Assignment 1

ATTRIBUTES FOR THE DATABASE (also a preview of how it looks)

Product View Page
- A table contains:
    - Code
    - Name
    - Price
    - Release Date
    - EDIT/DELETE

Product Attributes (in add/edit pages)
- Code
- Name
- Price
- Release date (Month/day/Year e.g. 12/1/2015)
    - In the add or Delete page (The Release Date attribute includes the time as well besides the Date)

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Technicians View Page
- A table containing:
    - Name
    - Email
    - Phone
    - EDIT/DELETE

Technician Attributes
- Name
- Email
- Phone number (format of phone # **800-555-1234**)

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Customer View Page
- A table containing:
    - First and Last name
    - Email
    - City

Customer Attributes
- First name
- Last name
- Address
- City
- Province
- Postal Code
- Country (must select: Dropdown)
- Email (optional)
- Phone (optional)

All other fields required:

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Incident Preview Page
- A table containing:
  - Title
  - Customer (First and last name)
  - Product (product name)
  - Date Opened
  - Edit/Delete

Incident Attributes
- Customer (First and last name (dropdown))
- Product (dropdown)
- Title (Title of the incident (e.g. Error Launching Program))
- Description (Allows multiline entry)
- Technician (default: "Assign a technician" -> Dropdown selection)
- Date Opened (1/10/2020 12:00:00AM)
- Date Closed (same formatting as date opened)