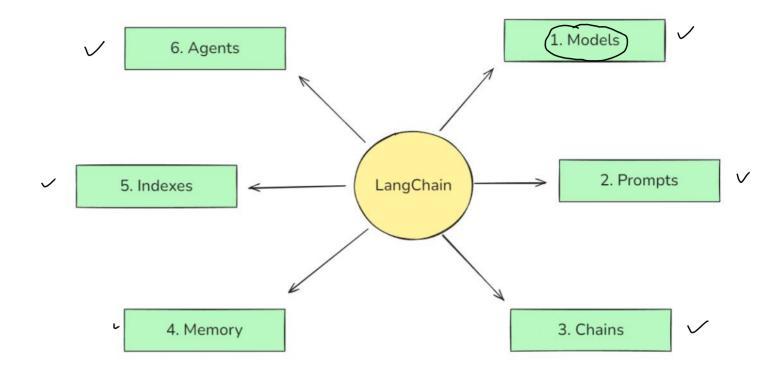
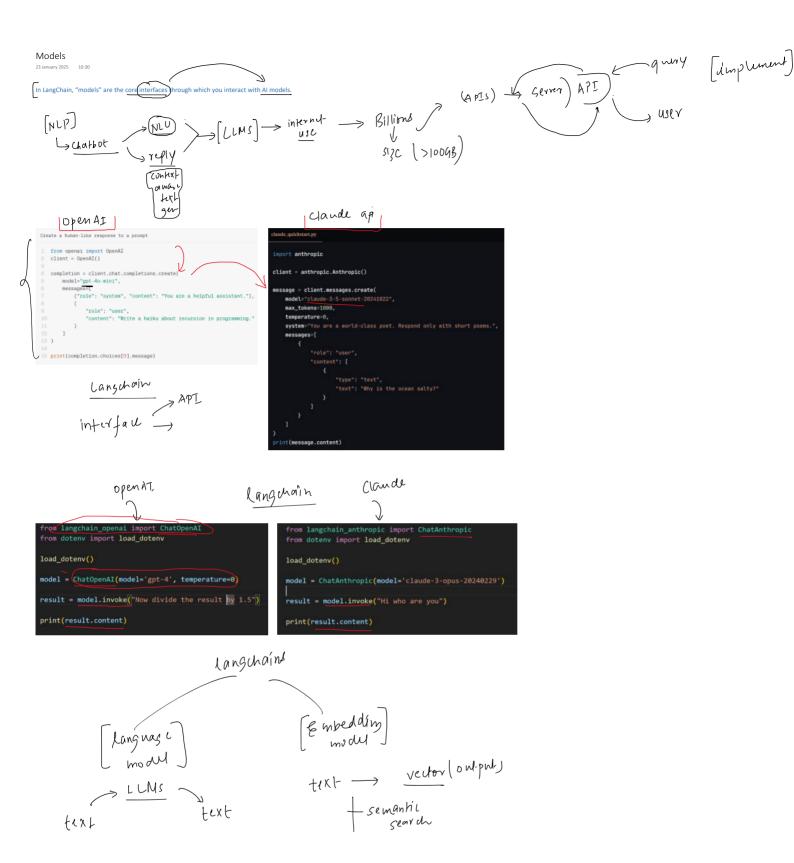
10:30





```
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```

1. Dynamic & Reusable Prompts

```
from langchain_core.prompts import PromptTemplate

prompt = PromptTemplate.from_template('Summarize(topic) in (emotion) tone')

print(prompt.format(topic='Cricket', length='fun'))
```

2. Role-Based Prompts

```
3. Few Shot Prompting
```

```
Classify the following customer support tickets into one of the categories: 'Billing Issue', 'Technical Problem', or 'General Inquiry'.

Ticket: I was charged twice for my subscription this month.

