# MEDICAL INVENTORY MANAGEMENT

**COLLEGE NAME**: PPG COLLEGE OF ARTS AND SCIENCE, COIMBATORE

**COLLEGE CODE:** 2753

TEAM ID: NM2025TMID25860

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# INTRODUCTION

#### PROJECT OVERVIEW:

Medical Inventory Management is a critical aspect of healthcare operations, focusing on the systematic control of medicines, consumables, and medical equipment within hospitals and clinics. Inefficient inventory practices can lead to shortages, wastage, increased operational costs, and risks to patient safety.

This project proposes a structured inventory management system designed to streamline stock monitoring, automate replenishment processes, and integrate supplier coordination. The system leverages database management, real-time tracking, and demand forecasting to ensure optimal utilization of resources. By implementing such a solution, healthcare institutions can improve service quality, enhance operational efficiency, and ensure the timely availability of essential medical supplies.

Features such as automated stock alerts, expiry date monitoring, supplier integration, and demand forecasting help prevent wastage while improving resource allocation. By adopting this system, healthcare organizations can enhance patient care, maintain compliance with medical regulations, and achieve significant cost savings through optimized inventory control.

#### **OBJECTIVES:**

#### **Ensure Uninterrupted Availability of Medical Supplies.**

To maintain continuous availability of essential medicines, surgical tools, and other healthcare supplies, avoiding stock-outs that can affect patient care.

#### > Optimize Inventory Levels.

To prevent overstocking or understocking by maintaining the optimal quantity of each item based on usage trends and shelf life.

# > Improve Cost Efficiency

To reduce unnecessary spending through bulk purchasing, supplier negotiations, and minimizing emergency procurements due to poor inventory planning.

#### > Track and Monitor Inventory in Real-Time

To implement systems (like barcode/RFID or inventory software) that provide real-time updates, allowing accurate tracking of stock movement and usage.

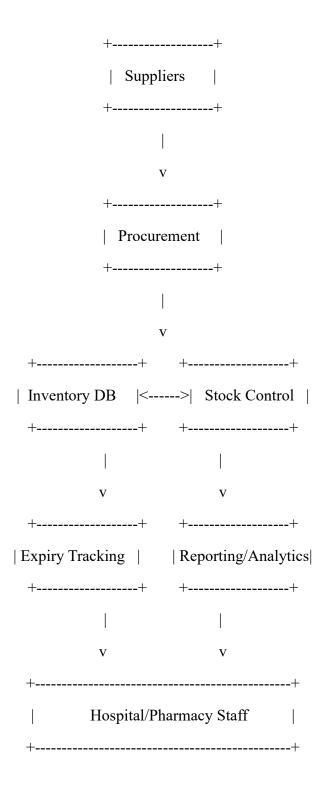
#### **Enhance Patient Safety**

To ensure only safe, valid, and approved medications and equipment are in use by monitoring expiry dates, batch numbers, and recalls

#### > Streamline Procurement Processes

To automate and optimize the ordering process based on consumption rates, supplier performance, and lead times.

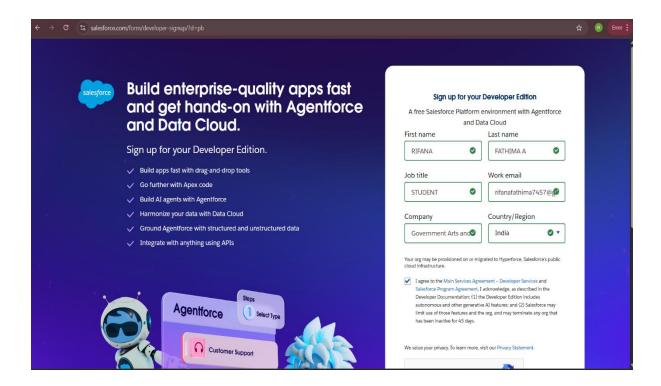
#### DIAGRAMMATIC FLOW OF MEDICAL INVENTORY:



