ActPlease.com - Product Profile

What is ActPlease.com?

ActPlease.com is a Software as a Service (SaaS) offering for customer service & grievance redressal.   Customers, Citizens or any stakeholders can use this system to convey their requests, grievances or feedbacks in a very easy and convenient manner. The system instantly and automatically forwards that to the responsible agency or operators. Senior officers remain updated & alerted about in-time handling of the requests & grievances. ActPlease.com brings tremendous efficiency for the customer oriented organizations.

Who can benefit from ActPlease.com?

Any organization committed to customer satisfaction can benefit from ActPlease.com. These include: Industries, Industry Associations, NGOs, Banks, Co-operatives, Residential Communities, Clubs, Hotels, Restaurants, Hospitals, Schools & Colleges, Travel Agencies, Security Service Providers, Automobile dealers, shops and retail outlets, etc. Government departments, Corporations, Municipalities, Collectorate, District Pancha-yats, Police Administration, Public Representatives and Political parties can also benefit from ActPlease.com

How does ActPlease.com benefit the users?

ActPlease empowers Customers, Citizens, Employees or any Stakeholders can convey their service requests, grievances or feedbacks at any time, from any place using phone, mobile phone or web-portal. They need not know whom to approach for service. Act-Please.com instantly alerts the responsible authorities by SMS / Email to take actions. Senior Management gets updated about time-bound actions taken. The system helps in deriving preventive actions and reforms. ActPlease.com satisfies customers / citizens.

How can ActPlease.com be implemented?

ActPlease.com can be activated in just two to three hours. It can be quickly & easily configured to suit to the needs of an organization. No server or software installation is needed at the user end.   Web-based SMS services are necessary to use ActPlease.com

How much does ActPlease.com cost?

ActPlease.com costs Rs. 600 to Rs. 5000 per month (for a minimum 12 month contract) depending on the size of the user organization.