, message, tag)
```

```
self.textcon.insert(tk.END, "\n")
    self.textcon.see(tk.END)
  def perform search(self, search query):
    try:
       search results = search(search query, num=1, stop=1,
pause=2)
      first result = next(search results)
       # Insert bot icon and name
       self.insert user('bot', 'Friday: here is the link', self.bot icon)
       self.textcon.tag_config('link', foreground='blue',
underline=True)
       self.textcon.insert(tk.END, f'{first result}\n', 'link')
       self.textcon.tag bind('link', '<Button-1>', lambda event,
link=first result: self.open link(link))
       self.textcon.insert(tk.END, "\n")
    except StopIteration:
       response = f"Sorry, I couldn't find information about
{search query}."
       # Insert bot icon and name
       self.insert user('bot', 'Friday', self.bot icon)
       # Insert bot response
       self.insert message('bot', f'{response}\n')
```

```
self.mes win.delete(0, tk.END)
def open link(self, link):
  webbrowser.open(link)
def activate mic(self):
  if not self.is listening:
    if self.mic_image:
      self.mic button.config(image=self.mic image)
    else:
      self.mic button.config(text="Mic")
    self.is listening = True
    threading.Thread(target=self.listen_continuously).start()
def listen continuously(self):
  r = sr.Recognizer()
  while self.is listening:
    engine = pyttsx3.init()
    rate = engine.getProperty('rate')
    engine.setProperty('rate', 170)
    voices = engine.getProperty('voices')
    engine.setProperty('voice', voices[1].id)
```

```
with sr.Microphone() as source:
  r.energy threshold = 400
  r.adjust for ambient noise(source, 1.2)
  # Insert bot icon and name
  self.insert user('bot', 'Friday', self.bot icon)
  # Insert bot response
  self.insert_message('bot', "Listening...")
  try:
    audio = r.listen(source)
    text = r.recognize google(audio)
    # Insert user icon and name
    self.insert user('usr', 'You', self.user icon)
    # Insert user input
    self.insert message('usr', f'{text}')
    self.input source = 'mic'
    # Handle the user input (speech-to-text)
    response = self.handle user input(text)
    # Insert bot icon and name
    self.insert user('bot', 'Friday', self.bot icon)
    # Insert bot response
    self.insert message('bot', f'{response}')
```

```
if self.input source == 'mic':
             self.speak(response)
        except sr.UnknownValueError:
           print("Friday: Sorry, I could not understand the audio.
Please try again.")
        except sr.RequestError as e:
           print(f"Friday: There was an error with the speech
recognition service: {e}")
  def speak(self, text):
    self.engine.say(text)
    self.engine.runAndWait()
  def handle_user_input(self, user_input):
    user keywords = self.extract keywords(user input)
    for example in data.get("intents", []):
      if "question" in example:
         question_keywords = [keyword for q in example["question"]
for keyword in self.extract keywords(q)]
         if all(keyword in question keywords for keyword in
user keywords):
```

```
return f"{answer}"
    input_ids = tokenizer.encode(user_input, return_tensors="tf")
    output = gpt model.generate(input ids, max length=150,
num_beams=5, no_repeat_ngram_size=2, top_k=50, top_p=0.95,
                   temperature=0.7)
    bot response = tokenizer.decode(output[0],
skip special tokens=True)
    # Adjust the response based on the user's technical ability
    technical ability = "tech" # You need to get this value from
somewhere
    if technical ability == "tech":
      # Customize response for technical users
      pass
    else:
      # Customize response for non-technical users
      pass
    candidate answers = ["Your first answer", "Your second
answer", "Your third answer"]
    relevancy scores = self.score relevancy(user input,
candidate answers)
```

answer = example.get("answer", [])

```
return bot response
  def extract keywords(self, text):
    doc = nlp(text)
    return [token.text.lower() for token in doc if token.is alpha]
  def score relevancy(self, user input, candidate answers):
    vectorizer = TfidfVectorizer()
    vectors = vectorizer.fit transform([user input] +
candidate answers)
    similarity matrix = cosine similarity(vectors)
    relevancy scores = similarity matrix[0][1:]
    return relevancy scores
  def trans(self):
    languages = google trans new.LANGUAGES
    # Insert bot icon and name
    self.insert user('bot', 'Friday', self.bot icon)
    # Check if the translation process is already ongoing
    if not hasattr(self, 'translation in progress'):
      # Insert bot response
      self.insert message('bot', 'Available Languages:')
```

Insert available languages in the GUI

