# Lab Practical 02 – Project Selection & Supervisor feedback

Each UX team should research and find a Mobile app

Fill the following table to show your findings

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| --- | --- |
| Mobile App | Pizza Hut Sri Lanka |
| Name: | CodeWave (2021S2\_REG\_WE\_57) |
| Developer | Gamma Pizzakraft Lanka (Pvt) Limited. |
| Purpose: | Ordering pizza and other food items from Pizza Hut Sri Lanka. |
| Screenshot: |  |
| Competitor Mobile apps | Domino’s Pizza Sri Lanka, McDelivery Sri Lanka. |
| **Good design**  1. A.M.W.W.R.L. Wataketiya (IT19014128) | * Menu items are shown, * Items are added to the cart and can be removed from the cart * Proper count is kept in the cart |
| 2. S.A.N.L.D. Chandrasiri (IT19180526) | * User selection for "Promos", shows products options wise. |
| 3.H.G. Malwatta (IT19240848) | * Home page has some animations * Home page background image is satisfactory * Advertisement banners are well designed |
| 4. |  |
| **Design issues**  1. A.M.W.W.R.L. Wataketiya (IT19014128) | * “Our Most Popular Deals” Section does not show until the page is refreshed in the entry page. * Main menu is ambiguous, Selection of items is not clear especially for new users. * Menu item selection has to be done from top and then from the bottom to properly navigate between items. * Pizza- Size and crust selection tiles are not symmetrically arranged. * The road selection list of address selection can only be scrolled down. If we attempt to scroll it up, it refreshes the page. |
| 2.  S.A.N.L.D. Chandrasiri (IT19180526) | * Contact Us interface is complex and not very user friendly. * Hotline interface is not very user friendly. * "Appetizers and Others" interface has more complex categories menu. * "PROMOS" interface is not categorized, and it is showing less information about promotions. * "Continue with Facebook" is not showing accurately, and it shows "Unsupported Browser" warnings. * When user typing "Any special instructions" in selecting product, typing area covered by keyboard and typed data not showed to user. |
| 3. H.G. Malwatta (IT19240848) | * Address has to be entered every time a registered user places an order (address is not saved). * User profile is not very user friendly. * Login page is not very user friendly. * App footer is not managed well. / Has a footer * When doing some changes and saving it, the pop-up message appearing is not very user friendly. * When registering to the system, no success or verification email is received by the user. |
| 4. |  |