

**OSO**

OFICINA SOLUCIONES DIGITAL

REGISTRO PROPIEDAD INTELECTUAL PRINCIPADO DE ASTURIAS.  
Asientos Registrales N°05/2016/58 y 05/2016/384

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N 05/2016/58 and R.N. 05/2016/384

**OSO**

DIGITAL SOLUTION OFFICE

## DSO COMPLAINANT AGREEMENT

D.N.I/ PASAPORTE	
Nombre	
Apellido 1	
Apellido 2	
Dirección	
Código Postal	
Tfno fijo <b>No obligatorio</b>	
Tfno móvil	
E-mail	
Web <b>No obligatorio</b>	

1. The DIGITAL SOLUTIONS OFFICE is committed to providing clear, transparent and prompt solutions in accordance with the DSO Standard Working Procedures for the effective protection of citizens, public and private entities against any kind of corruption, fraud or abuse of power.
2. The DSO Complaints or Suggestions for Improvement service is FREE of charge to the COMPLAINANT.
3. The COMPLAINANT agrees to ACCEPT and IMPLEMENT the SOLUTION provided by the OSD - DIGITAL SOLUTIONS OFFICE in accordance with the established Complaints and Suggestions for Improvement Procedure.



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## GDPR -DATA PROTECTION CLAUSE-

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (RGPD2016/679), we inform you that the data directly provided by you - and which you expressly authorize to be processed - and for which DIGITAL SOLUTION OFFICE is the Data Controller, are legitimately processed based on a business relationship and the performance of the tasks agreed in this contract, to carry out the necessary procedures for the provision of the services agreed, as well as the administrative procedures linked to said services. Said data will be processed in a mixed format and managed for the purpose described above, and access to the same by unauthorized third parties will not be permitted.

You have the right to access, rectify, modify, delete, limit, and cancel all this data, to exercise your right to portability, to be forgotten and/or not to have profiles created, as well as to revoke your consent, by simply sending your request to the Data Controller, DIGITAL SOLUTION OFFICE, via its e-mail address: [gdpr@digitalsolutionoffice.com](mailto:gdpr@digitalsolutionoffice.com) , putting the right you wish to exercise in the subject line.

You, as the data subject, are obliged to provide up-to-date, accurate, and truthful data. We will keep your data active for as long as we maintain our professional relationship with you.