

Pangsua Vang

260 Wyndham Circle West, New Brighton, MN 55112 || (612) 850-8936 || pangsua26@yahoo.com

SUMMARY

Experienced Scrum Master/IT Project Manager with extensive experience in a variety of industries. Proficient in working either on the Business or Technology side with internal partners, directly with clients and with vendors. Results-driven management professional with experience in leading application and software development processes and methodologies; deployment of complex technology to meet global markets and internal customer needs involving geographically distributed teams; and complex system interactions with aggressive delivery timelines and financial targets.

PROFESSIONAL EXPERIENCE

Sr. IT Project Manager/ Scrum Master – IT Innovations & Operations PDO

ALL SOURCE @ DELTA AIR LINES, Eagan, MN

SEP 2015 – APR 2020

- Management and servant leader of scrum teams; responsible for multiple concurrent IT product categories, resource allocation/capacity, and all related project documentation, financials, and reporting.

ePMO Project Manager – Enterprise Project Management Office

DIGITAL RIVER, Minnetonka, MN

APR 2014 – SEP 2015

- Responsible for leading enterprise-wide strategic programs across multiple product platforms and teams; ensuring international product and payment compliance.

Product Manager – Digital Solutions, Consumer Loyalty & Engagement, Incentives and Sweepstakes

OPTUM HEALTH (UNITED HEALTH GROUP), Golden Valley, MN

AUG 2011 – MAR 2014

- Served as the Incentives and Sweepstakes product subject matter expert. Built solutions to engage consumers in an ongoing relationship that empowers them to keep improving their health; Designed, developed, managed, and implemented client specific healthy engagement tactics for incentive programs.

CONSULTANT

JUL 2008 – AUG 2011

Project Manager/ Business Solutions Consultant – Wells Fargo & Company, Wholesale Strategic Technologies

- Provided project management and analysis for integration and non-integration initiatives across five different program areas within the Wholesale Strategic Technologies Project Management Office.

Infrastructure Project Lead – Target Corporation, Database Technologies - SQL

- Lead for full development and life-cycle experience of SQL Server database creation, upgrade, patching, and hardware refresh across Target Corporation, Headquarters, Distribution Locations and Target Stores.

Project Manager – Ameriprise Financial, RiverSource

- Provided analyst and integration requirements in support of the Technology – Messaging & Collaboration Workstream within the RiverSource Asset PMO; focusing on the migration and integration of a new Messaging & Collaboration platform.

Project Manager – Wells Fargo & Company, Enterprise Messaging & Collaboration

- Provided IT project management and analyst expertise on the retirement and provisioning of Wells Fargo's Enterprise SMTP e-mail routing channels.

TOOLS/METHODS

Agile | Scrum | Waterfall | JIRA | VersionOne | Confluence |
PPM | Planview | Clarity | ServiceNow | HP Quality Center |
Tableau | Business Objects | SAP |

EDUCATION & CERTIFICATIONS

- Full Stack Web Development, University of MN, Sept. 2020
- Certified ScrumMaster, #1072255
- International Relations B.A., University of MN, Dec. 2000

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FULL STACK WEB DEVELOPMENT CERTIFICATION

The Browser <ul style="list-style-type: none">▪ HTML▪ CSS JavaScript▪ jQuery▪ Bootstrap▪ Materialize CSS	Dev Tools <ul style="list-style-type: none">▪ Heroku▪ Git▪ GitHub	Server Side <ul style="list-style-type: none">▪ Templating Engines▪ Sessions▪ Writing tests▪ Node.js▪ Express.js▪ Creating APIs▪ MVC▪ User Authentication▪ ORM (Sequelize)
API Interaction <ul style="list-style-type: none">▪ APIs▪ JSON▪ AJAX▪ Real Time Cloud Database via Firebase	Databases <ul style="list-style-type: none">▪ MySQL▪ MongoDB	
Cutting Edge Development <ul style="list-style-type: none">▪ React.js		CS Fundamentals <ul style="list-style-type: none">▪ Algorithms▪ Data Structures