

PHILANI KEMELE

DESKTOP SUPPORT

Currently residing @ KwaMashu | philanikemele23@gmail.com | 067 660 7194

EXPERIENCE:

- **BeSpoke International Group**

- Mount Edgecombe
- April 2023 – August 2023
- Customer Service Agent as well as Floor and Desktop Support
- Matalan (UK Campaign)
- Reason for leaving: To work with Defence Intelligence of the SANDF on cryptography for on-field operatives.

[CLASSIFIED]

- **uConnect (Mobile Virtual Network Operator – MVNO)**

- Hillcrest
- December 2022 – March 2023
- Software Developer (Advanced)
- 3 month contract (short term position)
- Bulk Mailing Automation project (Node-Red, MongoDB, Postman, JavaScript)

- Full Stack Software Development
- Also assisted with Administration work
- App Testing (UAT)
- Customer Service as well

- **Capita**

- Umhlanga
- November 2021 – September 2022
- Customer Service Advisor
- O2 Mobile (UK Campaign)
- Reason for leaving: Relocation to Cape Town to join an Advanced Software Development bootcamp.

- **CurioSoft**

- Remote
- 1 Year (internship)
- Software Developer (Intermediate - Java)

- **CCI**

- Umhlanga
- January 2020 – October 2020
- Customer Service Representative
- Troubleshooting
- Altice Optimum (USA Campaign)

- Reason for leaving: Education (To pursue a Computer Science degree with Richfield Graduate Institute of Technology)

- **Magaye Internet Cafe**

- Hammarsdale Junction/Mall (Unit 2)
- December 2017 – December 2018
- Manager (ran all operations single-handedly)
- Web Development (HTML, CSS & JavaScript)

EDUCATION:

- **Richfield Graduate Institute of Technology**

- Class of 2019
- NQF Level 4 Certificate (matric equivalent)
- Information Technology (Technical Support)
- Student Number: 144830
- SAQA ID: 78964

- **Google Developers Launchpad**

- Year 2022
- Certificate of Completion
- HTML

- Certificate ID: 1650618060937

- **SimpliLearn**

- Year 2025
- Certificate of Completion
- Machine Learning
- Certificate Code: 7740192

- **SimpliLearn**

- Year 2025
- Certificate of Completion
- Natural Language Processing & Text Mining
- Certificate Code: 7740356

PROJECTS:

- **GitHub -**

<https://parablesandplatters.github.io/parablesplatters/>

LANGUAGES:

- **ENGLISH (FLUENT); ISIZULU (NATIVE)**

SKILLS & MORE:

- **Exceptionality with the computer**
- **I can weave and develop intricate designs of computer code that bendeth absoluteth to my will. I can make the computer do anything, and I know everything about it. Computer Science Is indeed my Forte**
- **My Skills range from the command-line interface to the root directory of the Operating System and beyond... feeling like counting me in yet?**
- **I can also talk to customers and people in general. I excel in interactions**
- **I have empathy in my manner of approach, as I am with my tone, pitch, and range**
- **For Troubleshooting, I have what you call Robust-Precise Problem-Solving**
- **I know Microsoft Office in-and-out**
- **Artificial Intelligence expert**
- **I am uncommon amongst uncommon people – David Goggins**
- **Hire me and you will not regreteth a thing**
- **Deep knowledge of Aviation & Aerodynamics**
- **I have a vast tech-stack (MongoDB, Postman, Sublime, VS Code, Git, GitHub)**
- **Batch Scripting**
- **Cryptography**