# **DEVELOPMENT PHASE:**

# **Creating Developer Account:**

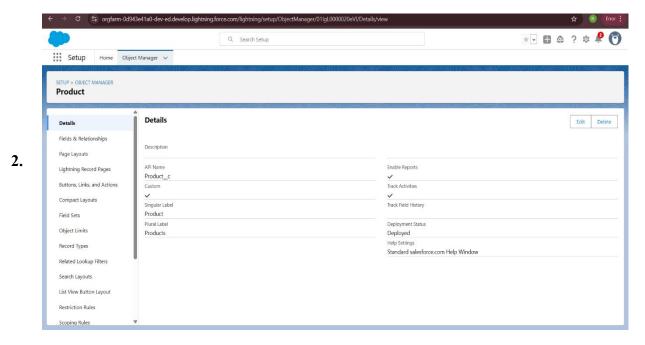
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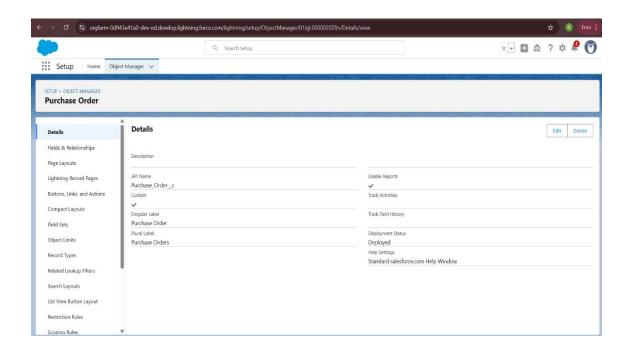
Here we created our developer account on salesforce and then we started to create our project.

#### **CREATING CUSTOM OBJECTS:**

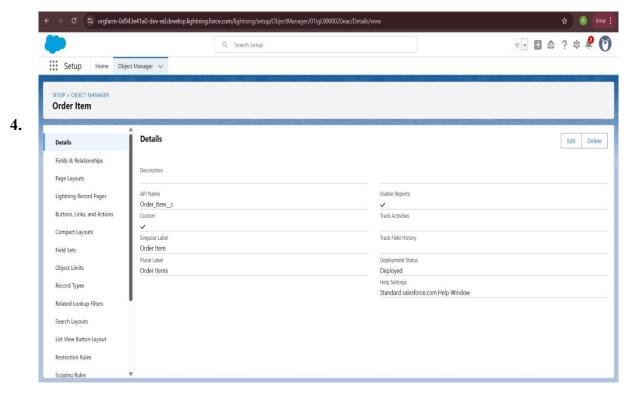
#### 1. PRODUCT



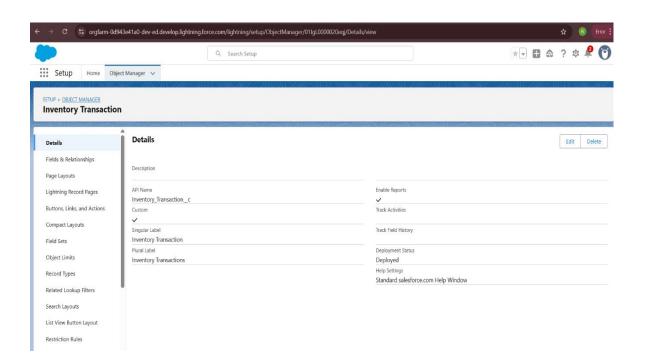
## **ORDER**



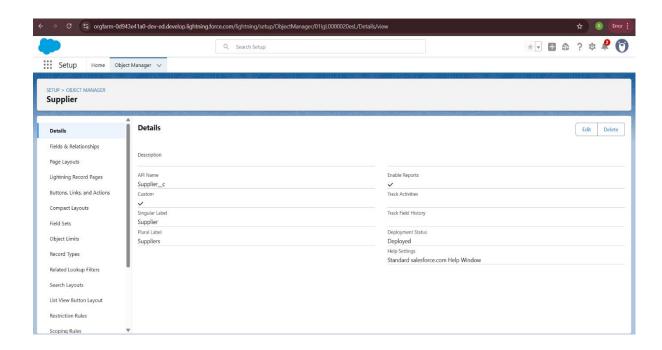
#### 3. ORDER ITEM



## **ANSACTION**

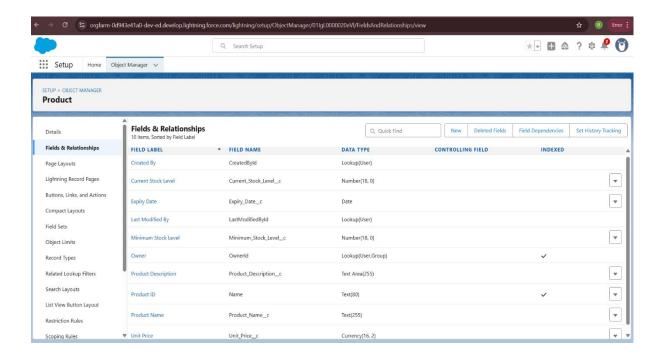


#### 5. SUPPLIER

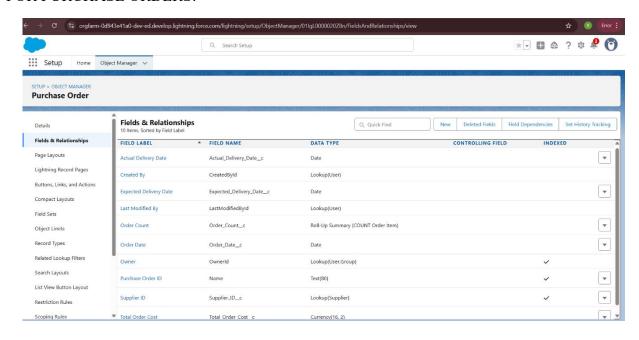


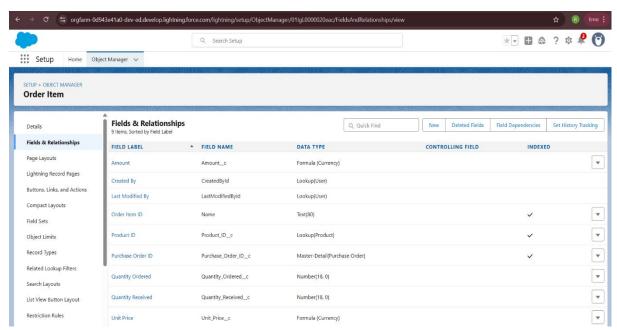
#### **CONFIGURED FIELD AND RELATIONSHIPS:**

#### FOR PRODUCTS:



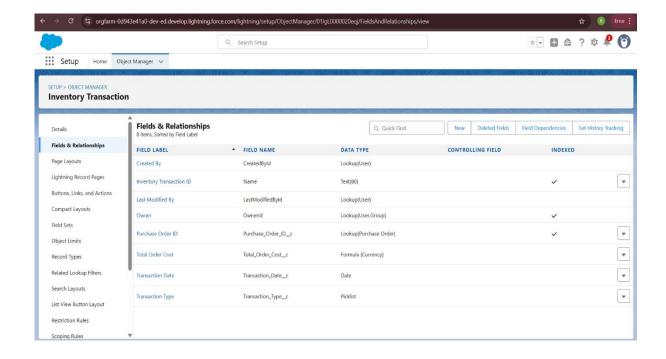
#### FOR PURCHASE ORDERS:



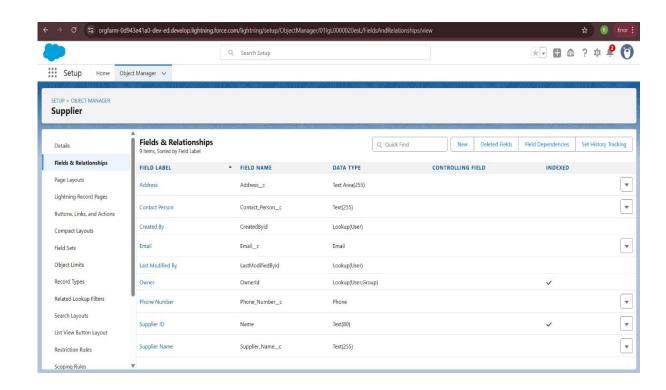


FOR ORDER ITEMS:

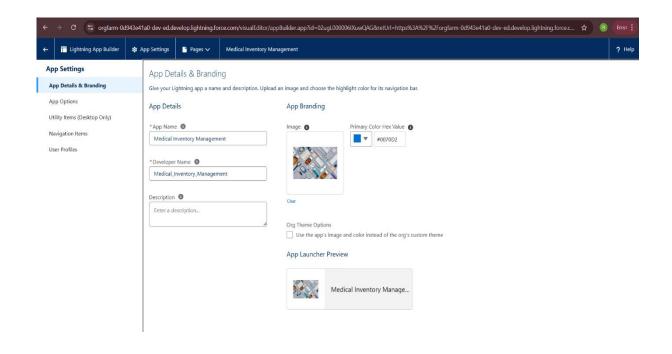
#### FOR INVENTORY TRANSACTIONS:

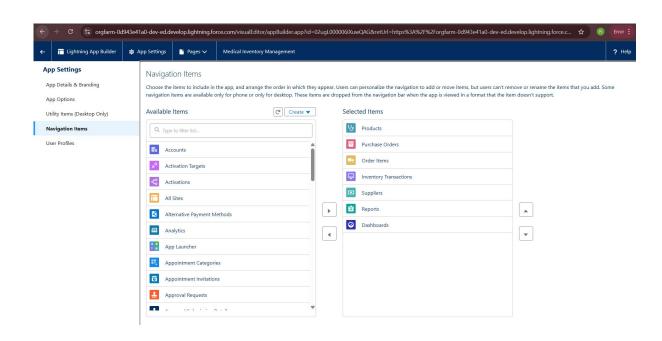


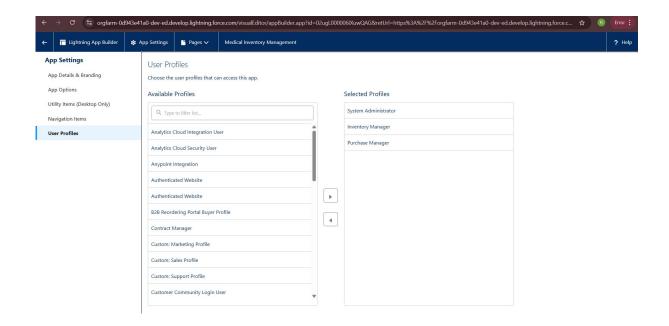
#### FOR SUPPLIER:



# DESIGNED A LIGHTNING APP NAMED MEDICAL INVENTORY MANAGEMENT WITH APPLICABLE TABS.

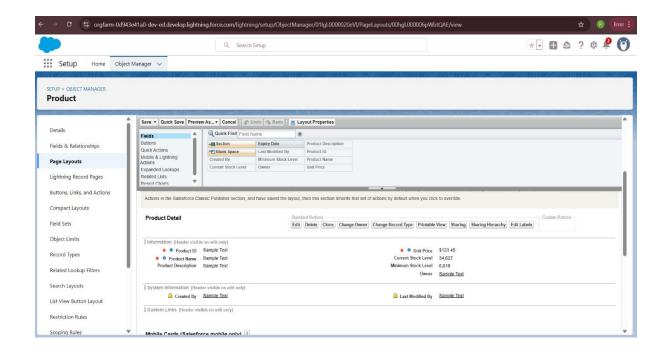




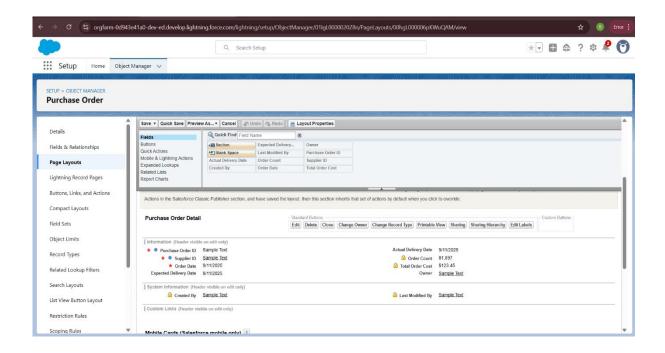


# HOW INFORMATION IS ORGANIZED AND SHOWN ON A CUSTOM OBJECT'S PAGE

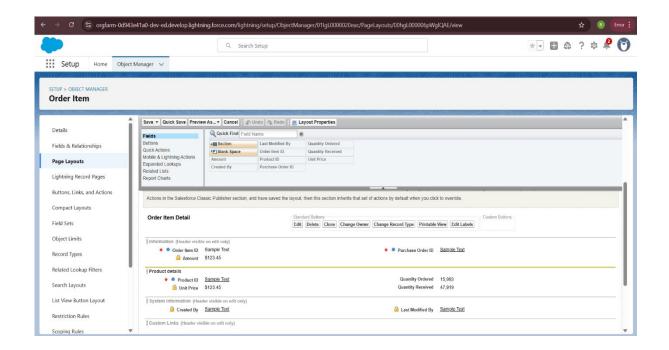
#### PAGE LAYOUT FOR PRODUCT OBJECT



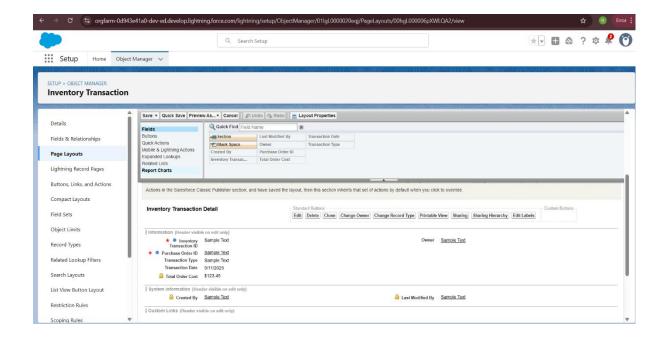
#### PAGE LAYOUT FOR PURCHASE ORDER OBJECT



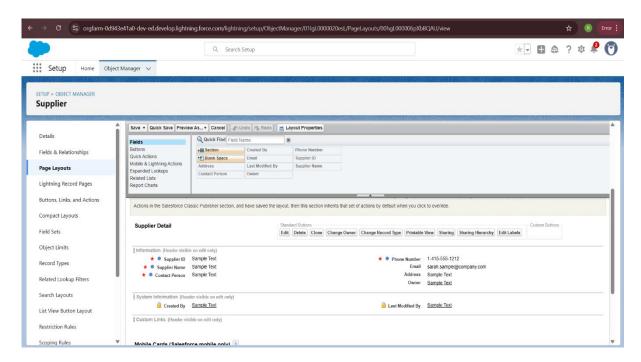
#### PAGE LAYOUT FOR ORDER ITEM OBJECT



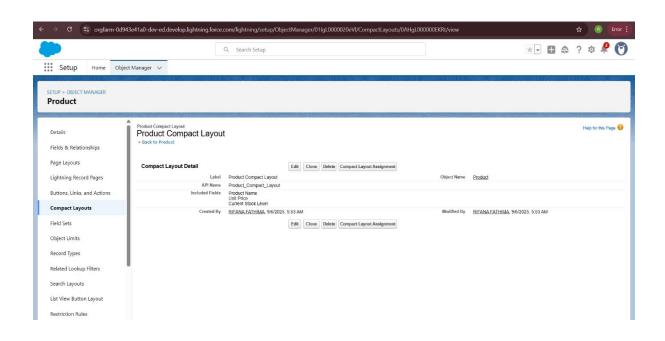
#### PAGE LAYOUT FOR INVENTORY TRANSACTION

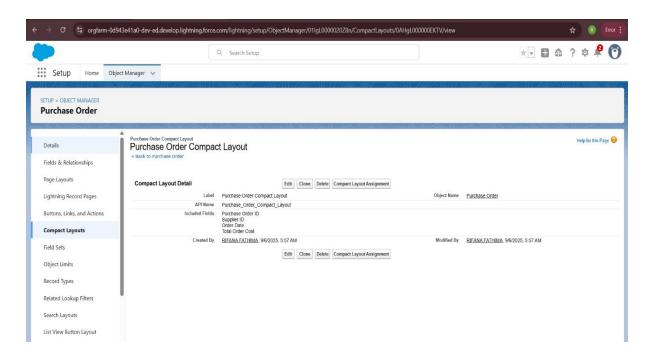


#### PAGE LAYOUT FOR SUPPLIER

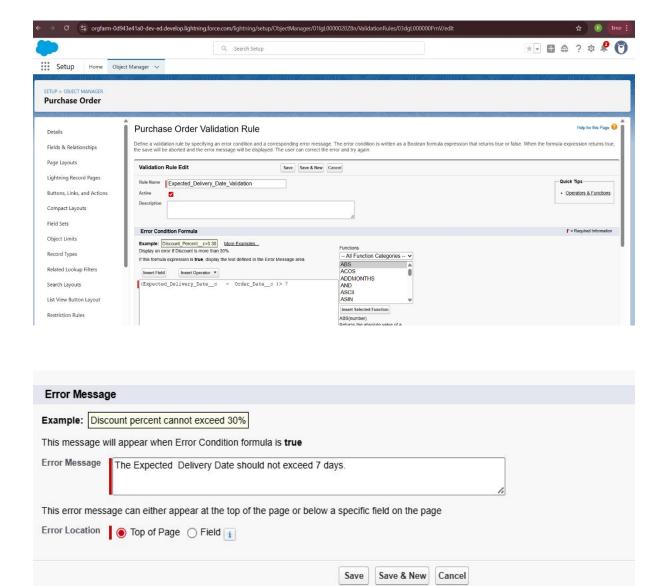


#### COMPACT LAYOUTS FOR PRODUCT AND PURCHASE ORDER OBJECTS





#### IMPLEMENTED A VALIDATION RULE FOR PURCHASE ORDER OBJECT



#### **PROFILES**

Profiles control a user's permissions to objects, fields, tabs, apps, and other settings. Each user in Salesforce must be assigned a profile, and the profile assigned to a user determines what they can see and do in the system.

Here we have created Inventory management profile and Purchase management profile.

#### **ROLES**

Roles are used to control record-level access and define the hierarchy of an organization, determining the level of visibility and sharing of records among users. Roles work in conjunction with profiles to provide a robust security model. While profiles control what actions users can perform (object and field permissions), roles control which records users can see based on their position in the hierarchy.

Here we have created roles for Purchasing management and Inventory management.

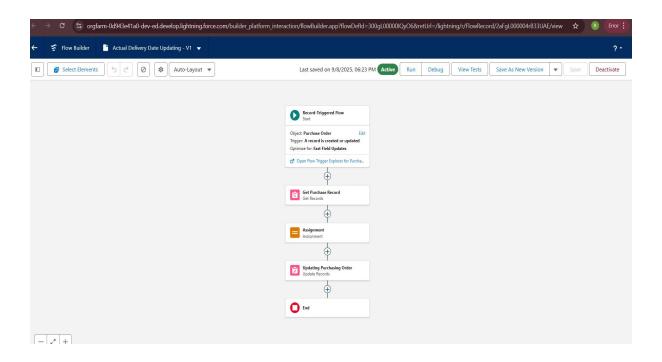
#### PERMISSION SET

Permission set allow administrators to grant additional access to various tools and functions without altering the user's profile. They are particularly useful for providing specialized permissions to specific users without the need to create multiple profiles.

Here we have given permission set to a user named John Purchase M.

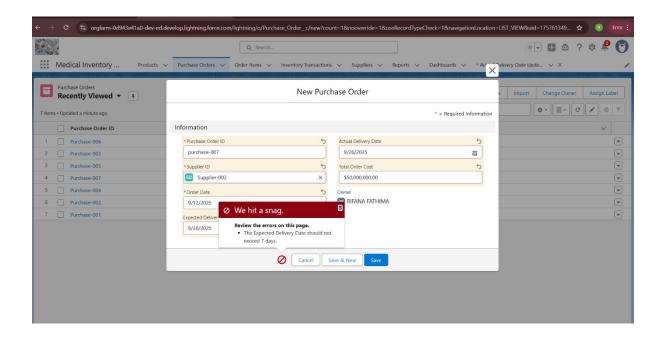
#### **FLOWS**

Established flows to update the Actual Delivery Date.



#### FUNCTIONAL AND PERFORMANCE TESTING

#### **VALIDATION RULE**



#### **TRIGGERS**

### APEX TRIGGER

Created an Apex Trigger named CalculateTotalAmountTrigger on Order\_Item\_c to recalculate the total amount of the parent order (Order) whenever its related order items change.

Total Records	Total Order Count	Total Total Order Cost
7	5	\$81,490,977.00

#### **APEX CLASS**

Created an Apex class named CalculateTotalAmountHandler to keep the parent Purchase Order's total cost (Total\_Order\_cost\_\_c) always accurate.

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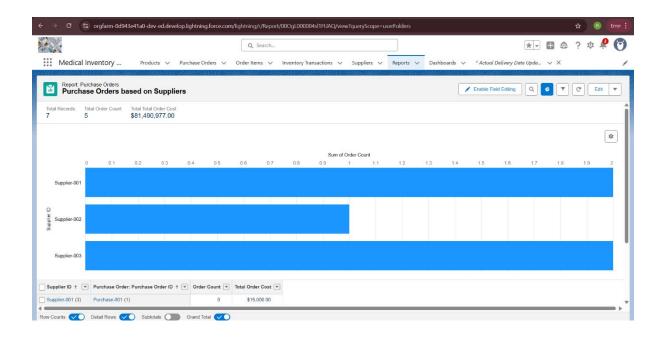
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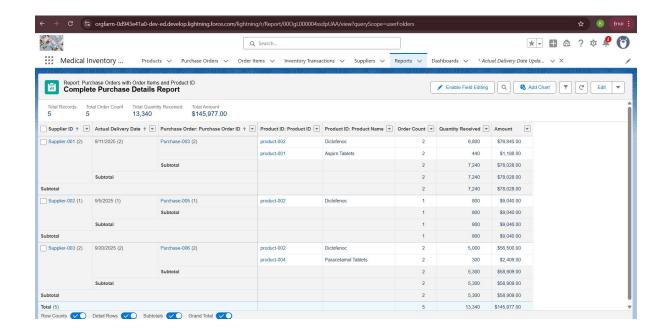
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```

#### **REPORTS**

We have created reports for two data: i)Purchase Orders based on Suppliers

ii)complete purchase detail

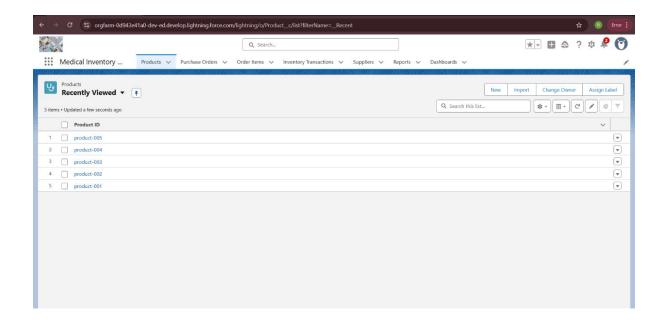




# **RESULTS**

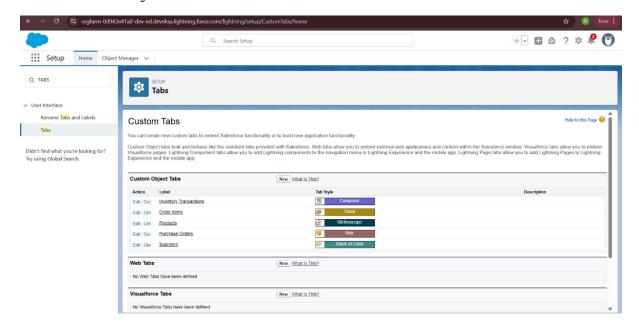
### **OUTPUT SCREENS**

#### MEDICAL INVENTORY MANAGEMENT APP



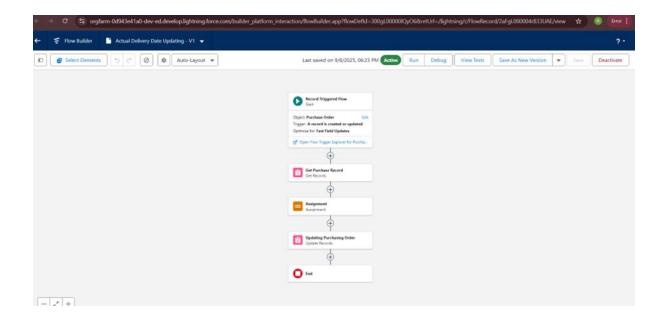
#### **TABS**

# Created tabs for objects

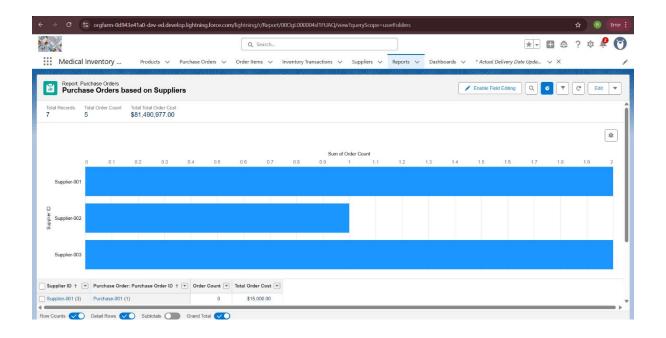


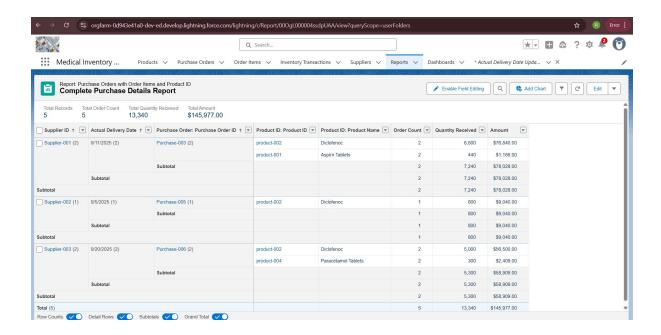
### **FLOWS**

#### ACTUAL DELIVERY DATE UPDATING

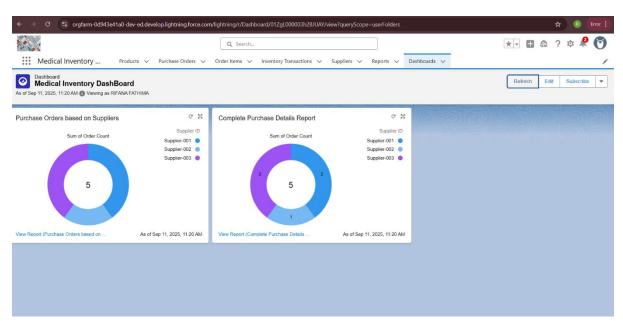


#### **REPORTS**





#### **DASHBOARDS**



#### PRONS AND CONS OF MEDICAL INVENTORY MANAGEMENT

#### **PRONS:**

- Ensures Availability of Supplies
- Prevents stockouts of critical medicines, equipment, or consumables
- Saves lives by ensuring treatments aren't delayed.
- Reduces Wastage
- Tracks expiry dates and avoids overstocking
- Minimizes financial loss from expired or unused items.
- Improves Patient Safety
- Ensures only valid and safe supplies are used.
- Reduces risks of errors (like using expired drugs)
- Cost Control & Efficiency
- Optimizes purchasing and storage
- Reduces unnecessary spending.
- Better Decision-Making
- Reporting and analytics help forecast demand.
- Managers can negotiate better with suppliers.
- Time-Saving Automation
- Features like auto-reorder and barcode scanning reduce manual work.
- Regulatory Compliance
- Maintains accurate records for audits and healthcare regulations.

#### **CONS:**

- High Initial Setup Cost
- Advanced inventory systems (software + hardware) can be expensive.
- Training Requirement
- Staff need training to properly use the system.
- Resistance to adopting new technology can be a challenge. Dependence on Technology
- System downtime, bugs, or cyber-attacks can disrupt operations.
- Data Entry Errors
- If staff enter wrong data (e.g., quantity, batch number), reports and stock tracking become unreliable.
- Maintenance Costs
- Regular updates, support, and system maintenance add ongoing costs
- Integration Challenges

- Sometimes hard to integrate with other hospital systems (like billing or electronic medical records).
- Risk of Over-Reliance
- Too much dependence on automation can cause issues if manual checks are ignored.

