# **Table of Contents**

B2C Services	>	Channel	Integrations
--------------	---	---------	--------------

Channel Integrations		2
----------------------	--	---

## **Channel Integrations**

### **Overview**

#### **Note**

Delhivery One platform has two modes: Direct Manifestation & Order Management Mode. This feature is available only on Order Management mode, refer to this article

Channels are the sources of your orders. A customer places an order on one of your channels or you place an order on behalf of your customer on any of the channels. The orders can later be fulfilled, processed, and delivered.

In Delhivery One, you can have both online channels and offline channels.

Online orders will be fetched to Delhivery One automatically at a regular interval.

Offline orders can be created in the custom channel.

For online orders, the order status will be synced automatically to the online channels once the shipment is manifested & delivered.

Currently, Delhivery One has integration with Shopify, Woocommerce, soon we should have Amazon, Flipkart and other marketplaces.

#### **Note**

For manifesting orders fetched from online channels, dimensions (LBH) is not mandatory.



## In this Section

Add Custom Channel
Add Shopify Channel
Add Woocommerce Channel