# Pandiyarajan S

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#### Professional Summary

Results-driven Python Software Engineer with 3+ years of experience in designing, developing, and deploying scalable enterprise applications and RESTful APIs. Proficient in Python, Django, Flask, and FastAPI for building high-performance services, with strong expertise in SQL/NoSQL databases, AWS, Docker, Kubernetes, and CI/CD pipelines. Skilled in frontend integration (React.js, JavaScript, HTML, CSS) and delivering production-ready, user-friendly applications. Experienced in Agile environments with a proven track record of collaborating with global enterprise clients (US, UK, Singapore) to optimize productivity, reduce manual effort, and enhance system reliability.

## TECHNICAL SKILLS

Languages: Python, JavaScript

Frameworks: Django, Flask, FastAPI, React JS

Databases: PostgreSQL, MongoDB

DevOps & Tools:: Git, Docker, Kubernetes, AWS, Linux

Developer Tools: JIRA, ServiceNow, Postman, Insomnia, VS Code, PyCharm

#### EXPERIENCE

App View X

Software Engineer

Feb 2022 – Apr 2025

Coimbatore, TN

- Strong domain experience in Certificate Lifecycle Management (CLM) with CAs like Sectigo, DigiCert, Microsoft, F5 Load Balancers (LTM, GTM), DNS platforms (Infoblox, Bluecat), and Firewall devices/managers (Fortinet, Palo Alto, FortiGate, Panorama).
- Designed and Developed **100+ Python-based workflows** for Certificate Lifecycle Management (CLM), including certificate discovery, creation, renewal, revocation, and expiry notifications, enhancing performance and reducing manual intervention.
- Built a **Django-powered Certificate Lifecycle Management (CLM) system**, streamlining certificate operations and boosting productivity by **67**%.
- Developed and containerized Flask-based microservice APIs to automate F5 LTM object provisioning (virtual servers, pools, nodes, monitors), reducing errors, enhancing scalability, and accelerating deployments.
- Leveraged FastAPI to design and deploy secure, asynchronous APIs, ensuring high performance and reliability in production environments.
- Integrated cross-platform notification workflows across ServiceNow, JIRA, Slack, Teams, PagerDuty, and BMC Remedy, simplifying PKI and infrastructure monitoring.
- Built and fine-tuned an AI-powered chatbot leveraging NLP and Named Entity Recognition (NER), enhancing user query handling and improving end-user experience.
- Proficient in SQL and MongoDB queries, optimizing database interactions and performance.
- Proficient in AWS (S3, EC2, Lambda) for scalable deployment and serverless application management.
- Developed an internal AppViewX SDK, reducing API call failures and improving deployment stability.
- Collaborated with Product Owners for requirement gathering, effort estimation, functional specs preparation, and coordinated with cross-functional teams to deliver high-priority work orders on time.

Software Engineer

Apr 2025 – Present Chennai, TN

Servion

- Completed structured training on RingCentral UCaaS & CCaaS solutions, gaining hands-on experience in site creation, user/role/template management, IVR setup, call queues, ring groups, number porting, and extensions (limited, message-only, announcement-only), including Emergency Response Locations (ERLs).
- Assisted in kickoff scripts, project documentation, and client presentations, gaining exposure to project management practices, customer onboarding, and delivery processes.

### Django Based Certificate Lifecycle Management System | Python, Django, React JS

- Developed a Django-based system to automate certificate management, including creation, renewal, revocation, and expiry alerts.
- Implemented Python scripts to streamline tasks, reducing manual effort and minimizing errors in the certificate lifecycle.
- Designed a user-friendly interface that allows easy management of certificates and provides alerts for upcoming expirations.

#### Fullstack Portfolio Webapp with Django and React | Python, Django, React JS

• Developed and deployed a full-stack portfolio application with a React.js UI, Django REST backend, PostgreSQL database, and Nginx reverse proxy, fully containerized using Docker for scalability and ease of deployment.

#### Django-Based Ticket Management System | Python, Django

Developed a simple ticket management system using the Python Django framework, featuring a full UI and API
with JWT authentication, basic ticketing functionalities, and sentiment analysis based on the initial ticket
description.

## Student Management App | Python, Django

 Developed a Django-based student information management application with CRUD functionality, secure user authentication, and SQLite database integration, ensuring efficient and reliable data management.

**Jarviz** | Python, NLP, NER

- Developed a conversational AI chatbot with a precise NLU structure for both developers and non-developers.
- Implemented features to display data in various visualizations, such as graphs and charts

#### ACHIEVEMENTS

- Most Valuable Player Award (Sep 2023)
- Circle of Excellence Award (Nov 2023)
- Spot Award (Jan 2024)

## EDUCATION

# Mepco Schlenk Engineering College

BE - Electronics and Communication Engineering - 8.29 CGPA

Sivakasi, TN

2018 - 2022