Covering letter - Paris Apostolopoulos (415-425-0517)

Dear sir or madam,

I have worked for Yahoo and for Google in roles that included Project Management, Team Leadership, performance evaluation in search engines, shopping experiences, maps, search verticals, data quality. During that time, I was closely working with engineers and product owners for the improvement of in-production or in-development products. I have led different teams of evaluators In the US and Internationally where I set evaluation and research goals, compiled findings and escalated to the related teams.

Maps Experience - Facebook

I am currently working for the Facebook Open Street Maps project where I am evaluating Data accuracy for machine generated map data contributions.
In addition, I am responsible for the training of colleagues on basic map principles, how spatial information and data collection works and maps object analysis.

Maps Experience - Google

In my two year involvement, I accomplished the following:
I oversaw the mapping production evaluation for ~25 countries of the 1 2.1 , 12.2 , 13.1 and 13.2 launch cycles,
I coordinated the work of five Domain Leads for the In-Operations processes,
I created and managed the team's internal website that is used for the communication of project goals, ongoing education and structural team changes,
I assisted ~30 Data Specialists with InOps related policy guidelines, issues resolution and creation of communication channels with all client teams and remote locations,
I initiated and established a works prioritization model in order to achieve transparency and effective communication of tasks between Program Managers, engineers, remote offices and the Data Specialists,
I conceptualized and led a team for the registration and road quality labeling of the National road network of Greece, constituted of 2,000+ national and provincial routes,
I created audit reports for street geometry, outlay quality and driving directions priority,
I evaluated the route consistency, street names and driving directions quality confirmation for the country of Greece,
I evaluated and compared geopolitical codes and Points of Interest data comparison,
location placement and verification.

Leadership and Project Management Experience - Yahoo

During my work at Yahoo, I was responsible for debugging, triage and escalations. In particular:
I was in charge of the debugging, escalations and triaging of issues that would be identified on several verticals (Yahoo search, shopping, local, news).
I was in charge of the managing of the internal Query Triage tool for the update of symptoms and root causes.
I was managing two different teams of triage specialists where I would give them prioritization, guidance and training in the triage and debugging process.
I was responsible for the shift management and planning of the people working on the Query Triage tool.

Technical knowledge

I am a Full Stack Immersive program graduate and have deployed Full Stack apps (http://writeit.pro, http://listme.xyz, http://hangman.pro, http://sportytourist.com). I currently continue writing code for my personal development and improvement of technical knowledge. I am comfortable with the usage of languages like Javascript, SQL, Node.js, Python.
Words that can characterize me are versatility, adaptability, hard work, knowledge of different topics and high quality performance - which I can support with at least 10 different references.

Kind regards,

Paraskevas (aka Paris) Apostolopoulos