```
for code, lang in languages.items():
         self.insert message('bot', f'{code}: {lang}')
      mic = sr.Microphone()
      r = sr.Recognizer()
      with mic as source:
        translator = Translator()
        # Get input language from user using simpledialog
        input language = simpledialog.askstring("Input Language",
"Select Language from:")
        # Get output language from user using simpledialog
        output language = simpledialog.askstring("Output
Language", "Select your Language To:")
         print("Speak the text that needs to be translated ..")
         r.adjust for ambient noise(source, duration=0.2)
        audio3 = r.listen(source)
        text3 = r.recognize google(audio3)
         print("You said: " + text3.lower())
```

Translate the user's question

translated_question = translator.translate(text3,
src=input_language, dest=output_language).text.lower()

Search for the translated question in the loaded JSON data

answer = self.get_answer(translated_question,
input_language)

self.insert_user('bot', 'Friday', self.bot_icon)
self.insert_message('bot', f'Translation: {answer}')
if hasattr(self, 'input_source') and self.input_source == 'mic':
 self.speak(answer)
self.textcon.insert(tk.END, "\n")

Set the variable to indicate that translation is in progress self.translation_in_progress = True return # Exit the function to avoid rerunning the translation process

If translation process is already in progress, clear the variable self.translation_in_progress = False

def get_answer(self, question, language):
 # Assuming 'data' is your loaded JSON data

```
for intent in data.get("intents", []):
      if isinstance(intent, dict) and "question" in intent:
         if intent["question"].lower() == question:
           return intent.get("answer", "I don't have an answer for
that.")
    # If the translated question is not found, use GPT-2 to generate
an answer
    return self.handle user input(question)
  def on close(self):
    self.is listening = False
    self.root.destroy()
if __name__ == "__main__":
  chatbot app = ChatbotApp()
```

Neural Network Model Creation:

#!pip install tensorflow transformers scikit-learn spacy

import json
import tensorflow as tf
from transformers import GPT2Tokenizer, TFGPT2LMHeadModel
from sklearn.feature extraction.text import TfidfVectorizer

```
from sklearn.metrics.pairwise import cosine similarity
import string
import spacy
import numpy as np
from tensorflow.keras.models import Sequential
from tensorflow.keras.layers import Dense, Dropout
from tensorflow.keras.optimizers import SGD
import random
from tensorflow.keras.models import load model
import pickle
# Load spaCy model for English
nlp = spacy.load("en core web sm")
# Load pre-trained language model (GPT-2)
tokenizer = GPT2Tokenizer.from pretrained("gpt2")
model = TFGPT2LMHeadModel.from_pretrained("gpt2")
# Function to load JSON data
def load json(file path):
  with open(file path, "r") as file:
    data = json.load(file)
  return data
```

```
# Function to train the neural network model
```

```
def train model(train x, train y):
  # Create NN model to predict the responses
  model nn = Sequential()
  model nn.add(Dense(128, input shape=(len(train x[0]),),
activation='relu'))
  model nn.add(Dropout(0.5))
  model nn.add(Dense(64, activation='relu'))
  model nn.add(Dropout(0.5))
  model nn.add(Dense(len(train y[0]), activation='softmax'))
  # Compile model using the newer version of SGD optimizer
  sgd = SGD(learning rate=0.01, momentum=0.9, nesterov=True)
  model nn.compile(loss='categorical crossentropy', optimizer=sgd,
metrics=['accuracy'])
  # Fitting and saving the model
  hist = model nn.fit(np.array(train x), np.array(train y),
epochs=200, batch size=5, verbose=1)
  model nn.save('chatbot.h5') # Save the model for future use
  print("\n")
  print("*" * 50)
  print("\nModel Created Successfully!")
```

Function to score answer relevancy using TF-IDF

```
def score relevancy(user input, candidate answers):
  vectorizer = TfidfVectorizer()
  vectors = vectorizer.fit transform([user input] +
candidate answers)
  similarity matrix = cosine similarity(vectors)
  relevancy scores = similarity matrix[0][1:]
  return relevancy scores
# Function to extract keywords using spaCy
def extract keywords(text):
  doc = nlp(text)
  return [token.text.lower() for token in doc if token.is alpha]
# Function to handle user input
def handle user input(user input, technical ability, test data):
  user keywords = extract keywords(user input)
  print(f"User Keywords: {user keywords}")
  for example in test data["intents"]:
    if "question" in example:
      question keywords = [keyword for q in example["question"]
for keyword in extract keywords(q)]
      if all(keyword in question keywords for keyword in
user keywords):
```

```
answer = example.get("answer", [])
        return f"Answer from JSON file: {answer}"
  input ids = tokenizer.encode(user input, return tensors="tf")
  output = model.generate(input ids, max length=150,
num beams=5, no repeat ngram size=2, top k=50, top p=0.95,
temperature=0.7)
  bot response = tokenizer.decode(output[0],
skip special tokens=True)
  if technical ability == "tech":
    # Customize response for technical users
    pass
  else:
    # Customize response for non-technical users
    pass
  candidate answers = ["Your first answer", "Your second answer",
"Your third answer"]
  relevancy scores = score relevancy(user input,
candidate answers)
  return bot response
```

Load or collect data for training/fine-tuning

```
data = load ison("/content/tech (1).ison")
```

train_x = np.random.rand(10, 5) # Placeholder values for training features

train_y = np.random.randint(2, size=(10, 3)) # Placeholder values for training labels

Train or fine-tune the model

```
train_model(train_x, train_y)
```

while True:

```
user_input = input("Enter the Question you want (type 'break' or
'quit' to exit): ")

if user_input.lower() in ["break", "quit"]:

   break

technical_ability = input("Enter the user's technical ability: ")

response = handle_user_input(user_input, technical_ability, data)
print(response)
```

Algorithms:

- 1. GPT-2 Language Model:
- Algorithm: Transformer-based architecture.
- Library: Hugging Face's Transformers.
- **Description:** The GPT-2 model is employed for natural language understanding and response

generation. It uses a transformer-based architecture to predict the next word in a sequence, capturing contextual dependencies in the input data.

2. TF-IDF Vectorization and Cosine Similarity:

- **Algorithm:** Term Frequency-Inverse Document Frequency (TF-IDF) and Cosine Similarity.
- Libraries: scikit-learn.
- **Description:** Used in the score_relevancy function, TF-IDF vectorization converts text data into numerical vectors, and cosine similarity measures the similarity between these vectors. This is utilized for scoring the relevancy of user input to predefined candidate answers.

3. Named Entity Recognition (NER) with spaCy:

- Algorithm: Statistical models for Named Entity Recognition.
- Library: spaCy.
- **Description:** The spaCy library is employed for Named Entity Recognition, identifying entities such as names, locations, and organizations in user input. This information can be utilized for more context-aware responses.

4. Translation with Google Translate:

- Algorithm: Neural Machine Translation (NMT) provided by Google Translate.
- Libraries: google_trans_new.

• **Description:** The script uses Google Translate's NMT algorithm for language translation. It sends requests to Google Translate API to obtain translations for user input.

5. Speech Recognition:

- Algorithm: Hidden Markov Models (HMMs) and deep neural networks for Automatic Speech Recognition (ASR).
- Library: speech_recognition.
- **Description:** The speech_recognition library integrates HMMs and deep neural networks for ASR. It converts spoken words into text, facilitating voice-based interactions.

Drawbacks:

1. Limited Context Understanding:

• The GPT-2 language model is powerful but may still have limitations in understanding complex contexts. Improving contextual understanding could enhance the relevance of generated responses.

2. Absence of Natural Language Understanding (NLU) Framework:

While the code uses named entity recognition
 (NER) with spaCy, integrating a more
 comprehensive Natural Language Understanding
 (NLU) framework could enhance the chatbot's
 ability to interpret user intents and entities.

3. Limited Error Handling:

• The code lacks comprehensive error handling, especially in scenarios where external APIs might fail or return unexpected responses. Robust error handling mechanisms would make the chatbot more resilient.

4. Speech Recognition Accuracy:

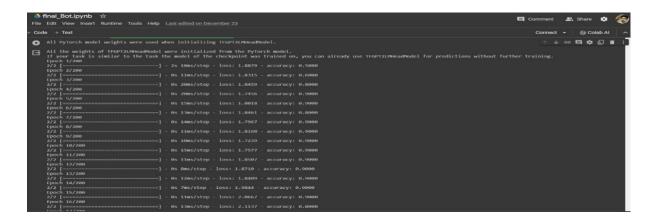
• The accuracy of the speech recognition module may be affected by ambient noise and variations in pronunciation. Fine-tuning or using more sophisticated models may improve accuracy.

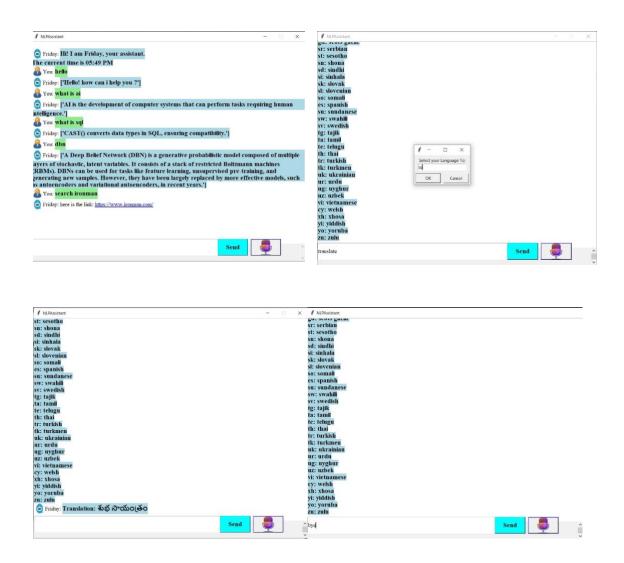
References:

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- A Survey on Chatbot Implementation in Customer Service Industry through Deep Neural Networks -https://ieeexplore.ieee.org/document/8592630

Result:





Conclusion:

In conclusion, the provided Python code introduces a versatile and interactive chatbot application leveraging advanced technologies such as GPT-2 language modeling, speech recognition, and external APIs. Despite notable functionalities, there are areas for improvement, including refining context understanding, enhancing speech recognition accuracy, and incorporating more sophisticated error handling.

The script stands as a foundation for a robust chatbot, offering a dynamic user experience, and future enhancements could amplify its capabilities for effective natural language interactions.