# ANTONIOS PAPAKONSTANTINOU

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#### **EDUCATION**

Bachelor's Degree in Computer Science (7.49/10) Dept. Of Digital Systems University of Piraeus | Piraeus, Greece Sep 2020 – Sep 2024

- **Notable Modules:** Programming Languages (Python, Java, C++), Probability and Statistics, Databases, Web Development (HTML, CSS, JavaScript), Cybersecurity Fundamentals, Network Security, Software Engineering, Artificial Intelligence.
- Bachelor's Thesis

Title: Smart Cities: Privacy and Security | Supervisor: Prof. Stefanos Gritzalis

**Description**: Explored the challenges and solutions in ensuring privacy and security within the framework of smart city infrastructures. Focused on data protection mechanisms, secure communication protocols, and privacy-preserving technologies for IoT devices and urban networks.

**Grade**: 10/10

High School Diploma (18.5/20) High School of Falani | Larissa, GR Sept 2017 - Jun 2020

#### PROFESSIONAL EXPERIENCE

Military Service – Software Development Role

Hellenic Army | KEPYES 225 Mesogeion, Cholargos, 15561, ATTICA Nov 2024 - Jul 2025

 Military Communication Systems | Information Systems Maintenance | Web Development | System Reliability | Team Collaboration | Technical Challenges Resolution

Junior Web Developer (Internship/Remote)

Anveto Marketers, St. Krinis 30, Nea Ionia 142 35

Dec 2024 – Feb 2025

Development and maintenance of websites and web applications, optimizing performance, debugging issues, and ensuring a seamless user experience using HTML, CSS, JavaScript, PHP, MySQL, React, Angular, GitHub, and WordPress.

## Junior IT Engineer

Digi Solutions, Ave. Vouliagmenis 286, Agios Dimitrios

Jul 2024 - Nov 2024

Support and maintenance of IT systems, solving technical problems and implementing solutions for the efficient operation of the company's IT infrastructure

# **Contact Center Agent – Chat Customer Support NOVA**

Jan 2023 – Jul 2024

ICAP, Ave. El. Venizelou 2, Kallithea 176 76

Customer support, dealing with requests, answering questions

# **Contact Center Agent – Chat Customer Support WIND**

Sep 2022 – Jan 2023

ICAP, Ave. El. Venizelou 2, Kallithea 176 76

Customer support, dealing with requests, answering questions

### **Contact Center Agent – Phone Customer Support WIND**

Feb 2022 - Sep 2022

ICAP, Ave. El. Venizelou 2, Kallithea 176 76

Customer support, dealing with requests, answering questions

### **SKILLS**

**Languages:** Greek (native speaker), **English** (C2 – fluent),

IT skills: Microsoft Office | Programming (Python, Java, Kotlin) |

Web Development (HTML, CSS, JavaScript, Bootstrap) | Databases (MySQL, MongoDB), RESTful APIs, Git