



Via Noir Seoul

Frequently Asked Questions

Q	A
I don't see any roads in the Ingress app. Is there something wrong with my scanner?	You may have been surprised to see that roads are missing from your scanner screen. Don't worry, this is normal. Due to security laws in Korea, Niantic is currently unable to access detailed Korean map data. So no roads or buildings appear on our scanners. You should always check portal layouts on the intel map before setting out. It helps to fix the compass's position and compare the intel map, scanner and landmarks around you to find your way to specific portals. If you've reached a dead end, look for a way around! You can always ask a friendly Korean agent near you to help you out. We hope Via Noir Seoul will be a safe and fun anomaly with no one getting lost or into accidents!
How can I get a room to stay? Is there any benefit or special deal for Resistance visitors?	Global apps for accommodation are available in Korea as well, such as <u>Trivago</u> , <u>Hotels.com</u> , etc. Furthermore, we are making special deals with decent hotels to offer discounts to Resistance guests only. We offer affiliate link for <u>booking.com</u> , and listed up some budget hotels too. So hurry up registering and join our G+ community.
In what ways can I connect to the Internet and play Ingress?	You may be worried about using data connection in Korea, but roaming your phone is not the only answer. (Of course you can choose it.) Pocket Wi-Fi machine / prepaid SIM is available in the airport. You can get one in the airport (right up your way out from arrival), or even get one in your home via air-mailing.
Special deal for Resistance visitors to use Internet connection?	Pocket Wi-Fi rental at a discounted price is available only for Resistance visitors. You need to pre-register to use the service, so hurry up registering! We are also preparing for special data offer only to Resistance



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	during the Anomaly window. We'll upload related information as soon as it is confirmed, so register and wait in G+ community!
I'm done with GoRuck Stealth and nearly get exhausted.	<p>Have you heard about "Jjim-jil-bang (찜질방)", sort of Korean-style sauna? Unlike usual spa, they usually have sleeping room inside. You can take a rest washing and sleeping with fair price. They are easily seen around, or you may ask us or passersby.</p> <p>Near subway station or business area are located Motels. Though not with decent facilities, you can pay for just a few hours and take a nap.</p>
How can I get to Seoul from ICN airport?	<p>Train (subway) is an easier way to get out of the airport. Getting out from Arrivals, you should get down to B1 floor and go straight through the central aisle. (Porter is available so if you have huge carriers, just ask any personnel nearby.) At the end of the long aisle you can choose to take Express (fast but less often) or All-stop train. 2 websites below will show you details of the trains like timetable.</p> <p>1) https://www.arex.or.kr/ (ENG, CHN, JPN available at the top of the page)</p> <p>2) http://www.airport.kr/ (ICN official page / can choose languages at the upper-right side)</p> <p>There are so many buses, both express or intra-city buses, but you should check their route one by one with Google map application. You might find a direct bus route to your accommodation or registration site, etc.</p>



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I heard there is an integrated version of cards that can be used in various transportation.

Purchase: T-money card sells in vending machines of every subway station. Card price is about 4000 won, not refundable. Convenient store also provides various kinds of transportation card with same usage, but some of them may not be compatible out of metropolitan area, like distant rural cities.

Where can I buy it?

Recharge: You can recharge at the same place where you bought(subway station vending machines, or some stores with signs at the door). Language services are embedded in machines so that you can easily recharge them.

How can I use it?

How much is the price?

Refund: Losing your card means you cannot refund the rest amount of money in your card, so be careful. T-money cards are refundable at T-money desks in Seoul subway 1-8 line & Incheon subway line. If you can't find one, ask station employees. Card price itself is not refundable so you can get only the amount left, and there would some refund fee.

Tips: Transferring between different transportations are free/discounted. When you take another transportation (subway, bus) you **DON'T** pay another basic rate. Rather, when you place your card in front of the reader while getting off, it automatically calculate and charge for the total distance you have moved.

Caution: Transfer discounts only available with cards, not cash / successively take the same transportation will disable the discounts (the same number of bus, or subway again after checking out of subway) / total transferring counts up to 4 times in Seoul and around - may differ by regions / take your next transportation within 30 min in daytime, 1 hr in nighttime (2100 to 0700)



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I will just stay for a short time, so I don't want to buy that card.	Single-use ticket is available right next to the subway entrance, with 500 won deposit. After getting off, you can get refund putting card in refund machine. But transfer discounts are not provided with this.
Is there any single-use way available?	You can take a bus with cash, but usually 100 won+ more expensive than T-money cards. Of course no transfer discounts.

Special voucher for all-day transportation?	Discover Seoul Pass is available with the price of 39,900 won for one day. This is specially offered to foreigners only, expired in 24 hours from the first use. This contains transportation card function inside like T-money, and just showing this card may offer you discounts in various tourist sights. Downloading application in ENG/CHN/JPN may help you easily use this service. (10-20% discounts on city tour bus, palaces and museums.) http://discoverseoulpass.com/index.php/ko/welcome
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Purchase at:

ICN airport - KEB Hana Bank currency exchange booths (4 locations), KEB Hana Bank branch (B1 level), CU convenience stores (3 locations)

Seoul - Myeong-dong Tourist Information Center, the Hongdae branch of KEB Hana Bank, Seoul City Tour Bus ticket booths in front of Gwanghwamun Dongwha Duty Free Shop and in front of Dongdaemun Design Plaza (DDP)

My goal for this visit is to meet as many unique portals as possible.	Most of unique portal concentrations are easily accessible via public transportation. Only for UPV, hacking in a bus would be also quite beneficial. Still, it wouldn't be easy for you to wander around as a stranger. G+ community has been open for Resistance visitors with priceless
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Recommendation should be appreciated.	information of unique recommendation area, how-to, and which number for bus-gress.
I want to keep Korean-like mission medals in remembrance of #ViaNoir.	<p>Several mission arts are easily accessible in Seoul and nearby cities.</p> <p>You can get information from ingressmm.com or mosaic, but still we recommend some mission arts and also tips for doing it.</p>
I heard some application also provide English version. Any suggestion on usable/handy applications?	<p>Tripadvisor - Useful as other countries</p> <p>Agoda, Hotels.com - Usable</p> <p>Expedia - A bit expensive hotels than others as you know</p> <p>Airbnb - If you are new to this app, it may not be that abundant as other countries, but still usable to the existing users. clean and affordable</p> <p>Uber - Uber taxi is not easily seen. There are Korean version of those but not providing language services.</p> <p>Subway Korea - Subway timetable, direction. ENG/JPN</p> <p>I Tour Seoul - Clear information for tourists with AR services</p> <p>Google Map - One of the best way for strangers/visitors. Restaurant searching is also helpful as other countries</p>
Tourist information! I need! REALLY!!!	<p>http://www.visitseoul.net/</p> <p>Official page for sightseeing in Seoul, offering in multiple languages.</p> <p>Mission Day official missions are also considering these tourist attractions for you. Seoul Unique Recommendation for Resistance visitors may help you with planning your trip.</p>



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If I happen to have a problem but cannot communicate with people in English, what am I supposed to do?	Anywhere in Seoul, you can contact to the city call center by calling 120. If you need translation services, press 9. Outside of the Seoul, 02 120 would work for the same service (02 is the city code).
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