PANDIYARAJAN S

SOFTWARE ENGINEER

CONTACT

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SKILLS

- Python
- Django
- Flask
- FastAPI
- JavaScript
- HTML/CSS
- React JS
- REST API
- API Integration
- SQL
- MongoDB
- GIT
- AWS
- Docker
- Kubernetes
- CI/CD Pipelines
- JSON
- Linux
- Agile
- Numpy
- Pandas
- Jira
- ServiceNow
- Machine Learning
- NLP
- NER

EDUCATION

ELECTRONICS AND COMMUNICATION ENGINEERING

Mepco Schlenk Engineering College

2018 - 2022

PROFILE

Results-driven Python Software Engineer with 3+ years of experience in backend development, REST API integration, and network automation. Proficient in Python, Django, Flask, and FastAPI for building scalable backend services. Skilled in React JS and JavaScript for frontend integration. Experienced with SQL and NoSQL databases, Docker, Kubernetes, and CI/CD pipelines. Adept at automation, production support, and delivering reliable software solutions in Agile environments. Proven success in collaborating with enterprise clients across the US, UK, and Singapore. I am actively seeking international job opportunities that offer visa sponsorship and am open to relocation and international travel

EXPERIENCE

SOFTWARE ENGINEER

AppViewX

Feb 2022- Apr 2025

- Designed and automated 100+ Python-based workflows for Certificate Lifecycle Management (CLM), including certificate discovery, renewal, revocation, and expiry notifications, enhancing performance and reducing manual intervention.
- Built a Django-based internal system for managing enterprise CLM, improving productivity by 67%.
- Developed a Flask application for automating F5 LTM object creation (virtual servers, pools, nodes, monitors), reducing errors and manual workload.
- Developed automation solutions using Integrated REST APIs with Python (Django/Flask/FastAPI) for various automation and monitoring use cases.
- Created Python-based automation for SSH and API-driven tasks, streamlining internal operations.
- Implemented cross-platform notification workflows (ServiceNow, JIRA, Slack, Teams, PagerDuty, BMC Remedy) to simplify PKI and infra structure monitoring.
- Experienced in working with enterprise customers across global regions, including the US, UK, and Singapore.
- Built and fine-tuned a conversational AI chatbot using NLP and NER for intelligent query handling.
- Provided real-time technical support during live calls with enterprise clients, ensuring timely resolution.
- Created automation scripts to handle customer issues and reduce support overhead.

SOFTWARE ENGINEER

Servion Global Solutions

Apr 2025 - Present

- Delivered comprehensive RingCentral RingEX and RingCX deployments by configuring Users, Sites, Roles, Templates, Queues, and IVRs, while managing global delivery teams across time zones to ensure successful client onboarding, scalable contact center operations, and consistent adherence to project timelines, budgets, and quality standards.

INTERESTS

- Exploring Global Technology Trends
- Startup Ecosystems and Innovation
- Traveling and Cultural Exploration
- Cross-Cultural Collaboration