

Neeraj Pandey

System Engineer

Highly motivated and proficient SAP Basis Consultant with 2.6 years of experience, driven to deliver exceptional results. Seeking a challenging role where I can leverage my expertise to optimize SAP systems and contribute to the success of visionary organizations.

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📞 7523941731

📄 pandey1305.github.io/GetPortfolio/

🐙 github.com/pandey1305

EDUCATION

B.Tech

Babu Banarasi Das National Institute of Technology and Management, Lucknow (U.P)

05/2016 - 08/2020

81.45

Courses

- Computer Science and Engineering

Intermediate

Nav Jeevan Mission School, Kasia (U.P)

05/2013 - 06/2015

82.6

High School

St. Therese's High School, Padrauna (U.P)

2013

71.6

WORK EXPERIENCE

Tata Consultancy Services

SAP Basis Consultant

03/2021 - Present

Nagpur

Achievements/Tasks

- Hands-On experience with upgrades using SAINT/SPAM and SUM tool.
- Led system refresh activities and coordinated data transfers between landscapes, facilitating smooth testing and development processes.
- Conducted comprehensive system monitoring, proactively identifying and addressing performance bottlenecks, and optimizing system resources for peak efficiency.
- Modification of DB2 parameters in accordance with SAP recommendations.
- Provided comprehensive technical support and troubleshooting for clients, addressing and resolving incidents within defined SLAs.
- Led performance tuning initiatives, fine-tuning system parameters to enhance user experience and achieve superior system response times.
- Documentation of activities performed which benefits for auditing and helps smooth Knowledge transfer as well.

SKILLS

SAP Basis

Achievements/Tasks

- User Management like User Creation, deletion of user, users locks
- Core Knowledge in DBA
- Performing Pre & Post System Refresh activities
- Download and applying Support Patches and SAP Notes
- User Management like User Creation, deletion of user, users locks

PLATFORMS

IBM DB2 database

SAP

Linux

Windows

AIX

HANA (Basics)

MaxDB

ACHIEVEMENTS

Successfully performed SPS upgrade on multiple ABAP and Java landscapes.

Performed Refresh and System copy activity on multiple landscapes within stipulated time window avoiding any SLA breach.

Successfully performed Disaster Recovery testing (DR Drill).

Hands-On with Zero Downtime patching for cloud servers hosted on Azure cloud.

Performed successful component upgrades using SPAM/SAINT and SUM tool

Performed DB2 version and fix pack upgrade.

Performed successful MaxDB version upgrade

Performed multiple successful kernel upgrades

CERTIFICATES

SAP Basis Administration (Udemy)

Google Cloud Associate Certificate
(12/2023 - 12/2026)

LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency