

Make List of sub-processors

Sub-processor name and processing location	Description of processing
<p>Amazon Web Services Inc., Seattle, United States Hosting location can be selected by customer:</p> <ul style="list-style-type: none"> • Hosting locations for non-European Customers: Ireland (Dublin), or United States (North Virginia) • Hosting location for European Customers: Ireland (Dublin) or Germany (Frankfurt) 	<ul style="list-style-type: none"> • Options for hosting of the make.com Cloud Service
<p>Freshdesk, Inc., San Francisco, California</p> <ul style="list-style-type: none"> • Hosting location: Germany (Frankfurt) 	<ul style="list-style-type: none"> • Operation of Support Ticketing Tool
<p>Our applicable Affiliates:</p> <ul style="list-style-type: none"> • Celonis SE, Germany • Celonis Deutschland GmbH, Germany • Celonis, Inc., United States • Celonis Ltd., United Kingdom • Celonis SAS, France • Celonis Schweiz GmbH, Switzerland • Celonis India Private Ltd., India • Celonis s.r.o., Czech Republic 	<ul style="list-style-type: none"> • General support of Services through personnel of such Affiliate • Customer Support is mainly provided by personnel of the entity in the Czech Republic
<p>Userflow, Inc., San Francisco, California</p> <ul style="list-style-type: none"> • Hosting location: USA (Google Cloud Platform) 	<ul style="list-style-type: none"> • Customer engagement tool, User experience - onboarding process (pop-ups, messaging, etc.)
<p>Peaberry Software, Inc. Beaverton, Oregon (Customer.io)</p> <ul style="list-style-type: none"> • Hosting location: USA 	<ul style="list-style-type: none"> • Customer engagement tool for automated messaging, incl. onboarding emails
<p>Candu, Inc., Walnut, California</p> <ul style="list-style-type: none"> • Hosting location: USA 	<ul style="list-style-type: none"> • Customer engagement tool, 'Native' User experience (e.g. resource center)
<p>MongoDB Limited, Dublin, Ireland</p> <ul style="list-style-type: none"> • Hosting location for EU customers: Germany (Frankfurt), Ireland (Dublin) • Hosting location for non-EU customers: United States (North Virginia) 	<ul style="list-style-type: none"> • Cloud based database used by customers for scenarios creation