

Reliable and upbeat worker successful at promoting customer loyalty, satisfaction, and purchases with consultative techniques and diligent attention to individual needs, excellent interpersonal, and relationship-building skills. Knowledgeable about product merchandising, and cleaning. Dedicated and dependable relationship-builder with excellent organizational strengths and superior work ethic. Computer proficient & knowledgeable and easily learns about the fundamental working of any provided software. Consistently open to taking feedback and working on the same to improve myself. Always excited to learn new things and to broaden my skill set. Willing to work on any provided role as per business needs and requirement.

EDUCATION

Bachelor of Computer Application

Sikh National College, Banga

05/2019 - 05/2022

Masters of IT (Software Engineering)

Charles Darwin University

07/2023 - Present

PROFESSIONAL EXPERIENCE

Crew Member

Hungry Jacks

07/2023 - Present

Palmerston, NT

Achievements/Tasks

- Prepared food according to Hungry Jack's standards, adhering to health and safety guidelines to ensure quality control.
- Collaborated with a diverse team of coworkers to ensure smooth operation during high-traffic periods.
- Developed strong verbal communication skills, Honed multitasking abilities, managing multiple responsibilities effectively during peak hours.

Retail and IT Support Assistant

G.S. Computers

05/2020 - 05/2022

Garhshankar, India

Achievements/Tasks

- Used strong interpersonal communication skills to convey information to customers.
- Interacted with customers via phone, email, and face-to-face at the front desk of the computer outlet.
- Provided IT support by setting up and maintaining computers and other necessary technology.
- Assisted clients and customers with the selection from the catalog of wide-ranging computer products.
- Learned various skills such as: Assembling computer hardware and troubleshooting software and hardware-related issues.

SKILLS

Excellent Verbal and Written Communication

Persuasive Selling

Computer Hardware Assembly

Responsible and Punctual

Dependable

Computer Proficiency and Microsoft Office

CERTIFICATES

C & C++ Training (05/2019 - 06/2019)

LANGUAGES

English

Professional Working
Proficiency

Hindi

Native or Bilingual
Proficiency

Punjabi

Native or Bilingual
Proficiency