



# General Rules & Guidelines

*This document is only a summary of Rimbo's Terms and Conditions and does not replace them. This document is not personalized for you. The full information, including your obligations and rights can be found in the Rimbo Terms and Conditions - you should read them carefully.*

Welcome to the new way of renting! By choosing Rimbo, you are helping the world move towards a deposit-free future!

Here at Rimbo we are excited to help you move into your new home in a cost-efficient, fast & easy way!

The following document is a summary of what Rimbo is and how it works - now and throughout your entire stay at your new home.

## What is [Rimbo](#)?

Rimbo helps you to move cheaper, easier and faster. Rimbo is a simple, secure and affordable alternative to paying a cash deposit by reducing your move-in costs.

## How does Rimbo work?

Instead of paying an expensive additional deposit or guarantee, Rimbo enables you to keep the deposit money in your pocket, so you can spend it on coffee, travel - or anything else!

You simply register your card with Rimbo. Instead of paying an expensive cash deposit, it's that simple - it's free and Rimbo does not block your card in any way!

## Pay only when necessary

You only pay for what you are responsible for. Simply pay with your card at 'check out'. This way, instead of paying thousands of euros upfront, you can pay only if and when there is a charge.

## With Rimbo you are safe

Your card registration is limited up to the set limit in your rent contract - exactly like a cash deposit - not more.

**Don't worry:** All charges above the agreed limit will be rejected by Rimbo. Once you 'check out' and 60 days after the end of the rent contract pass - your card registration will be cancelled.

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## Important for you:

- Be open and honest with us - we are here to help.
- You must update your personal and payment information on our online platform whenever there are changes to these.


- You must keep your card details up to date and valid at all times, otherwise you will have to immediately pay the cash deposit to the landlord.  
**Please, note:** Rimbo reports to credit agencies and bureaus all non-payments. Rimbo may trigger a collection procedure if Rimbo is unable to charge you due to you not providing and/or maintaining a valid payment method with sufficient funds throughout the period of your tenancy.

**You understand that:**

- You are responsible exactly like with a cash deposit and guarantees:
    - To pay rent on time
    - To take good care of the apartment and pay for any damages if you caused them
    - To keep your obligations according to the rent agreement.
  - *Rimbo is not an insurance. We are a financial solution for you and your landlord.*
  - When multiple tenants rent: Each must use Rimbo. All lawful charges can be recovered from any individual tenant.
    - All charges will be divided equally between you and your flatmates
    - You might have to pay, jointly and severally, for charges against other tenants in case they don't do so
  - You must pay for any charges when they are submitted.
  - All your rights and obligations are described in the Rimbo *Terms and Conditions* - please make sure you read it.
  - Legal deposit in cash equivalent to one month rent is required by law and you are obliged to transfer this amount to your landlord.
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In case you have any questions or need additional information, we are here for you!

 [info@rimbo.rent](mailto:info@rimbo.rent)

 0034 623 063 769

Thank you for choosing to work with Rimbo! We are proud to have you on board.

Good luck with your move, enjoy your new home and until your next move!



[www.rimbo.rent](http://www.rimbo.rent)