Dynamic Enhancement

IVR1000 series

IVR 1000 platform is easy and simply voice automated with fewer human operators needed to be fully operational. IVR 1000 can be integrated into certain iPBX or Skype For Business system over SIP protocol. The IVR1000 series products can be matched up with all Paradoxes devices and allow for maximum serviceability at a solid price and benefit.

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SYSTEM FEATURE

- Up to 100 IVR channels
- Linux base platform
- Auto Attendant
- Thai/English Prompt
- IPBX and SFB support
- Menu dialing
- ACD support *option
- IP trunk voice recording *option

SYSTEM SPECIFICATION

- VM Platform *option
- RACK type platform
  - Intel Xeon 4C Processor
  - 300 GB 2.5in HDD
  - Networking : 2 x Gigabit Ethernet
  - Min Operating Temperature: 10 °C
  - Max Operating Temperature:35 °C
  - Humidity Range Operating: 20 - 80%
  - Voltage Required : AC 120/230 V (50/60 Hz)