# Ronald Dembly

**Computer Science Student** 

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# **Objective**

Soon-graduating Vanier College computer science student looking to pursue a career in Web development.

# **Education**

# **DEC Computer Science Technology**

Vanier College

Montreal, January 2020 – present

# High School diploma / International program diploma (PEI)

Laurier MacDonald High School Montreal, 2016-2020 Graduated with honors

# **General Skills**

- Motivated and hard worker
- Quick learner and good team player
- French language: good in writing, reading and oral
- English language: advanced in writing, reading and oral

# **Awards and Honours**

#### **DEAN's Honor Roll**

Excellent R-score Vanier College, Winter 2021

#### **DEAN's Honor Roll**

Excellent R-score Vanier College, Fall 2020

# **Work Experience**

# **Technical Support Technician**

ABC SERVICES, May 2021 — present

- Receive and handle technical requests and incidents.
- Respond to technical incidents and requests providing a resolution to tickets.
- Monitor ticket records and advises relevant support team of actions taken.
- Ensure that incidents and requests are handled according to agreed upon procedures.

# **Maintenance Technician**

XYZ SERVICES, May 2019 — Aug 2019

- Train new employees and show them the procedures.
- Repair products that had to be shipped and marked.
- Inspect newly built tents to fit regulations.
- Keep track inventory and product line.

# **Technical Skills**

# **Programming, Scripting, and Description Languages**

Java, JavaScript, Python, C#, C, PHP, HTML, CSS, JSON, XML

# **Programming Paradigms**

Object Oriented Programming, Front-end and Back-end development

# **Operating Systems and Environments**

Windows 10-11, Linux, Android, VirtualBox

# **Code Version Management**

Git and GitHub

# **Database Management Systems**

Oracle and MySQL

# **IDEs**

Netbeans, IntelliJ

# References available upon request