# **CONCLUSION**

The Medical Inventory Management system provides an effective solution to one of the most critical challenges in healthcare: ensuring the right supplies are available at the right time while minimizing costs and wastage. By automating processes such as stock tracking, expiry monitoring, supplier management, and real-time reporting, the system reduces human errors and enhances operational efficiency. This not only supports better decision-making and regulatory compliance but also directly contributes to improved patient safety and service quality. Although initial implementation requires investment in technology and training, the long-term benefits in terms of reliability, cost savings, and optimized resource utilization outweigh these challenges. Therefore, a well-structured medical inventory management system is essential for sustainable healthcare operations and for strengthening the overall quality of patient care.

#### **APPENDIX**

Source Code: provided in Apex Class and Trigger

CalculateTotalAmountHandler.apxc

```
}
    }
    if (isUpdate || isDelete) {
      for (Order Item c ordItem: oldItems) {
        parentIds.add(ordItem.Purchase Order Id c);
      }
    }
    Map<Id, Decimal> purchaseToUpdateMap = new Map<Id, Decimal>();
    if (!parentIds.isEmpty()) {
      List<AggregateResult> aggrList = [
        SELECT Purchase Order Id c, SUM(Amount c) total Amount
        FROM Order_Item__c
        WHERE Purchase Order Id c IN:parentIds
        GROUP BY Purchase Order Id c
      ];
      for (AggregateResult aggr : aggrList) {
        Id purchaseOrderId = (Id)aggr.get('Purchase Order Id c');
        Decimal totalAmount = (Decimal)aggr.get('totalAmount');
        purchaseToUpdateMap.put(purchaseOrderId, totalAmount);
      }
      List<Purchase Order c> purchaseToUpdate = new
List<Purchase Order c>();
      for (Id purchaseOrderId : purchaseToUpdateMap.keySet()) {
        Purchase Order c purchaseOrder = new Purchase Order c(Id =
purchaseOrderId, Total Order cost c =
purchaseToUpdateMap.get(purchaseOrderId));
        purchaseToUpdate.add(purchaseOrder);
      }
      if (!purchaseToUpdate.isEmpty()) {
        update purchaseToUpdate;
```

```
}
}
CalculateTotalAmountTrigger.apxt

trigger CalculateTotalAmountTrigger on Order_Item__c (after insert, after update, after delete, after undelete) {
    CalculateTotalAmountHandler.calculateTotal(Trigger.new, Trigger.old, Trigger.isInsert, Trigger.isUpdate, Trigger.isUpdelete);
```

}