Category: Billing Issue
```

Inquiry'.

Ticket: I was charged twice for my subscription this month.

Category: Billing Issue

Ticket: The app crashes every time I try to log in.

Category: Technical Problem

Ticket: Can you explain how to upgrade my plan?

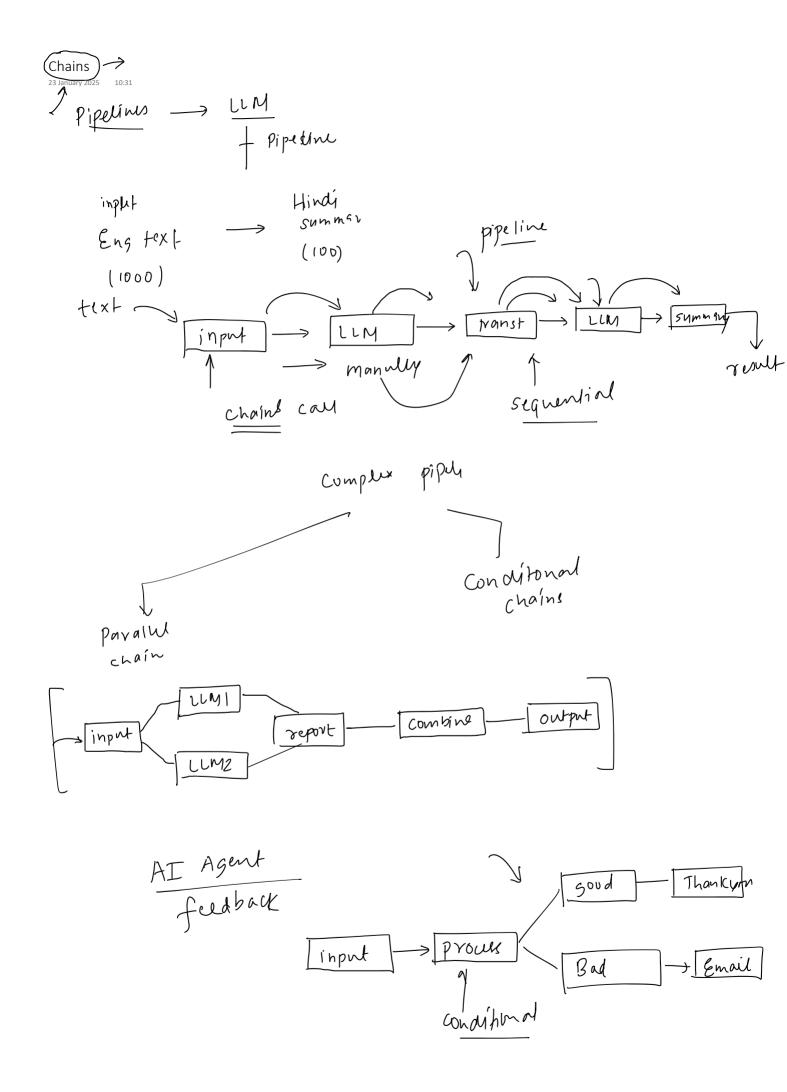
Category: General Inquiry

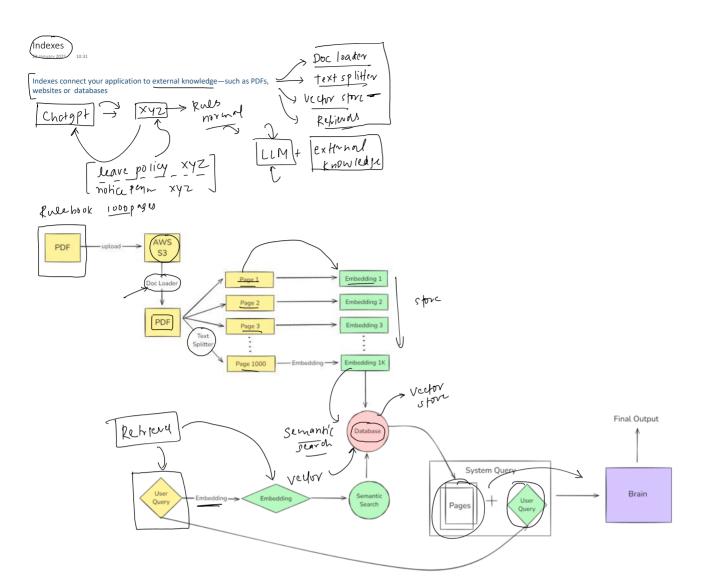
Ticket: I need a refund for a payment I didn't authorize.

Category: Billing Issue

Ticket: I am unable to connect to the internet using your service.

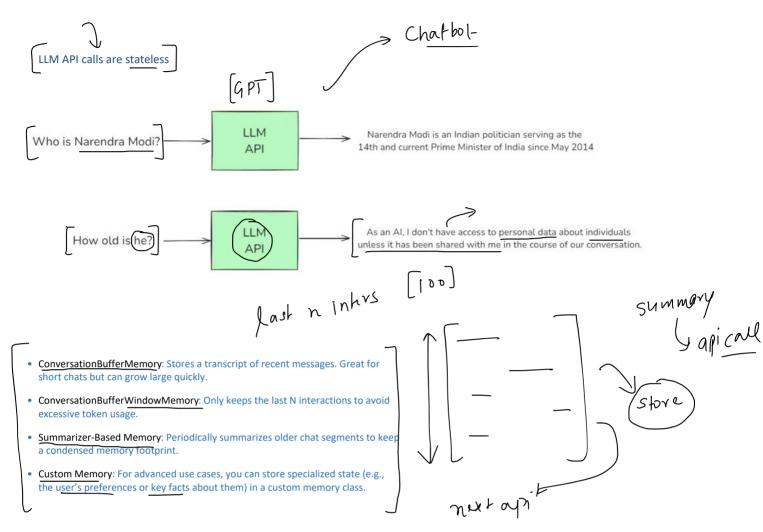
Category:





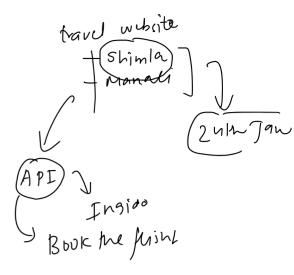
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