DEPARTMENT OF INFORMATION SYSTEMS AND TECHNOLOGY

SECOND SEMESTER 2024/2025– 27 MAY 2025

IA 424-TRUST MANAGEMENT IN E-COMMERCE

Assignment: Writing policy, Standards, regulations, and Guidelines for assessment, building and maintaining Trust in E-commerce (20 Marks)

Deadline: 6 June 2025

You are supposed to formulate groups of 6 students each and using any organization of your choice, write a handwritten report about Policy, Standards, regulations, and Guideline for assessment, building and maintaining Trust in

❖ <u>Business to Business E-commerce type</u> organization

❖ <u>Business to Consumer E-commerce type</u> organization

❖ <u>Consumer to Business E-commerce type</u> organization

Hints

Good report would include

1. Cover page.
2. Good logical flow
3. No copy and paste
4. Definition of important terms
5. Elaboration of the Trust model you have employed
6. Include relevant literature and specific examples from organization you have selected
7. Showing that you understood the E-commerce type organization
8. Critical thinking